

Maryland Department of Emergency Management

MISSION

To proactively reduce disaster risks and reliably manage consequences through collaborative work with Maryland's communities and partners.

VISION

To shape a resilient Maryland where communities thrive.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Act as good stewards of funding and resources on behalf of Maryland taxpayers.

- Obj. 1.1** Encourage state and local investment in emergency management functions by maintaining or increasing the gross dollar values from annual, nationally competitive, non-disaster declaration dependent Federal emergency management grant programs that are processed through MDEM.
- Obj. 1.2** Ensure that all Federal Emergency Management Agency (FEMA) grants receive grant adjustment close-out notice at the end of the grant liquidation period.
- Obj. 1.3** Ensure the 911 fund is spent in accordance with the established statute guidelines.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
Federal grant funds awarded to Maryland jurisdictions through the State Homeland Security Program (SHSP) (in millions)	\$4.39	\$6.40	\$7.69	\$7.35	\$7.35	\$7.35	\$7.35
Federal grant funds awarded to Maryland jurisdictions through the Emergency Management Performance Grant (EMPG) (in millions)	\$3.24	\$3.23	\$8.39	\$8.38	\$6.54	\$6.54	\$6.54
Federal grant funds awarded to Maryland through the Pre-Disaster Mitigation, or replacement, grant program (PDM) (in millions)	\$0.54	\$0.27	\$0.48	\$55.03	\$1.00	\$1.00	\$1.00
Federal grant funds awarded to Maryland through the Urban Areas Security Initiative (UASI) (in millions)	\$3.34	\$3.27	\$4.25	\$4.25	\$4.25	\$4.25	\$4.25
Federal grant funds awarded to Maryland through the Flood Mitigation Assistance (FMA) (in millions)	\$0.131	\$0.134	\$0.256	\$0.780	\$0.500	\$0.500	\$0.500
Percentage of subrecipients who meet MDEM grant close-out deadlines for FEMA grants	100%	100%	100%	100%	100%	100%	100%
Percentage of FEMA grants which MDEM met FEMA grant close-out deadlines	100%	100%	100%	100%	100%	100%	100%
Total amount of federal emergency preparedness grant support provided to local jurisdictions (in millions)	\$11.64	\$13.30	\$21.06	\$75.78	\$19.64	\$19.64	\$19.64
Ratio of grant monitors to grants from the federal emergency grant support provided to local jurisdictions	N/A	N/A	N/A	N/A	0.28	0.17	0.33

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Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
Funds awarded to each jurisdiction from the State portion of the 911 telephone surcharge (in millions)							
Allegany	\$0.11	\$1.71	\$0.56	\$0.05	\$0.79	\$0.64	\$0.64
Anne Arundel	\$0.04	\$0.15	\$4.75	\$6.29	\$0.06	\$2.26	\$2.26
Baltimore City	\$1.77	\$0.76	\$1.08	\$1.50	\$9.30	\$2.88	\$2.88
Baltimore Co.	\$0.71	\$0.22	\$0.80	\$2.22	\$4.25	\$1.64	\$1.64
Calvert	\$1.58	\$0.29	\$0.59	\$0.33	\$0.88	\$0.73	\$0.73
Caroline	\$0.09	\$0.80	\$0.04	\$0.66	\$0.04	\$0.32	\$0.32
Carroll	\$0.84	\$0.09	\$0.36	\$3.35	\$1.85	\$1.30	\$1.30
Cecil	\$0.05	\$2.99	\$0.24	\$0.14	\$2.34	\$1.15	\$1.15
Charles	\$0.71	\$0.32	\$0.11	\$0.49	\$1.20	\$0.57	\$0.57
Dorchester	\$0.02	\$0.27	\$0.18	\$2.40	\$0.00	\$0.57	\$0.57
Frederick	\$2.13	\$0.73	\$0.34	\$8.40	\$1.35	\$2.59	\$2.59
Garrett	\$0.33	\$0.10	\$0.96	\$0.52	\$0.86	\$0.55	\$0.55
Harford	\$0.33	\$0.26	\$4.18	\$1.73	\$1.62	\$1.62	\$1.62
Howard	\$1.64	\$0.04	\$1.87	\$0.74	\$1.29	\$1.12	\$1.12
Kent	\$0.01	\$0.91	\$0.39	\$1.01	\$1.65	\$0.79	\$0.79
Montgomery	\$0.51	\$0.17	\$1.77	\$2.62	\$1.88	\$1.39	\$1.39
Prince George's	\$0.20	\$0.52	\$0.73	\$1.47	\$5.40	\$1.66	\$1.66
Queen Anne's	\$0.45	\$0.46	\$2.25	\$2.21	\$1.28	\$1.33	\$1.33
St. Mary's	\$0.43	\$1.43	\$1.73	\$0.15	\$0.14	\$0.78	\$0.78
Somerset	\$0.73	\$0.10	\$0.26	\$0.95	\$0.28	\$0.46	\$0.46
Talbot	\$0.00	\$0.01	\$0.24	\$1.99	\$1.03	\$0.65	\$0.65
Washington	\$0.38	\$0.19	\$2.79	\$1.96	\$0.78	\$1.22	\$1.22
Wicomico	\$0.10	\$0.94	\$2.13	\$0.48	\$1.87	\$1.10	\$1.10
Worcester	\$0.15	\$0.32	\$0.12	\$3.75	\$1.08	\$1.08	\$1.08
TOTAL	\$13.30	\$13.76	\$28.44	\$45.40	\$41.22	\$28.42	\$28.42

