

Department of Aging

MISSION

Establish Maryland as an attractive location for all older adults through vibrant communities and supportive services that offer the opportunity to live healthy and meaningful lives.

VISION

Live Well, Age Well.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. To enable older adult Marylanders and adults with disabilities to remain in their homes with a high quality of life for as long as possible.

Obj. 1.1 Support the provision of home and community-based services to older Marylanders.

Obj. 1.2 Implement screening tools to connect older adults and individuals with disabilities to appropriate community-based services.

Obj. 1.3 Provide integrated access to long-term care information and services through the statewide Maryland Access Point (MAP) network.

Performance Measures	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Est.	2021 Est.
¹ Number of individuals receiving Maryland Department of Aging (MDoA) coordinated home and community-based services	12,888	12,656	11,635	12,038	11,680	11,961	12,156
Number of people who are screened using the interRAI Level 1 Screen	1,573	4,705	7,869	7,357	5,343	8,000	5,500
¹ Number of referrals through the Maryland Access Point	120,972	126,372	136,816	125,789	160,000	165,000	170,000
¹ Number of individual information and assistance contacts (in person, online, and via telephone including the statewide 1-844-MAP-LINK number)	835,560	843,915	732,962	691,718	700,000	750,000	800,000
Number of veterans participating in the federal Veterans Directed Care program	32	43	54	59	70	70	70
¹ Number of person-centered written Action Plans developed to promote consumer choice and self-determination	N/A	1,312	3,486	3,634	4,500	4,800	5,000

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Goal 2. To prevent the abuse, neglect, and exploitation of Maryland's older adults.

Obj. 2.1 To maintain effective advocacy activities for residents of long-term care facilities.

Obj. 2.2 To protect the rights of individuals facing guardianship by, when possible, identifying less restrictive measures to meet their needs.

Obj. 2.3 To protect and advocate for older adults who participate in the public guardianship program.

Performance Measures	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Est.	2021 Est.
¹ Complaints investigated and closed by ombudsmen	3,603	3,671	3,800	4,238	3,712	3,900	4,000
¹ Abuse complaints investigated and closed by ombudsmen	192	161	180	187	205	220	230
¹ Consultations provided by ombudsmen	10,702	9,004	10,000	8,109	7,607	8,000	8,100
Number of clients for whom MDoA and Area Agencies on Aging (AAAs) serve as public guardians	911	904	895	876	825	825	825
Number of public guardianship cases diverted	353	353	397	438	371	371	371

Goal 3. To empower older Marylanders to stay active and healthy.

Obj. 3.1 Increase opportunities for older Marylanders to participate in evidence-based programs that improve their health.

Obj. 3.2 Increase opportunities for older Marylanders to receive nutritional support in community-based settings.

Performance Measures	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Est.	2021 Est.
¹ Number of meals served in the federally supported congregate meal programs (in thousands)	1,080	1,080	1,088	1,096	1,119	1,173	1,173
¹ Number of meals served in the federally supported home delivered meal programs (in thousands)	1,094	1,118	1,139	1,192	1,207	1,291	1,291

NOTES

¹ 2019 data is estimated because it is reported on a federal fiscal year basis and there is a reporting delay.