

# Department of Aging

## MISSION

Establish Maryland as an attractive location for all older adults through vibrant communities and supportive services that offer the opportunity to live healthy and meaningful lives.

## VISION

Live Well, Age Well.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

**Goal 1. To enable older Marylanders and adults with disabilities to remain in their homes with a high quality of life for as long as possible.**

**Obj. 1.1** Support the provision of home and community-based services to older Marylanders.

**Obj. 1.2** Implement screening tools to connect older adults and individuals with disabilities to appropriate community-based services.

**Obj. 1.3** Provide integrated access to long-term care information and services through the statewide Maryland Access Point (MAP) network.

Performance Measures	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Est.	2020 Est.
Number of individuals receiving MDoA coordinated home and community-based services	13,012	12,888	12,875	12,213	12,454	12,503	12,625
Number of people who are screened using the interRAI Level 1 Screen	N/A	1,573	4,705	7,869	7,357	8,000	8,100
<sup>1</sup> Number of individuals connected to private and public programs that are responsive to an individual's identified goals and needs	119,775	120,972	126,372	136,816	125,789	127,046	128,316
<sup>1</sup> Number of individual information and assistance contacts (in person and via telephone including the statewide 1-844-MAP-LINK number)	827,288	835,560	843,915	732,962	691,718	698,635	705,621
Number of veterans participating in the federal Veterans Directed Home and Community Based Services program	15	32	43	54	59	70	75
<sup>1</sup> Number of person centered written Action Plans developed to promote consumer choice and self-determination	N/A	N/A	1,312	3,486	3,634	3,670	3,706

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**Goal 2. Ensure the rights of older Marylanders and prevent their abuse, neglect, and exploitation.**

**Obj. 2.1** To annually maintain effective advocacy activities for residents of long-term care facilities in at least at the level as in the prior year.

**Obj. 2.2** To protect the rights of individuals facing guardianship through identifying less restrictive measures to meet their needs when possible.

**Obj. 2.3** To protect and advocate for older adults for whom the public guardianship program serves.

Performance Measures	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Est.	2020 Est.
Complaints investigated and closed by ombudsmen	2,958	3,603	3,671	3,800	4,238	4,000	4,100
<sup>1</sup> Abuse complaints investigated and closed by ombudsmen	179	192	161	180	187	195	198
<sup>1</sup> Consultations provided by ombudsmen	10,552	10,702	9,004	10,000	10,000	11,500	11,000
Number of clients for whom MDoA and AAAs serve as public guardians	868	911	904	895	871	845	820
Number of public guardianship cases diverted	396	353	353	397	438	397	409

**Goal 3. To empower older Marylanders to stay active and healthy.**

**Obj. 3.1** Increase opportunities for older Marylanders to participate in evidence-based programs that improve their health.

**Obj. 3.2** Increase opportunities for older Marylanders to receive nutritional support in community-based settings.

Performance Measures	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Est.	2020 Est.
<sup>1</sup> Number of meals served in the federally supported congregate meal programs (in thousands)	1,089	1,050	1,080	1,088	1,096	1,152	1,134
<sup>1</sup> Number of meals served in the federally supported home delivered meal programs (in thousands)	1,080	1,070	1,118	1,139	1,192	1,187	1,171

**NOTES**

<sup>1</sup> 2018 data is estimated because it is reported on a federal fiscal year basis and there is a reporting delay.