

Maryland Department of Emergency Management

MISSION

To proactively reduce disaster risks and reliably manage consequences through collaborative work with Maryland's communities and partners.

VISION

To shape a resilient Maryland where communities thrive.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Act as good stewards of funding and resources on behalf of Maryland taxpayers.

- Obj. 1.1** Encourage state and local investment in emergency management functions by maintaining or increasing the gross dollar values from annual, nationally competitive, non-disaster declaration dependent Federal emergency management grant programs that are processed through MDEM.
- Obj. 1.2** Ensure that all Federal Emergency Management Agency (FEMA) grants receive grant adjustment close-out notice at the end of the grant liquidation period.
- Obj. 1.3** Ensure the 911 fund is spent in accordance with the established statute guidelines.

Performance Measures	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Act.	2024 Est.	2025 Est.
Federal grant funds awarded to Maryland jurisdictions through the State Homeland Security Program (SHSP) (in millions)	\$6.44	\$6.07	\$5.52	\$5.30	\$5.31	\$5.30	\$5.30
Federal grant funds awarded to Maryland jurisdictions through the Emergency Management Performance Grant (EMPG) (in millions)	\$3.23	\$4.09	\$4.12	\$3.74	\$3.26	\$3.26	\$3.26
Federal grant funds awarded to Maryland through the Pre-Disaster Mitigation, or replacement, grant program (PDM) (in millions)	\$0.09	\$2.26	\$0.00	\$0.55	\$0.00	\$5.19	\$5.19
Federal grant funds awarded to Maryland through the Urban Areas Security Initiative (UASI) (in millions)	\$4.66	\$3.55	\$3.53	\$3.14	\$3.04	\$2.94	\$2.94
Federal grant funds awarded to Maryland through the Flood Mitigation Assistance (FMA) (in millions)	\$0.140	\$0.256	\$0.000	\$0.000	\$0.030	\$4.480	\$4.480
Percentage of subrecipients who meet MDEM grant close-out deadlines for FEMA grants	100%	100%	100%	100%	100%	100%	100%
Percentage of FEMA grants which MDEM met FEMA grant close-out deadlines	100%	100%	100%	100%	100%	100%	100%
Total amount of federal emergency preparedness grant support provided to local jurisdictions (in millions)	\$14.55	\$16.23	\$13.17	\$12.73	\$11.64	\$21.17	\$21.17
Ratio of grant monitors to grants from the federal emergency grant support provided to local jurisdictions	N/A	N/A	N/A	0.28	1.29	2.12	2.12

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Performance Measures	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Act.	2024 Est.	2025 Est.
Funds awarded to each jurisdiction from the State portion of the 911 telephone surcharge (in millions)							
Allegany	\$1.71	\$0.56	\$0.05	\$0.79	\$0.57	\$0.64	\$0.64
Anne Arundel	\$0.15	\$4.75	\$6.29	\$0.06	\$7.00	\$2.26	\$2.26
Baltimore City	\$0.76	\$1.08	\$1.50	\$9.30	\$7.40	\$2.88	\$2.88
Baltimore Co.	\$0.22	\$0.80	\$2.22	\$4.25	\$9.66	\$1.64	\$1.64
Calvert	\$0.29	\$0.59	\$0.33	\$0.88	\$1.04	\$0.73	\$0.73
Caroline	\$0.80	\$0.04	\$0.66	\$0.04	\$0.67	\$0.32	\$0.32
Carroll	\$0.09	\$0.36	\$3.35	\$1.85	\$3.97	\$1.30	\$1.30
Cecil	\$2.99	\$0.24	\$0.14	\$2.34	\$1.02	\$1.51	\$1.51
Charles	\$0.32	\$0.11	\$0.49	\$1.20	\$1.87	\$0.57	\$0.57
Dorchester	\$0.27	\$0.18	\$2.40	\$0.00	\$0.32	\$0.57	\$0.57
Frederick	\$0.73	\$0.34	\$8.40	\$1.35	\$2.98	\$2.59	\$2.59
Garrett	\$0.10	\$0.96	\$0.52	\$0.86	\$0.55	\$0.55	\$0.55
Harford	\$0.26	\$4.18	\$1.73	\$1.62	\$2.86	\$1.62	\$1.62
Howard	\$0.04	\$1.87	\$0.74	\$1.29	\$4.25	\$1.12	\$1.12
Kent	\$0.91	\$0.39	\$1.01	\$1.65	\$0.20	\$0.79	\$0.79
Montgomery	\$0.17	\$1.77	\$2.62	\$1.88	\$12.55	\$1.39	\$1.39
Prince George's	\$0.52	\$0.73	\$1.47	\$5.40	\$10.31	\$1.66	\$1.66
Queen Anne's	\$0.46	\$2.25	\$2.21	\$1.28	\$0.53	\$1.33	\$1.33
St. Mary's	\$1.43	\$1.73	\$0.15	\$0.14	\$1.10	\$0.78	\$0.78
Somerset	\$0.10	\$0.26	\$0.95	\$0.28	\$0.18	\$0.46	\$0.46
Talbot	\$0.01	\$0.24	\$1.99	\$1.03	\$0.43	\$0.65	\$0.65
Washington	\$0.19	\$2.79	\$1.96	\$0.78	\$1.47	\$1.22	\$1.22
Wicomico	\$0.94	\$2.13	\$0.48	\$1.87	\$1.36	\$1.10	\$1.10
Worcester	\$0.32	\$0.12	\$3.75	\$1.08	\$1.43	\$1.08	\$1.08
TOTAL	\$13.76	\$28.44	\$45.40	\$41.22	\$73.71	\$28.77	\$28.77

