

DHMH - Regulatory Services - Health Professional Boards and Commissions

MISSION

The mission of the health occupations boards is to protect the citizens of Maryland through the promotion of quality healthcare. This is achieved through maintenance of efficient licensure systems for healthcare professionals; promotion of disciplinary practices that contribute to an overall culture of accountability; education of clients and other stakeholders; and enforcement of applicable laws and statutes.

VISION

Maryland is a state where healthcare professionals are well qualified, where healthcare professionals want to live and practice, and where citizens are informed about the qualifications of their healthcare practitioners.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. To protect the public and promote quality healthcare by providing an effective and efficient licensure system for health professionals regulated by the State.

Obj. 1.1 By June 30, 2018, to issue initial licenses to 95% of qualified applicants within ten days of receipt of the last qualifying document, or to improve upon that standard if it has already been met.

Board/ Commission	2013 Act.		2014 Act.		2015 Act.		2016 Act	
	New	% Obj	New	% Obj	New	% Obj	New	% Obj
Acupuncture	89	100%	94	100%	89	100%	108	100%
Audiologists	567	100%	529	100%	533	100%	608	100%
Chiropractic	589	100%	543	100%	569	100%	158	100%
Dental	405	100%	457	100%	500	100%	465	100%
Dietetic	157	100%	159	100%	202	100%	227	100%
Environmental Health	11	100%	21	100%	20	100%	24	100%
Kidney Disease	10	100%	8	100%	2	100%	5	100%
Massage Therapy	N/A	N/A	N/A	N/A	N/A	N/A	337	100%
Medical Cannabis	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Morticians	92	98%	71	98%	507	98%	164	98%
Nursing: RN	5,438	100%	5,057	100%	5,344	100%	5,699	100%
Nursing: LPN	852	100%	761	100%	665	100%	622	100%
Nursing Home Admin	17	100%	25	100%	31	100%	20	100%
Occupational Therapy	340	100%	356	100%	351	100%	329	100%
Optometry	47	100%	63	100%	50	100%	67	100%
Pharmacy	1,963	96%	2,724	96%	2,590	94%	4,356	96%
Physical Therapy	665	100%	684	100%	692	100%	724	100%
Physicians and Allied Health	2,798	89%	3,096	89%	2,917	94%	2,967	96%
Podiatric	30	100%	34	100%	42	100%	56	100%
Prof. Counselors/Therapists	700	100%	761	100%	1,188	100%	1,172	100%

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DHMH - Regulatory Services - Health Professional Boards and Commissions

Board/ Commission	2013 Act.		2014 Act.		2015 Act.		2016 Act	
	New	% Obj	New	% Obj	New	% Obj	New	% Obj
Psychologists	97	100%	161	100%	97	100%	149	100%
Residential Child Care	10	100%	11	100%	10	100%	850	100%
Social Work	1,357	100%	1,385	100%	1,357	100%	1,351	100%

Obj. 1.2 By June 30, 2018, to issue renewal licenses to 95% of qualified applicants within five days of receipt of the last qualifying document, or to improve upon that standard if it has already been met.

