

Workers' Compensation Commission

MISSION

The Maryland Workers' Compensation Commission seeks to secure the equitable and timely administration of the provisions of the Maryland Workers' Compensation Law on behalf of its customers, the injured workers and their employers, by providing an efficient and effective forum for the resolution of individual claims.

VISION

The Maryland Workers' Compensation Commission envisions a State wherein injured workers and employers are empowered to create an equitable partnership to facilitate prompt and fair resolution of workers' compensation matters.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Improve the effectiveness and timely delivery of services provided to customers of the Workers' Compensation Commission.

- Obj. 1.1 Maintain setting 90 percent or more of all non-permanency hearings within 60 days of the date when issues are filed.
- Obj. 1.2 Maintain a conformance rate of at least 95 percent for the issuance of Commission Orders within 30 days after the conclusion of a hearing.
- Obj. 1.3 Maintain an average of no more than 10 days between the hearing date and the first award issued by the Commission.

Performance Measures	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Est.	2019 Est.
Number of non-permanency hearings set	22,880	23,198	22,172	22,358	21,668	22,200	22,200
Percent of non-permanency hearings set within 60 days	83%	93%	94%	92%	85%	94%	94%
Number of Commission Orders issued	17,875	16,899	15,986	16,848	15,683	16,850	16,850
Percent of Orders issued within 30 days of hearing	99%	99%	100%	100%	100%	100%	100%
Number of awards ordered post-hearing	17,752	16,797	15,907	16,776	15,611	16,800	16,800
Average number of days between hearing date and award issued	8	8	7	10	10	10	10

Workers' Compensation Commission

Summary of Workers' Compensation Commission

	2017 Actual	2018 Appropriation	2019 Allowance
Number of Authorized Positions	115.00	115.00	115.00
Number of Contractual Positions	9.02	11.25	11.25
Salaries, Wages and Fringe Benefits	10,981,409	10,878,431	10,849,447
Technical and Special Fees	711,793	804,847	793,033
Operating Expenses	3,357,706	4,581,856	4,609,188
Special Fund Expenditure	15,050,908	16,265,134	16,251,668
Total Expenditure	15,050,908	16,265,134	16,251,668

Workers' Compensation Commission

C98F00.01 General Administration

Program Description

The Workers' Compensation Commission receives, processes, and adjudicates claims for injured employees, and refers those claimants who need rehabilitation to the appropriate vocational rehabilitation service providers. Pursuant to a shared agreement, the Commission provides data processing support to the Subsequent Injury Fund and the Uninsured Employers' Fund. All expenditures of the Workers' Compensation Commission and the Department of Labor, Licensing, and Regulation's Occupational Health and Safety Program are recovered from insurance companies and self-insurers through an annual maintenance assessment.

TOTAL PAYROLLS AND ASSESSMENT RATES

Fiscal Year	Total Payroll	Estimated Total Expenses	Estimated Cost of Safety Inspection	Assessment Per One Thousand Dollars of Payroll
2013	\$113,830,536,789	\$24,923,537	\$11,660,527	0.219
2014	\$121,027,528,186	\$25,684,112	\$12,157,148	0.212
2015	\$123,788,020,927	\$24,742,542	\$11,332,540	0.200
2016	\$130,198,576,239	\$25,522,429	\$12,278,948	0.196
2017	\$141,864,667,650	\$26,153,901	\$11,104,910	0.184

Appropriation Statement

	2017 Actual	2018 Appropriation	2019 Allowance
Number of Authorized Positions	115.00	115.00	115.00
Number of Contractual Positions	8.58	9.25	9.25
01 Salaries, Wages and Fringe Benefits	10,981,409	10,878,431	10,849,447
02 Technical and Special Fees	689,006	678,572	667,010
03 Communications	441,619	477,608	483,279
04 Travel	178,271	110,222	124,917
06 Fuel and Utilities	10,833	12,554	12,214
07 Motor Vehicle Operation and Maintenance	81,975	84,120	82,880
08 Contractual Services	417,728	553,578	594,854
09 Supplies and Materials	109,302	157,747	137,900
10 Equipment - Replacement	116,050	0	0
11 Equipment - Additional	21,145	0	0
12 Grants, Subsidies, and Contributions	52,387	52,387	52,387
13 Fixed Charges	1,505,634	1,684,915	1,686,780
14 Land and Structures	995	0	0
Total Operating Expenses	2,935,939	3,133,131	3,175,211
Total Expenditure	14,606,354	14,690,134	14,691,668
Special Fund Expenditure	14,606,354	14,690,134	14,691,668
Total Expenditure	14,606,354	14,690,134	14,691,668

Workers' Compensation Commission

C98F00.01 General Administration

Special Fund Expenditure

C98330	Self-Insurer Assessment	28,421	150,000	150,000
C98331	Sale of Publications and Photocopies	33,650	31,000	35,000
C98332	Registration Fees-Vocational Rehabilitation Practitioners	38,255	40,000	31,000
C98333	Maintenance Assessment	<u>14,506,028</u>	<u>14,469,134</u>	<u>14,475,668</u>
	Total	<u>14,606,354</u>	<u>14,690,134</u>	<u>14,691,668</u>

Workers' Compensation Commission

C98F00.02 Major Information Technology Development Projects

Program Description

This program includes current Major Information Technology Development Projects in the Workers' Compensation Commission.

