

MDH - Regulatory Services - Health Professional Boards and Commissions

MISSION

The mission of the health occupations boards is to protect the citizens of Maryland through the promotion of quality healthcare. This is achieved through maintenance of efficient licensure systems for healthcare professionals; promotion of disciplinary practices that contribute to an overall culture of accountability; education of clients and other stakeholders; and enforcement of applicable laws and statutes.

VISION

Maryland is a state where healthcare professionals are well qualified, where healthcare professionals want to live and practice, and where citizens are informed about the qualifications of their healthcare practitioners.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. To protect the public and promote quality healthcare by providing an effective and efficient licensure system for health professionals regulated by the State.

Obj. 1.1 Annually issue initial licenses to 95 percent of qualified applicants within ten business days of verifying the last qualifying document, or to improve upon that standard if it has already been met.

Board/ Commission	2021 Act.		2022 Act.		2023 Act.		2024 Act.	
	New	% Obj	New	% Obj	New	% Obj	New	% Obj
Acupuncture	102	100%	127	100%	91	100%	105	100%
Audiologists	444	100%	850	100%	1,079	86%	1,179	83%
Chiropractic	146	100%	145	100%	146	100%	157	100%
Dental	865	100%	673	100%	1,007	100%	884	100%
Dietetic	365	100%	362	100%	493	100%	571	100%
Environmental Health	18	100%	28	100%	45	100%	34	100%
Kidney Disease	3	100%	4	100%	3	100%	1	100%
Massage Therapy	181	100%	170	100%	193	100%	216	100%
Morticians	37	100%	129	100%	132	100%	130	100%
Nursing: RN	5,560	91%	4,819	97%	6,763	100%	6,494	99%
Nursing: LPN	561	100%	519	97%	705	99%	840	99%
Nursing Home Admin	30	100%	30	100%	33	100%	30	100%
Occupational Therapy	371	96%	455	98%	385	97%	380	97%
Optometry	65	100%	42	100%	84	100%	84	99%
Pharmacy	3,465	58%	3,057	94%	2,831	46%	2,887	50%
Physical Therapy	721	100%	721	100%	682	100%	808	100%
Physicians and Allied Health	3,270	100%	4,226	99%	4,214	100%	4,283	100%
Podiatric Prof.	55	100%	40	100%	33	100%	18	100%
Counselors/Therapists	1,787	88%	1,095	156%	5,571	90%	2,645	89%

M00B

MDH - Regulatory Services - Health Professional Boards and Commissions

Board/ Commission	2021 Act.		2022 Act.		2023 Act.		2024 Act.	
	New	% Obj	New	% Obj	New	% Obj	New	% Obj
Psychologists	274	100%	310	100%	324	100%	257	100%
Residential Child Care	180	100%	359	100%	398	100%	435	100%
Social Work	2,045	91%	1,886	99%	2,052	100%	2,007	95%

Performance Measures	2020 Act.	2021 Act.	2022 Act.	2023 Act.	2024 Act.	2025 Est.	2026 Est.
Percentage of CNA certifications issued within 10 business days of receipt of the last qualifying document	N/A	N/A	N/A	N/A	97%	99%	100%
Percentage of MT certifications issued within 10 business days of receipt of the last qualifying document	N/A	N/A	N/A	N/A	99%	100%	100%
Percentage of DEM licenses issued within 45 business days of receipt of the last qualifying document	N/A	N/A	N/A	N/A	80%	100%	100%
Percentage of Electrologist licenses issued within 45 business days of receipt of the last qualifying document	N/A	N/A	N/A	N/A	0%	90%	100%

Obj. 1.2 Annually issue renewal licenses to 90 percent of qualified Board of Nursing applicants and 95 percent of all other Board applicants within ten business days of verifying the last qualifying document, or to improve upon that standard if it has already been met.

Board/ Commission	2021 Act.		2022 Act.		2023 Act.		2024 Act.	
	Renewal	% Obj	Renewal	% Obj	Renewal	% Obj	Renewal	% Obj
Acupuncture	546	100%	511	100%	475	95%	522	95%
Audiologists	2,380	67%	2,324	52%	2,527	43%	2,368	50%
Chiropractic	543	100%	904	100%	497	100%	952	100%
Dental	2,307	90%	5,341	99%	8,445	100%	6,710	100%
Dietetic	882	100%	812	100%	981	100%	973	100%
Environmental Health	497	100%	2	100%	620	97%	240	100%
Kidney Disease	147	100%	147	100%	158	100%	142	100%
Massage Therapy	3,753	100%	8	100%	3,634	100%	73	100%
Morticians	473	100%	699	100%	1,167	100%	505	100%
Nursing: RN	42,331	90%	40,615	93%	40,628	91%	42,303	92%
Nursing: LPN	5,417	86%	5,242	86%	5,158	87%	5,128	89%
Nursing Home Admin	205	100%	224	100%	203	100%	203	100%
Occupational Therapy	2,117	95%	2,138	100%	2,278	100%	2,298	100%
Optometry	419	100%	516	91%	414	77%	516	100%
Pharmacy	12,683	83%	13,306	86%	9,926	93%	12,030	86%

