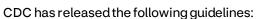


## COVID-19 VACCINATION BOOSTER SHOTS Retail Settings

Following approval from the Centers for Disease Control and Prevention (CDC) based on guidance from the organization's Advisory Committee on Immunization Practices (ACIP), select CVS Pharmacy and Minute Clinic locations will begin offering the Pfizer-BioNTech COVID-19 booster shot to eligible populations beginning Friday, September 24.



- people 65 years and older and residents in long-term care settings should receive a booster shot of Pfizer-BioNTech's COVID-19 vaccine at least 6 months after their Pfizer-BioNTech primary series,
- people aged 50–64 years with <u>underlying medical conditions</u> **should** receive a booster shot of Pfizer-BioNTech's COVID-19 vaccine at least 6 months after their Pfizer-BioNTech primary series,
- people aged 18–49 years with <u>underlying medical conditions</u> may receive a booster shot of Pfizer-BioNTech's COVID-19 vaccine at least 6 months after their Pfizer-BioNTech primary series, based on their individual benefits and risks, and
- people aged 18-64 years who are at increased risk for COVID-19 exposure and transmission because of occupational or institutional setting **may** receive a booster shot of Pfizer-BioNTech's COVID-19 vaccine at least 6 months after their Pfizer-BioNTech primary series, based on their individual benefits and risks.

Most of our stores are currently offering not only COVID vaccines but influenza and other vaccines as well. We also continue to offer COVID testing at over 4,000 of our store locations. While we are still finalizing the specific operational capacities for our stores, the below are broad guidelines for what we expect:

## **Capacity:**

- We are currently planning for additional capacity and will share additional information when available.
- Some of our stores will have dedicated clinic hours where vaccines will be offered by a dedicated pharmacy team throughout the day, other stores will offer vaccines through the store's pharmacy team as part of their normal workflow.
- The number of appointments will vary by store and ranges from around 30 vaccine appointments within workflow to up to 200 vaccine appointments per store per day in a dedicated clinic store.
- We also plan to allow walk-in appointments but will encourage customers to make appointments to ensure that we have available openings and vaccine supply.
- We will offer co-administration of flu + COVID whenever possible to help ensure patients stay protected. Our capacity models factor in the volumes of both flu and COVID to be able to handle the throughput.

## Scheduling:

- We will continue to use our digital appointment system to offer appointments and provide a convenient patient experience.
  - A digital guide on scheduling can be found at this link:
     <a href="https://portaldoctool.cvs.com/retailportalfiles/radar store/temp/store/COVID-19 Digital Appt Registration.pptx 2pdf.pdf">https://portaldoctool.cvs.com/retailportalfiles/radar store/temp/store/COVID-19 Digital Appt Registration.pptx 2pdf.pdf</a>
- Walk in patients will be accommodated whenever possible, but appointments are strongly recommended.
- Advanced scheduling is recommended for individuals looking to receive a COVID -19 vaccine from a specific manufacturer to ensure that it is available at the clinic of their choice.
- When scheduling an appointment online, patients will be asked to provide the manufacturer and date of their last COVID-19 vaccine and will be able to schedule an appointment for a Pfizer-BioNTech booster dose if they have had two previous doses with the same vaccine at least 6 months prior.
- Patients will be asked to attest to their eligibility as defined by the recent CDC guidance when they make their appointment.

