

Department of Aging

MISSION

Establish Maryland as an attractive location for all older adults through vibrant communities and supportive services that offer the opportunity to live healthy and meaningful lives.

VISION

Live Well, Age Well.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. To enable older Marylanders and adults with disabilities to remain in their homes with a high quality of life for as long as possible.

- Obj. 1.1** Provide assisted living and in-home community services in year 2016 to at least 10 percent of those 60 years of age and over in need of such services to remain in the community.
- Obj. 1.2** Use the interRAI Level 1 Screen to connect older adults and individuals with disabilities to appropriate community-based services.
- Obj. 1.3** Provide integrated access to long term care information and services through the statewide Maryland Access Point (MAP) network.

Performance Measures	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Est.	2018 Est.
Number of individuals receiving MDoA coordinated home and community-based services	14,025	14,690	16,892	16,504	16,476	16,325	16,350
¹ Percent of Marylanders 60 or older in need of community-based support services receiving services by MDoA programs	10.90%	30.44%	32.21%	12.93%	12.82%	12.86%	12.88%
Number of people who are screened using the interRAI Level 1 Screen	N/A	N/A	N/A	1,573	4,705	4,940	5,187
Number of individuals at high risk for entering nursing homes who are instead receiving non-Medicaid community services	N/A	4,874	5,753	5,604	5,566	5,575	5,575
² Number of individuals connected to private and public programs that are responsive to an individual's identified goals and needs	N/A	102,421	119,775	120,972	119,587	120,782	121,989
² Number of individual information and assistance contacts (in person and via telephone including the statewide 1-844-MAP-LINK number)	N/A	743,199	827,288	835,560	843,915	852,354	860,877
Number of volunteers providing Medicare counseling and healthcare fraud education	N/A	151	144	131	141	155	170
Number of veterans participating in the federal Veterans Directed Home and Community Based Services program	N/A	12	15	32	43	53	78
² Number of person centered written Action Plans developed to promote consumer choice and self-determination	N/A	0	0	0	1,060	1,113	1,168

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Goal 2. Ensure the rights of older Marylanders and prevent their abuse, neglect, and exploitation.

Obj. 2.1 To maintain effective advocacy activities for residents of long-term care facilities in fiscal year 2016 at least at the level as in the prior year.

Obj. 2.2 To protect the rights of individuals facing guardianship through identifying less restrictive measures to meet their needs when possible. To protect and advocate for legally-declared incompetent adults over the age of 65 for whom the public guardianship program serves.

Performance Measures	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Est.	2018 Est.
² Complaints investigated and closed by ombudsmen	2,332	2,873	2,958	3,603	3,783	3,972	4,171
² Abuse complaints investigated and closed by ombudsmen	133	153	179	198	208	218	229
² Consultations provided by ombudsmen	10,533	10,580	10,552	10,702	11,237	11,799	12,389
Number of clients for whom MDoA and AAAs serve as public guardians	848	821	868	911	957	1,004	1,055
Number of public guardianship cases diverted	414	337	396	353	371	389	409

Goal 3. To empower older Marylanders to stay active and healthy.

Obj. 3.1 Increase opportunities for older Marylanders to participate in evidence-based programs that improve their health.

Obj. 3.2 Increase opportunities for older Marylanders to receive nutritional support in community-based settings.

Performance Measures	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Est.	2018 Est.
Number of unduplicated Marylanders completing evidence-based health promotion programs	50,657	50,657	37,269	58,247	58,201	59,000	59,000
Number of meals served in the federally supported congregate meal programs (in thousands)	N/A	1,208	1,089	1,050	1,080	1,130	1,160
Number of meals served in the federally supported home delivered meal programs (in thousands)	N/A	1,151	1,080	1,070	1,118	1,124	1,144
Number of Maryland jurisdictions participating in Senior Citizens Activities Centers Operating Fund (SCOF) health promotion programs	11	18	18	18	19	24	24
Number of senior centers participating in health promotion programs	35	48	51	57	72	75	80
Number of older Marylanders completing SCOF health promotion programs	2,356	3,518	3,073	4,127	4,308	4,500	4,800

NOTES

¹ Prior to fiscal year 2013, this measure captured the percentage of Marylanders over 50 in need of community-based support services receiving services financed by the Department. The Department used a different census measure for fiscal year 2015 forward which considered individuals with a disability and the ratio of citizens at the eligible income levels.

² Fiscal year 2016 data is an estimate.