Appropriation Statement

	2017 Actual	2018 Appropriation	2019 Allowance
Number of Contractual Positions	0.44	2.00	2.00
02 Technical and Special Fees	22,787	126,275	126,023
04 Travel	4,976	0	0
08 Contractual Services	342,307	1,448,725	1,433,977
11 Equipment - Additional	74,484	0	0
Total Operating Expenses	421,767	1,448,725	1,433,977
Total Expenditure	444,554	1,575,000	1,560,000
Special Fund Expenditure	444,554	1,575,000	1,560,000
Total Expenditure	444,554	1,575,000	1,560,000
Special Fund Expenditure			
C98333 Maintenance Assessment	444,554	1,575,000	1,560,000
Total	444,554	1,575,000	1,560,000

3 Year Position Summary

Classification Title	FY 2017 Positions	FY 2017 Expenditures	FY 2018 Positions	FY 2018 Appropriation	FY 2019 Positions	FY 2019 Allowance
C98 - Workers' Compensation Commission						
C98F0001 - General Administration						
Accountant II	2.00	105,467	2.00	105,997	2.00	105,997
Admin Aide	1.00	39,696	1.00	40,059	1.00	40,059
Admin Officer I	1.00	40,694	1.00	40,698	1.00	40,698
Admin Officer II	1.00	52,510	1.00	53,012	1.00	53,012
Admin Officer III	1.00	53,378	1.00	53,431	1.00	53,431
Admin Prog Mgr III	1.00	97,200	1.00	97,203	1.00	97,203
Admin Spec II	3.00	89,500	3.00	121,991	3.00	121,991
Admin Spec III	2.00	101,123	2.00	101,628	2.00	101,628
Administrator I	1.00	112,570	1.00	62,676	1.00	62,676
Administrator II	6.00	340,203	6.00	390,731	6.00	390,731
Administrator IV	1.00	85,398	1.00	85,401	1.00	85,401
Agency Buyer II	1.00	49,429	1.00	49,890	1.00	49,890
Agency Procurement Spec Lead	1.00	59,198	1.00	59,202	1.00	59,202
Asst To The Comm I Workers Comp	3.00	98,906	3.00	127,287	3.00	127,287
Asst To The Comm II Workers Comp	4.00	209,947	4.00	210,851	4.00	210,851
Asst To The Comm Lead Workers Comp	2.00	129,797	2.00	130,415	2.00	130,415
Chair Workers Comp Commission	1.00	143,028	1.00	143,033	1.00	143,033
Claims Reviewer I	1.00	34,204	1.00	27,048	1.00	27,048
Claims Reviewer II	6.00	274,655	6.00	244,381	6.00	244,381
Commissioner Workers Comp	9.00	1,276,666	9.00	1,271,997	9.00	1,271,997
Computer Network Spec II	1.00	60,811	1.00	60,815	1.00	60,815
Computer Network Spec Lead	2.00	106,243	2.00	123,825	2.00	123,825
Computer Operator II	3.00	136,873	3.00	136,863	3.00	136,863
Computer Operator Lead	1.00	56,282	1.00	55,662	1.00	55,662
Computer Operator Supr	1.00	48,748	1.00	49,203	1.00	49,203
Computer User Support Spec II	2.00	93,357	2.00	93,406	2.00	93,406
Database Specialist II	1.00	48,068	1.00	53,744	1.00	53,744
Fiscal Accounts Technician II	1.00	10,972	1.00	32,364	1.00	32,364
Fiscal Services Admin II	1.00	67,958	1.00	67,963	1.00	67,963
Hearing Reporter II	12.00	676,727	12.00	679,923	12.00	679,923
Hearing Reporter Lead	1.00	68,934	1.00	68,939	1.00	68,939
Hearing Reporter Supervisor	1.00	72,887	1.00	73,593	1.00	73,593
Hearings Interpreter	1.00	42,596	1.00	44,552	1.00	44,552
HR Officer I	1.00	49,578	1.00	49,583	1.00	49,583
IT Asst Director I	4.00	320,678	4.00	299,842	4.00	299,842
IT Director III	1.00	110,725	1.00	110,729	1.00	110,729
IT Programmer Analyst I	1.00	52,206	1.00	67,639	1.00	67,639
IT Programmer Analyst II	3.00	179,285	3.00	169,655	3.00	169,655
IT Programmer Analyst Lead/Advanced	3.00	181,175	3.00	194,731	3.00	194,731
IT Programmer Analyst Supervisor	1.00	78,442	1.00	79,205	1.00	79,205
IT Systems Technical Spec	1.00	0	1.00	53,193	1.00	53,193
Office Secy III	2.00	75,953	2.00	88,829	2.00	88,829
Office Services Clerk	16.00	485,068	16.00	537,170	16.00	537,170
Office Supervisor	1.00	40,056	1.00	40,059	1.00	40,059
Prgm Mgr I	0.00	10,376	0.00	0	0.00	0
Prgm Mgr IV	1.00	87,178	1.00	89,122	1.00	89,122
Prgm Mgr Senior II	1.00	105,393	1.00	105,401	1.00	105,401
Principal Counsel	1.00	126,182	1.00	126,186	1.00	126,186

3 Year Position Summary

Classification Title	FY 2017 Positions	FY 2017 Expenditures	FY 2018 Positions	FY 2018 Appropriation	FY 2019 Positions	FY 2019 Allowance
Services Specialist	1.00	35,737	1.00	36,061	1.00	36,061
Services Supervisor I	1.00	46,817	1.00	46,845	1.00	46,845
Total C98F0001	115.00	6,868,874	115.00	7,052,033	115.00	7,052,033