

Maryland State Library Agency

MISSION

The mission of the Maryland State Library Agency (MSL) is to provide leadership and consultation in technology, training, marketing, funding, resource sharing, research, and planning, so that Maryland libraries can fulfill their missions now and in the future to the people of Maryland.

VISION

Maryland libraries will be the first thought of Maryland residents for information in the 21st century.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Libraries will anticipate and meet the educational and informational needs of their communities.

Obj. 1.1 Maryland Public Libraries will provide equitable access to educational, social, and informational services.

Performance Measures	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Est.	2021 Est.
Number of library materials (digital and physical) owned by MD Public Libraries	18,287,580	18,425,879	15,041,386	16,049,911	18,463,075	20,470,046	22,695,178
Number of digital materials owned	262,923	3,063,869	1,157,430	1,742,849	2,763,308	2,984,373	3,223,122
Number of library materials (digital and physical) accessed	59,181,402	58,933,623	70,860,479	67,496,633	66,887,132	70,139,548	73,550,113
Number of digital materials accessed	5,514,017	5,143,893	16,531,227	16,614,650	16,506,162	16,671,224	16,837,936
Number of early literacy programs for children under 5	42,551	50,990	36,687	36,845	35,202	35,554	35,910
Attendance at early literacy programs for children under 5	772,664	882,784	955,198	1,043,046	968,945	973,790	978,659
Number of library programs	64,185	75,834	85,873	88,663	92,395	95,499	98,760
Attendance at library programs	1,788,330	2,067,134	2,287,868	2,393,632	2,437,526	2,576,748	2,723,922

Obj. 1.2 The Maryland Library for the Blind and Physically Handicapped (LBPH) will coordinate statewide library services for all blind, visually impaired, and print disabled Maryland residents and for institutions serving these individuals.

Performance Measures	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Est.	2021 Est.
Number of materials available through LBPH	346,205	358,758	356,428	330,938	299,451	272,500	249,338
Number of LBPH outreach programs presented	40	107	113	126	93	100	108
Number of materials accessed through LBPH	142,854	195,068	198,299	201,534	227,079	249,787	274,766
Number of individuals attending LBPH outreach programs	3,251	5,292	5,703	5,398	6,167	6,660	7,193
Number of LBPH patrons served	7,783	8,507	9,595	10,258	9,872	10,148	10,433
Increase in customer access to LBPH materials and services	-10.87%	36.55%	1.66%	1.63%	12.68%	10.00%	10.00%