

**Dental Health Care Program
for Eligible Employees
and Dependents**

**Combined Evidence of Coverage and
Disclosure Form**

STATE OF MARYLAND

MDD57

Provided by:

Delta Dental of Pennsylvania
300 Corporate Center Drive
Camp Hill, PA 17011

Administered by:

Delta Dental Insurance Company
P.O. Box 1803
Alpharetta, GA 30023
844-697-0578

deltadentalins.com/statemd

In Maryland, DeltaCare® USA is underwritten by Delta Dental of Pennsylvania, a not-for-profit dental service company.

EVIDENCE OF COVERAGE

DISCLOSURE FORM

DeltaCare® USA Dental Health Care Program

This booklet is a Combined Evidence of Coverage and Disclosure Form ("EOC") for your DeltaCare USA Dental Health Care Program ("Program") provided by Delta Dental of Pennsylvania ("Delta Dental"). The Program has been established and is administered in accordance with the provisions of a Group Dental Service Contract ("Contract") issued by Delta Dental.

This EOC describes the provisions of the Contract between your group and Delta Dental. This EOC provides coverage for dental services and Benefits as a Dental Plan Organization in accordance with the terms and conditions specified in the Contract.

THE EOC CONSTITUTES ONLY A SUMMARY OF THE PROGRAM. THE CONTRACT MUST BE CONSULTED TO DETERMINE THE EXACT TERMS AND CONDITIONS OF THE COVERAGE PROVIDED UNDER IT.

A COPY OF THE CONTRACT WILL BE FURNISHED UPON REQUEST. ANY DIRECT CONFLICT BETWEEN THE CONTRACT AND THE EOC WILL BE RESOLVED ACCORDING TO THE TERMS WHICH ARE MOST FAVORABLE TO YOU. READ THIS EOC CAREFULLY AND COMPLETELY.

PLEASE READ THE FOLLOWING INFORMATION SO YOU WILL KNOW HOW TO OBTAIN DENTAL BENEFITS.

The telephone number where you may obtain information about Benefits is 844-697-0578. Customer Service representatives are available between 8 a.m.-8 p.m. Eastern time, Monday-Friday.

Delta Dental of Pennsylvania



Michael G. Hankinson, Esq.

Executive Vice President

& Chief Legal and Compliance Office

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Definitions

As used in this booklet:

Administrator means Delta Dental Insurance Company (“Delta Dental”) or other entity designated by Delta Dental of Pennsylvania, operating as an Administrator in the state of Maryland. Certain functions described in the Contract and in this booklet may be performed by the Administrator, as designated by Delta Dental. The mailing address for the Administrator is P.O. Box 1803, Alpharetta, GA 30023. The Administrator will answer calls directed to 844-697-0578 between 8 a.m.-8 p.m. Eastern time, Monday-Friday.

Authorization means the process by which the Administrator determines if a procedure or treatment is a referable Benefit under the Enrollee’s plan.

Benefits mean those dental services which are provided under the terms of the Group Dental Service Contract and described in this booklet.

Contract Dentist means a Dentist who provides services in general dentistry and who has agreed to provide Benefits to Enrollees under this Program. Referrals for Specialist Services, except for pediatric dentistry for Dependent Enrollees through age 13, must be obtained from your Contract Dentist.

Contract Orthodontist means a Dentist who specializes in orthodontics and who has agreed to provide Benefits to Enrollees under this Program. Services obtained from a Contract Orthodontist must be referred by your Contract Dentist except for pediatric dentistry for Dependent Enrollees through age 13 being referred by a pediatric Dentist.

Contract Specialist means a Dentist who provides Specialist Services and who has agreed to provide Benefits to Enrollees under this Program. Except for pediatric dentistry for Dependent Enrollees through age 13, services obtained from a Contract Specialist must be referred by your Contract Dentist.

Copayment means the amount charged to an Enrollee by a Contract Dentist for the Benefits provided under this Program.

Dentist means a duly licensed Dentist legally entitled to practice dentistry at the time and in the state or jurisdiction in which services are performed.

Eligible Dependent means any dependent of an Eligible Employee who is eligible for Benefits as recognized by the Group and/or state law.

Eligible Employee means any employee or group member who is eligible for Benefits as recognized by the Group and/or state law.

Emergency Services mean only those dental services immediately required for alleviation of severe pain, swelling or bleeding, or immediately required to avoid placing the Enrollee’s health in serious jeopardy.

Enrollee means an Eligible Employee (“Primary Enrollee”) or an Eligible Dependent (“Dependent Enrollee”) enrolled to receive Benefits.

Group means the applicant (employer or other organization) contracting to obtain Benefits for Eligible Employees.

Open Enrollment Period means the period of time during the year in which Eligible Employees/retirees can make a change in their Benefits.

Out-of-Network means treatment by a Dentist who has not signed an agreement with Delta Dental to provide Benefits under the terms of the Contract.

Specialist Services mean services performed by a Dentist who specializes in the practice of oral surgery, endodontics, periodontics, orthodontics or pediatric dentistry. Specialist Services, except for pediatric dentistry, require referral by a Contract Dentist. Pediatric Dentist Specialists may refer Dependent Enrollees under their care for Specialist Services as needed.

We, Us or Our means Delta Dental or the Administrator, as appropriate.

Eligibility for Benefits

Eligible Employees and Eligible Dependents (includes children up to age 26) receive Benefits as soon as they are enrolled in the Program.

Eligible Dependents become eligible on:

- 1) the date you are eligible for coverage;
- 2) as soon as an Eligible Dependent becomes your dependent, or at any time subject to a change in legal custody or lawful order to provide Benefits.

The dependents of Primary Enrollees are eligible to enroll on the same date that the employee, of whom they are a dependent, becomes a Primary Enrollee. Later-acquired dependents become eligible as soon as they acquire dependent status. Coverage is also extended to any child who is recognized under a Qualified Medical Child Support Order (QMCSO). If employee is not currently enrolled, we shall enroll both the employee and the child, without regard to enrollment period restrictions, within 20 business days of receipt of a child medical support order. If the employee is currently enrolled and a child is eligible for enrollment, we shall complete the enrollment without regard to enrollment period restrictions, within 20 business days of receipt of a child medical support order. If the employee does not enroll the child, the noninsuring parent, child support enforcement agency, or Maryland Department of Health will be allowed to apply for enrollment on behalf of the child regardless of enrollment period restrictions.

