

Maryland Department of Disabilities

MISSION

The Maryland Department of Disabilities advances the rights and interests of people with disabilities so they may fully participate in their communities.

VISION

All Marylanders are valued and respected and have the knowledge, opportunity, and power to make a difference in their lives and the lives of others.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Note: Measures for the Maryland Department of Disabilities (MDOD) come from the Maryland State Department of Education (MSDE), the Maryland Department of Labor (Labor), the Maryland Department of Health - Developmental Disabilities Administration (MDH - DDA), the Behavioral Health Administration (MDH - BHA), the Medical Care Programs Administration (MDH - Medicaid), the Department of Housing and Community Development (DHCD), the Maryland Transit Administration (MTA), Maryland Department of Transportation (MDOT), and the Washington Metropolitan Area Transit Authority (WMATA).

Goal 1. Persons with disabilities have access to integrated training and competitive employment options in the community.

Obj. 1.1 Increase the number of people with disabilities receiving training that leads to competitive employment.

Performance Measures	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Act.
Consumers with an Individual Plan for Employment (MSDE)	16,006	16,233	14,746	16,590	16,761
Consumers receiving training (MSDE)	7,390	7,068	7,071	4,967	5,914
Consumers obtaining competitive employment (MSDE)	2,441	2,520	1,853	1,365	1,257
Job-seekers with disabilities registered in Maryland Workforce Exchange (Labor)	9,453	7,564	7,825	6,787	7,323
Job-seekers with disabilities receiving training through America's Job Centers programs (Labor)	807	614	421	529	481
Job-seekers with disabilities obtaining competitive employment (Labor)	7,041	6,744	6,608	1,915	2,185
People with developmental disabilities receiving state-funded services in State Residential Facilities or in community alternatives (MDH – DDA)	25,315	23,501	24,509	24,273	24,763
Number of adults receiving employment services and supports (MDH – DDA)	4,800	3,893	11,398	13,819	11,518
Number of adults being supported in integrated competitive employment (MDH – DDA)	3,970	3,693	2,360	2,495	2,537
Adults (18 or over) receiving community-based outpatient mental health treatment who answer the employment question (MDH – BHA)	59,532	62,184	65,968	68,698	72,786
Adults (18 or over) receiving community-based mental health treatment receiving supportive employment services (MDH – BHA)	3,446	3,628	3,474	3,622	3,626

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Obj. 1.1 Increase the number of people with disabilities receiving training that leads to competitive employment.

Adults (18 or over) receiving community-based outpatient mental health treatment who report being employed (MDH – BHA)	21,723	23,053	25,695	24,440	26,471
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Goal 2. Persons with disabilities have access to community based, self-directed long-term services that enable them to live in the community.

Obj. 2.1 Increase the proportion of individuals with disabilities receiving State services in community alternatives instead of nursing facilities and other State facilities.

Performance Measures	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Act.
Total unduplicated number of persons with disabilities receiving state-funded services in nursing facilities, assisted living facilities, or community alternatives (MDH – Medicaid)	29,039	32,914	29,704	30,671	31,477
Number of persons with disabilities receiving state-funded long-term services and supports in community alternatives excluding assisted living facilities (MDH – Medicaid)	13,271	17,326	12,857	14,170	15,025
Percentage of individuals with disabilities receiving state-funded services in community alternatives versus nursing and assisted living facilities (MDH – Medicaid)	45.7%	52.6%	43.3%	46.2%	47.7%
Total number of persons with developmental disabilities receiving state-funded services in State Residential Centers (SRCs)	108	98	117	103	104
Number of persons with developmental disabilities receiving state-funded services in community alternatives (MDH – DDA)	25,315	23,501	24,059	24,273	24,659
Percent of adults with developmental disabilities receiving state-funded services in community alternatives versus State Residential Centers (MDH – DDA)	99.6%	99.6%	99.5%	99.6%	99.6%
Unduplicated number of individuals served by the public mental health system (MDH – BHA)	119,807	125,754	132,944	139,690	141,971
Unduplicated non-forensic individuals served in State inpatient psychiatric facilities (MDH – BHA)	298	256	224	229	140
Unduplicated forensic individuals served in State inpatient psychiatric facilities (MDH – BHA)	1,330	1,371	1,368	1,488	1,652
Average length of stay for forensic patients in State inpatient psychiatric facilities (MDH – BHA)	963	1,061	753	840	671
Average length of stay for non-forensic patients in State inpatient psychiatric facilities (MDH – BHA)	2,225	2,430	2,066	2,363	2,309
Percent of individuals served in settings other than State Psychiatric facilities (MDH – BHA)	98.7%	98.7%	98.8%	98.8%	98.7%

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Goal 3. Persons with disabilities will have access to affordable, accessible housing in communities of their choosing.

