

Maryland Higher Education Commission

MISSION

The mission of the Maryland Higher Education Commission (MHEC) is to ensure that the people of Maryland have access to a high-quality, adequately-funded, effectively-managed, and capably-led system of postsecondary education that adheres to the principle and law governing equal educational opportunity and enables its citizens to make positive contributions to society and to thrive in the economy. It accomplishes this mission through the provision of statewide planning, leadership, coordination and advocacy for the State's postsecondary education institutions and their students directly. Stakeholders include the Governor and General Assembly, Maryland business and industry, and the citizenry as a whole.

VISION

A State where all citizens are equally prepared to be productive, socially-engaged, and responsible members of a healthy economy and an open and democratic society in which all citizens make contributions to creating and maintaining that economy and society.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Ensure institutions and Maryland residents have the information and resources needed to benefit from equal access to postsecondary education.

Obj. 1.1 Maintain or increase the number of State financial aid publications distributed to the public.

Obj. 1.2 Maintain or increase the proportion of on-time Free Application for Federal Student Aid (FAFSA) application submissions relative to the number of high school seniors.

Obj. 1.3 Maintain or increase the number of on-time Maryland State Financial Aid Application (MSFAA)/FAFSA application submissions from students age 25 or older.

Obj. 1.4 Maintain or increase FAFSA completion rates in Maryland.

Performance Measures	2021 Act.	2022 Act.	2023 Act.	2024 Act.	2025 Act.	2026 Est.	2027 Est.
Number of organizations receiving publications for distribution	N/A	N/A	N/A	2	1	2	4
Number of publications distributed to organizations receiving publications for distribution	N/A	N/A	N/A	100	200	200	400
¹ Ratio of number of on-time FAFSA applications to number of high school graduates	70%	74%	62%	49%	44%	60%	58%
² Number of on-time FAFSA applications from students age 25 or older	45,484	54,467	47,739	50,886	65,422	71,310	77,728
² Number of on-time MSFAA applications from students age 25 and older	N/A	N/A	92	229	355	387	422
Percentage of FAFSA completion by recent high school graduates as of June 30 each year	N/A	51%	62%	49%	52%	54%	54%
¹ Year over year percent change in FAFSA completion as of June 30 each year	N/A	3%	5%	-13%	16%	16%	16%
² Number of on-time MSFAA applications from students age 16 to 24	N/A	N/A	774	1,624	1,771	1,930	2,104

Maryland Higher Education Commission

Goal 2. Improve response time to inquiries.

Obj. 2.1 Improve response time to inquiries in the Office of Student Financial Assistance (OSFA) and Program Review and Compliance (PRC).

Performance Measures	2021 Act.	2022 Act.	2023 Act.	2024 Act.	2025 Act.	2026 Est.	2027 Est.
Number of student complaints received through formal process by Academic Affairs	18	15	33	80	76	75	75
Number of telephone inquiries received by OSFA	6,000	22,174	20,827	28,457	36,875	44,267	53,142
Number of full-time equivalent (FTE) employees responding to complaints (Academic Affairs)	1	1	1	1	1	1	1
Number of FTE employees responding to phone inquiries (OSFA)	12	13	9	14	16	16	16
Number of student complaints resolved through formal process (Academic Affairs)	15	12	13	35	45	40	40
Median length of time to answer telephone inquiries received (OSFA) (minutes)	5	4	10	15	20	20	20
Number of FTE employees responding to email inquiries	12	9	12	15	16	16	16
Number of supplemental documents received per FTE employee for identified state aid programs	7,552	7,833	6,134	2,973	701	920	1,251
Number of full-time equivalent (FTE) OSFA employees responding to virtual appointments	10	8	8	6	8	8	8
Number of virtual appointments scheduled	2,500	1,500	1,500	1,873	2,098	2,350	2,515

Goal 3. Expand informational opportunities for students entering or continuing in postsecondary education to ensure success.

Obj. 3.1 By 2024, increase the number of information-sharing events attended by MHEC staff to 150.

Obj. 3.2 By 2024, expand the number of organizations participating in the information-sharing network to 75.

Performance Measures	2021 Act.	2022 Act.	2023 Act.	2024 Act.	2025 Act.	2026 Est.	2027 Est.
Number of information events attended by MHEC staff	N/A	11	5	11	30	15	20
Number of participating organizations	47	11	28	50	70	50	50
Number of virtual events attended by MHEC staff	48	10	31	2	11	10	20

Goal 4. Improve MHEC's information/message delivery using multiple social media.

Obj. 4.1 Expand use of social media.