Coverage for a child covered by a medical support order will remain in effect unless written evidence is provided to Delta Dental that:

- 1) the order is no longer in effect;
- 2) the child has been, or will be, enrolled under other reasonable dental insurance coverage that will take effect on or before the effective date of the termination;

- 3) the employer has eliminated dependent coverage for all of its employees; or
- 4) the Primary Enrollee is no longer eligible for coverage, except that the Primary Enrollee may then elect continuation coverage for the child under COBRA, if applicable.

Notwithstanding any limiting age stated in this EOC, any unmarried child covered under this EOC as a dependent of an Enrollee who is chiefly dependent for support upon the Enrollee, and who, at the time of reaching the limiting age, is incapable of self-support because of mental or physical incapacity that commenced prior to the child's attaining the limiting age, shall continue to be covered under this EOC while remaining so dependent, unmarried, and mentally or physically incapacitated, until the coverage on the Enrollee upon whom the child is dependent terminates.

Dependents on active military duty are not eligible. No Eligible Dependent may be enrolled under more than one Eligible Employee/retiree. Medicare eligibility shall not affect the eligibility of an Eligible Employee or an Eligible Dependent.

Special Enrollment Periods - Enrollment Changes

After the effective date, you can change your enrollment during the Open Enrollment Period. There are also special enrollment periods when the Primary Enrollee may add or remove himself/herself and his/her Dependent Enrollees. These life change events include:

- 1) birth of a child or grandchild;
- 2) adoption of a child;
- 3) court order of placement or custody of a child;
- 4) loss of other coverage;
- 5) marriage between two adults.

If you enrolled, or are eligible to enroll, a new dependent or yourself as a result of one of these events, you must supply the required enrollment change information to your Group within 60 days of the date of the life change event. The dependent must meet the definition of Eligible Dependent as determined by State of Maryland.

The Primary Enrollee may also add or remove dependents or change plans for the reasons defined by and during the timeframes specified by applicable law or regulation.

Except for newborn or adopted children, coverage for the new dependent will begin on the date specified in the enrollment information provided to us as long as the premium is paid.

Newborns of an Enrollee may be enrolled from the moment of birth. Adopted children may be enrolled from the date of adoption or placement, except for those adopted or placed within 60 days of birth who may be a Dependent Enrollee from the moment of birth. In order for coverage of newborn or adopted children to continue beyond the first 60 day period, if additional premium is required to cover a newly enrolled dependent child, the child's enrollment information must be provided to us and the required premium must be paid. A minor for whom guardianship is granted by court or testamentary appointment may be enrolled from the date of appointment.

Dependent coverage may only be terminated when certain life change events occur including death, divorce or dissolution of the union, reaching the limiting age or during Open Enrollment Periods.

Late Enrollment

If you or your dependent(s) are not enrolled within 60 days of initial eligibility or during the special enrollment period specified for a life change event, you or your dependent(s) cannot enroll until the next special enrollment period or Open Enrollment Period. If you are required by court order to provide coverage for a dependent child, you will be permitted to enroll the dependent child without regard to enrollment season restrictions.

Voluntary Disenrollment

If you choose to drop your coverage or your dependent's coverage under this Program at any time during the contract term or during the Open Enrollment Period, you will only be permitted to reenroll yourself or your dependents during a future Open Enrollment Period or upon the occurrence of a qualifying status change.

Premiums

This Program requires premiums to be paid to us. The premium due date is the date the coverage period begins. If you are required to pay all or any portion of the premiums, you will be advised of the amount prior to enrollment and it will be deducted from your earnings by payroll deduction or paid directly to the Group. The Group will be responsible for sending all payments of premiums to us.

How to use the DeltaCare USA Program - Choice of Contract Dentist

To enroll in this Program, you must select a Contract Dentist for both yourself and any Dependent Enrollee from the list of Contract Dentists furnished during the enrollment process. Collectively, you and your Eligible Dependents may select no more than three Contract Dentist facilities. If you fail to select a Contract Dentist or the Contract Dentist selected becomes unavailable, the Administrator will request the selection of another Contract Dentist or assign you to a Contract Dentist. You may change your assigned Contract Dentist by directing a request to the Customer Service department at 844-697-0578 between 8 a.m.- 8 p.m. Eastern time, Monday-Friday. In order to ensure that

your Contract Dentist is notified and our eligibility lists are correct, changes in Contract Dentists must be requested prior to the 21st of the month for changes to be effective the first day of the following month.

Shortly after enrollment, you will receive a DeltaCare USA membership packet that tells you the effective date of your Program and the address and telephone number of your Contract Dentist. After the effective date in your membership packet, you may obtain dental services which are Benefits. To make an appointment, simply call your Contract Dentist's facility and identify yourself as a DeltaCare USA Enrollee. Initial appointments should be scheduled within four weeks unless a specific time has been requested.

Inquiries regarding availability of appointments and accessibility of Dentists should be directed to the Customer Service department at 844-697-0578.

EACH ENROLLEE MUST GO TO HIS OR HER ASSIGNED CONTRACT DENTIST TO OBTAIN COVERED SERVICES, EXCEPT FOR SERVICES PROVIDED BY A SPECIALIST REFERRED BY A CONTRACT DENTIST. FOR EMERGENCY SERVICES REQUIRED DURING NON-BUSINESS HOURS; WHILE 35 MILES OR MORE FROM THE CONTRACT DENTIST'S FACILITY; OR WHEN THE ENROLLEE IS UNABLE TO REACH THEIR CONTRACT DENTIST, A REFERRAL IS NOT NEEDED AND THE ENROLLEE MAY SEEK TREATMENT FROM A DENTIST OTHER THAN THEIR ASSIGNED CONTRACT DENTIST. ANY OTHER TREATMENT IS NOT COVERED UNDER THIS PROGRAM, WITH THE FOLLOWING EXCEPTION:

If, during the term of the Contract, none of the Contract Dentists can render necessary care and treatment to the Enrollee due to circumstances not reasonably within the control of Delta Dental or the Administrator, such as complete or partial destruction of facilities, war, riot, civil insurrection, labor disputes or the disability of a significant number of the Contract Dentists, then the Enrollee may seek treatment from an independent licensed Dentist of his/her own choosing. The Administrator will pay the Enrollee for the expenses incurred for the dental services with the following limitations: the Administrator will pay the Enrollee for services which are listed in the *Description of Benefits and Copayments*, as No Cost, to the extent that such fees are reasonable and customary for Dentists in the same geographic area; the Administrator will also pay the Enrollee for those services listed in the *Description of Benefits and Copayments* for which there is a Copayment, to the extent that the reasonable and customary fees for such services exceed the Copayment for such services provided under this Program. The Enrollee may be required to give written proof of loss. Delta Dental and the Administrator agree to be subject to the jurisdiction of the Maryland Insurance Commissioner in any determination of the impossibility of providing services by Contract Dentists.

