

# Maryland Department of Emergency Management

## MISSION

To proactively reduce disaster risks and reliably manage consequences through collaborative work with Maryland's communities and partners.

## VISION

To shape a resilient Maryland where communities thrive.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

### Goal 1. Act as good stewards of funding and resources on behalf of Maryland taxpayers.

- Obj. 1.1** Encourage state and local investment in emergency management functions by maintaining or increasing the gross dollar values from annual, nationally competitive, non-disaster declaration dependent Federal emergency management grant programs that are processed through MDEM.
- Obj. 1.2** Ensure that all Federal Emergency Management Agency (FEMA) grants receive grant adjustment close-out notice at the end of the grant liquidation period.
- Obj. 1.3** Ensure the 911 fund is spent in accordance with the established statute guidelines.

Performance Measures	2020 Act.	2021 Act.	2022 Act.	2023 Act.	2024 Act.	2025 Est.	2026 Est.
Federal grant funds awarded to Maryland jurisdictions through the State Homeland Security Program (SHSP) (in millions)	\$6.07	\$5.52	\$5.30	\$5.31	\$4.79	\$4.80	\$4.80
Federal grant funds awarded to Maryland jurisdictions through the Emergency Management Performance Grant (EMPG) (in millions)	\$4.09	\$4.12	\$3.74	\$3.26	\$2.97	\$2.97	\$2.97
Federal grant funds awarded to Maryland through the Pre-Disaster Mitigation, or replacement, grant program (PDM) (in millions)	\$2.26	\$0.00	\$0.55	\$4.94	\$7.08	\$12.80	\$4.19
Federal grant funds awarded to Maryland through the Urban Areas Security Initiative (UASI) (in millions)	\$3.55	\$3.53	\$3.14	\$3.04	\$2.73	\$2.73	\$2.73
Federal grant funds awarded to Maryland through the Flood Mitigation Assistance (FMA) (in millions)	\$0.26	\$0.00	\$0.00	\$0.03	\$4.25	\$2.22	\$1.85
Percentage of subrecipients who meet MDEM grant close-out deadlines for FEMA grants	100%	100%	100%	100%	100%	100%	100%
Percentage of FEMA grants which MDEM met FEMA grant close-out deadlines	100%	100%	100%	100%	100%	100%	100%
Total amount of federal emergency preparedness grant support provided to local jurisdictions (in millions)	\$16.23	\$13.17	\$12.73	\$16.58	\$21.81	\$25.52	\$16.54
Ratio of grant monitors to grants from the federal emergency grant support provided to local jurisdictions	N/A	N/A	0.28	1.84	2.42	2.84	1.84

# Maryland Department of Emergency Management

Performance Measures	2020 Act.	2021 Act.	2022 Act.	2023 Act.	2024 Act.	2025 Est.	2026 Est.
Funds awarded to each jurisdiction from the State portion of the 911 telephone surcharge (in millions)							
Allegany	\$0.56	\$0.05	\$0.79	\$0.57	\$2.10	\$1.15	\$1.28
Anne Arundel	\$4.75	\$6.29	\$0.06	\$7.00	\$1.71	\$2.93	\$3.88
Baltimore City	\$1.08	\$1.50	\$9.30	\$7.40	\$0.29	\$5.66	\$4.45
Baltimore Co.	\$0.80	\$2.22	\$4.25	\$9.66	\$1.82	\$5.24	\$5.57
Calvert	\$0.59	\$0.33	\$0.88	\$1.04	\$3.46	\$1.79	\$2.09
Caroline	\$0.04	\$0.66	\$0.04	\$0.67	\$0.17	\$0.29	\$0.38
Carroll	\$0.36	\$3.35	\$1.85	\$3.97	\$0.02	\$1.95	\$1.98
Cecil	\$0.24	\$0.14	\$2.34	\$1.02	\$1.04	\$1.47	\$1.18
Charles	\$0.11	\$0.49	\$1.20	\$1.87	\$3.10	\$2.06	\$2.35
Dorchester	\$0.18	\$2.40	\$0.00	\$0.32	\$1.46	\$0.59	\$0.79
Frederick	\$0.34	\$8.40	\$1.35	\$2.98	\$1.15	\$1.83	\$1.99
Garrett	\$0.96	\$0.52	\$0.86	\$0.55	\$0.32	\$0.57	\$0.48
Harford	\$4.18	\$1.73	\$1.62	\$2.86	\$0.65	\$1.71	\$1.74
Howard	\$1.87	\$0.74	\$1.29	\$4.25	\$7.15	\$4.23	\$5.21
Kent	\$0.39	\$1.01	\$1.65	\$0.20	\$1.77	\$1.21	\$1.06
Montgomery	\$1.77	\$2.62	\$1.88	\$12.55	\$5.51	\$6.65	\$8.24
Prince George's	\$0.73	\$1.47	\$5.40	\$10.31	\$1.96	\$5.89	\$6.05
Queen Anne's	\$2.25	\$2.21	\$1.28	\$0.53	\$0.35	\$0.72	\$0.53
St. Mary's	\$1.73	\$0.15	\$0.14	\$1.10	\$1.05	\$0.76	\$0.97
Somerset	\$0.26	\$0.95	\$0.28	\$0.18	\$0.24	\$0.23	\$0.22
Talbot	\$0.24	\$1.99	\$1.03	\$0.43	\$0.78	\$0.74	\$0.65
Washington	\$2.79	\$1.96	\$0.78	\$1.47	\$0.07	\$0.77	\$0.77
Wicomico	\$2.13	\$0.48	\$1.87	\$1.36	\$3.75	\$2.32	\$2.48
Worcester	\$0.12	\$3.75	\$1.08	\$1.43	\$0.17	\$0.89	\$0.83
<b>TOTAL</b>	<b>\$28.44</b>	<b>\$45.40</b>	<b>\$41.22</b>	<b>\$73.71</b>	<b>\$40.08</b>	<b>\$51.67</b>	<b>\$55.15</b>

