

Department of Aging

MISSION

Establish Maryland as an attractive location for all older adults through vibrant communities and supportive services that offer the opportunity to live healthy and meaningful lives.

VISION

Live Well, Age Well.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. To enable older Marylanders and adults with disabilities to remain in their homes with a high quality of life for as long as possible.

Obj. 1.1 Support the provision of home and community-based services to older Marylanders.

Obj. 1.2 Implement screening tools to connect older adults and individuals with disabilities to appropriate community-based services.

Obj. 1.3 Provide integrated access to long-term care information and services through the statewide Maryland Access Point (MAP) network.

Performance Measures	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Est.	2019 Est.
Number of individuals receiving MDoA coordinated home and community-based services	10,659	13,012	12,888	12,019	11,717	11,862	11,862
Number of people who are screened using the interRAI Level 1 Screen	N/A	N/A	1,573	4,705	7,869	8,262	8,675
¹ Number of individuals connected to private and public programs that are responsive to an individual's identified goals and needs	102,421	119,775	120,972	126,372	136,816	143,656	150,838
¹ Number of individual information and assistance contacts (in person and via telephone including the statewide 1-844-MAP-LINK number)	743,199	827,288	835,560	843,915	732,962	769,610	808,108
Number of veterans participating in the federal Veterans Directed Home and Community Based Services program	12	15	32	43	54	61	61
¹ Number of person centered written Action Plans developed to promote consumer choice and self-determination	N/A	N/A	N/A	1,312	4,099	4,303	4,518

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Goal 2. Ensure the rights of older Marylanders and prevent their abuse, neglect, and exploitation.

Obj. 2.1 To annually maintain effective advocacy activities for residents of long-term care facilities in at least at the level as in the prior year.

Obj. 2.2 To protect the rights of individuals facing guardianship through identifying less restrictive measures to meet their needs when possible.

Obj. 2.3 To protect and advocate for older adults for whom the public guardianship program serves.

Performance Measures	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Est.	2019 Est.
¹ Complaints investigated and closed by ombudsmen	2,873	2,958	3,603	3,671	3,800	3,900	4,000
¹ Abuse complaints investigated and closed by ombudsmen	153	179	192	161	180	190	195
¹ Consultations provided by ombudsmen	10,580	10,552	10,702	9,004	10,000	11,000	11,500
Number of clients for whom MDoA and AAAs serve as public guardians	821	868	911	904	895	917	930
Number of public guardianship cases diverted	337	396	353	353	397	397	397

Goal 3. To empower older Marylanders to stay active and healthy.

Obj. 3.1 Increase opportunities for older Marylanders to participate in evidence-based programs that improve their health.

Obj. 3.2 Increase opportunities for older Marylanders to receive nutritional support in community-based settings.

Performance Measures	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Est.	2019 Est.
¹ Number of meals served in the federally supported congregate meal programs (in thousands)	1,208	1,089	1,050	1,080	1,088	1,067	1,045
¹ Number of meals served in the federally supported home delivered meal programs (in thousands)	1,151	1,080	1,070	1,118	1,139	1,161	1,211

NOTES

¹ 2017 data is estimated because it is reported on a federal fiscal year basis and there is a reporting delay.