

DHMH - Services and Institutional Operations - Deer's Head Hospital Center

MISSION

Deer's Head Hospital Center (DHHC) provides compassionate interdisciplinary care to meet the needs of our community.

VISION

Deer's Head Hospital Center will be the provider and employer of choice, offering quality state-of-the-art care in a team environment.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. To operate with a "Culture of Safety," free from accidents, injuries, and medication errors for all who reside and/or those who rehabilitate at DHHC.

Obj. 1.1 DHHC patient /resident fall rate will continue to improve from fiscal 2015 levels.

Obj. 1.2 DHHC patient/resident medication error rate will continue to be within acceptable levels.

Performance Measures	2011 Act.	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Est.	2017 Est.
Number of patient care days (PCDs)	27,010	24,078	22,630	20,611	19,639	21,603	21,603
Number of falls	265	99	84	74	86	77	77
Fall rate per 1,000 PCDs	9.81	4.11	3.71	3.59	4.38	3.56	3.56
Number of doses administered	669,296	584,632	562,659	505,317	458,082	503,890	503,890
Number of medication errors	74	120	124	174	303	202	202
Medication error rate per opportunity	0.01%	0.02%	0.02%	0.03%	0.07%	0.04%	0.04%

Goal 2. To ensure quality of care for all patients.

Obj. 2.1 During fiscal year 2016, the nosocomial pressure ulcer rate will be less than 0.9.

Performance Measures	2011 Act.	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Est.	2017 Est.
Number of PCDs	27,010	24,078	22,630	20,611	19,639	21,603	21,603
Number of patients/residents with nosocomial pressure ulcers	34	30	20	23	4	4	4
Nosocomial pressure ulcer rate per 1,000 PCDs	1.26	1.25	0.88	1.12	0.20	0.19	0.19

Goal 3. Improve quality and accessibility to a consistently increasing end stage renal disease population.

Obj. 3.1 The percentage of hemodialysis patients who achieve a URR (urea reduction rate, measuring adequacy of dialysis) of 65 will be equal to or greater than the Mid Atlantic Renal Coalition goal of 96 percent.

Performance Measures	2011 Act.	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Est.	2017 Est.
Number of URR tests done	820	826	823	748	680	760	702
Number of URR test results greater than 65	723	784	806	732	670	745	689
Percent of hemodialysis patients who achieve URR of 65	88.2%	94.9%	97.9%	97.9%	98.5%	98.0%	98.1%

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Obj. 3.2 The percentage of hemodialysis patients who achieve a Kt/V of 1.2 or greater will be equal to or greater than the Mid Atlantic Renal Coalition goal of 90 percent.

Performance Measures	2011 Act.	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Est.	2017 Est.
Number of Kt/V tests done	723	786	777	731	671	748	701
Number of Kt/V tests greater than 1.2	656	754	769	723	658	733	701
Hemodialysis patients who achieve Kt/V of 1.2 or greater	90.7%	95.9%	99.0%	98.9%	98.1%	98.0%	100.0%

OTHER PERFORMANCE MEASURES

Performance Measures	2011 Act.	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Est.	2017 Est.
Admissions	179	151	172	136	111	123	123
Discharges	184	156	150	143	113	125	125
Inpatients Treated	253	218	234	194	166	184	179
Average Daily Inpatients Treated	74	67	62	58	55	61	56
Beds Operated	114	114	114	114	114	114	114
Occupancy Percent	65%	59%	54%	51%	48%	54%	49%
Chronic Hospital - Complex							
Patient Days	365	366	365	365	365	366	365
Average Daily Inpatients Treated	1	1	1	1	1	1	1
Per Diem Cost	\$1,075	\$627	\$673	\$461	\$527	\$497	\$531
Average Length of Stay	365	366	365	365	365	366	365
Cost per Admission	\$392,379	\$229,531	\$245,808	\$168,281	\$192,439	\$181,780	\$193,977
Chronic Hospital - Regular							
Patient Days	5,110	4,026	3,285	2,555	2,555	2,928	2,555
Average Daily Inpatients Treated	14	11	9	7	7	8	7
Per Diem Cost	\$372	\$670	\$876	\$1,175	\$1,226	\$1,083	\$1,366
Average Length of Stay	29	28	22	24	29	29	29
Cost per Admission	\$10,791	\$18,759	\$19,278	\$28,191	\$35,540	\$31,398	\$38,732

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OTHER PERFORMANCE MEASURES

Performance Measures	2011 Act.	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Est.	2017 Est.
Comprehensive Care - Skilled							
Patient Days	21,535	20,075	18,980	18,250	17,155	19,032	17,520
Average Daily Inpatients Treated	59	55	52	50	47	52	48
Per Diem Cost	\$531	\$547	\$577	\$607	\$742	\$638	\$736
Average Length of Stay	365	366	365	365	365	366	365
Cost per Admission	\$193,833	\$200,021	\$210,779	\$221,390	\$270,678	\$233,575	\$268,714
Ancillary Services							
Patient Days	27,010	24,467	22,630	21,900	20,075	22,326	20,440
Ancillary Services Per Diem Cost	\$105	\$126	\$144	\$144	\$176	\$152	\$171
Renal Dialysis Services							
Patients Treated	121	111	103	63	58	65	60
Treatments	11,182	10,169	9,959	9,128	8,334	10,140	9,360
Average Cost Per Treatment	\$390	\$420	\$419	\$458	\$401	\$430	\$391
Hospital Patient Recoveries							
Medicaid, Medicare, Insurance and Sponsors	\$7,308,116	\$8,944,421	\$3,993,734	\$6,387,779	\$6,380,926	\$3,241,586	\$3,232,790
Disproportionate Share Payments	\$32,613	\$0	\$6,822	\$4,505	\$9,462	\$6,715	\$6,715
Project Summary:							
General Administration	\$1,982,120	\$1,888,583	\$2,039,399	\$2,098,131	\$2,523,327	\$1,863,393	\$2,009,277
Dietary Services	\$949,154	\$1,014,402	\$929,702	\$1,014,721	\$1,203,547	\$1,114,088	\$1,179,827
Household and Property Services	\$2,555,012	\$2,938,007	\$2,872,132	\$2,651,187	\$2,888,560	\$2,837,347	\$3,015,882
Hospital Support Services	\$1,013,484	\$983,336	\$966,286	\$1,019,075	\$855,975	\$1,005,060	\$1,066,108
Patient Care Services	\$8,091,589	\$7,965,562	\$8,213,661	\$8,785,486	\$9,591,676	\$9,561,406	\$10,170,074
Ancillary Services	\$1,983,302	\$2,179,317	\$2,319,261	\$2,276,654	\$2,506,272	\$2,506,482	\$2,560,260
Renal Dialysis Services	\$1,519,913	\$1,688,613	\$1,671,744	\$2,025,415	\$1,354,734	\$1,867,164	\$1,473,585
Non-Reimbursable Services	\$3,494,242	\$3,105,964	\$3,052,481	\$3,028,037	\$2,651,510	\$3,210,467	\$2,977,074
Total	\$21,588,816	\$21,763,784	\$22,064,666	\$22,898,706	\$23,575,601	\$23,965,407	\$24,452,087

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<http://dhmh.maryland.gov/deershead/>