

# Maryland Department of Disabilities

## MISSION

The Maryland Department of Disabilities advances the rights and interests of people with disabilities so they may fully participate in their communities.

## VISION

All Marylanders are valued and respected and have the knowledge, opportunity, and power to make a difference in their lives and the lives of others.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Note: Measures for the Maryland Department of Disabilities (MDOD) come from the Maryland State Department of Education (MSDE), the Department of Labor, Licensing and Regulation (DLLR), the Maryland Department of Health - Developmental Disabilities Administration (MDH - DDA), the Behavioral Health Administration (MDH - BHA), the Medical Care Programs Administration (MDH - Medicaid), the Department of Housing and Community Development (DHCD), the Maryland Transit Administration (MTA), Maryland Department of Transportation (MDOT), and the Washington Metropolitan Area Transit Authority (WMATA).

### Goal 1. Persons with disabilities have access to integrated training and competitive employment options in the community.

**Obj. 1.1** Increase the number of people with disabilities receiving training that leads to competitive employment.

Performance Measures	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Act.
Consumers with an Individual Plan for Employment (MSDE)	15,683	16,006	16,233	14,746	16,590
Consumers receiving training (MSDE)	7,441	7,390	7,068	7,071	4,967
Consumers obtaining competitive employment (MSDE)	2,420	2,441	2,520	1,853	1,365
Job-seekers with disabilities registered in Maryland Workforce Exchange (DLLR)	10,553	9,453	7,564	7,825	6,787
Job-seekers with disabilities receiving training through America's Job Centers programs (DLLR)	891	807	614	421	529
Job-seekers with disabilities obtaining competitive employment (DLLR)	7,012	7,041	6,744	6,608	1,915
People with developmental disabilities receiving state-funded services in State Residential Facilities or in community alternatives (MDH – DDA)	25,183	25,315	23,501	24,509	24,273
Number of adults receiving employment services and supports (MDH – DDA)	4,800	4,800	3,893	11,398	13,819
Number of adults being supported in integrated competitive employment (MDH – DDA)	N/A	3,970	3,693	2,360	2,495

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**Obj. 1.1** Increase the number of people with disabilities receiving training that leads to competitive employment.

Performance Measures	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Act.
Adults (18 or over) receiving community-based Outpatient OMS mental health treatment who answer the employment question (MDH – BHA)	54,618	59,532	62,184	65,968	68,698
Adults (18 or over) receiving community-based mental health treatment receiving supportive employment services (MDH – BHA)	3,370	3,446	3,628	3,474	3,622
Adults (18 or over) receiving community-based Outpatient OMS mental health treatment who report being employed (MDH – BHA)	19,388	21,723	23,053	25,695	24,440

**Goal 2. Persons with disabilities have access to community based, self-directed long-term services that enable them to live in the community.**

**Obj. 2.1** Increase the proportion of individuals with disabilities receiving State services in community alternatives instead of nursing facilities and other State facilities.

Performance Measures	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Act.
Total unduplicated number of persons with disabilities receiving state-funded services in nursing facilities, assisted living facilities, or community alternatives (MDH – Medicaid)	28,627	29,039	32,914	29,704	30,671
Number of persons with disabilities receiving state-funded long-term services and supports in community alternatives excluding assisted living facilities (MDH – Medicaid)	13,157	13,271	17,326	12,857	14,170
Percentage of individuals with disabilities receiving state-funded services in community alternatives versus nursing and assisted living facilities (MDH – Medicaid)	46.0%	46.0%	52.5%	43.0%	46.0%
Total number of persons with developmental disabilities receiving state-funded services in State Residential Centers (SRCs)	116	108	98	117	103
Number of persons with developmental disabilities receiving state-funded services in community alternatives (MDH – DDA)	25,183	25,315	23,501	24,059	24,273
Percent of adults with developmental disabilities receiving state-funded services in community alternatives versus State Residential Centers (MDH – DDA)	99.5%	99.6%	99.6%	99.5%	99.6%

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**Obj. 2.1** Increase the proportion of individuals with disabilities receiving state services in community alternatives instead of nursing facilities and other state facilities.

