

Office of the Deaf and Hard of Hearing

MISSION

The Office of the Deaf and Hard of Hearing (ODHH) represents the Governor and his goal of promoting equal access for all Marylanders by providing expertise that enhances the general welfare of Maryland's deaf, hard of hearing, and deafblind residents.

VISION

All Maryland citizens who are deaf, hard of hearing, or deafblind will have equal and full access to resources, services, and opportunities for participation in all aspects of community life.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. All deaf and hard of hearing citizens will have equal and full access to educational, health, and employment resources and opportunities to fully participate in community life.

- Obj. 1.1** Maintain levels of technical assistance, awareness, sensitivity training sessions, and other informational trainings to State and local government agencies each fiscal year.
- Obj. 1.2** Continue coordination with Federal, State, and local governments regarding policy issues and program development.
- Obj. 1.3** Collect and maintain accurate data about the delivery of services from State agencies to Maryland's deaf, hard of hearing, and deafblind population. (Department of Information Technology - DoIT, Department of Health and Mental Hygiene - DHMH, Maryland State Department of Education - MSDE).

Performance Measures	2011 Act.	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Est.
Instances of information and referral	155	154	107	102	110	125
Number of trainings and information sessions provided	15	48	28	25	22	5
Number of instances of technical assistance provided	18	16	15	8	8	5
Maryland Early Hearing Detection and Intervention Program DHMH: Number identified with hearing loss	124	94	51	94	152	N/A
Telecommunication Access of Maryland, DoIT: Telephone assessments provided	430	501	405	397	N/A	N/A
Springfield Hospital Center, DHMH: Annual admissions to the deaf unit	9	8	6	9	3	N/A
Division of Rehabilitation Services, MSDE: Number of deaf and hard of hearing individuals receiving Individualized Plans for Employment (IPE)	1,789	1,769	409	303	363	N/A

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Goal 2. Maryland citizens will be aware of the needs and issues affecting deaf and hard of hearing individuals.

Obj. 2.1 Increase awareness of information and referral services provided by ODHH to community stakeholders and constituents.

Obj. 2.2 Maintain or increase levels of technical assistance, awareness, and sensitivity training sessions and other informational trainings each fiscal year to stakeholder communities.

Performance Measures	2011 Act.	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Est.
Instances of assistance provided	494	665	409	455	164	750
Number of public announcements disseminated	620	580	517	829	N/A	N/A
Number of conference/expo exhibits	17	17	23	31	6	N/A
Instances of training/presentations provided	15	29	15	19	44	12
Number of instances of technical assistance provided	9	3	5	13	13	N/A
Percent of Governor's and Lt. Governor's videos captioned	N/A	87%	33%	98%	N/A	75%