Benefits, Limitations and Exclusions

This Program provides the Benefits described in the *Description of Benefits and Copayments* subject to the limitations and exclusions. The services are performed as deemed appropriate by your attending Contract Dentist. The Administrator relies on the professional judgment of the general Dentist to diagnose the appropriate, efficient and prudent solution to your dental needs based on the plan Benefits. A Contract Dentist may provide services either personally or through associated Dentists, technicians or hygienists who may lawfully perform the services.

Copayments and Other Charges

You are required to pay any Copayments listed in the *Description of Benefits and Copayments* directly to the Dentist who provides treatment. Charges for visits after normal visiting hours are listed in the *Description of Benefits and Copayments*.

Continuity of Care

At the request of an Enrollee or an Enrollee's parent, guardian, designee, or health care provider to the Customer Service department at 844-697-0578, Delta Dental shall accept a preauthorization from a relinquishing carrier for procedures, treatments, medications or services covered by the benefits offered by Delta Dental for the lesser of the course of treatment or 90 days. In addition, Delta Dental shall allow a new Enrollee to continue to receive services for qualifying acute conditions and serious chronic conditions being rendered by an Out-of-Network Dentist at the time of the Enrollee's transition to Delta Dental and any other condition on which an Out-of-Network Dentist and Delta Dental reach agreement. An Enrollee shall be allowed to continue to receive services for these conditions for the lesser of the course of treatment or 90 days. Coverage for these services will be subject to the benefits, limitations and exclusions described in this EOC. The Enrollee will be liable for the same fees and/or Copayments that would be paid to a Contract Dentist for the same treatment. If an Out-of-Network Dentist does not accept Delta Dental's method of compensation nor any allowed alternative, the Out-of-Network Dentist is not required to continue to provide the services.

Emergency Services

You should contact your assigned Contract Dentist for Emergency Services for covered dental procedures whenever possible. If you are unable to reach your Contract Dentist for Emergency Services, you should call the Customer Service department at 844-697-0578 between 8 a.m.-8 p.m. Eastern time, Monday-Friday for assistance in obtaining urgent care. During non-business hours; if you are 35 miles or more from your assigned Contract Dentist; or if you are unable to reach your Contract Dentist, you do not need a referral and may seek treatment from a Dentist (Out-of-Network or in-network) other than your assigned Contract Dentist.

Benefits for emergency treatment received from any Dentist (Out-of-Network or in-network), other than the assigned Contract Dentist, are limited to a maximum of \$100.00 per Enrollee, per emergency. You are responsible for the Copayment(s) as well as any charges over the \$100.00 benefit maximum. Emergency dental care is limited to palliative treatment for the elimination of dental pain. Further treatment must be authorized by Delta Dental or obtained from the assigned Contract Dentist.

Specialist Services

Specialist Services for oral surgery, endodontics, periodontics or orthodontics must be referred by the assigned Contract Dentist. We have no obligation or liability with respect to services provided by Out-of-Network Dentists, except for Emergency Services or Specialist Services referred by a Contract Dentist and authorized by the Administrator. All authorized Specialist Services will be paid by us less any applicable Copayments.

We will authorize continuing care from a specialist if your Contract Dentist determines that you have a life-threatening, degenerative, chronic or disabling dental condition or dental disease that requires continuing care from a specialist. We will authorize a referral to a specialist who is not a Contract Specialist if 1) you are diagnosed with a condition or disease that requires specialized health care services or medical care; and 2) we do not have a Contract Specialist with the professional training and expertise to treat or provide health care services for the condition or disease; or 3) we cannot provide reasonable access to a Contract Specialist with the professional training and expertise to treat or provide health care services for the condition or disease without unreasonable delay or travel.

If the assigned Contract Dentist refers you to a specialist who is not a Contract Specialist for covered dental services, we will be responsible for payment of the specialist's charges that exceed the Copayment specified in the Contract. You will only be liable for the same fees and/or Copayments that you would pay to a Contract Specialist for the same treatment.

If the services of a Contract Orthodontist are needed, please refer to Orthodontics in the *Description of Benefits and Copayments* and limitations and exclusions to determine which procedures are covered under this Program.

Services provided by a health care professional not listed within this section are not covered.

Claims for Reimbursement

Claims for covered Emergency Services or Specialist Services must be submitted to the Administrator within 90 days of the end of treatment. Valid claims received after the 90 day period will be reviewed if you can show that it was not reasonably possible to submit the claim within that time. Except in the absence of legal capacity of the claimant, all claims must be received within one year from the time proof is otherwise required. The address for claims submission is: Claims Department, P.O. Box 1810, Alpharetta, GA 30023.

In the event we fail to pay a Contract Dentist or Contract Specialist, you will not be liable to that Dentist for any sums owed by us. Except for the provisions in *Emergency Services*, if you have received unauthorized treatment from an Out-of-Network Dentist, you will be liable to that Dentist for the cost of services. For further clarification, refer to the provisions for *Emergency Services* and *Specialist Services*.

If you are treated by an Out-of-Network Dentist for:

- 1) an emergency (subject to the *Emergency Services* provisions described above); or
- 2) specialized dental care and are referred to an Out-of-Network specialist because the Administrator does not have a Contract Specialist with the professional training or expertise in treating that particular dental disease or condition; or
- 3) specialized dental care and are referred to an Out-of-Network specialist because no Contract Specialist is available to provide the required services without unreasonable delay or travel; then you shall only be liable for the same fees and/or Copayments that you would pay to a Contract Dentist for the same treatment. These Copayments can be found in *Schedule A*.

We will provide a noninsuring parent with membership cards, claim forms and any other information necessary for a child covered by a medical support order to receive benefits under this Program. If a noninsuring parent incurs expenses for covered Emergency Services or Specialist Services provided to this child, we will process claims for such services and make payment to the noninsuring parent, health care provider or Department of Health and Mental Hygiene as appropriate.

Coordination of Benefits

This Program provides Benefits without regard to coverage by any other group insurance policy or any other group health benefits program if the other policy or program covers services or expenses in addition to dental care. Otherwise, Benefits provided under this Program by specialists or Out-of-Network Dentists are coordinated with any similar benefits provided by any other group dental insurance policy or any group dental benefits program with the exception of an individually underwritten and issued, guaranteed

renewable, specified disease policy or intensive care policy, that does not provide benefits on an expense-incurred basis. Personal injury protection benefits under a motor vehicle liability insurance policy will not be required to be paid before Benefits under this Program.