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Goal 2. Prioritize risk reduction to enhance Maryland's statewide resilience.

- Obj. 2.1** Ensure through outreach and technical assistance that all jurisdictions' hazard mitigation plans are developed, maintained, updated, and FEMA-accepted within the mandated timeframe.
- Obj. 2.2** Increase the number of jurisdictions with developed, submitted, and accepted best practice--but Federally optional--emergency management plans.
- Obj. 2.3** Solicit sub-applicants for Pre-Disaster Mitigation (PDM) and Flood Mitigation Assistance (FMA) grant program applications to ensure the State's Mitigation Advisory Council meets FEMA's ceiling on the State's allowable number and dollar amount of applications.
- Obj. 2.4** Pursue increased stakeholder awareness and engagement with proactive community engagement through sector-specific and Web 2.0 efforts.

Performance Measures (Calendar Year)	2017 Act.	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Est.	2023 Est.
Percentage of jurisdictions with current, FEMA-accepted hazard mitigation plans	92%	96%	85%	92%	100%	100%	100%
Percentage of jurisdictions with FEMA-accepted debris management plans	42%	42%	N/A	N/A	N/A	N/A	N/A
Number of Notices of Interest (NOI) received from subapplicants for PDM and FMA grants	N/A	N/A	38	78	82	75	80
Number of active Public Sector Integration Program (PSIP) members	203	248	345	964	966	959	970
Percentage increase in followers across all social media platforms	N/A	N/A	14%	28%	5%	6%	15%
Number of hits on the Maryland evacuation zone website "Know Your Zone"	N/A	N/A	196,705	814,643	700,503	700,000	800,000

Goal 3. Maintain, train, and grow the State-level consequence management emergency manager workforce.

- Obj. 3.1** Ensure that all MDEM staff complete FEMA Emergency Management Institute (EMI) training identified as necessary to efficient and effective State Emergency Operations Center (SEOC) operations.
- Obj. 3.2** Ensure that each and all State Coordinating Functions (SCF) have a minimum bench depth of three persons per function.
- Obj. 3.3** Provide a minimum of two, large-scale exercises opportunities (or activations) per fiscal year to staff and train MDEM staff and SCF representatives in order to maintain operational readiness.

