

# Maryland Department of Disabilities

## MISSION

The Maryland Department of Disabilities advances the rights and interests of people with disabilities so they may fully participate in their communities.

## VISION

All Marylanders are valued and respected and have the knowledge, opportunity, and power to make a difference in their lives and the lives of others.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Note: Measures for the Maryland Department of Disabilities (MDOD) come from the Maryland State Department of Education (MSDE), the Department of Labor, Licensing and Regulation (DLLR), the Department of Health and Mental Hygiene - Developmental Disabilities Administration (DHMH - DDA), the Behavioral Health Administration (DHMH - BHA), the Medical Care Programs Administration (DHMH - Medicaid), the Department of Housing and Community Development (DHCD), the Maryland Transit Administration (MTA), Maryland Department of Transportation (MDOT), and the Washington Metropolitan Area Transit Authority (WMATA).

### Goal 1. Persons with disabilities have access to integrated training and competitive employment options in the community.

**Obj. 1.1** Increase the number of people with disabilities receiving training that leads to competitive employment.

Performance Measures	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Act.
Consumers with an Individual Plan for Employment (MSDE)	14,834	15,188	15,683	16,006	16,233
Consumers receiving training (MSDE)	7,335	7,257	7,441	7,390	7,068
Consumers obtaining competitive employment (MSDE)	2,338	2,360	2,420	2,441	2,520
Job-seekers with disabilities registered in Maryland Workforce Exchange (DLLR)	9,073	9,877	10,553	9,453	7,564
Job-seekers with disabilities receiving training through America's Job Centers programs (DLLR)	715	807	891	807	614
Job-seekers with disabilities obtaining competitive employment (DLLR)	6,505	6,414	7,012	7,041	6,744
People with developmental disabilities receiving state-funded services in State Residential Facilities or in community alternatives (DHMH – DDA)	23,359	24,445	25,183	25,315	23,501
Number of adults receiving employment services and supports (DHMH-DDA)	4,715	4,765	4,800	4,800	3,893
Number of adults being supported in integrated competitive employment (DHMH DDA)	N/A	N/A	N/A	3,970	3,693

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**Obj. 1.1** Increase the number of people with disabilities receiving training that leads to competitive employment.

<b>Performance Measures</b>	<b>2012 Act.</b>	<b>2013 Act.</b>	<b>2014 Act.</b>	<b>2015 Act.</b>	<b>2016 Act.</b>
Adults (18 or over) receiving community-based Outpatient OMS mental health treatment who answer the employment question (DHMH – BHA)	48,066	50,675	54,618	59,522	62,044
Adults (18 or over) receiving community-based mental health treatment receiving supportive employment services (DHMH – BHA)	2,992	3,138	3,372	3,445	3,542
Adults (18 or over) receiving community-based Outpatient OMS mental health treatment who report being employed (DHMH – BHA)	9,458	10,814	12,674	14,464	15,643

**Goal 2. Persons with disabilities have access to community based, self-directed long-term services that enable them to live in the community.**

**Obj. 2.1** Increase the proportion of individuals with disabilities receiving State services in community alternatives instead of nursing facilities and other State facilities.

<b>Performance Measures</b>	<b>2012 Act.</b>	<b>2013 Act.</b>	<b>2014 Act.</b>	<b>2015 Act.</b>	<b>2016 Act.</b>
Total unduplicated number of persons with disabilities receiving state-funded services in nursing facilities, assisted living facilities, or community alternatives (DHMH – Medicaid)	27,653	28,025	28,627	29,039	32,914
Number of persons with disabilities receiving state-funded long-term services and supports in community alternatives excluding assisted living facilities (DHMH – Medicaid)	11,998	12,536	13,157	13,271	17,326
Percentage of individuals with disabilities receiving state-funded services in community alternatives versus nursing and assisted living facilities (DHMH – Medicaid)	43.0%	45.0%	46.0%	46.0%	52.5%
Total number of persons with developmental disabilities receiving state-funded services in State Residential Centers (SRCs)	138	129	116	108	98
Number of persons with developmental disabilities receiving state-funded services in community alternatives (DHMH DDA)	23,359	24,445	25,183	25,315	23,501
Percent of adults with developmental disabilities receiving state-funded services in community alternatives versus State Residential Centers (DHMH – DDA)	99.4%	99.5%	99.5%	99.6%	99.6%

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**Obj. 2.1** Increase the proportion of individuals with disabilities receiving state services in community alternatives instead of nursing facilities and other state facilities.