A policy or program does not include hospital indemnity coverage or other fixed indemnity coverage; accident only coverage; specified disease or specified accident coverage; limited benefit health coverage as defined by state law; school accident-type coverage; benefits for non-medical services of long term care policies; Medicare supplement policies; Medicaid policies; or coverage under other federal government plans, unless permitted by law.

The determination of which policy or program is primary shall be governed by the following rules:

- 1) The policy or program covering the Enrollee as other than a dependent shall be primary over the policy or program covering the Enrollee as a dependent.
- 2) The policy or program covering the Enrollee as an employee is primary over a policy or program covering the insured person as a dependent; except that if the insured person is also a Medicare beneficiary, and as a result of the rule established by Title XVIII of the Social Security Act and implementing regulations, Medicare is:
 - a) Secondary to the policy or program covering the insured person as a dependent; and
 - b) Primary to the policy or program covering the insured person as other than a dependent (e.g. a retired employee), then the benefits of the policy or program covering the insured person as a dependent are determined before those of the policy or program covering that insured person as other than a dependent.
- 3) Except as stated in paragraph (4), when this Program and another policy or program cover the same child as a dependent of different persons, called parents:
 - a) The benefits of the policy or program of the parent whose birthday falls earlier in a year are determined before those of the policy or program of the parent whose birthday falls later in that year; but
 - b) If both parents have the same birthday, the benefits of the policy or program covering one parent longer are determined before those of the policy or program covering the other parent for a shorter period of time.
- 4) Unless there is a court decree stating otherwise, in the case of a dependent child of legally separated or divorced parents, or parents who are not living together, whether or not they have ever been married, the order of benefits for the child is as follows: (1) the policy or program covering the Enrollee as a dependent of the parent with legal custody;

(2) as a dependent of the custodial parent's spouse (i.e. step-parent); (3) the policy or program covering the Enrollee as a dependent of the parent without legal custody; and then (4) the policy or program covering the non-custodial parent's spouse.

- 5) If there is a court decree establishing financial responsibility for the health care expenses with respect to the child, the benefits of a policy or program covering the child as a dependent of the parent with such financial responsibility will be determined before the benefits of any other policy or program covering the child as a dependent child.
- 6) If a court decree states that both parents are responsible for the dependent child's health care expenses or health care coverage, the provisions of paragraph (3) shall determine the order of benefits.
- 7) If the specific terms of a court decree state that the parents will share joint custody without stating that one of the parents is responsible for the health care expenses of the child, the policies or programs covering the child will follow the order of benefit determination rules outlined in paragraph (3).
- 8) For a dependent child covered under more than one policy or program of individuals who are not parents of the child, the policy or program covering the child will follow the order of benefits outlined in paragraphs (3) through (7) above as if those individuals were parents of the child.
- 9) For a dependent child who has coverage under either or both parents' policies or programs and also has his or her own coverage as a dependent under a spouse's policy or program, the policy or program that covered the person for the longer period of time is the primary policy or program and the policy or program that covered the person for the shorter period of time is the secondary policy or program. In the event the dependent child's coverage under the spouse's policy or program began on the same date as the dependent child's coverage under either or both parents' policies or programs, the order of benefits shall be determined by applying the birthday rule in paragraph (3) to the dependent child's parent(s) and the dependent's spouse.
- 10) The benefits of a policy or program covering an insured person as an employee who is neither laid-off nor retired are determined before those of a policy or program covering that insured person as a laid-off or retired employee. The same would hold true if an insured person is a dependent of a person covered as a retiree or an employee. If the other policy or program does not have this rule, and if, as a result, the policies or programs do not agree on the order of benefits, this rule is ignored. This rule does not apply if the order of benefits can be determined as outlined in paragraphs (1) and (2) above.

11) If an insured person whose coverage is provided under a right of continuation pursuant to federal or state law also is covered under another policy or program, the following will be the order of benefit determination.

- a) First, the benefits of a policy or program covering the insured person as an employee (or as that insured person's dependent).
- b) Second, the benefits under the continuation coverage.
- c) If the other policy or program does not have the rule described above, and if, as a result, the policies or programs do not agree on the order of benefits, this rule is ignored.
- d) This rule does not apply if the order of benefits can be determined as outlined in paragraphs (1) and (2) above.

12) If the primary policy or program cannot be determined by the proceeding rules, the policy or program which has covered the Enrollee for a longer period of time shall be primary and the policy or program that covered the Enrollee for the shorter period of time is the secondary plan.

- a) To determine the length of time covered, two successive policies or programs are treated as one if the covered person was eligible under the second policy or program within twenty-four (24) hours after coverage under the first policy or program ended.
- b) The start of the new policy or program does not include:
 - A change in the amount or scope of a policy or program's Benefits;
 - A change in the entity that pays, provides or administers the policy or program's Benefits; or
 - A change from one policy or program to another, such as, from a single employer policy or program to a multiple employer policy or program.
- c) The person's length of time is measured from the first date of coverage. If that date is not readily available, the date the person first became a member of the group is used as the date of coverage under the present policy or program.

13) When determination cannot be made in accordance with the order of benefits above, the Allowable Expenses will be shared equally between the policies or programs.

When this plan is secondary, it may reduce its Benefits so that the total Benefits paid or provided by all plans during a claim determination period are not more than 100 percent of total Allowable Expenses.

“Allowable Expense” is defined as a service or expense, including coinsurance, deductibles and Copayments, that is covered at least in part by any of the plans covering the person. When a plan provides Benefits in the form of services, the reasonable cash value of each service will be considered an Allowable Expense and a benefit paid.

An expense or a portion of an expense that is not covered by any of the plans is not an Allowable Expense.

Any expense that a provider by law or in accordance with a contractual agreement is prohibited from charging a covered person is not an Allowable Expense.

The following are examples of expenses that are not Allowable Expenses:

- a) If a person is confined in a private hospital room, the difference between the cost of a semi-private room in the hospital and the private room is not an Allowable Expense, unless one of the plans provides coverage for private hospital room expenses.
- b) If a person is covered by two (2) or more plans that compute their benefit payments on the basis of usual and customary fees or relative value schedule reimbursement or other similar reimbursement methodology, any amount charged by the provider in excess of the highest reimbursement amount for a specified benefit is not an Allowable Expense.
- c) If a person is covered by two (2) or more plans that provide Benefits or services on the basis of negotiated fees, any amount in excess of the highest of the negotiated fees is not an Allowable Expense.
- d) If a person is covered by one plan that calculates its Benefits or services on the basis of usual and customary fees or relative value schedule reimbursement or other similar reimbursement methodology and another plan that provides its Benefits or services on the basis of negotiated fees, the primary plan’s payment arrangement will be the Allowable Expense for all plans. However, if the provider has contracted with a secondary plan to provide the benefit or service for a specific negotiated fee or payment amount that is different than the primary plan’s payment arrangement and if the provider’s contract permits, the negotiated fee or payment shall be the Allowable Expense used by the secondary plan to determine its Benefits.

