

Dear Valued Member:

Please show this letter to your pharmacist until you receive your permanent CVS Caremark Prescription Card. This letter includes all the necessary information for your pharmacist to process your prescription.

## PLEASE DISCARD THIS PIECE OF PAPER AFTER RECEIVING YOUR PERMANENT CARD IN THE MAIL AND REMEMBER TO PRESENT THIS NEW PRESCRIPTION CARD TO ALL PHARMACIES.

Instructions:

1. Please present this temporary ID card to the pharmacist.



Present this Prescription Card to fill your prescription at any participating retail pharmacy.

For more information, visit **www.caremark.com** or call a Customer Care representative toll-free at **1-844-460-8767**.

Pharmacy Help Desk for Pharmacists: 1-800-364-6331

Submit paper claims to: CVS Caremark Claims Department P.O. Box 52136, Phoenix, AZ 85072-2136

2. For questions or concerns, please call toll-free at 1-844-460-8767 to speak to a Customer Care representative.

Your privacy is important to us. Our employees are trained regarding the appropriate way to handle your private health information.