Performance Measures (Calendar Year)	2017 Act.	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Est.	2023 Est.
Percentage of staff members who have completed 80% of identified EMI training courses within 1-year of entry on duty date	89%	92%	94%	96%	95%	95%	98%
Percentage of staff members who have completed 100% of identified EMI training courses	77%	81%	88%	92%	89%	91%	96%
Number of executive branch state agencies with at least one SCF responsibility	17	12	17	17	16	17	17
Number of escalated State Activation Level (SAL) events requiring at least one non-MDEM led SCF to staff the SEOC	20	18	2	8	7	8	10
Number of large-scale exercises coordinated by, or involving, MDEM	5	3	11	11	18	20	24

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Goal 4. Prioritize technical assistance and training and exercise to the local jurisdictions.

- Obj. 4.1** Provide training and exercise opportunities to local jurisdictions to maintain and strengthen their abilities to achieve local goals in prevention, protection, mitigation, response, and recovery.
- Obj. 4.2** Enhance local jurisdiction ability to administer Public Assistance and/or Individual Assistance grant program requirements through damage assessment, debris management, and grant management training.

Performance Measures (Calendar Year)	2017 Act.	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Est.	2023 Est.
Number of emergency management courses hosted	112	77	101	18	10	13	20
Number of participants attending hosted emergency management courses	1,712	1,477	1,927	320	566	555	700
Number of jurisdictions who have requested Public Assistance and/or Individual Assistance technical assistance during the fiscal year	2	2	0	2	1	0	1
Number of approved Public Assistance and/or Individual Assistance technical assistance requests fulfilled by MDEM	2	2	6	2	0	1	1

Goal 5. Support county public safety answering points in providing accessible and reliable 911 services.

- Obj. 5.1** Transition 100 percent of Next Generation 911 core services.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
Number of PSAP who have transitioned to Next Generation 911 services	7	15	2	0	0	0	0

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Obj. 5.2 Ensure the continued operation of county Public Safety Answering Points (PSAPs) statistics in the State.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
Total number of 911 calls from each jurisdiction using PSAPs							
Allegany	41,156	40,371	39,855	36,570	38,135	39,217	39,217
Anne Arundel	408,533	394,021	396,370	370,887	389,100	391,782	391,782
Baltimore City	1,415,005	1,374,210	1,290,676	1,245,244	1,186,964	1,302,420	1,302,420
Baltimore Co.	597,464	609,760	578,567	528,069	525,108	567,794	567,794
Calvert	34,016	34,016	33,832	34,294	36,491	34,530	34,530
Caroline	15,398	15,398	13,700	15,180	11,934	14,322	14,322
Carroll	56,645	56,645	54,406	57,790	53,796	55,856	55,856
Cecil	57,695	57,695	54,957	54,033	60,380	56,952	56,952
Charles	72,109	11,813	75,575	72,249	74,471	61,243	61,243
Dorchester	18,518	18,490	18,829	19,000	20,436	19,055	19,055
Frederick	102,221	95,730	117,910	92,861	108,107	103,366	103,366
Garrett	42,471	40,365	39,823	35,987	35,920	38,913	38,913
Harford	101,845	102,433	104,316	99,532	120,857	105,797	105,797
Howard	133,002	145,285	135,784	120,849	128,339	132,652	132,652
Kent	9,096	9,865	8,807	8,933	10,604	9,461	9,461
Montgomery	466,938	455,282	475,378	430,068	469,182	459,370	459,370
Prince George's	1,507,891	1,040,966	745,910	709,425	831,944	967,227	967,227
Queen Anne's	24,896	24,645	25,768	26,039	26,642	25,598	25,598
St. Mary's	43,116	43,116	41,280	22,617	45,250	39,076	39,076
Somerset	14,942	14,922	15,121	14,023	14,456	14,693	14,693
Talbot	14,690	19,326	16,237	15,256	45,347	22,171	22,171
Washington	89,434	91,363	89,978	36,570	76,406	76,750	76,750
Wicomico	49,091	49,689	79,082	50,311	54,923	56,619	56,619
Worcester	38,717	38,717	50,840	50,744	59,430	47,690	47,690
TOTAL	5,354,889	4,784,123	4,503,001	4,146,531	4,424,222	4,642,553	4,642,553