

# Maryland State Library Agency

## MISSION

The mission of the Maryland State Library Agency (MSL) is to provide leadership and consultation in technology, training, marketing, funding, resource sharing, research, and planning, so that Maryland libraries can fulfill their missions now and in the future to the people of Maryland.

## VISION

Maryland libraries will be the first thought of Maryland residents for information in the 21st century.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

**Goal 1. Libraries will anticipate and meet the educational and informational needs of their communities.**

**Obj. 1.1** Maryland Public Libraries will provide equitable access to educational, social, and informational services through electronic and print resources.

**Obj. 1.2** The Maryland Library for the Blind and Physically Handicapped (LBPH) will coordinate statewide library services for all blind, visually impaired, physically disabled, and reading disabled Maryland residents and for institutions serving these individuals.

| Performance Measures  | 2014 Act.  | 2015 Act.  | 2016 Act.  | 2017 Act.  | 2018 Act.  | 2019 Est.  | 2020 Est.  |
|---|------------|------------|------------|------------|------------|------------|------------|
| Number of library materials owned by MD Public Libraries        | 18,020,734 | 18,287,580 | 18,425,879 | 15,292,561 | 15,572,653 | 15,857,875 | 16,148,321 |
| Number of digital materials owned                               | 169,795    | 262,923    | 3,063,869  | 1,483,835  | 1,549,919  | 1,618,946  | 1,691,047  |
| Number of Internet terminals available for public use           | 4,854      | 4,882      | 5,248      | 5,195      | 5,191      | 5,187      | 5,183      |
| Number of library materials checked out                         | 59,026,829 | 59,181,402 | 58,933,623 | 58,759,697 | 56,356,544 | 56,638,327 | 57,204,710 |
| Number of digital materials accessed                            | N/A        | 5,514,017  | 5,143,893  | 17,068,348 | 15,649,791 | 15,728,040 | 15,806,680 |
| <sup>1</sup> Number of Internet sessions accessed               | 9,404,918  | 9,538,372  | 10,274,796 | 9,816,002  | 20,731,853 | 20,835,512 | 20,939,690 |
| Percent increase in customer access to public library materials | N/A        | 0.26%      | 0.15%      | 0.18%      | -0.05%     | 0.00%      | 0.00%      |
| Number of materials owned by LBPH                               | 342,658    | 346,205    | 358,758    | 356,428    | 330,938    | 320,000    | 320,000    |
| Number of LBPH outreach programs presented                      | 114        | 40         | 107        | 113        | 126        | 140        | 140        |
| Number of LBPH materials checked out                            | 160,282    | 142,854    | 195,068    | 198,299    | 201,534    | 205,000    | 210,000    |
| Number of individuals attending LBPH outreach programs          | 3,356      | 3,251      | 5,292      | 5,703      | 14,808     | 15,000     | 15,000     |
| Increase in customer access to LBPH materials and services      | -0.16%     | -0.02%     | 36.00%     | 1.63%      | 0.02%      | 0.02%      | 0.02%      |

## NOTES

<sup>1</sup> Beginning in FY 2018, data includes Wi-Fi usage across all Maryland Library systems.