<b>Performance Measures</b>	<b>2012 Act.</b>	<b>2013 Act.</b>	<b>2014 Act.</b>	<b>2015 Act.</b>	<b>2016 Act.</b>
Unduplicated number of individuals served by the public mental health system (DHMH – BHA)	145,581	94,149	103,936	123,393	129,303
Unduplicated non-forensic individuals served in State inpatient psychiatric facilities (DHMH-BHA)	477	381	343	298	256
Unduplicated forensic individuals served in State inpatient psychiatric facilities (DHMH-BHA)	1,277	1,240	1,368	1,330	1,364
Average length of stay for forensic patients in State inpatient psychiatric facilities (DHMH-BHA)	598	1,122	977	963	1,061
Average length of stay for non-forensic patients in State inpatient psychiatric facilities (DHMH-BHA)	1,196	2,097	2,272	2,225	2,430
Percent of individuals served in settings other than State Psychiatric facilities (DHMH-BHA)	98.7%	98.3%	98.4%	98.7%	98.8%

**Goal 3. Persons with disabilities will have access to affordable, accessible housing in communities of their choosing.**

**Obj. 3.1** Increase affordable and accessible housing opportunities for people with disabilities in Maryland.

<b>Performance Measures</b>	<b>2012 Act.</b>	<b>2013 Act.</b>	<b>2014 Act.</b>	<b>2015 Act.</b>	<b>2016 Act.</b>
Number of persons receiving Supplemental Security Income (SSI) or Social Security Disability Insurance (SSDI) who use a Housing Choice Voucher or public housing as reported in a survey of six of the largest Public Housing Authorities	13,472	13,426	12,688	15,132	16,672
Number of Group Home loans made for homes licensed for four or fewer individuals (DHCD)	31	10	4	2	5
Number of loans made to assist individuals with disabilities become homeowners through Homeownership for Individuals with Disabilities Program (DHCD)	18	18	25	17	15
Number of loans made for accessibility related improvements through the Assessible Homes for Seniors program (ages 55 and older) (DHCD)	4	13	8	14	41

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**Goal 4. Persons with disabilities improve their quality of life by acquiring assistive technology needed for work, employment, education, independent living, and transportation.**

**Obj. 4.1** Approve, issue, and maintain an increased number of loans to qualified individuals to purchase assistive technology.

<b>Performance Measures</b>	<b>2012 Act.</b>	<b>2013 Act.</b>	<b>2014 Act.</b>	<b>2015 Act.</b>	<b>2016 Act.</b>
Number of applications processed	130	117	120	109	114
Number of loans approved	53	56	80	43	52
Number of loans issued to purchase technology	50	35	61	24	34
Number of open loans managed	165	176	134	163	123

**Goal 5. Persons with disabilities have access to reliable transportation options.**

**Obj. 5.1** Increase the level of service and performance provided to paratransit customers.

<b>Performance Measures</b>	<b>2012 Act.</b>	<b>2013 Act.</b>	<b>2014 Act.</b>	<b>2015 Act.</b>	<b>2016 Act.</b>
Number of people with disabilities certified for paratransit by Maryland Transit Administration (MTA)	23,021	24,880	25,732	24,959	25,807
Number of paratransit rides provided, excluding Call-a-Ride (MTA)	1,717,773	1,879,328	1,781,084	1,892,901	1,981,257
Number of paratransit Call-a-Ride trips provided (MTA)	345,469	432,534	507,718	601,578	574,245
Paratransit service provided on time, excluding Call-a-Ride (MTA)	90.0%	89.0%	91.2%	87.7%	92.1%
Maryland residents with disabilities certified for paratransit by Washington Metropolitan Area Transit Authority (WMATA)	13,810	14,361	17,529	19,488	20,627
Number of paratransit rides provided to Maryland residents (WMATA)	1,245,385	1,207,675	1,269,603	1,400,000	1,436,689
Percent of paratransit service provided on time system-wide (WMATA)	93%	93%	92%	92%	93%

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**Goal 6. Maryland's State facilities are accessible and universally designed, promoting independence and participation of people with disabilities.**

**Obj. 6.1** Increase the number of State facilities (buildings or parks) that have increased physical access for persons with disabilities as a result of projects funded through the Access Maryland Program.

<b>Performance Measures</b>	<b>2012 Act.</b>	<b>2013 Act.</b>	<b>2014 Act.</b>	<b>2015 Act.</b>	<b>2016 Act.</b>
Number of projects in construction stage at end of year	16	23	8	7	7
Number of projects completed during year	6	5	14	8	6
Number of State facilities (buildings or parks) with increased access as a result of projects completed during year (some projects are multi-facility and/or multi-year)	24	39	40	30	31