

November 2010
DBM website traffic statistics (from Urchin)

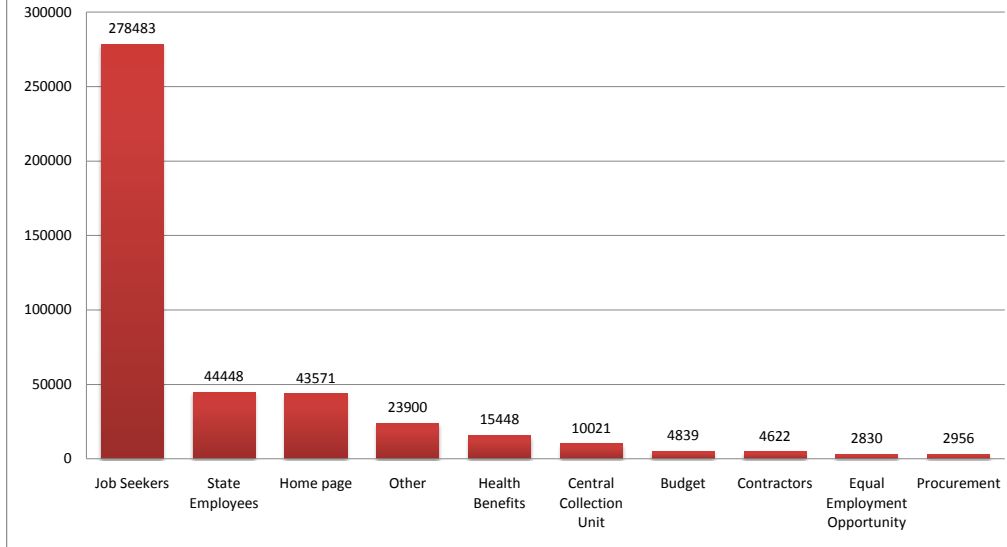
173,535 # visits
1,453,888 # total page views

How are people coming to our site?

51,526	google
44,941	direct (typed the URL directly)
8,897	bing
7,925	maryland.gov
6,776	search
6,424	yahoo
4,591	intranet.dpscs.mdstate
3,040	dhmv.maryland.gov
2,642	dhr.maryland.gov
2,627	dpscs.state.md.us



Visits to Content Areas



Top Pages by Content Area		Top Document Downloads	
Job Seekers	278,483		33698
JobSearch.aspx	99,444	MS100march2010.doc	11464
JobResults.aspx	73,538	MS100march2010.pdf	5383
JobSeekersHome.aspx	39,915	interviewhire.doc	3526
stateapp.aspx	13,684	transferrequestprintable.pdf	238
jobsearchdbmjobs.aspx	11,208	transferrequestfillable.doc	219
State Employees	44,448		42273
employeesHome.aspx	19,341	standardsalaryscale.pdf	2830
2010Holidays.aspx	4,566	FurloughExecutiveOrder0101201011.pdf	2332
stateholidays2011.aspx	2,896	FurloughFY2011FAQs071210.doc	1177
SalaryInformation.aspx	2,802	pepguidelines2010.pdf	1070
pephome.aspx	2,427	GuidelinesFurlough.pdf	958
Health Benefits	15,448		23102
HBHome.aspx	5,330	FY2011HealthBenefitsGuide.pdf	2884
Newsfsachange.aspx	1,714	OTCEligibleItemsUpdated050710.pdf	1290
HealthPlansHome.aspx	1,401	FY2011BenefitDescriptions.pdf	1065
Forms.aspx	1,306	FY2011PremiumRates.pdf	885
MedicalPlans.aspx	983	hbforms/activeandsatelliteenrollmentform.pdf	560
Central Collection Unit	10,021		291
ccuHome.aspx	5203	debt.doc	126
CCUPaymentMethods.aspx	2804	client.doc	117
CCUHoursLocations.aspx	989	mdboffice2000.zip	31
CCUFedTaxIntercept.aspx	355	mdboffice97.zip	17
CCUStateTaxIntercept.aspx	353	na	
Budget	4,839		56742
OperatingBudget.aspx	1,277	FY2011BudgetHighlights.pdf	922
2011OperatingBudgetDocs.aspx	703	2011CapImprovPlan.pdf	382
2011FiscalDigest.aspx	479	fsdig11exa.pdf	343
CapBudgetHome.aspx	413	fy2010budgethighlights_orig.pdf	286
2012OperatingBudgetInstructions.aspx	344	fsdig11exc.pdf	268
Contractors	4,622		17,037
contractorsHome.aspx	2,484	empbenpharmacy/pharmacytechresponse.xls	115
StatewideContractsHome.aspx	660	foreignlanguageservices/overviewcontractservices.pdf	103
ContractLibraryHome.aspx	339	empbenfsa2011/fsaamend3attach.xls	88
ServicesContracts.aspx	250	svcsbenefitsaudit/rfp10r7200018_auditservices.pdf	86
mbeinformation.aspx	81	svctravelsvcs/travel_svcs_rfp050b9800007.pdf	84
Equal Employment Opportunity	2,830		4257
EEOHome.aspx	2520	PublicInfoAct_AppenC.pdf	316
SexualHarassPolicy.aspx	86	stateeodirectory.pdf	225
EEOFileComplaint.aspx	60	publications/annual_eeo_rpt_fy2009.pdf	200
EEOFairPracCorner.aspx	43	WhistleblowerLaw.pdf	199
EEOBrochures.aspx	40	reasonableaccommodations.pdf	168
Procurement	2,956		8035
ProcurementHome.aspx	1238	vehicle_leasing_procedures.pdf	135
ProcurementsInProgress.aspx	1008	/doingbusinesswithdbm/analytstassignments.xls	132
maintrepairvehicles.aspx	130	/procurementsinprogress/maintrepairrfp_050b1400025.pdf	126
DoingBusinesswithDBM.aspx	124	contact_procurement_unit.pdf	114
MarylandEthicsandProcurementLaws.aspx	119	/procurementsinprogress/pbmrfp10b0400006.pdf	114
Home page	43,571		
SITE TOTAL	431,118		194,634

November, 2010
DBM Website Frequent Search Terms (from Google Search Appliance)

Total Searches: 10,457

<u>Top 25 Queries</u>	<u># Occurrences</u>	<u>Top 25 Queries Not Found</u>	<u># Occurrences</u>
pay scale	62	pep powerpoint training	6
posc	46	Timekeeping Manual	6
ms-100	45	fugit	5
job specs	40	T-1181-0140	5
salary	39	Retro active payment form	5
ms 100	39	4081 ms22	5
retirement	36	road managment	5
ms100	35	DJSresident Advisor Leadclassification	4
fmla	34	comptime	4
tuition reimbursement	33	ms410	4
correctional officer	32	salary of Patricia Jessamy and others	4
meal reimbursement	32	walmart	4
payroll	30	R562661674758	4
furlough	29	payday schedule	4
MS-100	28	www.rainslicer.com	4
holidays	27	recordings	4
		If I worked for the Maryland School system is that time	
time sheet	27	credited for leavee benefits?	4
salary scale	26	poll operator	4
annual leave	26	COPRA	4
dhmh	25	rtirement seminars	3
overtime	24	salary scales building security officer trainee	3
job descriptions	24	travel regs	3
PEP	24	letter of forgiveness	3
forms	24	aberdeen proveing grounds jobs	3
juvenile services	24	typingtest	3