Performance Measures	2021 Act.	2022 Act.	2023 Act.	2024 Act.	2025 Act.	2026 Est.	2027 Est.
Number of social media interactions	4,572,577	2,354,000	10,063,317	1,303,591	1,054,322	1,200,000	1,300,000

Maryland Higher Education Commission

Goal 5. Improve MHEC's responsiveness to statutory obligations.

Obj. 5.1 By 2024, increase the percentage of program reviews completed on time to 100 percent.

Obj. 5.2 By 2024, increase the percentage of statutorily mandated reports submitted on time to 100 percent.

Performance Measures	2021 Act.	2022 Act.	2023 Act.	2024 Act.	2025 Act.	2026 Est.	2027 Est.
Number of complete academic program proposals received from in-state institutions (Program Review)	674	528	651	548	462	500	550
Number of complete proposals received from new institutions seeking to operate in Maryland (Certificate of Approvals for in-state institutions) (Institution Review)	1	1	2	5	0	2	2
Number of complete proposals received from out-of-state institutions seeking to operate in Maryland (Certificate of Approvals for out-of-state institutions) (Institution Review)	6	7	16	7	10	10	10
Number of complete academic program proposals received from out-of-state institutions seeking to operate in Maryland (Institution Review)	107	52	110	57	63	75	75
Number of complete proposals from institutions seeking religious exemption (Institution Review)	5	9	11	8	6	8	8
Number of registrations from out-of-state institutions for online/distance education to Maryland residents (Institution Review)	39	52	47	49	57	50	50
Number of complete Private Career School Training Provider Questionnaires received	85	202	220	162	226	175	175
Percent of Private Career School Training Provider Questionnaires reviewed within four weeks	78%	17%	53%	20%	79%	100%	100%
Number of Private Career School applications received	10	10	18	2	24	10	10
Percent of Private Career School applications received reviewed within 30 days for completeness	60%	100%	17%	100%	46%	100%	100%
Number of FTE employees conducting program reviews (Program Review)	3	3	7	9	10	10	10
Number of complete in-state academic program proposals subject to 60-day deadline (Program Review)	156	145	157	182	115	150	150
Percent of complete in-state academic program proposals processed in 60 days (Program Review)	N/A	30%	38%	94%	98%	100%	100%
Percent of statutorily mandated reports submitted on time	55%	21%	44%	45%	0%	100%	100%

Maryland Higher Education Commission

SELLINGER AID, GRANTS AND SCHOLARSHIPS

Performance Measures	2021 Act.	2022 Act.	2023 Act.	2024 Act.	2025 Act.	2026 Est.	2027 Est.
³ Percentage of Sellinger aid used for financial aid at state-aided independent institutions	89%	90%	76%	85%	87%	83%	85%
Guaranteed Access Grants							
Number of awards	3,092	3,246	4,843	4,694	13,295	14,226	15,222
Total dollars awarded	\$37,461,004	\$41,924,295	\$63,815,007	\$67,309,919	\$168,612,281	\$180,415,141	\$193,044,201
Number of awards declined or canceled	642	835	874	2,698	6,373	6,947	7,572
Number of applicants on the waiting list	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Number of applicants	8,574	12,335	21,050	28,765	51,062	90,642	160,903
Next Generation Scholars Program							
Number of awards accepted	98	81	160	191	222	258	300
Total dollars awarded	\$1,375,200	\$1,144,834	\$3,070,177	\$2,968,068	\$3,638,230	\$4,459,708	\$5,466,669
Number of awards declined or canceled	27	33	56	81	87	93	100
Educational Assistance Grants							
Number of awards accepted	18,755	19,997	18,939	18,580	8,446	3,839	1,745
Total dollars awarded	\$41,000,457	\$44,859,076	\$42,984,622	\$42,385,729	\$20,834,064	\$10,240,669	\$5,033,646
Number of awards declined or canceled	32,148	36,675	30,932	12,147	2,906	695	166
Number of applicants on the waiting list	7,776	1,860	16,354	1,647	N/A	N/A	N/A
Number of applicants	139,639	136,860	243,747	214,414	334,504	521,855	814,137
Senatorial Scholarships							
Number of awards	6,929	7,056	9,485	7,034	6,647	6,281	5,936
Total dollars awarded	\$4,801,310	\$6,668,265	\$9,433,553	\$7,153,757	\$6,819,972	\$6,501,761	\$6,198,397
Number of awards declined or canceled	1,696	1,840	2,449	2,019	2,566	3,261	4,145
Number of applicants on the waiting list	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Number of applicants	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Maryland Higher Education Commission

