

DEPARTMENT OF LABOR, LICENSING AND REGULATION

SUMMARY

The Department of Labor, Licensing and Regulation, through its Division of Employment and Training, administers unemployment insurance and employment service programs for the citizens of Maryland. The Department provides these services in field offices throughout the State. Funding for these services and related capital improvements derives from fees levied on late payments of unemployment insurance premiums. The Capital Improvement Program focuses on providing telephone call-in centers by converting and consolidating the Division's field offices from leased space into six State-owned facilities. To date, new offices have been constructed in College Park, Cumberland, southwest Baltimore City, Towson, and Waldorf. The five-year Capital Improvement Program includes funds to provide equipment for a call center on the Eastern Shore. This project completes the Department's plans to develop State-owned call centers.

CHANGES TO FY 2008 - FY 2012 CAPITAL IMPROVEMENT PROGRAM

Changes to FY 2009

None

Changes to FY 2010 - FY 2012

None

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FY 2009 - FY 2013 Capital Improvement Program

State-Owned Facilities

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Budget Code: PG0109

Eastern Shore Regional Call Center (Wicomico) FY 2009 Total **\$744**

Construct an 11,235 NSF/20,065 GSF Eastern Shore Regional Call Center in Salisbury. As one of six such centers administered by the Department of Labor, Licensing, and Regulation, it will process initial unemployment claims and adjudicate claims disputes. The major facility problem at the existing facility, the Salisbury Multi-Service Center, is insufficient space, particularly for two functions - workstations and training. This has caused inefficient and ineffective services. Increased space in the proposed facility will enhance timely case processing, improve service quality, and create a more efficient service delivery structure in the Eastern Shore Region. The FY 2009 budget includes funds for equipment.

<u>Source</u>	<u>Prior Auth.</u>	<u>FY 2009</u>	<u>FY 2010</u>	<u>FY 2011</u>	<u>FY 2012</u>	<u>FY 2013</u>	<u>TOTAL</u>
Special Funds	7,070	744	-	-	-	-	7,814
TOTAL	7,070	744	-	-	-	-	7,814

<u>Use</u>							
Acquisition	275	-	-	-	-	-	275
Planning	580	-	-	-	-	-	580
Construction	6,115	-	-	-	-	-	6,115
Equipment	100	744	-	-	-	-	844

Subtotals for State-Owned Facilities

<u>Source</u>	<u>FY 2009</u>	<u>FY 2010</u>	<u>FY 2011</u>	<u>FY 2012</u>	<u>FY 2013</u>	<u>TOTAL</u>
Special Funds	744	-	-	-	-	744
TOTAL	744	-	-	-	-	744

Total Program - Department of Labor, Licensing and Regulation

<u>Source</u>	<u>FY 2009</u>	<u>FY 2010</u>	<u>FY 2011</u>	<u>FY 2012</u>	<u>FY 2013</u>	<u>TOTAL</u>
Special Funds	744	-	-	-	-	744