

# Department of Public Safety and Correctional Services

## MISSION

The Department of Public Safety and Correctional Services protects the public, its employees, and detainees and offenders under its supervision.

## VISION

The Maryland Department of Public Safety and Correctional Services (DPSCS) will be nationally recognized as a department that believes its own employees are its greatest strength and that values the development of their talents, skills, and leadership. We will be known for dealing with tough issues like gang violence by capitalizing on the strength of interagency collaboration. We will be nationally known as the department that takes responsibility for the greatest of problems and moves quickly and quietly to bring about successful change. DPSCS will be known as one of the national leaders in the development and use of technology through system interoperability. Others will look to this department for its effective leadership and evidence-based practices. We will be known for our belief in the value of the human being and the way we protect those individuals, whether they are members of the public, our own employees, those we are obligated to keep safe and in custody, or victims of crime. DPSCS will be known as an organization that focuses on its mission and takes care of its people.

## SUMMARY OF KEY OPERATIONAL DATA

Performance Measures	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Est.	2018 Est.
Average Daily Population (ADP)							
Grand Total Offenders under Jurisdiction	25,450	24,626	24,237	23,424	22,635	21,776	21,125
Offenders under Correctional Jurisdiction	22,113	21,101	20,868	20,602	20,274	19,567	19,162
Offenders under Patuxent Institution Jurisdiction	450	420	364	318	302	261	232
Offenders under Detention Jurisdiction	2,887	3,105	3,005	2,504	2,059	1,948	1,731
Federal Prisoners at Chesapeake Detention Facility	451	413	429	389	420	423	427
Offenders in local jails awaiting transfer to DPSCS	184	198	179	178	164	170	167
Arrestees processed (Baltimore Central Booking and Intake Center)	55,717	50,284	46,001	36,602	32,164	24,698	19,261
Commitments processed	28,289	27,136	25,683	19,145	18,388	14,160	11,436
Division of Parole and Probation (DPP) cases under supervision at fiscal year end	87,197	86,989	86,519	84,347	82,759	81,487	80,319
DPP Drinking Driver Monitor Program cases under supervision at fiscal year end	20,033	24,775	17,205	17,411	17,595	16,289	15,478

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## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

**Goal 1. Safe Communities: Help to keep Maryland communities safe.**

**Obj. 1.1** Reduce the number of sentenced offenders returned to correctional or community supervision for a new offense within one year of their release.

Performance Measures	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Est.	2018 Est.
Sentenced offenders returned to correctional or community supervision for a new offense within one year of release:							
1 All releasees - number with new offense	1,608	1,734	N/A	N/A	N/A	N/A	N/A
2 All releasees - % with new offense	16.6%	16.9%	N/A	N/A	N/A	N/A	N/A
1 Parolees - number with new offense	139	199	N/A	N/A	N/A	N/A	N/A
2 Parolees - % with new offense	7.8%	8.3%	N/A	N/A	N/A	N/A	N/A
1 Mandatory releasees - number with new offense	572	630	N/A	N/A	N/A	N/A	N/A
2 Mandatory releasees - % with new offense	13.6%	14.7%	N/A	N/A	N/A	N/A	N/A
1 Expiration of sentence releasees - number with new offense	897	905	N/A	N/A	N/A	N/A	N/A
2 Exp. of sentence releasees - % w new off.	24.3%	25.4%	N/A	N/A	N/A	N/A	N/A

**Obj. 1.2** The percentage of Division of Parole and Probation (DPP) cases closed due to revocation for a new offense committed while under supervision in the community will not exceed the fiscal year 2011 levels (number in parentheses).