# Maryland Department of Emergency Management

## Goal 2. Prioritize risk reduction to enhance Maryland’s statewide resilience.

- Obj. 2.1** Ensure through outreach and technical assistance that all jurisdictions' hazard mitigation plans are developed, maintained, updated, and FEMA-accepted within the mandated timeframe.
- Obj. 2.2** Increase the number of jurisdictions with developed, submitted, and accepted best practice--but Federally optional--emergency management plans.
- Obj. 2.3** Solicit sub-applicants for Pre-Disaster Mitigation (PDM) and Flood Mitigation Assistance (FMA) grant program applications to ensure the State's Mitigation Advisory Council meets FEMA's ceiling on the State's allowable number and dollar amount of applications.
- Obj. 2.4** Pursue increased stakeholder awareness and engagement with proactive community engagement through sector-specific and Web 2.0 efforts.
- Obj. 2.5** Provide timely and accurate information on hazards to Maryland residents and visitors.

Performance Measures (Calendar Year)	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Act.	2024 Est.	2025 Est.
Percentage of jurisdictions with current, FEMA-accepted hazard mitigation plans	85%	92%	100%	100%	100%	100%	100%
Number of Notices of Interest (NOI) received from subapplicants for PDM and FMA grants	38	78	82	57	74	66	66
Number of active Public Sector Integration Program (PSIP) members	345	964	966	960	886	920	1,000
Percentage increase in followers across all social media platforms	0%	27.87%	5.00%	0.21%	0.50%	7.00%	10.00%
Number of hits on the Maryland evacuation zone website "Know Your Zone"	196,705	814,643	700,503	1,453	1,554	1,663	1,779
Number of Maryland Mesonet stations installed and operational	N/A	N/A	N/A	0	16	50	72

## Goal 3. Maintain, train, and grow the State-level consequence management emergency manager workforce.

- Obj. 3.1** Ensure that all MDEM staff complete FEMA Emergency Management Institute (EMI) training identified as necessary to efficient and effective State Emergency Operations Center (SEOC) operations.
- Obj. 3.2** Ensure that each and all State Coordinating Functions (SCF) have a minimum bench depth of three persons per function.
- Obj. 3.3** Provide a minimum of two, large-scale exercises opportunities (or activations) per fiscal year to staff and train MDEM staff and SCF representatives in order to maintain operational readiness.

Performance Measures (Calendar Year)	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Act.	2024 Est.	2025 Est.
Percentage of staff members who have completed 80% of identified EMI training courses within 1-year of entry on duty date	94%	96%	20%	23%	100%	100%	100%
Percentage of staff members who have completed 100% of identified EMI training courses	88%	92%	3%	5%	100%	100%	100%
Number of executive branch state agencies with at least one SCF responsibility	17	17	16	20	18	21	21
Number of escalated State Activation Level (SAL) events requiring at least one non-MDEM led SCF to staff the SEOC	2	8	7	11	7	8	8
Number of large-scale exercises coordinated by, or involving, MDEM	11	11	28	25	23	20	20

# Maryland Department of Emergency Management

**Goal 4. Prioritize technical assistance and training and exercise to the local jurisdictions.**

- Obj. 4.1** Provide training and exercise opportunities to local jurisdictions to maintain and strengthen their abilities to achieve local goals in prevention, protection, mitigation, response, and recovery.
- Obj. 4.2** Enhance local jurisdiction ability to administer Public Assistance and/or Individual Assistance grant program requirements through damage assessment, debris management, and grant management training.

