

# DHMH - Regulatory Services - Maryland Board of Physicians

## MISSION

The mission of the Maryland Board of Physicians is to assure quality healthcare in Maryland through the efficient licensure and effective discipline of health providers under its jurisdiction, by protecting and educating clients/customers and stakeholders, and by enforcing the Maryland Medical Practice Act.

## VISION

Maryland is the State where healthcare professionals are well qualified, where healthcare professionals want to live and practice, and where citizens are informed about the qualifications of their healthcare practitioners regulated by the Maryland Board of Physicians.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

**Goal 1. To provide an effective and efficient licensure system for physicians and allied health professionals regulated by the Maryland Board of Physicians.**

**Obj. 1.1** By June 30, 2017, to issue initial licenses to 95 percent of qualified applicants within ten days of receipt of the last qualifying document.

Performance Measures	2011 Act.	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Est.	2017 Est.
Number of physician applicants licensed	1,552	1,902	1,800	1,765	1,911	1,900	1,800
Number of allied health applicants licensed	N/A	1,356	1,047	1,475	1,074	1,450	1,150
Percent of initial physician applications completed in < 10 days	89%	97%	94%	80%	95%	95%	90%
Percent of initial allied health applications completed in < 10 days	N/A	N/A	89%	83%	90%	95%	95%
Number of physician renewals processed	14,124	12,149	14,780	12,807	14,999	13,500	15,000
Number of allied health professional renewals processed	N/A	2,691	8,699	3,186	9,352	3,600	9,375

**Goal 2. To enable the Board to efficiently and effectively discipline physicians and allied health practitioners through the timely resolution of preliminary investigations.**

**Obj. 2.1** By June 30, 2017, to resolve 95 percent of preliminary investigations.

Performance Measures	2011 Act.	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Est.	2017 Est.
Physicians/Allied Health new complaints received	988	1,156	988	1,018	932	1,000	1,000
Percent of preliminary investigations resolved	N/A	N/A	95%	99%	97%	95%	95%

**Goal 3. To enable the Board to efficiently and effectively discipline physicians and allied health practitioners through the timely completion of investigations.**

**Obj. 3.1** By June 30, 2017, improve percent of complaints resolved within 18 months to 90 percent or better.

Performance Measures	2011 Act.	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Est.	2017 Est.
Total Physician/Allied Health complaints	1,727	1,991	1,242	1,272	1,180	1,250	1,250
Percent of Physician/Allied Health complaints resolved within 18 months	52%	88%	98%	81%	99%	92%	95%

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## OTHER PERFORMANCE MEASURES

Performance Measures	2011 Act.	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Est.	2017 Est.
Licenses and Permits							
Drug Dispensing permits issued	255	385	410	104	135	200	150
Disciplinary Activities							
Complaints pending from previous fiscal years	739	835	254	254	248	250	250
New complaints received	988	1,156	988	1,018	932	1,000	1,000
Total Complaints	1,727	1,991	1,242	1,272	1,180	1,250	1,250
Complaints closed with no public disciplinary action	589	1,272	633	553	659	700	700
Public disciplinary actions against Board licensees	N/A	214	342	271	227	255	250
Actions against unlicensed individuals	-	-	-	-	-	-	-
Total Complaints Closed	892	1,747	1,213	1,024	886	1,155	950
Board licensees under monitoring Probationary Orders	120	140	211	156	150	150	150