If a covered person is enrolled in two or more closed panel plans and if, for any reason, including the provision of service by a non-panel provider, Benefits are not payable by one closed panel plan, COB shall not apply between that plan and other closed panel plans.

An Enrollee shall provide to the Administrator, and the Administrator may release to or obtain from any insurance company or other organization, any information about the Enrollee that is needed to administer coordination of benefits. The Administrator will, in its sole discretion, determine whether any reimbursement to an insurance company or other organization is warranted under these coordination of benefits provisions, and any such reimbursement will be deemed to be Benefits under this Program. The Administrator will have the right to recover from a Dentist, Enrollee, insurance company or other organization, as it chooses, the amount of any Benefits paid by the Administrator which exceeds its obligations under these coordination of benefit provisions.

Appeal Procedure

The following contains important information about how to file an Appeal. If you are dissatisfied with our benefit determination on a claim, you may Appeal our decision by following the steps outlined in this procedure. We will resolve your Appeal in a thorough, appropriate and timely manner. You, your Authorized Representative or your Health Care Provider may submit written comments, documents, records and other information relating to claims or Appeals. You may call the Customer Service Department at 844-697-0578 or write to us at P.O. Box 1860, Alpharetta, GA 30023. We will provide a review that takes into account all information submitted whether or not it was considered with its first determination on the claim. Any notifications by us required under these procedures will be supplied to you, your Authorized Representative or your Health Care Provider.

Definitions

The following terms when used in this procedure have the meanings shown below.

“Appeal” is a protest filed by you, your Authorized Representative or a Health Care Provider with us under our internal appeal process regarding a Coverage Decision.

“Appeal Decision” is a final determination by us that arises from an Appeal filed with us under our Appeal procedure regarding a Coverage Decision.

“Authorized Representative” is a person granted authority to act on your behalf regarding a claim for benefit or an Appeal of a Coverage Decision.

An assignment of benefits is not a grant of authority to act on your behalf in pursuing a Coverage Decision.

“Claim for Benefits” is a request for a plan benefit or benefits by you in accordance with the Plan’s reasonable procedure for filing benefit claims, including Pre-service and Post-service Claims.

“Compelling Reason” means that a delay in receiving health care service could result in: loss of life; serious impairment to a bodily function; serious dysfunction of a bodily organ; the Enrollee remaining seriously mentally ill or using intoxicating substances with symptoms that cause the Enrollee to be in danger to self or others; or the Enrollee continuing to experience severe withdrawal symptoms.

“Complaint” is a protest filed with the Commissioner involving a Coverage Decision.

“Coverage Decision” is:

- 1) The initial determination by us resulting in non-coverage of a dental care service.
- 2) The determination by us that you are not eligible for coverage.
- 3) A determination by us that results in a rescission of coverage.

Coverage Decision includes nonpayment of all or any part of a claim.

The Company does not make utilization review determinations based on dental necessity or appropriateness. A Coverage Decision is not an adverse decision.

“Health Care Provider” is an individual who is licensed under the Health Occupations Article to provide health care services in the ordinary course of business or practices of a profession and is a treating provider of the Enrollee or a Hospital.

“Hospital” means an institution that: has a group of at least five (5) physicians who are organized as a medical staff for the institution; maintains facilities to provide, under the supervision of the medical staff, diagnostic and treatment services for two (2) or more unrelated individuals; and admits or retains the individuals for overnight care.

“Pre-service Claim” is a Claim for Benefits under the Plan when the terms of the Plan condition receipt of the benefit, in whole or in part, on approval of the benefit in advance of obtaining dental care.

“Post-service Claim” (“Claim”) is any Claim for Benefits under a group health plan that is not a Pre-service Claim.

“Urgent Medical Condition” is a condition that satisfies either of the following: 1) a medical condition, including a physical, mental or dental condition, where the absence of medical attention within 72 hours could reasonably be expected by an individual, acting on behalf of Delta Dental, applying the judgement of a prudent layperson who possesses an average knowledge of health and medicine, to result in: a) placing the Enrollee’s life or health in serious jeopardy; b) the inability of the Enrollee to regain maximum function; c) serious impairment to bodily function; d) serious dysfunction of any bodily organ or part; or e) the Enrollee remaining seriously mentally ill

with symptoms that cause the Enrollee to be a danger to self or others; or 2) a medical condition, including a physical, mental health or dental condition, where the absence of medical attention within 72 hours in the opinion of a health care provider with knowledge of the Enrollee's medical condition, would subject the Enrollee to severe pain that cannot be adequately managed without the care or treatment that is the subject of the Coverage Decision.

Procedure for Pre-Service Claim

You, your Health Care Provider or your Authorized Representative have 180 days from the date you or your Authorized Representative received notice of the Coverage Decision to appeal the decision. To file an appeal, you may call the Customer Service Department at 844-697-0578 or the appeal may be addressed in writing to:

Quality Management Department
P.O. Box 1860
Alpharetta, GA 30023

The dentist advisor involved in the appeal will be different from and not a subordinate of the dentist advisor involved in the adverse determination on initial Claim for Benefits. We will provide you, your Health Care Provider or your Authorized Representative with written notice of our Coverage Decision within 30 calendar days after a Coverage Decision has been made. The notice of our Coverage Decision will include the following:

- a) The specific factual basis for our decision in detailed and clear understandable language;
- b) A reference to specific plan provisions on which the decision was based;
- c) A statement that you, your Health Care Provider or your Authorized Representative is entitled reasonable access to and copies of all relevant documents, records and criteria. All such information is available upon request and is free of charge;
- d) A statement of your, your Health Care Provider's or your Authorized Representative's right to bring a civil action under ERISA;
- e) A statement that you, your Health Care Provider or your Authorized Representative has a right to file an Appeal with us. Our internal appeal process must be exhausted before you may file a Complaint with the Commissioner of Insurance;
- f) A statement that you, your Health Care Provider or your Authorized Representative may file a Complaint with the Commissioner without first filing an Appeal if the Coverage Decision involves an Urgent Medical Condition for which care has not been rendered. The Commissioner's address is as follows:

