

# Maryland Higher Education Commission

## MISSION

The mission of the Maryland Higher Education Commission (MHEC) is to ensure that the people of Maryland have access to a high-quality, adequately-funded, effectively-managed, and capably-led system of postsecondary education that adheres to the principle and law governing equal educational opportunity and enables its citizens to make positive contributions to society and to thrive in the economy. It accomplishes this mission through the provision of statewide planning, leadership, coordination and advocacy for the State’s postsecondary education institutions and their students directly. Stakeholders include the Governor and General Assembly, Maryland business and industry, and the citizenry as a whole.

## VISION

A State where all citizens are equally prepared to be productive, socially-engaged, and responsible members of a healthy economy and an open and democratic society in which all citizens make contributions to creating and maintaining that economy and society.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

**Goal 1. Ensure institutions and Maryland residents have the information and resources needed to benefit from equal access to postsecondary education.**

- Obj. 1.1** Maintain or increase the number of State financial aid publications distributed to the public.
- Obj. 1.2** Maintain or increase the proportion of on-time Free Application for Federal Student Aid (FAFSA) application submissions relative to the number of high school seniors.
- Obj. 1.3** Maintain or increase the number of on-time Maryland State Financial Aid Application (MSFAA)/FAFSA application submissions from students age 25 or older.
- Obj. 1.4** Maintain or increase FAFSA completion rates in Maryland.

Performance Measures	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Act.	2024 Est.	2025 Est.
Number of organizations receiving publications for distribution	657	N/A	N/A	N/A	N/A	100	100
Number of publications distributed to organizations receiving publications for distribution	482,176	N/A	N/A	N/A	N/A	1,000	1,000
Ratio of number of on-time FAFSA applications to number of high school graduates	0.87	0.83	0.70	0.74	0.93	0.98	0.98
<sup>1</sup> Number of on-time FAFSA applications from students age 25 or older	52,194	52,874	45,484	54,467	47,739	47,443	28,098
<sup>1</sup> Number of on-time MSFAA applications from students age 25 and older	N/A	N/A	N/A	N/A	92	93	94
Percentage of FAFSA completion by recent high school graduates as of June 30 each year	N/A	N/A	N/A	51%	52%	53%	53%
Year over year percent change in FAFSA completion as of June 30 each year	N/A	N/A	N/A	3%	5%	5%	5%
<sup>1</sup> Number of on-time MSFAA applications from students age 16 to 24	N/A	N/A	N/A	N/A	774	1,058	1,446

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## Goal 2. Improve response time to inquiries.

**Obj. 2.1** Improve response time to inquiries in the Office of Student Financial Assistance (OSFA) and Program Review and Compliance (PRC).

Performance Measures	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Act.	2024 Est.	2025 Est.
Number of student complaints received through formal process by Academic Affairs	53	40	18	15	33	30	30
Number of telephone inquiries received by OSFA	24,708	17,518	6,000	22,174	20,827	23,951	27,544
Number of full-time equivalent (FTE) employees responding to complaints (Academic Affairs)	1.5	1.0	1.0	1.0	1.0	1.0	1.0
Number of FTE employees responding to phone inquiries	6.5	9.0	12.0	13.0	9.0	9.0	9.0
Number of student complaints resolved through formal process (Academic Affairs)	47	31	15	12	13	20	20
Median length of time to answer telephone inquiries received (OSFA) (minutes)	3	4	5	4	10	10	10
Number of FTE employees responding to email inquiries	N/A	N/A	12	9	12	12	12
Number of supplemental documents received per FTE employee for identified state aid programs	N/A	N/A	7,552	7,833	6,134	6,305	2,822
Number of full-time equivalent (FTE) OSFA employees responding to virtual appointments	N/A	N/A	10	8	8	10	10
Number of virtual appointments scheduled	N/A	N/A	2,500	1,500	1,500	2,000	2,500

## Goal 3. Expand informational opportunities for students entering or continuing in postsecondary education to ensure success.