Board/ Commission	2013 Act.		2014 Act.		2015 Act.		2016 Act	
	Renewal	% Obj	Renewal	% Obj	Renewal	% Obj	Renewal	% Obj
Acupuncture	415	100%	419	100%	435	100%	458	100%
Audiologists	203	100%	3,637	100%	2,011	100%	2,046	100%
Chiropractic	3,789	100%	932	100%	4,003	100%	809	100%
Dental	3,689	100%	4,162	100%	4,250	100%	4,388	100%
Dietetic	642	100%	670	100%	712	100%	688	100%
Environmental Health	513	100%	-	100%	459	100%	38	100%
Kidney Disease	115	100%	115	100%	125	100%	126	100%
Massage Therapy	N/A	100%	N/A	100%	N/A	100%	28	100%
Medical Cannabis	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Morticians	879	98%	486	98%	832	98%	469	95%
Nursing: RN	68,740	100%	51,826	100%	36,165	100%	38,993	100%
Nursing: LPN	12,461	100%	9,275	100%	6,031	100%	6,192	100%
Nursing Home Admin	244	100%	228	100%	243	100%	244	100%
Occupational Therapy	3,303	100%	3,551	100%	3,752	100%	3,833	100%
Optometry	710	100%	501	100%	370	100%	488	100%
Pharmacy	5,862	96%	10,364	96%	8,312	94%	11,517	96%
Physical Therapy	3,169	100%	3,342	100%	3,430	100%	3,636	100%
Physicians and Allied Health	23,390	100%	15,836	100%	24,351	100%	16,134	100%
Podiatric	454	100%	454	100%	448	100%	462	100%
Prof. Counselors/Therapists	2,490	100%	1,874	100%	2,716	100%	3,139	100%
Psychologists	1,272	100%	1,386	100%	1,339	100%	1,413	100%
Residential Child Care	21	100%	93	100%	-	100%	79	100%
Social Work	5,483	100%	5,062	100%	4,701	100%	5,307	100%

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DHMH - Regulatory Services - Health Professional Boards and Commissions

Goal 2. To protect the public and promote quality healthcare by maintaining an effective and efficient disciplinary system for healthcare professionals regulated by the State.

Obj. 2.1 By July 1, 2018, improve the percent of complaint investigations completed by the Board of Physicians to 90% within 540 days, by the Board of Nursing to 90% within 270 days, and by all other boards and commissions to 100% within 180 days.

Board/ Commission	2013 Act.		2014 Act.		2015 Act.		2016 Act	
	Complaints Invest.	% Obj						
Acupuncture	6	100%	1	100%	4	100%	9	100%
Audiologists	41	100%	39	100%	92	100%	161	99%
Chiropractic	77	100%	89	100%	95	100%	48	100%
Dental	88	99%	188	99%	274	99%	208	99%
Dietetic	20	100%	15	100%	13	100%	5	100%
Environmental Health	0	100%	0	100%	4	100%	3	100%
Kidney Disease	78	100%	78	100%	25	100%	32	100%
Massage Therapy	N/A	N/A	N/A	N/A	N/A	N/A	51	100%
Medical Cannabis	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Morticians	142	100%	104	100%	126	100%	177	97%
Nursing: RN	3,982	90%	4,642	90%	1,880	86%	1,033	67%
Nursing: LPN	0	0%	0	0%	0	0%	0	0%
Nursing Home Admin	8	100%	9	100%	6	100%	2	100%
Occupational Therapy	8	100%	8	100%	17	100%	9	100%
Optometry	9	90%	14	90%	13	90%	21	100%
Pharmacy	306	100%	377	100%	323	100%	350	90%
Physical Therapy	51	98%	38	81%	76	99%	47	80%
Physicians and Allied Health	988	0%	1,018	0%	1,180	0%	1,073	100%
Podiatric	58	100%	45	100%	38	100%	38	100%
Prof. Counselors/Therapists	100	100%	70	100%	93	100%	80	100%
Psychologists	18	100%	23	100%	17	100%	21	100%
Residential Child Care	1	100%	0	100%	0	100%	0	100%
Social Work	90	95%	63	95%	63	95%	34	50%

* % Objective column is the percent of licenses issued that meet the timeliness standards outlined in Objective 2.1

M00B

DHMH - Regulatory Services - Health Professional Boards and Commissions

Obj. 2.2 By June 30, 2018, the Board of Physicians will resolve 95 percent of preliminary investigations within 150 days.

Performance Measures	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Est.	2018 Est.
Physicians/Allied Health New complaints received within 150 days (whole numbers)	N/A	988	1,018	932	1,073	1,100	1,100
Percent of preliminary investigations resolved within target timeframe	N/A	95%	99%	97%	99%	99%	99%

Goal 3. To protect the public and promote quality healthcare by ensuring the delivery of quality nursing education and nursing assistant training through monitoring and enforcement of standards.

