

**October 2010**  
**DBM website traffic statistics (from Urchin)**

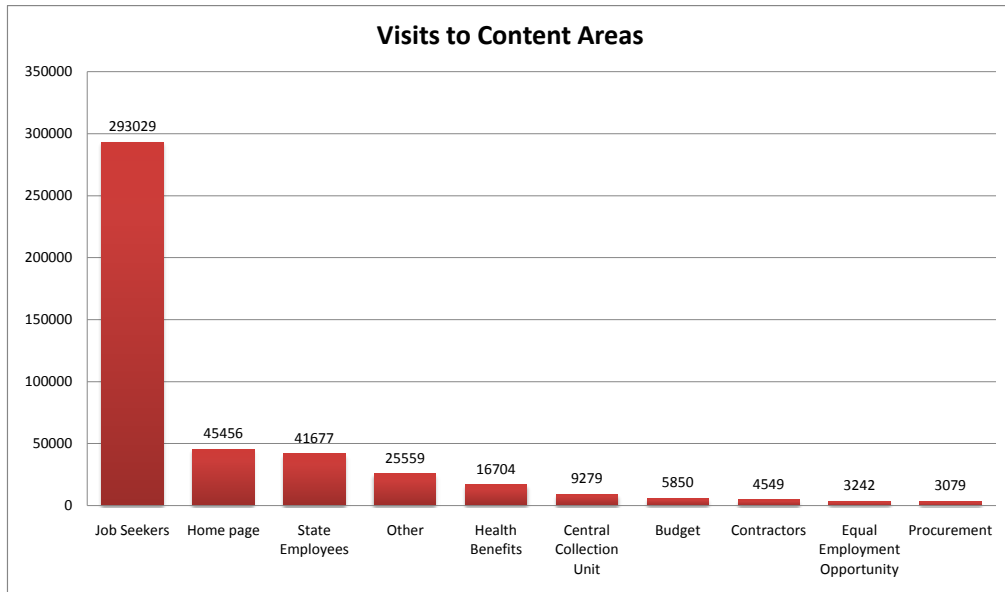
**178,939 # visits**  
**1,494,197 # total page views**

**How are people coming to our site?**

51,346	direct (typed the URL directly)
49,949	google
9,022	bing
7,075	maryland.gov
6,292	search
5,816	yahoo
4,800	intranet.dpssc.mdstate
3,266	dhmh.maryland.gov
2,598	dbmnet
2,569	dhr.maryland.gov



**Visits to Content Areas**



Top Pages by Content Area		Top Document Downloads	
<b>Job Seekers</b>	293029		39195
JobSearch.aspx	104086	MS100march2010.doc	12825
JobResults.aspx	75541	MS100march2010.pdf	5809
jobseekersHome.aspx	42042	interviewhire.doc	3866
StateApp.aspx	15000	transferrequestprintable.pdf	245
JobSearchdbmjjobs.aspx	11969	transferrequestfillable.doc	214
<b>State Employees</b>	41677		38992
employeesHome.aspx	19014	standardsalaryscale.pdf	2882
2010Holidays.aspx	4950	FurloughExecutiveOrder0101201011.pdf	1709
SalaryInformation.aspx	2749	GuidelinesFurlough.pdf	952
FurloughEmployeeNotices.aspx	1854	FurloughFY2011FAQs071210.doc	911
Leave_Home.aspx	1751	pepExcNonSupervisor.xls	795
<b>Health Benefits</b>	16704		26713
HBHome.aspx	5852	FY2011HealthBenefitsGuide.pdf	3165
Newsfsachange.aspx	1639	OTCEligibleItemsUpdated050710.pdf	1304
HealthPlansHome.aspx	1421	SeasonalFluShot.pdf	1147
Forms.aspx	1363	FY2011BenefitDescriptions.pdf	1095
MedicalPlans.aspx	982	FY2011PremiumRates.pdf	946
<b>Central Collection Unit</b>	9279		252
ccuHome.aspx	5064	client.doc	106
CCUPaymentMethods.aspx	2559	debt.doc	102
CCUHoursLocations.aspx	816	mdboffice2000.zip	26
CCUStateTaxIntercept.aspx	322	mdboffice97.zip	17
CCUFedTaxIntercept.aspx	276	na	
<b>Budget</b>	5850		56173
OperatingBudget.aspx	1536	FY2011BudgetHighlights.pdf	1195
2011OperatingBudgetDocs.aspx	827	2011CapImprovPlan.pdf	435
2011FiscalDigest.aspx	543	fidig11exa.pdf	389
CapBudgetHome.aspx	394	fidig11exc.pdf	323
2012OperatingBudgetInstructions.aspx	378	h1thosp.pdf	291
<b>Contractors</b>	4549		17264
contractorsHome.aspx	2463	AuditServicesContract/SOWtemplate.doc	110
StatewideContractsHome.aspx	616	empbenfsa2011/fsaamend3attach.xls	108
ContractLibraryHome.aspx	364	empbenpharmacy/pharmacytechresponse.xls	100
ServicesContracts.aspx	269	recruitmentadservices/baltsuncontractsowadrat	100
statewideonlinejobadvertisingservices.aspx	101	svconlinejobposting/marylandjobnetwork_ove	99
<b>Equal Employment Opportunity</b>	3242		4656
EEOHome.aspx	2768	PublicInfoAct_AppenC.pdf	348
EEOFileComplaint.aspx	110	stateeodirectory.pdf	284
SexualHarassPolicy.aspx	97	annual_eeo_rpt_fy2009.pdf	252
EEOFairPracCorner.aspx	79	WhistleblowerLaw.pdf	201
EEOBrochures.aspx	75	MonthlyDiversityCalendar.pdf	192
<b>Procurement</b>	3079		7380
ProcurementHome.aspx	1314	vehicle_leasing_procedures.pdf	139
ProcurementsInProgress.aspx	984	meddirfp050b0400001.pdf	131
DoingBusinesswithDBM.aspx	119	analystassignments.xls	127
MarylandEthicsandProcurementLaws.aspx	118	BHEAP_List2.pdf	117
StateMedDirector.aspx	90	contact_procurement_unit.pdf	114
Home page	45456		
SITE TOTAL	448424		200918

**October, 2010**  
**DBM Website Frequent Search Terms (from Google Search Appliance)**

**Total Searches:** 22,307

<u>Top 25 Queries</u>	<u># Occurrences</u>	<u>Top 25 Queries Not Found</u>	<u># Occurrences</u>
pay scale	114	MS-106	13
ms-100	88	delinquent accounts handbook	13
posc	87	ms106	12
tuition reimbursement	82	bath room for transgender	11
holidays	80	pocs	10
ms 100	77	050B7800012	9
ms100	76	danita brown	9
meal reimbursement	67	paniagua	8
job specs	65	Magellan Health Servcies	8
2011 state holidays	63	payments for Adoption/foster care	7
fmla	63	mR. dURANT	7
forms	62	mtrack	7
salary	60	ron dejuliis	7
salary scale	58	form st-152	6
retirement	56	Federal Contract Guards of America FCGOA	6
mou	55	cpb-311t	6
jobs	54	reinstatment	6
state holidays	53	robert c gump	6
leave	51	bilingual claims associates	6
fleet	47	Aug 6, 2010 ... Governor O'Malley recently issued ar	6
reinstatement	45	List of Special Codes Found in Eligible List "Pending	6
payroll	45	accomodations form	6
correctional officer	45	senator rona kramer	6
pension	45	050R4800405	6
salary plan	45	benifits	6