Commissioner
Maryland Insurance Administration
200 St. Paul Place, Suite 2700
Baltimore, MD 21202
Phone: 410-468-2000 or 800-492-6116
Fax: 410-468-2270

g) A statement that the Health Advocacy Unit is available to assist you in both mediating and filing an Appeal under our internal appeal process. You may contact the Health Advocacy Unit at:

Maryland Office of the Attorney General
Health Education and Advocacy Unit
200 St. Paul Place, 16th Floor
Baltimore, MD 21202
Phone: 410-528-1840 or toll-free: 877-261-8807
Fax: 410-576-6571
Email: heau@oag.state.md.us
Website: <http://www.oag.state.md.us>

Procedure for Post-Service Claim

You, your Health Care Provider or your Authorized Representative may file an Appeal with us upon the receipt of a Coverage Decision. To file an appeal, you may call the Customer Service Department at 844-697-0578 or the appeal may be addressed in writing to:

Quality Management Department
P.O. Box 1860
Alpharetta, GA 30023

We will review the claim and notify you of our decision within thirty (30) working days of the request for an Appeal. Within thirty (30) calendar days after a Coverage Decision has been made, we will send a written notice of the Coverage Decision to you or your Authorized Representative and the treating provider.

The notice of Coverage Decision from us shall include:

- 1) The specific factual basis for our decision in detailed and clear, understandable language.
- 2) A statement that you, your Health Care Provider or your Authorized Representative has a right to file an Appeal with us. Our internal appeal process must be exhausted before you may file a Complaint with the Commissioner of Insurance.
- 3) A statement that you, your Health Care Provider or your Authorized Representative may file a Complaint with the Commissioner without first filing an Appeal if the Coverage Decision involves an Urgent Medical Condition for which care has not been rendered. The Commissioner's address is as follows:

Commissioner
Maryland Insurance Administration
200 St. Paul Place, Suite 2700
Baltimore, MD 21202
Phone: 410-468-2000 or 800-492-6116
Fax: 410-468-2270

4) A statement that the Health Advocacy Unit is available to assist you in both mediating and filing an Appeal under our internal appeal process. You may contact the Health Advocacy Unit at:

Maryland Office of the Attorney General
Health Education and Advocacy Unit
200 St. Paul Place, 16th Floor
Baltimore, MD 21202
Phone: 410-528-1840 or toll-free: 877-261-8807
Fax: 410-576-6571
Email: heau@oag.state.md.us
Website: <http://www.oag.state.md.us>

Appeals Procedure

You may request reconsideration of a Coverage Decision by submitting a written Appeal to us. We will reconsider the Coverage Decision. The Appeal will be reviewed and a final decision rendered. The final decision will be in writing to you or your Authorized Representative and the Health Care Provider within sixty (60) working days after the date on which the Appeal is filed.

The final decision will include a written notice of the Appeal decision. Written notice of the Appeal decision will be sent within thirty (30) calendar days of the Appeal decision to you or your Authorized Representative and the Health Care Provider acting on your behalf. The notice of the Appeal decision shall include the following:

- a) The specific factual basis for our decision in detailed and clear, understandable language.
- b) That you, your Health Care Provider or your Authorized Representative has a right to file a Complaint with the Commissioner within four (4) months after receipt of our Appeal decision, including the contact information as indicated above. The Commissioner's address is as follows:

Commissioner
Maryland Insurance Administration
200 St. Paul Place, Suite 2700
Baltimore, MD 21202
Phone: 410-468-2000 or 800-492-6116
Fax: 410-468-2270

c) A statement that the Health Advocacy Unit is available to assist you in filing a complaint with the Commissioner. You may contact the Health Advocacy Unit at:

Maryland Office of the Attorney General
Health Education and Advocacy Unit
200 St. Paul Place, 16th Floor
Baltimore, MD 21202
Phone: 410-528-1840 or toll-free: 877-261-8807
Fax: 410-576-6571
Email: heau@oag.state.md.us
Website: <http://www.oag.state.md.us>

Issues other than Coverage Decisions

For issues such as Complaints about your dental office, enrollment issues or the general operation of the Plan, please contact the Maryland Insurance Administration at the address and telephone number listed above.

Renewal and Termination of Benefits

All Benefits terminate for any Enrollee as of the date that this Program is terminated, such person ceases to be eligible under the terms of this Program or such person's enrollment is canceled under the terms of this Program. Delta Dental is not obligated to continue to provide Benefits to any such person in such event except for the following situations:

Delta Dental will continue to provide Benefits for treatment in progress (less any applicable Copayment) if the treatment:

- 1) began before the date coverage terminates; and
- 2) requires two or more visits on separate days to the assigned Contract Dentist's facility.

Benefits will cease 90 days after termination of coverage.

If you or your dependents are receiving orthodontic treatment at the time of termination, Delta Dental will continue to provide orthodontic Benefits for:

- 1) 60 days if the Contract Orthodontist has agreed to or is receiving monthly payments; or
- 2) until the later of 60 days or the end of the quarter in progress, if the Contract Orthodontist has agreed to accept or is receiving quarterly payments.

At the end of 60 days (or at the end of the quarter), the Enrollee's obligation shall increase to a maximum of the Contract Orthodontist's usual fee for Enrollees and covered dependents to age 19 and the Contract Orthodontist's usual fee for Enrollees and covered dependents over age 19.

The Contract Orthodontist will prorate the amount over the number of months remaining in the initial 24 months of treatment. The Enrollee will make payments based on an arrangement with the Contract Orthodontist.

If a Contract Dentist or Contract Orthodontist is aware that this Program has terminated, the Contract Dentist or Contract Orthodontist shall inform any previously enrolled persons who visit his/her dental office of the termination and of all charges for scheduled dental services before they are performed.

Cancellation of Enrollment

Subject to any continued coverage option, an Eligible Employee's or Eligible Dependent's enrollment under this Program may be canceled, or renewal of enrollment refused, in the following events:

- 1) immediately:
 - a) upon loss of eligibility as described in this Evidence of Coverage; or
 - b) if an Enrollee engages in conduct detrimental to safe operations and the delivery of services while in a Contract Dentist's facility;
- 2) upon 15 days written notice if:
 - a) the Enrollee knowingly commits or permits another person to commit fraud or deception in obtaining Benefits under this Program;
- 3) upon 30 days written notice if:
 - a) the Contract is terminated or not renewed;
 - b) the Enrollee fails to pay Copayments. However, the Enrollee may be reinstated during the term of the Contract upon payment of all delinquent charges; or
 - c) a satisfactory dentist-patient relationship fails to be established with multiple contract facilities. The Administrator must show that it has, in good faith, provided the Enrollee with the opportunity to select an alternative Contract Dentist.

