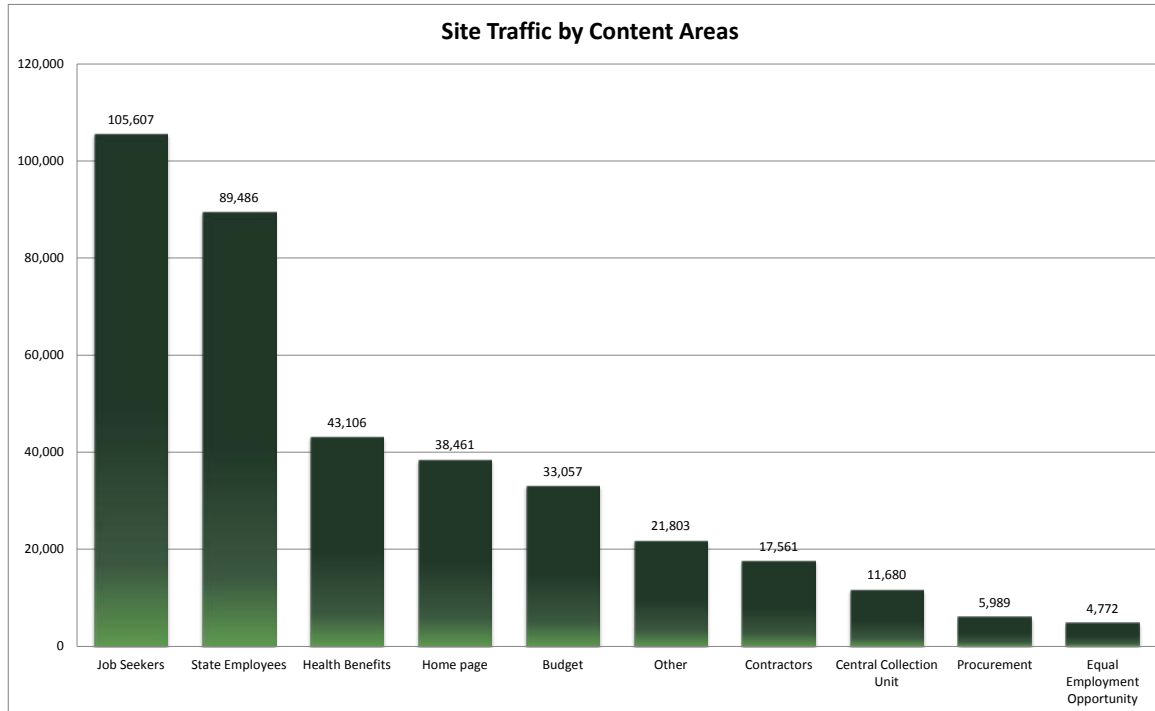


**November 2013**  
**DBM website traffic statistics (from Urchin)**

111,888 # visits  
 268,768 # total page views  
 102,754 # total document hits

**How are people coming to our site?**

27,436 google  
 21,030 direct  
 14,711 google.com  
 11,966 jobaps.com  
 9,185 bing  
 3,581 search  
 3,491 intranet.dpscs.mdstate  
 3,252 yahoo  
 1,138 maryland.gov  
 893 dbmnet



