

# Office of the Deaf and Hard of Hearing

## MISSION

The Office of the Deaf and Hard of Hearing (ODHH) represents the Governor in furtherance of the State's goal of promoting equal access for all Marylanders by providing expertise that enhances the general welfare of Maryland's deaf and hard of hearing residents.

## VISION

All Maryland citizens who are deaf or hard of hearing will have equal and full access to resources, services, and opportunities for participation in all aspects of community life.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

**Goal 1. All deaf and hard of hearing citizens will have equal and full access to state programs, resources, and services to fully participate in community life.**

**Obj. 1.1** Coordinate with federal, State, and local governments regarding policy issues and program development.

Performance Measures	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Act.	2024 Est.	2025 Est.
Number of governmental entities involved in coordination of services to the deaf and hard of hearing through contact and/or involvement with ODHH	100	80	111	115	131	125	125

**Obj. 1.2** Serve as an information clearinghouse on the delivery of services from State agencies to Maryland's deaf and hard of hearing population.

Performance Measures	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Act.	2024 Est.	2025 Est.
<sup>1</sup> Maryland Early Hearing Detection and Intervention Program, MDH: Number identified with hearing loss	80	66	81	75	43	97	N/A
<sup>1</sup> Springfield Hospital Center, MDH: Deaf unit annual admissions	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Telecommunication Access of Maryland, DoIT: Telephone assessments provided	466	643	241	252	450	400	400
<sup>1</sup> Maryland School for the Deaf, MSDE: Number of students enrolled	515	491	469	445	459	462	N/A
<sup>1</sup> Division of Special Education/Early Intervention Services, MSDE: Number of students with an Individualized Education Plan (IEP) with deaf/hard of hearing designation code (excluding Maryland School for the Deaf students)	606	613	593	583	575	550	N/A
<sup>1</sup> Division of Special Education/Early Intervention Services, MSDE: Number of families with an Individualized Family Services Plan (IFSP) with a hearing loss designation code	98	55	54	48	58	45	N/A
<sup>2,3</sup> Division of Special Education/Early Intervention Services, MSDE: Number of children served through the Hearing Aid Loan Bank	15	23	N/A	-	16	10	N/A

# Office of the Deaf and Hard of Hearing

Performance Measures	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Act.	2024 Est.	2025 Est.
<sup>1</sup> Maryland Department of Disabilities: Instances of information and referral related to deaf/hard of hearing services and resources	11	15	23	26	24	N/A	N/A
<sup>4</sup> Maryland Commission on Civil Rights: Number of complaints filed by deaf/hard of hearing constituents	6	11	5	N/A	N/A	N/A	N/A
<sup>3</sup> Department of Human Services: Number of deaf/hard of hearing children and youth in care in the child welfare system	30	30	N/A	21	36	30	N/A
<sup>1</sup> Division of Rehabilitation Services, MSDE: Number of deaf/hard of hearing individuals determined eligible for services	278	196	148	221	N/A	N/A	N/A
<sup>1</sup> Division of Rehabilitation Services, MSDE: Number of deaf/hard of hearing individuals served	1,471	1,364	1,314	1,254	N/A	N/A	N/A
<sup>1</sup> Division of Rehabilitation Services, MSDE: Number of deaf/hard of hearing individuals who achieve an employment outcome	76	60	85	63	N/A	N/A	N/A
Maryland Deaf Culture Digital Library: Number of website visits	7,355	5,478	3,415	9,283	20,000	17,000	18,000

**Goal 2. Maryland citizens will be aware of the needs and issues affecting deaf and hard of hearing individuals.**

**Obj. 2.1** Maintain levels of information and referrals to private and public sectors each year.

Performance Measures	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Act.	2024 Est.	2025 Est.
Instances of information and referral	450	400	231	351	311	400	450

# Office of the Deaf and Hard of Hearing

Obj. 2.2 Increase awareness of ODHH's activities and initiatives that benefit Maryland residents.

Performance Measures	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Act.	2024 Est.	2025 Est.
<sup>5</sup> Number of email subscribers	1,422	1,697	1,344	N/A	N/A	N/A	N/A
Number of Facebook page followers	4,428	5,424	5,797	6,179	6,207	6,500	6,700
Number of Instagram followers	625	1,050	1,147	1,172	1,237	1,300	N/A
Number of Twitter followers	1,128	1,297	1,439	1,523	1,237	1,200	N/A
<sup>4</sup> Number of ODHH website visits	23,042	42,386	29,470	N/A	N/A	N/A	N/A
Number of ODHH YouTube video views	5,000	36,619	35,077	8,211	5,578	10,000	N/A

## NOTES

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<sup>1</sup> The most recent "actual" year is an estimate.

<sup>2</sup> 2022 data is estimated because it is reported on a calendar year basis.

<sup>3</sup> MDOD converted to a new software in FY 2021 and a reliable figure wasn't able to be gathered during that transition.

<sup>4</sup> Data not available until 2023 due to data collection changes.

<sup>5</sup> MDOD no longer uses the software necessary to collect this data.