

DEPARTMENT OF LABOR, LICENSING AND REGULATION

SUMMARY

The Department of Labor, Licensing and Regulation, through its Division of Employment and Training, administers unemployment insurance and employment service programs for the citizens of Maryland. The Department provides these services in field offices throughout the State. Funding for these services and related capital improvements derives from fees levied on late payments of unemployment insurance premiums. The Department's capital improvement program focuses on providing telephone call-in centers by converting and consolidating the Division's field offices from leased space into six State-owned facilities. To date, new offices have been constructed in College Park, Cumberland, southwest Baltimore City, Towson, and Waldorf. The five-year Capital Improvement Program includes funds for the construction of the last of these offices in Salisbury on the Eastern Shore.

CHANGES TO FY 2007 - FY 2011 CAPITAL IMPROVEMENT PROGRAM

Changes to FY 2008

None

Changes to FY 2009 - FY 2011

None

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FY 2008 - FY 2012 Capital Improvement Program

State-Owned Facilities

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Budget Code: PG0109

Eastern Shore Regional Call Center (Wicomico)

FY 2008 Total **\$348**

Construct a 11,235 NSF/20,065 GSF Eastern Shore Regional Call Center in Salisbury. One of five such Centers administered by the Department of Labor, Licensing, and Regulation, it will process initial unemployment claims and adjudicate claims disputes. The major facility problem at the existing facility, the Salisbury Multi-Service Center, is insufficient space, particularly for two functions - workstations and training. This has caused inefficient and ineffective services. Increased space in the proposed facility will enhance timely case processing, improve service quality, and create a more efficient service delivery structure in the Eastern Shore Region. The FY 2008 budget includes funds for construction and equipment.

<u>Source</u>	<u>Prior Auth.</u>	<u>FY 2008</u>	<u>FY 2009</u>	<u>FY 2010</u>	<u>FY 2011</u>	<u>FY 2012</u>	<u>TOTAL</u>
Special Funds	6,722	348	675	-	-	-	7,745
TOTAL	6,722	348	675	-	-	-	7,745

Use

Acquisition	275	-	-	-	-	-	275
Planning	580	-	-	-	-	-	580
Construction	5,867	248	-	-	-	-	6,115
Equipment	-	100	675	-	-	-	775

Subtotals for State-Owned Facilities

<u>Source</u>	<u>FY 2008</u>	<u>FY 2009</u>	<u>FY 2010</u>	<u>FY 2011</u>	<u>FY 2012</u>	<u>TOTAL</u>
Special Funds	348	675	-	-	-	1,023
TOTAL	348	675	-	-	-	1,023

Total Program - Department of Labor, Licensing and Regulation

<u>Source</u>	<u>FY 2008</u>	<u>FY 2009</u>	<u>FY 2010</u>	<u>FY 2011</u>	<u>FY 2012</u>	<u>TOTAL</u>
Special Funds	348	675	-	-	-	1,023