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Goal 2. Prioritize risk reduction to enhance Maryland’s statewide resilience.

- Obj. 2.1** Ensure through outreach and technical assistance that all jurisdictions' hazard mitigation plans are developed, maintained, updated, and FEMA-accepted within the mandated timeframe.
- Obj. 2.2** Increase the number of jurisdictions with developed, submitted, and accepted best practice--but Federally optional--emergency management plans.
- Obj. 2.3** Solicit sub-applicants for Pre-Disaster Mitigation (PDM) and Flood Mitigation Assistance (FMA) grant program applications to ensure the State's Mitigation Advisory Council meets FEMA's ceiling on the State's allowable number and dollar amount of applications.
- Obj. 2.4** Pursue increased stakeholder awareness and engagement with proactive community engagement through sector-specific and Web 2.0 efforts.
- Obj. 2.5** Provide timely and accurate information on hazards to Maryland residents and visitors.

Performance Measures (Calendar Year)	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
Percentage of jurisdictions with current, FEMA-accepted hazard mitigation plans	96%	85%	92%	100%	100%	100%	100%
Percentage of jurisdictions with FEMA-accepted debris management plans	42%	N/A	N/A	N/A	N/A	N/A	N/A
Number of Notices of Interest (NOI) received from subapplicants for PDM and FMA grants	N/A	38	78	82	57	70	70
Number of active Public Sector Integration Program (PSIP) members	248	345	964	966	960	1,000	1,200
Percentage increase in followers across all social media platforms	N/A	13.69%	27.87%	5.00%	0.21%	0.21%	0.21%
Number of hits on the Maryland evacuation zone website "Know Your Zone"	N/A	196,705	814,643	700,503	700,000	700,000	700,000
Number of Maryland Mesonet stations installed and operational	N/A	N/A	N/A	N/A	0	24	72

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Goal 3. Maintain, train, and grow the State-level consequence management emergency manager workforce.

- Obj. 3.1** Ensure that all MDEM staff complete FEMA Emergency Management Institute (EMI) training identified as necessary to efficient and effective State Emergency Operations Center (SEOC) operations.
- Obj. 3.2** Ensure that each and all State Coordinating Functions (SCF) have a minimum bench depth of three persons per function.
- Obj. 3.3** Provide a minimum of two, large-scale exercises opportunities (or activations) per fiscal year to staff and train MDEM staff and SCF representatives in order to maintain operational readiness.

