

MDH - Regulatory Services - Health Professional Boards and Commissions

MISSION

The mission of the health occupations boards is to protect the citizens of Maryland through the promotion of quality healthcare. This is achieved through maintenance of efficient licensure systems for healthcare professionals; promotion of disciplinary practices that contribute to an overall culture of accountability; education of clients and other stakeholders; and enforcement of applicable laws and statutes.

VISION

Maryland is a state where healthcare professionals are well qualified, where healthcare professionals want to live and practice, and where citizens are informed about the qualifications of their healthcare practitioners.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. To protect the public and promote quality healthcare by providing an effective and efficient licensure system for health professionals regulated by the State.

Obj. 1.1 Annually issue initial licenses to 95 percent of qualified applicants within ten days of receipt of the last qualifying document, or to improve upon that standard if it has already been met.

Board/ Commission	2016 Act.		2017 Act.		2018 Act.		2019 Act.	
	New	% Obj						
Acupuncture	97	100%	94	100%	95	100%	134	100%
Audiologists	608	100%	541	100%	620	100%	431	95%
Chiropractic	158	100%	143	100%	169	100%	155	97%
Dental	465	100%	466	84%	1,109	45%	910	29%
Dietetic	227	100%	192	100%	216	100%	296	100%
Environmental Health	24	100%	24	100%	38	100%	37	100%
Kidney Disease	5	100%	18	100%	15	100%	2	100%
Massage Therapy	337	100%	244	100%	346	100%	311	91%
Medical Cannabis	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Morticians	164	98%	264	100%	197	100%	146	100%
Nursing: RN	5,699	100%	5,469	99%	5,144	106%	5,385	99%
Nursing: LPN	622	100%	514	100%	550	93%	620	99%
Nursing Home Admin	20	100%	24	100%	18	100%	32	100%
Occupational Therapy	329	100%	391	100%	478	96%	415	92%
Optometry	67	100%	41	100%	46	100%	50	100%
Pharmacy	4,356	96%	2,805	100%	3,412	100%	3,531	54%
Physical Therapy	724	100%	790	100%	742	100%	706	100%
Physicians and Allied Health	2,967	96%	2,815	98%	3,047	99%	2,930	98%
Podiatric	56	100%	57	100%	65	100%	65	100%
Prof. Counselors/Therapists	1,172	100%	1,471	6%	1,340	100%	1,983	100%

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Board/ Commission	2016 Act.		2017 Act.		2018 Act.		2019 Act.	
	New	% Obj						
Psychologists	149	100%	169	100%	288	100%	241	100%
Residential Child Care	850	100%	333	100%	522	100%	956	100%
Social Work	1,351	100%	1,495	100%	1,398	100%	1,524	89%

Obj. 1.2 Annually issue renewal licenses to 90 percent of qualified Board of Nursing applicants and 95 percent of all other Board applicants within five days of receipt of the last qualifying document, or to improve upon that standard if it has already been met.

Board/ Commission	2016 Act.		2017 Act.		2018 Act.		2019 Act.	
	Renewal	% Obj						
Acupuncture	458	100%	468	100%	505	100%	502	100%
Audiologists	2,046	100%	1,920	100%	2,051	100%	2,224	50%
Chiropractic	809	100%	622	100%	979	100%	604	95%
Dental	4,388	100%	4,746	62%	5,626	10%	7,346	5%
Dietetic	688	100%	765	100%	688	100%	728	100%
Environmental Health	38	100%	471	95%	19	100%	451	100%
Kidney Disease	126	100%	138	100%	135	100%	143	99%
Massage Therapy	28	100%	3,866	100%	81	100%	3,888	95%
Medical Cannabis	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Morticians	469	95%	1,032	100%	973	100%	1,795	100%
Nursing: RN	38,993	100%	39,387	80%	39,103	79%	38,358	84%
Nursing: LPN	6,192	100%	5,911	76%	5,847	77%	5,410	80%
Nursing Home Admin	244	100%	221	100%	228	100%	226	100%
Occupational Therapy	3,833	100%	1,872	100%	2,011	99%	1,984	97%
Optometry	488	100%	394	100%	450	100%	407	100%
Pharmacy	11,517	96%	9,092	100%	11,974	100%	10,335	89%
Physical Therapy	3,636	100%	3,693	100%	3,906	100%	3,378	100%
Physicians and Allied Health	16,134	100%	25,215	100%	16,307	100%	25,549	100%
Podiatric	462	100%	421	100%	494	100%	490	100%
Prof. Counselors/Therapists	3,139	100%	5,942	1%	2,063	100%	5,158	100%
Psychologists	1,413	100%	1,385	100%	1,563	100%	1,532	100%
Residential Child Care	79	100%	0	100%	435	100%	531	100%
Social Work	5,307	100%	5,786	100%	6,433	100%	5,149	98%

