

Dear State of Maryland Flexible Spending Account Participant,

P&A Group is excited to announce the release of new updates to P&A Group's mobile site! Our web and development teams worked meticulously to create the best enhancements that provide you with greater flexibility and control over your Flexible Spending Account (FSA). You will experience a smoother navigation with a new easy menu option when you log into your account, along with new functionality to make managing your plan even easier.

## Mobile Site Upgrade – What's New

You can now perform the following account management tasks directly from your mobile phone:

- Order a new or additional Benefits Card, or report a card lost/stolen view all active Benefits Cards and details.
- Enroll in direct deposit you can also update your ACH information. Confirmation e-mails are sent to you automatically when changes are made.
- View denied claim details in real-time

## To access P&A Group's mobile site, please visit <u>www.md.padmin.com</u> on your mobile phone and log into your account.

If you have any questions, please contact P&A Group's customer service team Monday – Friday, 8:00 am – 10:00 pm ET at (844) 638-1900 or through online chat at <u>https://www.padmin.com/md/</u>.

Thank you,

P&A Group