**Obj. 3.1** By 2024, increase the number of information-sharing events attended by MHEC staff to 150.

**Obj. 3.2** By 2024, expand the number of organizations participating in the information-sharing network to 75.

Performance Measures	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Act.	2024 Est.	2025 Est.
Number of information events attended by MHEC staff	163	109	N/A	11	5	100	100
Number of participating organizations	130	65	47	11	28	50	50
Number of virtual events attended by MHEC staff	N/A	N/A	48	10	31	50	50

## Goal 4. Improve MHEC's information/message delivery using multiple social media.

**Obj. 4.1** Expand use of social media.

Performance Measures	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Act.	2024 Est.	2025 Est.
Number of social media interactions	255,682	598,013	4,572,577	2,354,000	10,063,317	12,000,000	15,000,000

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**Goal 5. Improve MHEC's responsiveness to statutory obligations.**

**Obj. 5.1** By 2024, increase the percentage of program reviews completed on time to 100 percent.

**Obj. 5.2** By 2024, increase the percentage of statutorily mandated reports submitted on time to 100 percent.

Performance Measures	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Act.	2024 Est.	2025 Est.
Number of complete academic program proposals received from in-state institutions (Program Review)	501	521	674	528	651	700	700
Number of complete proposals received from new institutions seeking to operate in Maryland (Certificate of Approvals for in-state institutions) (Institution Review)	0	0	1	1	2	3	3
Number of complete proposals received from out-of-state institutions seeking to operate in Maryland (Certificate of Approvals for out-of-state institutions) (Institution Review)	19	21	6	7	16	15	15
Number of complete academic program proposals received from out-of-state institutions seeking to operate in Maryland (Institution Review)	70	116	107	52	110	100	100
Number of complete proposals from institutions seeking religious exemption (Institution Review)	2	6	5	9	11	10	10
Number of registrations from out-of-state institutions for online/distance education to Maryland residents (Institution Review)	44	33	39	52	47	50	50
Number of complete Private Career School Training Provider Questionnaires received	118	69	85	202	220	200	200
Percent of Private Career School Training Provider Questionnaires reviewed within four weeks	93%	91%	78%	17%	53%	100%	100%
Number of Private Career School applications received	11	11	10	10	18	25	25
Percent of Private Career School applications received reviewed within 30 days for completeness	91%	82%	60%	100%	17%	100%	100%
Number of FTE employees conducting program reviews (Program Review)	4	4	3	3	7	8	8
Number of complete in-state academic program proposals subject to 60-day deadline (Program Review)	148	151	156	145	157	150	150
Percent of complete in-state academic program proposals processed in 60 days (Program Review)	93%	87%	N/A	30%	38%	100%	100%
Percent of statutorily mandated reports submitted on time	69%	85%	55%	21%	44%	100%	100%

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## SELLINGER AID, GRANTS AND SCHOLARSHIPS

Performance Measures	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Act.	2024 Est.	2025 Est.
Percentage of Sellinger aid used for financial aid at state-aided independent institutions	89%	88%	89%	90%	76%	85%	83%
Guaranteed Access Grants							
Number of awards	2,270	2,680	3,092	3,246	4,843	5,290	5,778
Total dollars awarded	\$30,902,825	\$36,797,375	\$37,461,004	\$41,924,295	\$63,815,007	\$77,022,690	\$92,963,945
Number of awards declined or canceled	278	355	642	835	874	458	240
Number of applicants on the waiting list	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Number of applicants	8,885	8,231	8,574	12,335	21,050	25,322	30,461
Next Generation Scholars Program							
Number of awards accepted	N/A	N/A	98	81	160	167	174
Total dollars awarded	N/A	N/A	\$1,375,200	\$1,144,834	\$3,070,177	\$2,985,800	\$2,903,742
Number of awards declined or canceled	N/A	N/A	27	33	56	18	6
Educational Assistance Grants							
Number of awards accepted	22,008	23,659	18,755	19,997	18,939	29,552	46,112
Total dollars awarded	\$47,538,448	\$51,463,900	\$41,000,457	\$44,859,076	\$42,984,622	\$67,095,300	\$104,729,996
Number of awards declined or canceled	38,326	37,003	32,148	36,675	30,932	15,330	7,598
Number of applicants on the waiting list	N/A	N/A	7,776	0	16,354	21,294	27,726
Number of applicants	156,548	152,180	139,639	136,860	243,747	260,197	277,757
Senatorial Scholarships							
Number of awards	7,426	7,007	6,929	7,056	9,485	9,325	9,168
Total dollars awarded	\$5,337,475	\$4,922,588	\$4,801,310	\$6,668,265	\$9,433,553	\$9,681,322	\$9,935,599
Number of awards declined or canceled	2,702	1,911	1,696	1,840	2,449	346	49
Number of applicants on the waiting list	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Number of applicants	N/A	N/A	N/A	N/A	N/A	N/A	N/A