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Goal 2. To protect the public and promote quality healthcare by maintaining an effective and efficient disciplinary system for healthcare professionals regulated by the State.

Obj. 2.1 Annually improve the percent of complaint investigations completed* by the Board of Physicians and Board of Nursing** to 90 percent within 540 days, and by all other boards and commissions to 100 percent within 180 days.

Board/ Commission	2016 Act.			2017 Act.			2018 Act.			2019 Act.		
	Complaints		% Completed Timeframe									
	Invest.	Completed		Invest.	Completed		Invest.	Completed		Invest.	Completed	
Acupuncture	9	N/A	100%	3	N/A	100%	12	N/A	100%	12	6	50%
Audiologists	161	N/A	99%	112	N/A	96%	91	N/A	88%	39	35	85%
Chiropractic	48	N/A	100%	23	N/A	100%	33	N/A	100%	57	44	77%
Dental	208	N/A	99%	198	N/A	74%	218	N/A	80%	299	228	63%
Dietetic	5	N/A	100%	8	N/A	100%	8	N/A	100%	16	13	81%
Environmental Health	3	N/A	100%	2	N/A	100%	4	N/A	100%	3	1	33%
Kidney Disease	32	N/A	100%	19	N/A	100%	34	N/A	100%	21	21	100%
Massage Therapy	51	N/A	100%	49	N/A	100%	41	N/A	100%	77	74	95%
Medical Cannabis	N/A	N/A	N/A									
Morticians	177	N/A	97%	182	N/A	87%	91	N/A	82%	86	79	57%
Nursing	1,033	N/A	67%	1,004	N/A	24%	803	N/A	49%	570	125	4%
Nursing Home Admin	2	N/A	100%	7	N/A	100%	7	N/A	100%	19	36	100%
Occupational Therapy	9	N/A	100%	5	N/A	100%	6	N/A	100%	6	5	100%
Optometry	21	N/A	100%	24	N/A	100%	10	N/A	100%	17	11	65%
Pharmacy	350	N/A	90%	419	N/A	100%	389	N/A	100%	406	348	80%
Physical Therapy	47	N/A	80%	40	N/A	100%	34	N/A	100%	43	37	100%
Physicians and Allied Health	1,073	N/A	100%	1,067	N/A	99%	1,204	N/A	100%	1,190	1,190	93%
Podiatric	38	N/A	100%	31	N/A	100%	22	N/A	100%	30	26	87%
Prof. Counselors/Therapists	80	N/A	100%	60	N/A	50%	51	N/A	49%	273	146	53%
Psychologists	21	N/A	100%	17	N/A	100%	7	N/A	100%	15	11	100%
Residential Child Care	0	N/A	100%	0	N/A	100%	2	N/A	100%	2	1	100%
Social Work	34	N/A	50%	87	N/A	34%	140	N/A	39%	71	97	75%

* % Completed Timeframe column is the percent of complaints investigated that meet the timeliness standards outlined in Objective 2.1.

** Statute mandates that the Board of Physicians complete investigations within 540 days and the Board of Nursing complete investigations within 270 days.