Performance Measures	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Est.	2018 Est.
Total number of cases supervised during the fiscal year							
Parole	10,324	11,180	10,199	9,311	9,044	9,554	9,485
Probation	108,028	105,331	101,978	99,648	95,785	92,842	89,713
Mandatory	10,591	9,091	8,732	7,848	7,595	6,817	6,186
Cases under supervision that were closed due to revocation for a new offense:							
All cases - number with new offense	5,136	4,072	4,746	4,315	3,897	4,259	4,110
All cases - % with new offense (FY 2011: 3.9%)	4.0%	3.2%	3.9%	3.7%	3.5%	≤ 3.9%	≤ 3.9%
Parole - number with new offense	215	238	416	315	295	306	304
Parole - % with new offense (FY 2011: 3.2%)	2.1%	2.1%	4.1%	3.4%	3.3%	≤ 3.2%	≤ 3.2%
Probation - number with new offense	4,408	3,478	3,901	3,662	3,272	3,621	3,499
Probation - % with new offense (FY 2011: 3.9%)	4.1%	3.3%	3.8%	3.7%	3.4%	≤ 3.9%	≤ 3.9%
Mandatory - number with new offense	513	356	429	338	313	348	315
Mandatory - % with new offense (FY 2011: 5.1%)	4.8%	3.9%	4.9%	4.3%	4.1%	≤ 5.1%	≤ 5.1%

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**Obj. 1.3** The percentage of cases closed by the DPP Drinking Driver Monitor Program (DDMP) due to revocation for new driving while impaired (DWI) or driving under the influence (DUI) offenses will not exceed 0.7 percent.

<b>Performance Measures</b>	<b>2012 Act.</b>	<b>2013 Act.</b>	<b>2014 Act.</b>	<b>2015 Act.</b>	<b>2016 Act.</b>	<b>2017 Est.</b>	<b>2018 Est.</b>
Number of cases being monitored by DDMP	26,892	24,388	27,449	27,614	23,694	24,157	23,455
Number of DDMP cases being monitored that were closed due to revocation for a new DWI/DUI offense	134	72	N/A	N/A	N/A	169	164
Percent of DDMP cases being monitored that were closed due to revocation for a new DWI/DUI offense	0.5%	0.3%	N/A	N/A	N/A	0.7%	0.7%

**Obj. 1.4** The percentage of DPP cases where the offender was employed when the case was closed will be at least 31 percent.

<b>Performance Measures</b>	<b>2012 Act.</b>	<b>2013 Act.</b>	<b>2014 Act.</b>	<b>2015 Act.</b>	<b>2016 Act.</b>	<b>2017 Est.</b>	<b>2018 Est.</b>
Total number of DPP cases closed	41,869	35,229	38,041	38,779	34,227	34,090	32,908
Number of cases where the offender was employed at case closing	11,695	10,515	11,228	10,685	11,194	10,568	10,201
Percent of cases where the offender was employed at case closing	27.9%	29.8%	29.5%	27.6%	33.0%	31.0%	31.0%

**Obj. 1.5** The percentage of defendants under Pretrial Release Services Program (PRSP) supervision arrested on new charges each month will not exceed 4 percent.

<b>Performance Measures</b>	<b>2012 Act.</b>	<b>2013 Act.</b>	<b>2014 Act.</b>	<b>2015 Act.</b>	<b>2016 Act.</b>	<b>2017 Est.</b>	<b>2018 Est.</b>
Percent of defendants under PRSP supervision arrested on new charges	3.0%	4.0%	3.0%	3.0%	3.0%	3.0%	3.0%

**Obj. 1.6** The percentage of defendants under PRSP supervision who fail to appear for their scheduled court date will not exceed 8 percent.

<b>Performance Measures</b>	<b>2012 Act.</b>	<b>2013 Act.</b>	<b>2014 Act.</b>	<b>2015 Act.</b>	<b>2016 Act.</b>	<b>2017 Est.</b>	<b>2018 Est.</b>
Number of defendants under PRSP supervision who fail to appear for their scheduled court date	211	131	312	263	222	220	220
Percent of defendants under PRSP supervision who fail to appear for their scheduled court date	5.0%	5.0%	6.0%	6.0%	6.0%	6.0%	6.0%

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**Goal 2. Victim Services: Enhance victim services and mitigate the effects of crime on victims.**

- Obj. 2.1** At least 85 percent of claimants responding to a survey will indicate the decision by the Criminal Injuries Compensation Board (CICB) about their claim was “fair and reasonable.”
- Obj. 2.2** CICB will resolve (issue final decision) at least 75 percent of eligible claims within 120 days of determining eligibility.