GRANTS AND SCHOLARSHIPS

Performance Measures	2021 Act.	2022 Act.	2023 Act.	2024 Act.	2025 Act.	2026 Est.	2027 Est.
Conroy Memorial Scholarship Program							
Number of awards	408	454	626	736	2,046	2,613	4,647
Total dollars awarded	\$3,534,393	\$3,500,000	\$5,728,354	\$6,817,036	\$9,464,369	\$12,201,428	\$17,143,270
Delegate Scholarships							
Number of awards	9,014	8,067	6,565	8,359	8,829	9,325	9,850
Total dollars awarded	\$6,515,617	\$6,499,543	\$8,359,532	\$6,991,577	\$7,564,891	\$8,185,217	\$8,856,410
Number of awards declined or canceled	1,696	1,432	1,150	2,069	1,592	1,225	943
Riley Fire and Emergency Medical Service (EMS) Scholarship							
Number of awards	29	25	21	15	8	4	2
Total dollars awarded	\$157,770	\$153,628	\$134,809	\$102,665	\$55,158	\$29,634	\$15,921
Number of awards declined or canceled	8	7	3	5	9	16	29
Number of applicants on the waiting list	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Number of applicants	67	55	99	93	176	333	630
Graduate and Professional Scholarship Program							
Number of awards	406	322	338	289	213	157	116
Total dollars awarded	\$1,025,065	\$908,013	\$653,461	\$336,402	\$282,850	\$237,823	\$199,964
Number of applicants	2,573	549	1,871	1,822	1,986	2,165	2,360
Tolbert Grant Program							
Number of awards	339	343	303	274	261	249	237
Total dollars awarded	\$169,500	\$171,000	\$174,500	\$137,000	\$130,500	\$124,308	\$118,411
Number of awards declined or canceled	66	47	84	169	56	19	6
Hoffman Loan Assistance Repayment Program							
Number of awards	72	130	103	85	34	14	5
Total dollars awarded	\$786,077	\$837,910	\$547,999	\$493,500	\$180,500	\$196,745	\$214,452
Number of awards declined or canceled	1	14	11	18	2	1	0
Number of applicants on the waiting list	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Number of applicants	285	480	422	103	0	0	0

Maryland Higher Education Commission

GRANTS AND SCHOLARSHIPS

Performance Measures	2021 Act.	2022 Act.	2023 Act.	2024 Act.	2025 Act.	2026 Est.	2027 Est.
Part-Time Grant Program							
Number of awards	5,628	5,258	5,576	4,178	3,802	3,460	3,148
Total dollars awarded	\$5,068,505	\$4,874,170	\$4,743,750	\$3,950,815	\$2,594,807	\$1,704,211	\$1,119,288
Number of applicants	35,077	35,699	26,562	26,244	28,606	31,181	33,987
Workforce Shortage Students Assistance Grants							
Number of awards	327	337	508	304	272	243	218
Total dollars awarded	\$1,070,000	\$1,058,500	\$1,670,000	\$936,500	\$843,015	\$758,862	\$683,110
Number of awards declined or canceled	222	201	185	146	265	481	873
Number of applicants on the waiting list	244	268	324	148	76	39	20
Number of applicants	1,160	1,035	1,452	1,261	4,803	5,235	5,706
Veterans of Afghan and Iraq Conflicts Scholarships							
Number of awards	131	132	196	108	87	70	56
Total dollars awarded	\$709,959	\$688,898	\$1,021,759	\$613,959	\$521,566	\$443,077	\$376,400
Number of awards declined or canceled	58	78	69	63	70	78	86
Number of applicants on the waiting list	45	58	126	170	190	212	237
Number of applicants	246	237	436	553	536	520	534
2+2 Transfer Scholarship Program							
Number of awards	179	168	354	267	198	147	109
Total dollars awarded	\$277,000	\$257,500	\$513,000	\$376,500	\$365,500	\$354,821	\$344,455
Number of awards declined or canceled	31	83	104	198	237	284	340
Number of applicants on the waiting list	264	11	5	0	361	393	428
Number of applicants	1,150	887	1,322	1,521	2,530	4,208	7,000
Loan Assistance Repayment Program (LARP) for Foster Care Recipients							
Number of awards	2	4	3	3	0	0	0
Total dollars awarded	\$2,777	\$14,802	\$10,995	\$9,259	\$0	\$0	\$0
Number of awards declined or canceled	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Number of applicants	1	4	1	1	0	0	0

