

# Office of the Deaf and Hard of Hearing

## MISSION

The Office of the Deaf and Hard of Hearing (ODHH) represents the Governor in furtherance of the State's goal of promoting equal access for all Marylanders by providing expertise that enhances the general welfare of Maryland's deaf and hard of hearing residents.

## VISION

All Maryland citizens who are deaf or hard of hearing will have equal and full access to resources, services, and opportunities for participation in all aspects of community life.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

**Goal 1. All deaf and hard of hearing citizens will have equal and full access to educational, health, and employment resources and opportunities to fully participate in community life.**

- Obj. 1.1** Maintain levels of technical assistance, awareness, sensitivity training sessions, and other informational trainings to State and local government agencies each fiscal year.
- Obj. 1.2** Continue coordination with federal, State, and local governments regarding policy issues and program development.
- Obj. 1.3** Collect and maintain accurate data about the delivery of services from State agencies to Maryland's deaf, hard of hearing, and deafblind population.

Performance Measures	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Est.
Instances of information and referral	154	107	102	110	217	200
<sup>1</sup> Number of trainings and information sessions provided	48	28	25	22		
<sup>1</sup> Number of instances of technical assistance provided	16	15	8	8		
Maryland Early Hearing Detection and Intervention Program DHMH: Number identified with hearing loss	94	51	94	152	84	103
Telecommunication Access of Maryland, DoIT: Telephone assessments provided	501	405	397	364	403	400
<sup>1</sup> Springfield Hospital Center, DHMH: Annual admissions to the deaf unit	8	6	9	3		
Division of Rehabilitation Services, MSDE: Number of deaf and hard of hearing individuals receiving Individualized Plans for Employment (IPE)	1,769	409	303	363	272	313

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**Goal 2. Maryland citizens will be aware of the needs and issues affecting deaf and hard of hearing individuals.**

**Obj. 2.1** Increase awareness of information and referral services provided by ODHHS to community stakeholders and constituents.

**Obj. 2.2** Maintain or increase levels of technical assistance, awareness, and sensitivity training sessions and other informational trainings each fiscal year to stakeholder communities.

<b>Performance Measures</b>	<b>2012 Act.</b>	<b>2013 Act.</b>	<b>2014 Act.</b>	<b>2015 Act.</b>	<b>2016 Act.</b>	<b>2017 Est.</b>
Instances of assistance provided	665	409	455	164	217	200
Number of public announcements disseminated	580	517	829	N/A	108	100
<sup>1</sup> Number of conference/expo exhibits	17	23	31	6		
Instances of training/presentations provided	29	15	19	44	13	10
<sup>1</sup> Number of instances of technical assistance provided	3	5	13	13		
<sup>1</sup> Percent of Governor's and Lt. Governor's videos captioned	87%	33%	98%	N/A		

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## NOTES

<sup>1</sup> Data not supplied by the agency for fiscal years 2016 or 2017.