Performance Measures (Calendar Year)	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
Percentage of staff members who have completed 80% of identified EMI training courses within 1-year of entry on duty date	92%	94%	96%	20%	23%	30%	75%
Percentage of staff members who have completed 100% of identified EMI training courses	81%	88%	92%	3%	5%	7%	30%
Number of executive branch state agencies with at least one SCF responsibility	12	17	17	16	20	20	20
Number of escalated State Activation Level (SAL) events requiring at least one non-MDEM led SCF to staff the SEOC	18	2	8	7	11	11	12
Number of large-scale exercises coordinated by, or involving, MDEM	3	11	11	28	25	37	45

Goal 4. Prioritize technical assistance and training and exercise to the local jurisdictions.

- Obj. 4.1** Provide training and exercise opportunities to local jurisdictions to maintain and strengthen their abilities to achieve local goals in prevention, protection, mitigation, response, and recovery.
- Obj. 4.2** Enhance local jurisdiction ability to administer Public Assistance and/or Individual Assistance grant program requirements through damage assessment, debris management, and grant management training.

Performance Measures (Calendar Year)	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
Number of emergency management courses hosted	77	101	18	28	25	37	45
Number of participants attending hosted emergency management courses	1,477	1,927	320	692	436	575	675
Number of jurisdictions who have requested Public Assistance and/or Individual Assistance technical assistance during the fiscal year	2	0	2	1	0	0	0
Number of approved Public Assistance and/or Individual Assistance technical assistance requests fulfilled by MDEM	2	6	2	0	0	0	0

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Goal 5. Support county public safety answering points in providing accessible and reliable 911 services.

Obj. 5.1 Transition 100 percent of Next Generation 911 core services.

Performance Measures	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Act.	2024 Est.	2025 Est.
Number of PSAP who have transitioned to Next Generation 911 services	0	0	1	8	11	4	4

Obj. 5.2 Ensure the continued operation of county Public Safety Answering Points (PSAPs) statistics in the State.

Performance Measures	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Act.	2024 Est.	2025 Est.
Total number of 911 calls from each jurisdiction using PSAPs							
Allegany	40,371	39,855	36,570	38,135	37,939	37,939	38,000
Anne Arundel	394,021	396,370	370,887	389,100	414,763	414,763	414,763
Baltimore City	1,374,210	1,290,676	1,245,244	1,186,964	1,055,555	1,055,555	1,055,555
Baltimore Co.	609,760	578,567	528,069	525,108	540,577	540,577	540,577
Calvert	34,016	33,832	34,294	36,491	39,934	39,934	39,934
Caroline	15,398	13,700	15,180	11,934	8,880	8,880	8,880
Carroll	56,645	54,406	57,790	53,796	57,399	57,399	57,399
Cecil	57,695	54,957	54,033	60,380	57,627	57,627	57,627
Charles	11,813	75,575	72,249	74,471	76,043	76,043	76,043
Dorchester	18,490	18,829	19,000	20,436	18,989	18,989	18,989
Frederick	95,730	117,910	92,861	108,107	104,152	104,152	104,152
Garrett	40,365	39,823	35,987	35,920	35,632	35,632	35,632
Harford	102,433	104,316	99,532	120,857	96,968	96,968	96,968
Howard	145,285	135,784	120,849	128,339	142,844	142,844	142,844
Kent	9,865	8,807	8,933	10,604	9,496	9,496	9,496
Montgomery	455,282	475,378	430,068	469,182	485,824	485,824	485,824
Prince George's	1,040,966	745,910	709,425	831,944	770,394	770,394	770,394
Queen Anne's	24,645	25,768	26,039	26,642	21,105	21,105	21,105
St. Mary's	43,116	41,280	22,617	45,250	53,254	53,254	53,254
Somerset	14,922	15,121	14,023	14,456	13,509	13,509	13,509
Talbot	19,326	16,237	15,256	45,347	21,401	21,401	21,401
Washington	91,363	89,978	36,570	76,406	90,313	90,313	90,313
Wicomico	49,689	79,082	50,311	54,923	52,606	52,606	52,606
Worcester	38,717	50,840	50,744	59,430	49,393	49,393	49,393
TOTAL	4,784,123	4,503,001	4,146,531	4,424,222	4,254,597	4,254,597	4,254,658