If the Enrollee establishes a history of unsatisfactory relationships, the Administrator will notify the Enrollee in writing, at least 30 days in advance, that Delta Dental considers the dentist-patient relationships to be unsatisfactory. The Administrator will also specify the changes that are necessary in order to avoid cancellation and show that the Enrollee failed to make these changes.

Cancellation of a Primary Enrollee's enrollment shall automatically cancel the enrollment of any of his or her Dependent Enrollees.

Contestability

The Contract may not be contested by Delta Dental, except for nonpayment of premiums, after it has been in force for 2 years from the effective date. Absent fraud, each statement made by an applicant, group contract holder or Enrollee is considered to be a representation and not a warranty. A statement made to effectuate coverage may not be used to avoid the coverage or reduce Benefits under the Contract unless: 1) the statement is contained in a written instrument signed by the group contract holder or Enrollee, and 2) a copy of the statement is given to the group contract holder or Enrollee.

Legal Actions

An action at law or in equity may not be brought to recover on the Contract before the expiration of 60 days after written proof of loss has been furnished in accordance with the requirements of the Contract or after the expiration of 3 years after the written proof of loss is required to be furnished.

Optional Continuation of Coverage

The federal Consolidated Omnibus Budget Reconciliation Act (or COBRA, pertaining to certain employers having 20 or more employees) requires that continued health care coverage be made available to "Qualified Beneficiaries" who lose health care coverage under the group plan as a result of a "Qualifying Event." You may be entitled to continue coverage under this plan, *at your expense*, if certain conditions are met. The period of continued coverage depends on the Qualifying Event.

DEFINITIONS

The meaning of key terms used in this section is shown below.

Qualified Beneficiary means:

- 1) you and/or your dependents who are enrolled in the Delta Dental plan on the day before the Qualifying Event; or
- 2) a child who is born to or placed for adoption with you during the period of continued coverage, provided such child is enrolled within 60 days of birth or placement for adoption.

Qualifying Event means any of the following events which, except for the election of this continued coverage, would result in a loss of coverage under the dental plan:

- Event 1. the termination of employment (other than termination for gross misconduct) or the reduction in work hours, by your employer;
- Event 2. your death;
- Event 3. your divorce or legal separation from your spouse;
- Event 4. your dependent's loss of dependent status under the plan; and
- Event 5. as to your dependents only, your entitlement to Medicare.

You or your means the Primary Enrollee.

PERIODS OF CONTINUED COVERAGE

Qualified Beneficiaries may continue coverage for 18 months following the month in which Qualifying Event 1 occurs.

This 18 month period can be extended for a total of 29 months, provided:

- 1) a determination is made under Title II or Title XVI of the Social Security Act that an individual is disabled on the date of the Qualifying Event or becomes disabled at any time during the first 60 days of continued coverage; and
- 2) notice of the determination is given to the employer during the initial 18 months of continued coverage and within 60 days of the date of the determination.

This period of coverage will end on the first day of the month that begins more than 30 days after the date of the final determination that the disabled individual is no longer disabled. You must notify your employer within 30 days of any such determination.

If, during the 18 months continuation period resulting from Qualifying Event 1, your dependents, who are Qualified Beneficiaries, experience Qualifying Events 2, 3, 4 or 5, they may choose to extend coverage for up to a total of 36 months (inclusive of the period continued under Qualifying Event 1).

Your dependents, who are Qualified Beneficiaries, may continue coverage for 36 months following the occurrence of Qualifying Events 2, 3, 4 or 5.

When an employer has filed for bankruptcy under Title 11, United States Code, benefits may be substantially reduced or eliminated for retired employees and their dependents, or the surviving spouse of a deceased retired employee. If this benefit reduction or elimination occurs within one year before or one year after the filing, it is considered a Qualifying Event.

If the Primary Enrollee is a retiree, and has lost coverage because of this Qualifying Event, he or she may choose to continue coverage until his or her death. The Primary Enrollee's dependents who have lost coverage because of this Qualifying Event may choose to continue coverage for up to 36 months following the Primary Enrollee's death.

ELECTION OF CONTINUED COVERAGE

Your employer shall notify Delta Dental within 30 days of Qualifying Event 1. A Qualified Beneficiary must notify his or her employer in writing within 60 days of Qualifying Events 2, 3, 4 or 5, or within 60 days of receiving the election notice from the employer. Otherwise, the option of continued coverage will be lost.

Within 14 days of receiving notice of a Qualifying Event, the employer will provide a Qualified Beneficiary with the necessary benefits information, monthly premium charge, enrollment forms and instructions to allow election of continued coverage.

A Qualified Beneficiary will then have 60 days to give his or her employer written notice of the election to continue coverage. Failure to provide this written notice of election to the employer within 60 days will result in loss of the right to continue coverage.

A Qualified Beneficiary has 45 days from the written election of continued coverage to pay the initial premium to his or her employer, which includes the premium for each month since the loss of coverage. Failure to pay the required premium within the 45 days will result in loss of the right to continue coverage and any premium received after that will be returned to the Qualified Beneficiary.

CONTINUED COVERAGE BENEFITS

The Benefits under the continued coverage will be the same as those provided to active employees and their dependents who are still enrolled in the dental plan. If the employer changes the coverage for active employees, the continued coverage will change as well. Premiums will be adjusted to reflect the changes made.

TERMINATION OF CONTINUED COVERAGE

A Qualified Beneficiary's coverage will terminate at the end of the month in which any of the following events first occur:

- 1) the allowable number of consecutive months of continued coverage is reached;
- 2) failure to pay the required premiums in a timely manner;
- 3) the employer ceases to provide any group dental plan to its employees;
- 4) the individual moves outside of Maryland;
- 5) the individual first obtains coverage for dental Benefits, after the date of the election of continued coverage, under another group health plan (as an employee or dependent) which does not contain or apply any exclusion or limitation with respect to any pre-existing condition of such a person, if that pre-existing condition is covered under this plan; or
- 6) entitlement to Medicare.

The employer shall notify Delta Dental within 60 days of the occurrence of any of the above events. Once continued coverage ends, it cannot be reinstated.