<b>Performance Measures (Calendar Year)</b>	<b>2019 Act.</b>	<b>2020 Act.</b>	<b>2021 Act.</b>	<b>2022 Act.</b>	<b>2023 Act.</b>	<b>2024 Est.</b>	<b>2025 Est.</b>
Number of emergency management courses hosted	101	18	28	25	19	50	50
Number of participants attending hosted emergency management courses	1,927	320	692	436	282	500	500
Number of jurisdictions who have requested Public Assistance and/or Individual Assistance technical assistance during the fiscal year	0	2	1	0	7	15	15
Number of approved Public Assistance and/or Individual Assistance technical assistance requests fulfilled by MDEM	6	2	0	0	7	15	15

**Goal 5. Support county public safety answering points in providing accessible and reliable 911 services.**

- Obj. 5.1** Transition 100 percent of Next Generation 911 core services.

<b>Performance Measures</b>	<b>2020 Act.</b>	<b>2021 Act.</b>	<b>2022 Act.</b>	<b>2023 Act.</b>	<b>2024 Act.</b>	<b>2025 Est.</b>	<b>2026 Est.</b>
<sup>1</sup> Number of PSAP who have transitioned to Next Generation 911 services	0	1	8	11	3	1	0

# Maryland Department of Emergency Management

**Obj. 5.2** Ensure the continued operation of county Public Safety Answering Points (PSAPs) statistics in the State.

Performance Measures	2020 Act.	2021 Act.	2022 Act.	2023 Act.	2024 Act.	2025 Est.	2026 Est.
Total number of 911 calls from each jurisdiction using PSAPs							
Allegany	39,855	36,570	38,135	37,939	38,952	38,342	38,411
Anne Arundel	396,370	370,887	389,100	414,763	434,767	412,877	420,802
Baltimore City	1,290,676	1,245,244	1,186,964	1,055,555	1,317,014	1,186,511	1,186,360
Baltimore Co.	578,567	528,069	525,108	540,577	963,171	676,285	726,678
Calvert	33,832	34,294	36,491	39,934	34,459	36,961	37,118
Caroline	13,700	15,180	11,934	8,880	19,930	13,581	14,130
Carroll	54,406	57,790	53,796	57,399	60,722	57,306	58,476
Cecil	54,957	54,033	60,380	57,627	59,444	59,150	58,740
Charles	75,575	72,249	74,471	76,043	79,641	76,718	77,467
Dorchester	18,829	19,000	20,436	18,989	21,847	20,424	20,420
Frederick	117,910	92,861	108,107	104,152	117,508	109,922	110,527
Garrett	39,823	35,987	35,920	35,632	38,102	36,551	36,762
Harford	104,316	99,532	120,857	96,968	101,168	106,331	101,489
Howard	135,784	120,849	128,339	142,844	145,260	138,814	142,306
Kent	8,807	8,933	10,604	9,496	31,838	17,313	19,549
Montgomery	475,378	430,068	469,182	485,824	515,426	490,144	497,131
Prince George's	745,910	709,425	831,944	770,394	834,783	812,374	805,850
Queen Anne's	25,768	26,039	26,642	21,105	29,234	25,660	25,333
St. Mary's	41,280	22,617	45,250	53,254	52,777	50,427	52,153
Somerset	15,121	14,023	14,456	13,509	14,447	14,137	14,031
Talbot	16,237	15,256	45,347	21,401	30,680	32,476	28,186
Washington	89,978	36,570	76,406	90,313	98,416	88,378	92,369
Wicomico	79,082	50,311	54,923	52,606	90,780	66,103	69,830
Worcester	50,840	50,744	59,430	49,393	39,044	49,289	45,909
<b>TOTAL</b>	<b>4,503,001</b>	<b>4,146,531</b>	<b>4,424,222</b>	<b>4,254,597</b>	<b>5,169,410</b>	<b>4,616,076</b>	<b>4,680,028</b>

**NOTES**

<sup>1</sup> The last 9-1-1 Center to transition to NG911 is expected to do so in 2025.