Obj. 3.1 In fiscal year 2018, 70 percent of employees surveyed will rate licensed nurse and certified nursing assistants as competent on a scale of 1 to 3.

Performance Measures	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Est.	2018 Est.
Number of employers responding to survey	N/A	1,045	N/A	N/A	N/A	N/A	N/A
Number rated as 2 or above	N/A	606	N/A	N/A	N/A	N/A	N/A
Rating of satisfactory or better	N/A	58%	N/A	N/A	N/A	N/A	N/A
RN/LPN Programs: Number of programs with graduates testing	N/A	40	39	39	41	41	41
Percent of schools meeting pass rate	N/A	85%	80%	87%	91%	85%	90%
Nursing Assistant Programs: Number of programs with graduates testing	N/A	N/A	N/A	179	182	182	182
				82%	84%	84%	85%
				Skills/	Skills/	Skills/	Skills/
				90%	91%	90%	90%
Percent of schools meeting pass rate	N/A	N/A	N/A	Written	Written	Written	Written

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DHMH - Regulatory Services - Health Professional Boards and Commissions

Goal 4. To protect and promote quality healthcare by ensuring that qualifying patients have access to medical cannabis. This will be achieved through the licensure and monitoring of medical cannabis growers, processors and dispensaries; the maintenance of an effective system for registering and monitoring qualifying patients and caregivers; and the maintenance of a system for registering authorized health professionals to provide qualifying patients with written certifications of the need for medical cannabis.

Obj. 4.1 In fiscal year 2018, 100 percent of qualified physicians, dentists, nurse practitioners, nurse midwives, and podiatrists will be registered within one business day of filing a complete application.

Performance Measures	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Est.	2018 Est.
Number of physicians registered	N/A	N/A	N/A	N/A	160	500	750
Percentage of physicians registered within one business day	N/A	N/A	N/A	N/A	N/A	100%	100%
Number of dentists registered	N/A	N/A	N/A	N/A	N/A	N/A	52
Percentage of dentists registered within one business day	N/A	N/A	N/A	N/A	N/A	100%	100%
Number of podiatrists registered	N/A	N/A	N/A	N/A	N/A	N/A	4
Percentage of podiatrists registered within one business day	N/A	N/A	N/A	N/A	N/A	100%	100%
Number of nurse practitioners registered	N/A	N/A	N/A	N/A	N/A	N/A	51
Percentage of nurse practitioners registered within one business day	N/A	N/A	N/A	N/A	N/A	100%	100%
Number of nurse midwives registered	N/A	N/A	N/A	N/A	N/A	N/A	3
Percentage of nurse midwives registered within one business day	N/A	N/A	N/A	N/A	N/A	100%	100%

Obj. 4.2 In fiscal year 2018, 90 percent of qualifying patients and caregivers will be registered within ten days of filing a complete application.

Performance Measures	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Est.	2018 Est.
Number of qualifying patients registered	N/A	N/A	N/A	N/A	N/A	5,000	20,000
Percentage of qualifying patients registered within seven days	N/A	N/A	N/A	N/A	N/A	90%	90%
Number of caregivers registered	N/A	N/A	N/A	N/A	N/A	500	2,000
Percentage of caregivers registered within seven days	N/A	N/A	N/A	N/A	N/A	90%	90%

Obj. 4.3 By June 30, 2018, to ensure access to medical cannabis for qualifying patients, the Commission will issue licenses to the maximum number of medical cannabis growers, processors, and dispensaries.

Performance Measures	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Est.	2018 Est.
Growers licensed (15 maximum)	N/A	N/A	N/A	N/A	N/A	15	15
Processors licensed (15 maximum)	N/A	N/A	N/A	N/A	N/A	15	15
Dispensaries licensed (109 maximum)	N/A	N/A	N/A	N/A	N/A	94	109

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