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<https://health.maryland.gov/Pages/boards.aspx>

| <http://mbon.maryland.gov/>

| <http://www.mbp.state.md.us/>

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Obj. 2.2 Annually, the Board of Physicians will resolve 95 percent of preliminary investigations within 150 days.

Performance Measures	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Est.	2021 Est.
Physicians/Allied Health new complaints resolved within 150 days	932	1,073	1,067	1,204	1,107	1,000	1,000
Percent of preliminary investigations resolved within target timeframe	97%	99%	97%	98%	93%	95%	95%

Goal 3. To protect the public and promote quality healthcare by ensuring the delivery of quality nursing education and nursing assistant training through monitoring and enforcement of standards.

Obj. 3.1 Annually, 70 percent of employers surveyed will rate licensed nurse and certified nursing assistants as competent on a scale of 1 to 3.

Performance Measures	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Est.	2021 Est.
Number of employers responding to survey	N/A	N/A	N/A	N/A	45,396	45,000	45,000
Number rated as 2 or above	N/A	N/A	N/A	N/A	1,107	1,000	1,000
Rating of satisfactory or better	N/A	N/A	N/A	N/A	93%	95%	95%
RN/LPN Programs: Number of programs with graduates testing	39	41	40	41	41	41	40
Percent of schools meeting pass rate	87%	91%	83%	88%	85%	87%	90%
Nursing Assistant Programs: Number of programs with graduates testing	179	182	180	150	133	140	150
Percent of schools meeting pass rate - written	90.0%	91.0%	90.3%	90.6%	90.6%	91.0%	91.5%
Percent of schools meeting pass rate - skills	82.0%	84.0%	84.5%	82.7%	83.7%	84.0%	84.5%

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Goal 4. To protect and promote quality healthcare by ensuring that qualifying patients have access to medical cannabis. This will be achieved through the licensure and monitoring of medical cannabis growers, processors and dispensaries; the maintenance of an effective system for registering and monitoring qualifying patients and caregivers; and the maintenance of a system for registering authorized health professionals to provide qualifying patients with written certifications of the need for medical cannabis.

Obj. 4.1 Annually, 100 percent of qualified physicians, dentists, nurse practitioners, nurse midwives, and podiatrists will be registered within one business day of filing a complete application.

Performance Measures	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Est.	2021 Est.
Number of physicians registered	N/A	136	143	645	829	864	899
Percentage of physicians registered within one business day	N/A	100%	100%	100%	100%	100%	100%
Number of dentists registered	N/A	N/A	5	55	100	110	120
Percentage of dentists registered within one business day	N/A	N/A	100%	100%	100%	100%	100%
Number of podiatrists registered	N/A	N/A	N/A	10	17	20	25
Percentage of podiatrists registered within one business day	N/A	N/A	N/A	100%	100%	100%	100%
Number of nurse practitioners and nurse midwives registered	N/A	N/A	30	279	516	580	660
Percentage of nurse practitioners and nurse midwives registered within one business day	N/A	N/A	100%	100%	100%	100%	100%

Obj. 4.2 Annually, 90 percent of qualifying patients and caregivers will be registered within ten days of filing a complete application.

Performance Measures	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Est.	2021 Est.
Number of qualifying patients registered	N/A	N/A	6,486	52,985	101,409	137,409	173,409
Percentage of qualifying patients registered within ten days	N/A	N/A	90%	90%	85%	90%	90%
Number of caregivers registered	N/A	N/A	177	3,044	6,524	8,524	10,524
Percentage of caregivers registered within ten days	N/A	N/A	90%	90%	85%	90%	90%

Obj. 4.3 Annually, to ensure access to medical cannabis for qualifying patients, the Commission will issue licenses to the maximum number of medical cannabis growers, processors, and dispensaries.

Performance Measures	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Est.	2021 Est.
Growers licensed (15 maximum)	N/A	N/A	1	15	16	18	22
Processors licensed (15 maximum)	N/A	N/A	0	15	17	18	28
Dispensaries licensed (109 maximum)	N/A	N/A	0	67	82	92	102