Office of the Deaf and Hard of Hearing

MISSION
The Office of the Deaf and Hard of Hearing (ODHH) represents the Governor in furtherance of the State's goal of promoting equal access for all Marylanders by providing expertise that enhances the general welfare of Maryland’s deaf and hard of hearing residents.

VISION
All Maryland citizens who are deaf or hard of hearing will have equal and full access to resources, services, and opportunities for participation in all aspects of community life.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES
Goal 1. All deaf and hard of hearing citizens will have equal and full access to educational, health, and employment resources and opportunities to fully participate in community life.

Obj. 1.1 Maintain levels of technical assistance, awareness, sensitivity training sessions, and other informational trainings to State and local government agencies each fiscal year.

Obj. 1.2 Continue coordination with federal, State, and local governments regarding policy issues and program development.

Obj. 1.3 Collect and maintain accurate data about the delivery of services from State agencies to Maryland’s deaf, hard of hearing, and deafblind population.

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</thead>
<tbody>
<tr>
<td>Instances of information and referral</td>
<td>154</td>
<td>107</td>
<td>102</td>
<td>110</td>
<td>217</td>
<td>200</td>
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<tr>
<td>Number of trainings and information sessions provided</td>
<td>48</td>
<td>28</td>
<td>25</td>
<td>22</td>
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<tr>
<td>Number of instances of technical assistance provided</td>
<td>16</td>
<td>15</td>
<td>8</td>
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<tr>
<td>Maryland Early Hearing Detection and Intervention Program</td>
<td></td>
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<tr>
<td>DHMH: Number identified with hearing loss</td>
<td>94</td>
<td>51</td>
<td>94</td>
<td>152</td>
<td>84</td>
<td>103</td>
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<tr>
<td>Telecommunication Access of Maryland, DoIT: Telephone assessments provided</td>
<td>501</td>
<td>405</td>
<td>397</td>
<td>364</td>
<td>403</td>
<td>400</td>
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<tr>
<td>Springfield Hospital Center, DHMH: Annual admissions to the deaf unit</td>
<td>8</td>
<td>6</td>
<td>9</td>
<td>3</td>
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<tr>
<td>Division of Rehabilitation Services, MSDE: Number of deaf and hard of hearing individuals receiving Individualized Plans for Employment (IPE)</td>
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<tr>
<td></td>
<td>1,769</td>
<td>409</td>
<td>303</td>
<td>363</td>
<td>272</td>
<td>313</td>
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http://odhh.maryland.gov/
Office of the Deaf and Hard of Hearing

Goal 2. Maryland citizens will be aware of the needs and issues affecting deaf and hard of hearing individuals.

Obj. 2.1 Increase awareness of information and referral services provided by ODHH to community stakeholders and constituents.

Obj. 2.2 Maintain or increase levels of technical assistance, awareness, and sensitivity training sessions and other informational trainings each fiscal year to stakeholder communities.

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<tbody>
<tr>
<td>Instances of assistance provided</td>
<td>665</td>
<td>409</td>
<td>455</td>
<td>164</td>
<td>217</td>
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<tr>
<td>Number of public announcements disseminated</td>
<td>580</td>
<td>517</td>
<td>829</td>
<td>N/A</td>
<td>108</td>
<td>100</td>
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<tr>
<td>Number of conference/expo exhibits</td>
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<td>23</td>
<td>31</td>
<td>6</td>
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<td>Instances of training/presentations provided</td>
<td>29</td>
<td>15</td>
<td>19</td>
<td>44</td>
<td>13</td>
<td>10</td>
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<td>Number of instances of technical assistance provided</td>
<td>3</td>
<td>5</td>
<td>13</td>
<td>13</td>
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<tr>
<td>Percent of Governor's and Lt. Governor's videos captioned</td>
<td>87%</td>
<td>33%</td>
<td>98%</td>
<td>N/A</td>
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</table>

NOTES

1 Data not supplied by the agency for fiscal years 2016 or 2017.