Performance Measures	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Est.	2018 Est.
Percent indicating the decision was “fair and reasonable”	92.0%	84.0%	85.0%	88.0%	93.5%	95.0%	95.0%
Average number of days to process an eligible claim	177	122	85	75	60	58	58
Percent of eligible claims resolved and signed by Board within 90 days	N/A	58.0%	89.0%	90.0%	94.9%	95.0%	95.0%
Percent of eligible claims resolved and signed by Secretary within 120 days	42.0%	67.0%	83.0%	88.0%	95.4%	95.0%	95.0%

**Goal 3. Offender Safety and Security: Secure and safeguard defendants and offenders confined under Departmental supervision.**

- Obj. 3.1** No offender confined in a departmental facility will escape.
- Obj. 3.2** The total number of offenders who walk off from correctional facilities will not exceed 11.
- Obj. 3.3** The total number of offenders who walk off from Threshold will not exceed 5.
- Obj. 3.4** The total number of offenders who walk off while supervised by the Central Home Detention Unit will not exceed 27.

Performance Measures	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Est.	2018 Est.
Number of offenders who escape - corrections	0	3	1	0	0	0	0
Number of offenders who escape - detention	2	1	0	0	1	0	0
Number of offenders who walk off from correctional facilities	11	13	6	9	4	≤ 11	≤ 11
Number of offenders who walk off from Threshold	5	5	1	1	5	≤ 5	≤ 5
Number of individuals who walk off from home detention	34	22	12	12	11	≤ 27	≤ 27

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- Obj. 3.5** The total number of offender-on-offender homicides committed in the Department's facilities will be zero.
- Obj. 3.6** During fiscal year 2014 and thereafter, the rate per 100 average daily population (ADP) of offender-on-offender assaults will not exceed the fiscal year 2013 rate in departmental facilities (number in parenthesis).
- Obj. 3.7** During fiscal year 2014 and thereafter, the rate per 100 average daily population (ADP) of offender-on-staff assaults will not exceed the fiscal year 2013 rate in departmental facilities (number in parenthesis).

Performance Measures	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Est.	2018 Est.
Total number of offender-on-offender homicides	3	7	2	1	3	0	0
Correctional offender-on-offender homicides	3	6	2	1	3	0	0
Detention offender-on-offender homicides	0	1	0	0	0	0	0
Overall offender-on-offender assault rate per 100 ADP (FY13: 5.58)	N/A	5.58	4.86	4.50	6.30	≤ 5.58	≤ 5.58
Correctional offender-on-off. assault rate per 100 ADP (FY13: 4.14)	4.73	4.14	3.50	3.46	4.84	≤ 4.14	≤ 4.14
Detention offender-on-offender assault rate per 100 ADP (FY13: 13.17)	14.43	13.17	9.29	8.36	16.57	≤ 13.17	≤ 13.17
Overall offender-on-staff assault rate per 100 ADP (FY13: 2.09)	N/A	2.09	1.90	1.57	2.44	≤ 2.09	≤ 2.09
Correctional offender-on-staff assault rate per 100 ADP (FY13: 1.63)	1.75	1.63	1.15	1.00	2.01	≤ 1.63	≤ 1.63
Detention offender-on-staff assault rate per 100 ADP (FY13: 4.54)	3.57	4.54	4.34	3.66	5.40	≤ 4.54	≤ 4.54

**Goal 4. Offender Well-Being and Re-Entry Preparation: Ensure incarcerated offenders are confined in humane conditions and receive appropriate treatment services (medical, mental health, social work, addictions) and programming to help improve community re-entry success.**

- Obj. 4.1** Maryland Correctional Enterprises will employ 2,100 inmates by fiscal year 2016.
- Obj. 4.2** By fiscal year 2021, DPSCS will have successfully entered into local reentry MOUs with at least 12 of Maryland's 23 county jurisdictions.
- Obj. 4.3** By fiscal year 2021, at least 60 percent of the inmates released from local reentry programs will have been successfully reintegrated into their communities, i.e., they will not have been re-convicted and returned to DPSCS custodial or community supervision within 3 years of release.