**Top Content (pageviews and document hits)**

|   |                |
|---|----------------|
| <b>Job Seekers</b>                      | <b>105,607</b> |
| jobsearch.aspx                          | 45,226         |
| jobseekershome.aspx                     | 28,258         |
| benefitemployment.aspx                  | 7,579          |
| employmentinformationotheragencies.aspx | 6,848          |
| stateapp.aspx                           | 3,529          |
| <b>Health Benefits</b>                  | <b>43,106</b>  |
| hbhome.aspx                             | 10,506         |
| benefits+guide.pdf                      | 2,469          |
| forms.aspx                              | 1,677          |
| medicalplansalt.aspx                    | 1,397          |
| benefitsguidespy13.pdf                  | 1,029          |
| <b>State Employees</b>                  | <b>89,486</b>  |
| employeeshome.aspx                      | 17,426         |
| salaryinformation.aspx                  | 11,258         |
| stateholidays2013.aspx                  | 6,720          |
| disapplyforunemploymentbenefits.aspx    | 6,082          |
| standardsalaryscale.pdf                 | 5,457          |
| <b>Budget</b>                           | <b>33,057</b>  |
| fy2014capitalbudgetenacted.pdf          | 1,635          |
| fy14taxexpendituresrpt.pdf              | 1,537          |
| operatingbudget.aspx                    | 826            |
| budgethighlightsfy2014.pdf              | 791            |
| operatingbudgetinstructions.aspx        | 645            |
| <b>Contractors</b>                      | <b>17,561</b>  |
| contractorshome.aspx                    | 2,718          |
| statewidecontractshome.aspx             | 844            |
| contractlibraryhome.aspx                | 459            |
| servicescontracts.aspx                  | 249            |
| languagecontracthome.aspx               | 143            |
| <b>Central Collection Unit</b>          | <b>11,680</b>  |
| ccuhome.aspx                            | 6,257          |
| ccupaymentmethods.aspx                  | 3,329          |
| ccuhourslocations.aspx                  | 1,117          |
| ccustatetaxintercept.aspx               | 369            |
| ccufedtaxintercept.aspx                 | 294            |
| <b>Procurement</b>                      | <b>5,989</b>   |
| procurementsinprogress.aspx             | 1,135          |
| procurementhome.aspx                    | 822            |
| marylandethicsandprocurementlaws.aspx   | 143            |
| onlinejobpost050b4400001r.aspx          | 122            |
| analystassignments.xls                  | 83             |
| <b>Equal Employment Opportunity</b>     | <b>4,772</b>   |
| eehome.aspx                             | 1,494          |
| sexharrasspolicy.pdf                    | 263            |
| publicinfoact_appenc.pdf                | 177            |
| newsletter-oct2013.pdf                  | 145            |
| eeofilecomplaint.aspx                   | 134            |
| <b>Home page</b>                        | <b>38,461</b>  |
| <b>SITE TOTAL</b>                       | <b>371,522</b> |

**November, 2013**  
**DBM Website Frequent Search Terms (from Google Search Appliance)**

**Total Searches:** 10,886

| <b>Top 25 Queries</b> | <b># Occurrences</b> | <b>Top 25 Queries Not Found</b>   | <b># Occurrences</b> |
|-----------------------|----------------------|---|----------------------|
| Search                | 259                  | Search  | 60                   |
| forms                 | 67                   | facility maintance technection 1  | 5                    |
| unemployment          | 44                   | springfield Hospital Center Housekeeper                                     | 4                    |
| ms100                 | 38                   | reguesting state medical exam   | 4                    |
| fmla                  | 38                   | calender 2014   | 4                    |
| ms 100                | 32                   | T8000-0237  | 3                    |
| job descriptions      | 31                   | Unum enrollment form  | 3                    |
| posc                  | 30                   | MAA-AE-14-003   | 3                    |
| child support         | 28                   | regina george   | 3                    |
| cobra                 | 27                   | dept.of health and mental hygeine   | 3                    |
| employee handbook     | 25                   | megabus.com   | 3                    |
| correctional officer  | 25                   | I work five years at the state wat portion the state will. Pay to my medial | 3                    |
| MS 100                | 24                   | sick leave cashout  | 3                    |
| reinstatement         | 23                   | caroline asher contct info  | 2                    |
| pay scale             | 23                   | pfl   | 2                    |
| payroll schedule      | 23                   | meterology  | 2                    |
| retirement            | 22                   | Renee hammock customer service  | 2                    |
| cola                  | 22                   | office clerk  | 2                    |
| hris                  | 22                   | f50b3400074   | 2                    |
| state holidays        | 22                   | 120670902   | 2                    |
| payroll               | 21                   | union dues drop card  | 2                    |
| comar                 | 20                   | corectional   | 2                    |
| MS-100                | 20                   | 040670  | 2                    |
| bereavement leave     | 19                   | who gets drug tested  | 2                    |
| annual leave          | 19                   | Lisa Dunlap   | 2                    |