

# Office of the Deaf and Hard of Hearing

## MISSION

The Office of the Deaf and Hard of Hearing (ODHH) represents the Governor in furtherance of the State's goal of promoting equal access for all Marylanders by providing expertise that enhances the general welfare of Maryland's deaf and hard of hearing residents.

## VISION

All Maryland citizens who are deaf or hard of hearing will have equal and full access to resources, services, and opportunities for participation in all aspects of community life.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

**Goal 1. All deaf and hard of hearing citizens will have equal and full access to state programs, resources, and services to fully participate in community life.**

**Obj. 1.1** Coordinate with federal, State, and local governments regarding policy issues and program development.

	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Est.	2019 Est.
<b>Performance Measures</b>							
Number of governmental entities involved in coordination of services to the deaf and hard of hearing through contact and/or involvement with ODHH	22	39	14	51	55	60	65

**Obj. 1.2** Serve as an information clearinghouse on the delivery of services from State agencies to Maryland's deaf and hard of hearing population.

	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Est.	2019 Est.
<b>Performance Measures</b>							
Maryland Early Hearing Detection and Intervention Program, MDH: Number identified with hearing loss	51	94	152	84	85	113	113
Springfield Hospital Center, MDH: Deaf unit annual admissions	6	9	3	N/A	N/A	N/A	N/A
Telecommunication Access of Maryland, DoIT: Telephone assessments provided	405	397	364	403	790	869	956
Maryland School for the Deaf, MSDE: Number of students enrolled	504	507	516	520	532	488	478
Division of Special Education/Early Intervention Services, MSDE: Number of students with an Individualized Education Plan (IEP) with deaf/hard of hearing designation code (excluding Maryland School for the Deaf students)	551	551	479	437	384	408	358
Division of Special Education/Early Intervention Services, MSDE: Number of families with an Individualized Family Services Plan (IFSP) with a hearing loss designation code	116	106	93	100	98	97	98
Division of Special Education/Early Intervention Services, MSDE: Number of children served through the Hearing Aid Loan Bank	N/A	4	12	10	15	20	23

D11

<http://odhh.maryland.gov/>

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	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Est.	2019 Est.
<b>Performance Measures</b>							
Maryland Department of Disabilities: Instances of information and referral related to deaf/hard of hearing services and resources	N/A	N/A	N/A	N/A	17	18	20
Maryland Commission on Civil Rights: Number of complaints filed by deaf/hard of hearing constituents	5	6	3	5	14	N/A	N/A
Department of Human Services: Number of deaf/hard of hearing children and youth in care in the child welfare system	28	56	89	84	56	45	46
Division of Rehabilitation Services, MSDE: Number of deaf/hard of hearing individuals determined eligible for services	412	354	323	299	272	300	325
Division of Rehabilitation Services, MSDE: Number of deaf/hard of hearing individuals served	1,753	1,747	1,788	1,620	1,549	1,575	1,600
Division of Rehabilitation Services, MSDE: Number of deaf/hard of hearing individuals who achieve an employment outcome	180	179	184	164	119	135	140

## Goal 2. Maryland citizens will be aware of the needs and issues affecting deaf and hard of hearing individuals.

Obj. 2.1 Maintain levels of information and referrals to private and public sectors each year.

	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Est.	2019 Est.
<b>Performance Measures</b>							
Instances of information and referral	107	102	110	217	232	230	230

Obj. 2.2 Increase awareness of ODDHH's activities and initiatives that benefit Maryland residents.

	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Est.	2019 Est.
<b>Performance Measures</b>							
Number of email subscribers	750	1,181	1,549	1,579	1,650	1,800	1,900
Number of Facebook page followers	N/A	N/A	988	2,154	2,526	2,905	3,341
Number of Twitter followers	456	570	672	756	896	1,030	1,185
Number of ODDHH web site page views	6,215	7,929	17,655	23,128	20,496	16,000	17,000
Number of ODDHH YouTube video views	N/A	N/A	N/A	8,955	6,323	6,955	7,651

Obj. 2.3 Maintain engagement opportunities for Maryland's deaf and hard of hearing population to share current concerns and needs.

	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Est.	2019 Est.
<b>Performance Measures</b>							
Number of town hall meetings or public forums	3	4	N/A	4	6	10	10

## NOTES

<sup>1</sup> This measure is reported on a calendar year basis. The 2017 actual is as of 9/27/2017.

## Office of the Deaf and Hard of Hearing

### D11A04.01 Executive Direction

#### Program Description

The Office of the Deaf and Hard of Hearing promotes the general welfare of deaf and hard of hearing individuals in the State. The specific statutory responsibilities include: (1) providing, advocating, and coordinating the adoption of public policies, regulations, and programs that will benefit deaf and hard of hearing individuals; (2) improving access to communication and to existing services and programs for deaf and hard of hearing individuals; (3) providing direct services to deaf and hard of hearing individuals as appropriate; (4) increasing public awareness of the needs and issues affecting deaf and hard of hearing individuals; (5) working with State and local agencies to ensure access for deaf and hard of hearing individuals to safety and emergency services; (6) developing a referral service for deaf and hard of hearing individuals; (7) serving as an information clearinghouse on the needs and issues affecting deaf and hard of hearing individuals; (8) working to increase access for deaf and hard of hearing individuals to educational, health, and social opportunities; (9) working with private organizations, the federal government, and other units of State government to promote economic development for deaf and hard of hearing individuals; (10) working to eliminate the underemployment and unemployment of deaf and hard of hearing individuals; (11) providing a network through which services provided by State and federal programs can be channeled; and (12) promoting compliance with State, local, and federal laws and policies protecting and serving deaf and hard of hearing individuals.

#### Appropriation Statement

	2017 Actual	2018 Appropriation	2019 Allowance
Number of Authorized Positions	3.00	3.00	3.00
Number of Contractual Positions	0.50	0.50	0.50
01 Salaries, Wages and Fringe Benefits	318,386	321,139	327,462
02 Technical and Special Fees	11,188	16,190	17,128
03 Communications	1,631	2,783	1,384
04 Travel	3,138	3,500	4,033
06 Fuel and Utilities	84	0	0
08 Contractual Services	70,191	45,931	46,612
09 Supplies and Materials	461	4,688	500
10 Equipment - Replacement	0	0	1,000
11 Equipment - Additional	1,421	5,000	1,000
13 Fixed Charges	20,688	1,578	1,578
Total Operating Expenses	97,614	63,480	56,107
Total Expenditure	427,188	400,809	400,697
Net General Fund Expenditure	427,188	400,809	400,697
Total Expenditure	427,188	400,809	400,697

### 3 Year Position Summary

Classification Title	FY 2017 Positions	FY 2017 Expenditures	FY 2018 Positions	FY 2018 Appropriation	FY 2019 Positions	FY 2019 Allowance
<b>D11 - Office of the Deaf and Hard of Hearing</b>						
<b>D11A0401 - Executive Direction</b>						
Exec Aide VI	1.00	110,373	1.00	110,373	1.00	110,373
Exec Asst I Exec Dept	2.00	110,046	2.00	110,046	2.00	110,046
<b>Total D11A0401</b>	<b>3.00</b>	<b>220,419</b>	<b>3.00</b>	<b>220,419</b>	<b>3.00</b>	<b>220,419</b>