MOOB

MDH - Regulatory Services - Health Professional Boards and Commissions

Board/ Commission	2021 Act.		2022 Act.		2023 Act.		2024 Act.	
	Renewal	% Obj	Renewal	% Obj	Renewal	% Obj	Renewal	% Obj
Physical Therapy	4,239	100%	4,239	100%	4,269	100%	4,625	100%
Physicians and Allied Health	29,759	100%	17,641	100%	28,181	100%	19,137	100%
Podiatric	451	100%	474	100%	452	100%	450	100%
Counselors/Therapists	3,645	99%	3,980	96%	6,795	90%	4,136	99%
Psychologists	1,636	100%	1,690	100%	1,688	100%	1,823	100%
Residential Child Care	464	100%	397	100%	169	100%	288	100%
Social Work	6,453	95%	6,514	100%	8,589	100%	9,304	99%

Performance Measures	2020 Act.	2021 Act.	2022 Act.	2023 Act.	2024 Act.	2025 Est.	2026 Est.
Percentage of CAN and MT certifications renewed within 10 business days of receipt of the last qualifying document	N/A	N/A	N/A	N/A	84%	99%	100%
Percentage of DEM and Electrologist licenses renewed within 10 business days of receipt of the last qualifying document	N/A	N/A	N/A	N/A	98%	100%	100%

Goal 2. To protect the public and promote quality healthcare by maintaining an effective and efficient disciplinary system for healthcare professionals regulated by the State.

Obj. 2.1 Annually improve the percent of complaint investigations completed* by the Board of Physicians and Board of Nursing** to 90 percent within 540 days, and by all other boards and commissions to 90 percent within 270 days.

Board/ Commission	2021 Act.			2022 Act.			2023 Act.			2024 Act.		
	Complaints		% Completed Timeframe	Complaints		% Completed Timeframe	Complaints		% Completed Timeframe	Complaints		% Completed Timeframe
	Invest.	Completed		Invest.	Completed		Invest.	Completed		Invest.	Completed	
Acupuncture	1	1	100%	6	5	83%	10	9	90%	6	6	100%
Audiologists	27	25	89%	20	19	95%	13	11	85%	12	10	75%
Chiropractic	36	35	97%	19	17	89%	17	17	100%	34	30	85%
Dental	190	163	29%	201	151	43%	265	128	46%	282	134	48%
Dietetic	10	11	100%	13	13	100%	12	12	100%	10	10	100%
Environmental Health	2	2	100%	7	6	100%	6	3	17%	2	2	100%
Kidney Disease	27	27	100%	20	20	100%	30	30	100%	26	26	100%
Massage Therapy	32	30	94%	28	26	93%	31	25	81%	46	44	93%
Morticians	38	36	100%	33	27	100%	31	25	100%	21	36	171%
Nursing: RN	114	422	68%	315	315	100%	944	1,290	51%	4,691	4,691	12%

MOOB

MDH - Regulatory Services - Health Professional Boards and Commissions

Board/ Commission	2021 Act.			2022 Act.			2023 Act.			2024 Act.		
	Complaints		% Completed Timeframe	Complaints		% Completed Timeframe	Complaints		% Completed Timeframe	Complaints		% Completed Timeframe
	Invest.	Completed		Invest.	Completed		Invest.	Completed		Invest.	Completed	
Nursing Home Admin	32	14	16%	52	33	100%	86	74	100%	76	76	100%
Occupational Therapy	25	24	76%	50	49	96%	24	22	92%	16	28	100%
Optometry	15	15	100%	15	13	87%	0	2	100%	0	0	100%
Pharmacy	298	205	88%	526	312	41%	640	518	42%	384	441	93%
Physical Therapy	26	13	50%	35	35	97%	20	20	100%	30	23	100%
Physicians and Allied Health	728	897	100%	752	920	100%	827	887	100%	1,018	1,083	100%
Podiatric	36	36	100%	20	20	100%	18	17	100%	39	39	100%
Counselors/Therapists	255	76	50%	217	161	52%	373	123	21%	59	49	24%
Psychologists	16	16	100%	7	7	100%	16	13	100%	3	1	100%
Residential Child Care	4	4	100%	6	6	100%	2	2	100%	3	3	100%
Social Work	59	114	92%	91	76	47%	90	90	67%	108	78	58%

* % Completed Timeframe column is the percent of complaints investigated that meet the timeliness standards outlined in Objective 2.1.

** Statute mandates that the Board of Physicians complete investigations within 540 days and the Board of Nursing complete investigations within 270 days.

Obj. 2.2 Annually, the Board of Physicians will resolve 95 percent of preliminary investigations within 150 days.

Performance Measures	2020 Act.	2021 Act.	2022 Act.	2023 Act.	2024 Act.	2025 Est.	2026 Est.
Physicians/Allied Health new complaints resolved within 150 days	864	711	288	817	991	950	985
Percent of preliminary investigations resolved within target timeframe	95%	98%	76%	99%	99%	99%	99%

Goal 3. To protect the public and promote quality healthcare by ensuring the delivery of quality nursing education and nursing assistant training through monitoring and enforcement of standards.

Performance Measures	2020 Act.	2021 Act.	2022 Act.	2023 Act.	2024 Act.	2025 Est.	2026 Est.
RN/LPN Programs: Number of programs with graduates	40	42	40	37	40	40	42
Percent of schools meeting pass rate	87%	91%	89%	84%	85%	85%	88%
Nursing Assistant Programs: Number of programs with graduates testing	97	97	97	44	100	100	142
Percent of schools meeting pass rate - written	84%	90%	N/A	85%	60%	85%	85%

MOOB