

Blind Industries and Services of Maryland

MISSION

The mission of Blind Industries and Services of Maryland (BISM) is twofold: 1) to provide stable career opportunities, innovative rehabilitation programs, and quality products and services; and 2) to develop resources for training and education. The Mission of the Rehabilitation Department is to empower blind consumers through comprehensive rehabilitation and adjustment programs that instill a positive philosophy of blindness and a fundamental belief that with proper training and opportunity the blind can compete on terms of equality with their sighted counterparts.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. To assist consumers who are blind or low vision to gain skills of blindness and confidence necessary to live independently.

Obj. 1.1 Annually BISM will provide at least 45,540 hours of training in blindness skills -- braille, cane travel, computer, independent living, career exploration, physical fitness, adjustments to blindness, and community-based training -- to adult and senior citizens who are blind or low vision.

Performance Measures	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Est.	2018 Est.
Number of participants	241	251	285	284	283	200	200
Number of training hours	45,344	51,989	60,406	60,054	60,947	45,540	45,540
Number of participants completing programs	43	51	46	43	66	50	50
Percent of participants achieving independent living goals	88%	86%	88%	89%	91%	88%	88%
Consumer satisfaction	91%	91%	93%	92%	94%	89%	89%

Goal 2. To assist blind or low vision consumers to be successful in career paths commensurate with their skills, abilities, interests.

Obj. 2.1 BISM will continue to assist consumers to obtain employment, higher education, or independent living goals.

Performance Measures	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Est.	2018 Est.
Number of participants in the CORE program	26	25	27	24	29	22	22
Number of graduations and completions in the CORE program	6	12	14	11	14	13	13
Number gaining employment or higher education	6	9	13	14	28	10	10
Success rate of graduates	100%	100%	100%	100%	100%	77%	77%
CORE consumer satisfaction	81%	90%	93%	91%	92%	88%	88%