Maryland Higher Education Commission

GRANTS AND SCHOLARSHIPS

Performance Measures	2021 Act.	2022 Act.	2023 Act.	2024 Act.	2025 Act.	2026 Est.	2027 Est.
Loan Assistance Repayment Program (LARP) for Dentists							
Number of awards	14	15	14	15	13	11	10
Total dollars awarded	\$312,577	\$304,663	\$322,468	\$356,100	\$401,790	\$453,342	\$511,509
Number of awards declined or canceled	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Number of applicants	14	15	10	3	28	31	34
Campus-Based Educational Assistance Grants							
Number of awards	995	1,038	1,060	1,045	1,039	1,033	1,027
Total dollars awarded	\$1,858,355	\$1,838,150	\$1,879,850	\$1,581,650	\$1,576,950	\$1,572,264	\$1,567,592
Number of awards declined or canceled	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Number of applicants	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Cybersecurity Public Service Scholarship Award							
Number of awards	21	21	55	37	44	52	62
Total dollars awarded	\$108,000	\$126,877	\$389,610	\$373,352	\$519,958	\$724,133	\$1,008,481
Number of awards declined or canceled	24	23	28	14	59	249	1,048
Number of applicants on the waiting list	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Number of applicants	157	104	163	171	694	2817	3071
Richard Collins III Leadership with Honors Award							
Number of awards	84	90	117	129	99	76	58
Total dollars awarded	\$580,027	\$875,025	\$1,050,319	\$817,176	\$851,307	\$886,864	\$923,905
Number of awards declined or canceled	37	17	22	6	26	113	488
Number of applicants on the waiting list	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Number of applicants	91	54	245	243	1,036	4,417	4,815
Teaching Fellows for Maryland Scholarship							
Number of awards	106	105	214	317	534	900	1,515
Total dollars awarded	\$1,795,182	\$1,892,052	\$4,142,632	\$7,300,254	\$12,534,588	\$21,521,977	\$36,953,387
Number of awards declined or canceled	7	21	23	59	48	39	32
Number of applicants on the waiting list	0	73	1	1	3	9	27
Number of applicants	259	293	423	481	1,417	4,174	4,550
Workforce Development Sequence Scholarship Program							
Number of awards	629	698	751	555	676	823	1,003
Total dollars awarded	\$918,599	\$871,011	\$998,652	\$688,168	\$892,780	\$1,158,229	\$1,502,604
Number of awards declined or canceled	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Number of applicants	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Maryland Higher Education Commission

GRANTS AND SCHOLARSHIPS

Performance Measures	2021 Act.	2022 Act.	2023 Act.	2024 Act.	2025 Act.	2026 Est.	2027 Est.
Maryland Community College Promise Scholarship							
Number of awards	2,014	1,904	3,043	2,637	3,494	4,630	6,134
Total dollars awarded	\$6,277,965	\$5,635,772	\$9,561,240	\$7,776,034	\$9,252,293	\$11,008,816	\$13,098,810
Number of awards declined or canceled	2,506	2,244	1,667	2,198	42	46	50
Number of applicants on the waiting list	0	0	4,703	8,677	N/A	N/A	N/A
Number of applicants	5,789	5,017	12,540	87,848	97,616	1,084,710	120,531
Number of applicants	5,789	5,017	12,540	87,848	97,616	1,084,710	120,531
Police Officer Scholarship							
Number of applicants	N/A	N/A	63	61	179	525	1541
Number of awards	N/A	N/A	5	34	42	52	64
Total dollars awarded	N/A	N/A	7,489	118,519	143,723	174,287	211,350
Number of awards declined or canceled	N/A	N/A	1	5	10	20	40
Maryland Loan Assistance Repayment Program (MLARP) Police Officers							
Number of supplemental documents received	N/A	N/A	8	8	0	0	0
Number of applicants	N/A	N/A	2	2	94	102	111
Number of awards	N/A	N/A	2	2	0	0	0
Total dollars awarded	N/A	N/A	15,250	33,510	0	0	0
Number of applicants on the waiting list	N/A	N/A	1	0	0	0	0
Department of Human Services Pilot Scholarship Program							
Number of awards	N/A	N/A	N/A	N/A	60	65	71
Total dollars awarded	N/A	N/A	N/A	N/A	547,166	596,411	650,088
Number of awards declined or canceled	N/A	N/A	N/A	N/A	46	50	55
Number of applicants	N/A	N/A	N/A	N/A	172	187	204
¹ Percent of students receiving Maryland Community College	2%	4%	4%	3%	5%	4%	4%

NOTES

¹ Estimated data is an average of the previous 5-year's data

² 2025 data is estimated.

³ Estimated data is an average of the previous 3-year's data