

Office of the Secretary of State

MISSION

To provide the constituents of Maryland with information and services relating to the constitutional, statutory and regulatory responsibilities assigned to the Office of the Secretary of State. To promote Maryland's expanding role in international affairs by representing the Executive Department and the State of Maryland in diplomatic and related duties.

VISION

We will dedicate ourselves to quality customer service, practicing transparency and promoting a business-friendly environment.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Strengthen and enhance Maryland's role and influence in international affairs.

Obj. 1.1 Facilitate the development of short and long term international relationships through a full range of exchange programs via the Governor's Subcabinet on International Affairs and the Maryland Sister State Program.

Performance Measures	2021 Act.	2022 Act.	2023 Act.	2024 Act.	2025 Act.	2026 Est.	2027 Est.
International meetings by the Office of the Secretary of State	0	0	84	102	106	110	115
Documents certified for international use	52,417	54,250	53,786	59,047	69,816	72,221	76,961
International events and delegations hosted	N/A	N/A	35	36	41	45	50

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Goal 2. Improve timeliness, effectiveness, and efficiency of processes to provide world class service to our internal and external customers with prompt turn-around of application registrations and other services.

- Obj. 2.1** Ensure compliance with the requirements of the Maryland Solicitations Act by reviewing the financial information submitted by charitable organizations identified as having inconsistencies or potential problems.
- Obj. 2.2** Ensure compliance with the requirements of the Maryland Notary Public Law.
- Obj. 2.3** Ensure timely processing of all extraditions, pardons, and commutations on behalf of the Governor.
- Obj. 2.4** Administer the Maryland Charity Campaign (MCC), also known as the Workplace Giving Campaign.
- Obj. 2.5** Administer Special Police Commissions.

Performance Measures	2021 Act.	2022 Act.	2023 Act.	2024 Act.	2025 Act.	2026 Est.	2027 Est.
Charitable organizations registered	16,257	17,335	18,458	19,377	19,955	20,500	21,100
Number of delinquent charities	1,412	3,409	3,369	3,344	3,614	3,000	2,000
Enforcement activities regarding delinquent charities	685	162	11,996	12,912	8,986	9,000	9,000
Delinquencies resolved	4,009	3,864	3,362	2,484	1,675	2,000	2,000
Charity enforcement investigations and actions	21	47	52	45	78	50	50
Notary Public commissions processed	28,975	17,890	14,085	13,968	15,833	15,000	15,000
Notary Public enforcement investigations and actions	50	38	16	43	30	50	50
Number of on-line notary applications	27,943	17,923	14,085	13,968	15,833	15,000	15,000
Remote Notary Public Notification forms processed	1,573	1,197	1,212	1,924	2,174	1,800	1,800
¹ Number of processed extraditions, pardons, and commutations	442	444	249	350	350	350	350
Waivers granted	2,650	1,400	1,600	1,500	1,372	1,500	1,500
¹ MCC applications from charities reviewed and processed	1,170	1,063	1,007	932	1,009	1,000	1,000
¹ MCC criteria met/approved	1,021	926	911	867	946	900	900
¹ MCC dollars raised	\$2,050,426	\$1,992,748	\$1,850,522	\$2,000,000	\$2,000,000	\$2,000,000	\$2,000,000
Police Commissions issued	503	459	483	541	739	550	550

Goal 3. Help Maryland residents make informed decisions when contributing to a charitable organization.

- Obj. 3.1** In conjunction with the Federal Trade Commission and other charity regulators, provide information to Maryland residents about wise charitable giving.

Performance Measures	2021 Act.	2022 Act.	2023 Act.	2024 Act.	2025 Act.	2026 Est.	2027 Est.
Responses to requests for information about charity registration status	21,279	23,675	22,725	20,092	15,388	20,000	20,000
Processed annual fundraising solicitor/council registration applications	487	523	835	558	352	500	500

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Goal 4. Maintain and expand the Address Confidentiality Program (ACP) for victims of domestic violence who have relocated to avoid further abuse. The program helps participants keep their home, work and/or school address secret by providing a substitute mailing address they can use instead. The program also permits State and local agencies to respond to requests for public information without disclosing the victim's actual address. The program was recently expanded to include people who are threatened and fear for their safety (including judges, law enforcement, prosecutors, etc.)

Obj. 4.1 Expand public outreach to ensure that the ACP is known to individuals in need and the service agencies that support them.

Performance Measures	2021 Act.	2022 Act.	2023 Act.	2024 Act.	2025 Act.	2026 Est.	2027 Est.
Applicant assistants registered	72	90	261	100	106	50	65
Number of statewide program participants	1,380	1,476	1,607	1,759	2,047	2,500	2,500
Number of participants re-enrolling	114	77	100	157	127	85	100
Pieces of mail forwarded	33,660	25,808	28,723	31,150	51,420	55,000	56,000
Number of trainings completed	40	35	87	37	61	40	45
Number of shielded deeds	32	21	28	18	127	35	40
Number of new participants under expanded eligibility	N/A	13	2	14	35	25	30

OTHER PERFORMANCE MEASURES

Performance Measures	2021 Act.	2022 Act.	2023 Act.	2024 Act.	2025 Act.	2026 Est.	2027 Est.
Number of COMAR Supplement pages changed	6,650	8,412	8,952	7,594	9,130	8,000	8,000
Number of print subscribers to individual COMAR titles	1,076	897	713	116	114	250	250
Number of electronic subscribers to individual COMAR titles	1,298	1,328	1,308	1,329	1,246	1,250	1,000
Number of print subscribers to a full set of COMAR	30	24	20	20	15	15	10
Number of electronic subscribers to a full set of COMAR	10	8	14	13	11	10	10
Number of print subscribers to the MD Register	67	64	56	47	39	20	10
Number of electronic subscribers to the MD Register	108	115	113	96	103	100	75
Number of online COMAR viewers	N/A	N/A	N/A	N/A	N/A	TBD	TBD

¹ FY 2025 data is an estimate.