Obj. 3.1 Increase affordable and accessible housing opportunities for people with disabilities in Maryland.

Performance Measures	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Act.
Number of persons receiving Supplemental Security Income (SSI) or Social Security Disability Insurance (SSDI) who use a Housing Choice Voucher or public housing as reported in a survey of six of the largest Public Housing Authorities	15,132	16,672	16,725	9,161	N/A
Number of Group Home loans made for homes licensed for four or fewer individuals (DHCD)	2	5	3	1	2
Number of loans made to assist individuals with disabilities become homeowners through Homeownership for Individuals with Disabilities Program (DHCD)	17	15	19	17	30
Number of loans made for accessibility related improvements through the Accessible Homes for Seniors program (ages 55 and older) (DHCD)	14	41	50	70	65

Goal 4. Persons with disabilities improve their quality of life by acquiring assistive technology needed for work, employment, education, independent living, and transportation.

Obj. 4.1 Approve, issue, and maintain an increased number of loans to qualified individuals to purchase assistive technology.

Performance Measures	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Act.
Number of applications processed	109	114	142	157	137
Number of loans approved	43	52	99	96	98
Number of loans issued to purchase technology	24	34	81	70	58
Number of open loans managed	163	123	240	264	290

Goal 5. Persons with disabilities have access to reliable transportation options.

Obj. 5.1 Increase the level of service and performance provided to paratransit customers.

Performance Measures	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Act.
Number of people with disabilities certified for paratransit by Maryland Transit Administration (MTA)	24,959	25,807	27,608	27,992	30,485
Number of paratransit rides provided, excluding Call-a-Ride (MTA)	1,892,901	1,981,257	2,048,276	2,140,080	2,151,231
Number of paratransit Call-a-Ride trips provided (MTA)	601,578	574,245	700,989	812,390	839,857
Paratransit service provided on time, excluding Call-a-Ride (MTA)	87.7%	92.1%	92.3%	93.3%	86.0%
Maryland residents with disabilities certified for paratransit by Washington Metropolitan Area Transit Authority (WMATA)	19,488	20,627	21,339	21,353	21,560

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Obj. 5.1 Increase the level of service and performance provided to paratransit customers.

Number of paratransit rides provided to Maryland residents (WMATA)	1,400,000	1,436,689	1,500,555	1,478,385	1,560,140
Percent of paratransit service provided on time system-wide (WMATA)	92.0%	93.0%	87.0%	93.0%	91.0%

Goal 6. Maryland's State facilities are accessible and universally designed, promoting independence and participation of people with disabilities.

Performance Measures	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Act.
Number of projects in construction stage at end of year	7	7	3	5	4
Number of projects completed during year	8	6	4	5	4
Number of State facilities (buildings or parks) with increased access as a result of projects completed during year (some projects are multi-facility and/or multi-year)	30	31	5	5	5

Goal 7. Raise awareness and participation in the Maryland Achieving a Better Life Experience (ABLE) Program.

Obj. 7.1 Increase the number of State facilities (buildings or parks) that have increased physical access for persons with disabilities as a result of projects funded through the Access Maryland Program.

Performance Measures	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Act.
Number of attendees at presentations/ expos	N/A	N/A	429	2,866	15,070
Number of presentations/ expos	N/A	N/A	17	90	160
Number of attendees at presentations/ expos to Statewide organizations	N/A	N/A	275	1,895	11,098
Number of presentations/ expos to Statewide organizations	N/A	N/A	13	45	152
Number of attendees at presentations/ expos at national conferences	N/A	N/A	0	284	388
Number of presentations/ expos at national conferences	N/A	N/A	0	3	8
Total number of email accounts	N/A	N/A	854	3,085	13,572
Number of unique visits to the Maryland ABLE website	N/A	N/A	0	1,077	9,263

Obj. 7.2 Achieve measurable increases in the Maryland ABLE program.

Performance Measures	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Act.
Number of accounts funded	N/A	N/A	0	572	1,433
Total Assets Under Management	N/A	N/A	\$0	\$2,341,346	\$8,128,000
Percentage of account holders that are Maryland residents	N/A	N/A	0.0%	97.6%	96.0%