

Office of the Deaf and Hard of Hearing

MISSION

The Office of the Deaf and Hard of Hearing (ODHH) represents the Governor in furtherance of the State's goal of promoting equal access for all Marylanders by providing expertise that enhances the general welfare of Maryland's deaf and hard of hearing residents.

VISION

All Maryland citizens who are deaf or hard of hearing will have equal and full access to resources, services, and opportunities for participation in all aspects of community life.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. All deaf and hard of hearing citizens will have equal and full access to state programs, resources, and services to fully participate in community life.

Obj. 1.1 Coordinate with federal, State, and local governments regarding policy issues and program development.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
Number of governmental entities involved in coordination of services to the deaf and hard of hearing through contact and/or involvement with ODHH	65	100	80	111	115	125	125

Obj. 1.2 Serve as an information clearinghouse on the delivery of services from State agencies to Maryland's deaf and hard of hearing population.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
Maryland Early Hearing Detection and Intervention Program, MDH: Number identified with hearing loss	95	80	66	81	75	97	97
Springfield Hospital Center, MDH: Deaf unit annual admissions	2	N/A	N/A	N/A	N/A	N/A	N/A
Telecommunication Access of Maryland, DoIT: Telephone assessments provided	543	466	643	241	252	300	300
Maryland School for the Deaf, MSDE: Number of students enrolled	508	515	491	469	445	458	453
Division of Special Education/Early Intervention Services, MSDE: Number of students with an Individualized Education Plan (IEP) with deaf/hard of hearing designation code (excluding Maryland School for the Deaf students)	388	606	613	593	583	550	550
Division of Special Education/Early Intervention Services, MSDE: Number of families with an Individualized Family Services Plan (IFSP) with a hearing loss designation code	N/A	98	55	54	48	45	45
^{1,2} Division of Special Education/Early Intervention Services, MSDE: Number of children served through the Hearing Aid Loan Bank	23	15	23	N/A	6	10	10

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Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
Maryland Department of Disabilities: Instances of information and referral related to deaf/hard of hearing services and resources	15	11	15	23	26	24	26
³ Maryland Commission on Civil Rights: Number of complaints filed by deaf/hard of hearing constituents	10	6	11	5	N/A	N/A	N/A
² Department of Human Services: Number of deaf/hard of hearing children and youth in care in the child welfare system	152	30	30	N/A	21	20	22
Division of Rehabilitation Services, MSDE: Number of deaf/hard of hearing individuals determined eligible for services	318	278	196	148	221	250	230
Division of Rehabilitation Services, MSDE: Number of deaf/hard of hearing individuals served	1,867	1,471	1,364	1,314	1,254	1,200	1,100
Division of Rehabilitation Services, MSDE: Number of deaf/hard of hearing individuals who achieve an employment outcome	282	76	60	85	63	65	70
Maryland Deaf Culture Digital Library: Number of website visits	3,039	7,355	5,478	3,415	9,283	16,623	17,000

Goal 2. Maryland citizens will be aware of the needs and issues affecting deaf and hard of hearing individuals.

Obj. 2.1 Maintain levels of information and referrals to private and public sectors each year.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
Instances of information and referral	264	450	400	231	351	400	450

Obj. 2.2 Increase awareness of ODHH's activities and initiatives that benefit Maryland residents.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
⁴ Number of email subscribers	1,843	1,422	1,697	1,344	N/A	N/A	N/A
Number of Facebook page followers	3,201	4,428	5,424	5,797	6,179	6,500	7,000
Number of Instagram followers	N/A	625	1,050	1,147	1,172	1,200	1,300
Number of Twitter followers	1,013	1,128	1,297	1,439	1,523	1,650	1,700
³ Number of ODHH website visits	17,902	23,042	42,386	29,470	N/A	N/A	N/A
Number of ODHH YouTube video views	7,800	5,000	36,619	35,077	8,211	10,000	15,000

NOTES

¹ 2022 data is estimated because it is reported on a calendar year basis.

² MDOD converted to a new software in FY 2021 and a reliable figure wasn't able to be gathered during that transition.

³ Data not available until 2023 due to data collection changes.

⁴ MDOD no longer uses the software necessary to collect this data.

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<http://odhh.maryland.gov/>