Performance Measures	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Est.	2018 Est.
Number of inmates employed by MCE (June payroll)	2,065	2,038	2,091	2,051	2,035	2,100	2,100
Number of counties participating	2	3	3	3	3	6	8
Recidivism for inmate participants	0	0	0	0	0	0	0

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**Goal 5. Good Management: Ensure the Department operates efficiently.**

**Obj. 5.1** At least 35 percent of retake warrants for parole/mandatory supervision release issued will be transmitted by the Maryland Parole Commission (MPC) to the Central Home Detention Unit for entry into METERS/NCIC within three business days of receipt of the warrant request, and at least 10 percent of retake warrants will be transmitted within one business day.

Performance Measures	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Est.	2018 Est.
Retake warrants issued	4,094	3,664	3,511	3,375	3,203	3,500	3,500
Percent of requests for retake warrants transmitted within three business days	38%	48%	52%	49%	49%	50%	50%
Percent of requests for retake warrants transmitted within one business day	7%	18%	16%	8%	8%	10%	10%

**Obj. 5.2** By fiscal year 2017 and thereafter, at least 75 percent of the graduates of entry level academy training conducted by the Correctional Training Commission (CTC) and the Maryland Police Training and Standards Commission (MPTSC) each fiscal year will be rated appropriately prepared for on-the-job training.

Performance Measures	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Est.	2018 Est.
Overall percent of graduates rated professionally competent on the job after completing mandated training	79%	80%	84%	77%	86%	≥ 75%	≥ 75%
Correctional Entrance Level Training:							
35 Day Correctional Academy	N/A	80%	90%	88%	89%	≥ 75%	≥ 75%
Police Entrance Training:							
26 Week/ Academy Training	75%	58%	83%	100%	88%	≥ 75%	≥ 75%
<sup>3</sup> 06 Week/ Comparative Compliance	50%	50%	100%	N/A	71%	≥ 75%	≥ 75%
Community Supervision Entrance Level Training:							
08 Week / Agent Academy	100%	92%	57%	47%	N/A	≥ 75%	≥ 75%
<sup>4</sup> 05 Week / Drinking Driver Monitor Academy	N/A	N/A	50%	N/A	N/A	≥ 75%	≥ 75%

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**Obj. 5.3** Ninety percent of construction and design/build contracts over \$500,000 will be completed within 120 days of the originally scheduled completion date and for 120 percent (or less) of the original contract award.

Performance Measures	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Est.	2018 Est.
Number of construction and design/build contracts due for completion within fiscal year	N/A	N/A	3	1	1	4	0
Number of contracts completed within 120 days of original date	N/A	N/A	3	1	1	4	0
Percentage completed within 120 days of original date	N/A	N/A	100%	100%	100%	100%	N/A
Number of contracts completed within 120 percent of original contract award	N/A	N/A	3	1	1	4	0
Percentage completed within 120 percent of original contract award	N/A	N/A	100%	100%	100%	100%	N/A

## NOTES

<sup>1</sup> Due to the implementation of a new information system, this data will not be available for publication in the near future. When data becomes available from the new system, it will reflect a three-year return rate from the year of release, which is the industry standard.

<sup>2</sup> The reporting of recidivism has been resolved. 3-year reporting will begin with the fiscal year 2016 cohort and will be reported in the fiscal year 2020 Managing for Results strategic plan.

<sup>3</sup> The course was not given in fiscal year 2015.

<sup>4</sup> The course was not given in fiscal years 2012, 2013 and 2015.