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Performance Measures	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Act.	2024 Est.	2025 Est.
Conroy Memorial Scholarship Program							
Number of awards	276	323	408	454	626	863	1,190
Total dollars awarded	\$2,168,797	\$2,627,740	\$3,534,393	\$3,500,000	\$5,728,354	\$9,375,439	\$15,344,523
Delegate Scholarships							
Number of awards	10,573	9,579	9,014	8,067	6,565	5,812	5,145
Total dollars awarded	\$6,971,796	\$6,569,766	\$6,515,617	\$6,499,543	\$8,359,532	\$6,831,137	\$5,582,182
Number of awards declined or canceled	1,796	1,541	1,696	1,432	1,150	301	79
Riley Fire and Emergency Medical Service (EMS) Scholarship							
Number of awards	34	38	29	25	21	32	49
Total dollars awarded	\$115,131	\$157,478	\$157,770	\$153,628	\$134,809	\$228,266	\$386,513
Number of awards declined or canceled	34	25	8	7	3	4	5
Number of applicants on the waiting list	N/A	N/A	0	0	0	0	0
Number of applicants	80	68	67	55	99	94	89
Graduate and Professional Scholarship Program							
Number of awards	414	404	406	322	338	355	372
Total dollars awarded	\$1,127,587	\$926,749	\$1,025,065	\$908,013	\$653,461	\$551,521	\$429,830
Number of applicants	2,379	2,593	2,573	549	1,871	6,376	21,731
Tolbert Grant Program							
Number of awards	284	198	339	343	303	268	236
Total dollars awarded	\$142,000	\$99,000	\$169,500	\$171,000	\$174,500	\$178,072	\$181,716
Number of awards declined or canceled	76	78	66	47	84	150	268
Hoffman Loan Assistance Repayment Program							
Number of awards	142	98	72	130	103	82	65
Total dollars awarded	\$718,500	\$561,500	\$786,077	\$837,910	\$547,999	\$358,395	\$234,393
Number of awards declined or canceled	25	15	1	14	11	9	7
Number of applicants on the waiting list	N/A	N/A	0	0	0	0	0
Number of applicants	501	321	285	480	422	371	326

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Performance Measures	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Act.	2024 Est.	2025 Est.
<b>Part-Time Grant Program</b>							
Number of awards	6,477	8,839	5,628	5,258	5,576	5,913	6,271
Total dollars awarded	\$5,047,260	\$5,028,423	\$5,068,505	\$4,874,170	\$4,743,750	\$4,616,820	\$4,493,286
Number of applicants	37,969	50,518	35,077	35,699	26,562	19,764	14,705
<b>Workforce Shortage Students Assistance Grants</b>							
Number of awards	316	335	327	337	508	766	1,154
Total dollars awarded	\$995,750	\$1,071,500	\$1,070,000	\$1,058,500	\$1,670,000	\$2,634,766	\$4,156,882
Number of awards declined or canceled	155	154	222	201	185	170	157
Number of applicants on the waiting list	N/A	N/A	244	268	324	392	474
Number of applicants	777	585	1,160	1,035	1,452	1,120	983
<b>Veterans of Afghan and Iraq Conflicts Scholarships</b>							
Number of awards	131	132	131	132	196	260	324
Total dollars awarded	\$672,329	\$671,784	\$709,959	\$688,898	\$1,021,759	\$1,354,620	\$1,687,481
Number of awards declined or canceled	39	44	58	78	69	60	51
Number of applicants on the waiting list	N/A	N/A	45	58	126	232	427
Number of applicants	308	236	246	237	436	560	719
<b>Nurse Support Program II</b>							
Number of awards	274	281	N/A	N/A	N/A	N/A	N/A
Total dollars awarded	\$2,948,293	\$3,074,046	N/A	N/A	N/A	N/A	N/A
Number of awards declined or canceled	160	206	N/A	N/A	N/A	N/A	N/A
Number of applicants	309	315	N/A	N/A	N/A	N/A	N/A
<b>2+2 Transfer Scholarship Program</b>							
Number of awards	174	197	179	168	354	368	382
Total dollars awarded	\$232,500	\$294,000	\$277,000	\$257,500	\$513,000	\$562,500	\$612,000
Number of awards declined or canceled	65	37	31	83	104	49	0
Number of applicants on the waiting list	N/A	N/A	264	11	5	8	13
Number of applicants	1,353	1,026	1,150	887	1,322	1,617	1,978
<b>Loan Assistance Repayment Program (LARP) for Foster Care Recipients</b>							
Number of awards	2	2	2	4	3	2	2
Total dollars awarded	\$3,698	\$6,363	\$2,777	\$14,802	\$10,995	\$8,167	\$6,067
Number of awards declined or canceled	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Number of applicants	2	2	1	4	1	0	0