Performance Measures	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Act.
Unduplicated number of individuals served by the public mental health system (MDH – BHA)	103,958	119,807	125,754	131,905	136,747
Unduplicated non-forensic individuals served in State inpatient psychiatric facilities (MDH – BHA)	343	298	256	224	229
Unduplicated forensic individuals served in State inpatient psychiatric facilities (MDH – BHA)	1,368	1,330	1,371	1,368	1,488
Average length of stay for forensic patients in State inpatient psychiatric facilities (MDH – BHA)	977	963	1,061	753	840
Average length of stay for non-forensic patients in State inpatient psychiatric facilities (MDH – BHA)	2,272	2,225	2,430	2,066	2,363
Percent of individuals served in settings other than State Psychiatric facilities (MDH – BHA)	98.4%	98.7%	98.7%	98.8%	98.8%

**Goal 3. Persons with disabilities will have access to affordable, accessible housing in communities of their choosing.**

**Obj. 3.1** Increase affordable and accessible housing opportunities for people with disabilities in Maryland.

Performance Measures	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Act.
<sup>1</sup> Number of persons receiving Supplemental Security Income (SSI) or Social Security Disability Insurance (SSDI) who use a Housing Choice Voucher or public housing as reported in a survey of six of the largest Public Housing Authorities	12,688	15,132	16,672	16,725	9,161
Number of Group Home loans made for homes licensed for four or fewer individuals (DHCD)	4	2	5	3	1
Number of loans made to assist individuals with disabilities become homeowners through Homeownership for Individuals with Disabilities Program (DHCD)	25	17	15	19	17
Number of loans made for accessibility related improvements through the Accessible Homes for Seniors program (ages 55 and older) (DHCD)	8	14	41	50	70

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**Goal 4. Persons with disabilities improve their quality of life by acquiring assistive technology needed for work, employment, education, independent living, and transportation.**

**Obj. 4.1** Approve, issue, and maintain an increased number of loans to qualified individuals to purchase assistive technology.

Performance Measures	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Act.
Number of applications processed	120	109	114	142	157
Number of loans approved	80	43	52	99	96
Number of loans issued to purchase technology	61	24	34	81	70
Number of open loans managed	134	163	123	240	264

**Goal 5. Persons with disabilities have access to reliable transportation options.**

**Obj. 5.1** Increase the level of service and performance provided to paratransit customers.

Performance Measures	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Act.
Number of people with disabilities certified for paratransit by Maryland Transit Administration (MTA)	25,732	24,959	25,807	27,608	27,992
Number of paratransit rides provided, excluding Call-a-Ride (MTA)	1,781,084	1,892,901	1,981,257	2,048,276	2,140,080
Number of paratransit Call-a-Ride trips provided (MTA)	507,718	601,578	574,245	700,989	812,390
Paratransit service provided on time, excluding Call-a-Ride (MTA)	91.2%	87.7%	92.1%	92.3%	93.3%
Maryland residents with disabilities certified for paratransit by Washington Metropolitan Area Transit Authority (WMATA)	17,529	19,488	20,627	21,339	21,353
Number of paratransit rides provided to Maryland residents (WMATA)	1,269,603	1,400,000	1,436,689	1,500,555	1,478,385
Percent of paratransit service provided on time system-wide (WMATA)	92.0%	92.0%	93.0%	87.0%	93.0%

**Goal 6. Maryland's State facilities are accessible and universally designed, promoting independence and participation of people with disabilities.**

**Obj. 6.1** Inform people with disabilities, their families, and the organizations that provide them with support, about the benefits of the ABLE program.

Performance Measures	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Act.
Number of projects in construction stage at end of year	8	7	7	3	5
Number of projects completed during year	14	8	6	4	5
Number of State facilities (buildings or parks) with increased access as a result of projects completed during year (some projects are multi-facility and/or multi-year)	40	30	31	5	5

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## Goal 7. Raise awareness and participation in the Maryland Achieving a Better Life Experience (ABLE) Program.<sup>2</sup>

**Obj. 7.1** Increase the number of State facilities (buildings or parks) that have increased physical access for persons with disabilities as a result of projects funded through the Access Maryland Program.

Performance Measures	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Act.
Number of attendees at presentations/ expos	N/A	N/A	N/A	429	2,866
Number of presentations/ expos	N/A	N/A	N/A	17	90
Number of attendees at presentations/ expos to Statewide organizations	N/A	N/A	N/A	275	1,895
Number of presentations/ expos to Statewide organizations	N/A	N/A	N/A	13	45
Number of attendees at presentations/ expos at national conferences	N/A	N/A	N/A	0	284
Number of presentations/ expos at national conferences	N/A	N/A	N/A	0	3
Total number of email accounts	N/A	N/A	N/A	854	3,085
Number of unique visits to the Maryland ABLE website	N/A	N/A	N/A	0	1,077

**Obj. 7.2** Achieve measurable increases in the Maryland ABLE program.

Performance Measures	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Act.
Number of accounts funded	N/A	N/A	N/A	0	572
Total Assets Under Management	N/A	N/A	N/A	\$0	\$2,341,346
Percentage of account holders that are Maryland residents	N/A	N/A	N/A	0%	98%

## NOTES

<sup>1</sup> 2018 data is incomplete.

<sup>2</sup> 2017 was the inaugural year of the ABLE Program.