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Performance Measures	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Act.	2024 Est.	2025 Est.
Loan Assistance Repayment Program (LARP) for Dentists							
Number of awards	13	15	14	15	14	13	12
Total dollars awarded	\$308,620	\$356,100	\$312,577	\$304,663	\$322,468	\$341,314	\$361,260
Number of awards declined or canceled	N/A	N/A	N/A	N/A	0	0	0
Number of applicants	15	15	14	15	10	5	3
Campus-Based Educational Assistance Grants							
Number of awards	1,023	976	995	1,038	1,060	1,082	1,105
Total dollars awarded	\$1,801,175	\$1,926,950	\$1,858,355	\$1,838,150	\$1,879,850	\$1,922,496	\$1,966,109
Number of awards declined or canceled	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Number of applicants	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Cybersecurity Public Service Scholarship Award							
Number of awards	24	21	21	21	55	54	52
Total dollars awarded	\$79,864	\$83,064	\$108,000	\$126,877	\$389,610	\$1,196,402	\$3,673,876
Number of awards declined or canceled	6	14	24	23	28	34	41
Number of applicants on the waiting list	N/A	N/A	0	0	0	0	0
Number of applicants	N/A	107	157	104	163	112	93
Richard Collins III Leadership with Honors Award							
Number of awards	N/A	79	84	90	117	152	198
Total dollars awarded	N/A	\$450,000	\$580,027	\$875,025	\$1,050,319	\$1,260,730	\$1,513,292
Number of awards declined or canceled	N/A	13	37	17	22	28	37
Number of applicants on the waiting list	N/A	N/A	0	0	0	0	0
Number of applicants	N/A	123	91	54	245	244	243
Teaching Fellows for Maryland Scholarship							
Number of awards	N/A	93	106	105	214	325	494
Total dollars awarded	N/A	\$1,985,545	\$1,795,182	\$1,892,052	\$4,142,632	\$6,519,654	\$10,260,600
Number of awards declined or canceled	N/A	27	7	21	23	2	0
Number of applicants on the waiting list	N/A	N/A	0	73	1	3	9
Number of applicants	N/A	123	259	293	423	523	647
Workforce Development Sequence Scholarship Program							
Number of awards	N/A	777	629	698	688	737	789
Total dollars awarded	N/A	\$857,911	\$918,599	\$871,011	\$975,872	\$1,093,357	\$1,224,986
Number of awards declined or canceled	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Number of applicants	N/A	N/A	N/A	N/A	N/A	N/A	N/A

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Performance Measures	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Act.	2024 Est.	2025 Est.
Maryland Community College Promise Scholarship							
Number of awards	N/A	1,253	2,014	1,904	3,043	4,863	7,773
Total dollars awarded	N/A	\$3,897,246	\$6,277,965	\$5,635,772	\$9,561,240	\$16,220,903	\$27,519,202
Number of awards declined or canceled	N/A	188	2,506	2,244	1,667	1,238	920
Number of applicants on the waiting list	N/A	N/A	0	0	4,703	3,573	2,715
Number of applicants	N/A	5,248	5,789	5,017	12,540	15,182	18,381
Police Officer Scholarship							
Number of applicants	N/A	N/A	N/A	N/A	63	66	69
Number of awards	N/A	N/A	N/A	N/A	5	5	6
Total dollars awarded	N/A	N/A	N/A	N/A	7,489	7,863	8,267
Number of awards declined or canceled	N/A	N/A	N/A	N/A	1	1	1
Maryland Loan Assistance Repayment Program (MLARP) Police Officers							
Number of supplemental documents received	N/A	N/A	N/A	N/A	8	16	24
Number of applicants	N/A	N/A	N/A	N/A	2	4	6
Number of awards	N/A	N/A	N/A	N/A	1	3	4
Total dollars awarded	N/A	N/A	N/A	N/A	3,000	9,000	18,000
Number of applicants	N/A	N/A	N/A	N/A	1	1	1

### NOTES

<sup>1</sup> Reported on a calendar year basis. 2023 data is an estimate.