TERMINATION OF THE EMPLOYER'S DENTAL CONTRACT

If the dental contract between the employer and Delta Dental terminates prior to the time that the continuation coverage would otherwise terminate, the employer shall notify a Qualified Beneficiary either 30 days prior to the termination or when all Enrollees are notified, whichever is later, of the ability to elect continuation of coverage under the employer's subsequent dental plan, if any. The continuation coverage will be provided only for the balance of the period that a Qualified Beneficiary would have remained covered under the Delta Dental plan had such plan with the former employer not terminated. The employer shall notify the successor plan in writing of the Qualified Beneficiaries receiving continuation coverage so they may be notified of how to continue coverage. The continuation coverage will terminate if a Qualified Beneficiary fails to comply with the requirements pertaining to enrollment in and payment of premiums to the new group benefit plan.

OPEN ENROLLMENT CHANGE OF COVERAGE

A Qualified Beneficiary may elect to change continuation coverage during any subsequent open enrollment period if the employer has contracted with another plan to provide coverage to its active employees. The continuation coverage under the other plan will be provided only for the balance of the period that a Qualified Beneficiary would have remained under the Delta Dental plan.

SCHEDULE A

Description of Benefits and Copayments

The Benefits shown below are performed as deemed appropriate by the Contract Dentist subject to the limitations and exclusions of the Plan. Please refer to *Schedule B* for further clarification of Benefits. **You should discuss all treatment options with Your Contract Dentist prior to services being rendered.**

Text that appears in italics below is specifically intended to clarify the delivery of Benefits under the DeltaCare USA Plan and is not to be interpreted as Current Dental Terminology (“CDT”), CDT-2026, procedure codes, descriptors or nomenclature that are under copyright by the American Dental Association® (“ADA”). The ADA may periodically change CDT codes or definitions. Such updated codes, descriptors and nomenclature may be used to describe these covered procedures in compliance with federal legislation.

| <u>CODE</u> | <u>DESCRIPTION</u> | <u>ENROLLEE PAYS</u> |
|----------------------------------|--|----------------------|
| D0100-D0999 I. DIAGNOSTIC | | |
| D0120 | Periodic oral evaluation - established patient | \$0.00 |
| D0140 | Limited oral evaluation - problem focused | \$0.00 |
| D0145 | Oral evaluation for a patient under three years of age..... | \$0.00 |
| D0150 | Comprehensive oral evaluation - new or established patient..... | \$0.00 |
| D0170 | Re-evaluation - limited, problem focused (established patient; not post-operative visit)..... | \$0.00 |
| D0171 | Re-evaluation - post-operative office visit..... | \$0.00 |
| D0180 | Comprehensive periodontal evaluation - new or established patient..... | \$0.00 |
| D0190 | Screening of a patient..... | \$0.00 |
| D0191 | Assessment of a patient..... | \$0.00 |
| D0210 | Intra-oral - comprehensive series of radiographic images - limited to 1 of (D0210, D0330) per 3-year period. Either one of (1) D0210 or one (1) D0330 permitted. | \$0.00 |
| D0220 | Intraoral - periapical first radiographic image..... | \$0.00 |
| D0230 | Intraoral - periapical each additional radiographic image | \$0.00 |
| D0240 | Intraoral - occlusal radiographic image..... | \$0.00 |
| D0270 | Bitewing - single radiographic image | \$0.00 |
| D0272 | Bitewings - two radiographic images | \$0.00 |

| | | |
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| D0273 | Bitewings three radiographic images | \$0.00 |
| D0274 | Bitewings - four radiographic images - limited to 1 series per 6 consecutive months through age 13, and one series per 12 consecutive months for age 14 and older | \$0.00 |
| D0277 | Vertical bitewings - 7 to 8 radiographic images..... | \$0.00 |
| D0330 | Panoramic radiographic image - limited to 1 of (D0210, D0330) per 3-year period. | |
| | Either one of (1) D0210 or one (1) D0330 permitted | \$0.00 |
| D0340 | 2D cephalometric radiographic image - acquisition, measurement and analysis | \$0.00 |
| D0396 | 3D printing of a 3D dental surface scan..... | \$0.00 |
| D0419 | Assessment of salivary flow by measurement - 1 every 12 months | \$0.00 |
| D0460 | Pulp vitality tests | \$0.00 |
| D0461 | Testing for cracked tooth..... | \$0.00 |
| D0470 | Diagnostic casts..... | \$0.00 |
| D0601 | Caries risk assessment and documentation, with a finding of low risk - 1 every 12 months | \$0.00 |
| D0602 | Caries risk assessment and documentation, with a finding of moderate risk - 1 every 12 months | \$0.00 |
| D0603 | Caries risk assessment and documentation, with a finding of high risk - 1 every 12 months..... | \$0.00 |
| D0701 | Panoramic radiographic image - image capture only..... | \$0.00 |
| D0702 | 2-D cephalometric radiographic image - image capture only | \$0.00 |
| D0703 | 2-D oral/facial photographic image obtained intra-orally or extra-orally - image capture only..... | \$0.00 |
| D0705 | Extra-oral posterior dental radiographic image - image capture only | \$0.00 |
| D0706 | Intraoral - occlusal radiographic image - image capture only | \$0.00 |
| D0707 | Intraoral - periapical radiographic image - image capture only | \$0.00 |
| D0708 | Intraoral - bitewing radiographic image - image capture only | \$0.00 |
| D0709 | Intraoral - comprehensive series of radiographic images - image capture only | \$0.00 |
| D0999 | Unspecified diagnostic procedure, by report - includes office visit, per visit (in addition to other services)..... | \$0.00 |

D1000-D1999 II. PREVENTIVE

- One additional prophylaxis in a twelve consecutive month period for You and Dependent Enrollees under the care of a medical professional for pregnancy. Copayments on the Schedule of Benefits will apply.
- Space maintainers only eligible for You and Dependent Enrollees through age 18 when used to maintain space as a result of prematurely lost deciduous first and second molars, or permanent first molars that have not, or will never develop.

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| D1110 | Prophylaxis cleaning - adult - 2 D1110, D1120 or D4346 per plan year..... | \$0.00 |
| D1120 | Prophylaxis cleaning - child - 2 D1110, D1120 or D4346 per plan year..... | \$0.00 |
| D1206 | Topical fluoride varnish - 2 per plan year; through age 18..... | \$0.00 |
| D1208 | Topical application of fluoride - excluding varnish - 2 per plan year; through age 18..... | \$0.00 |
| D1330 | Oral hygiene instructions | \$0.00 |
| D1351 | Sealant - limited to permanent first and second molars through age 15; 1 per tooth per three years..... | \$0.00 |
| D1353 | Sealant repair - per tooth - limited to permanent first and second molars through age 15; 1 per tooth per two years..... | \$0.00 |
| D1354 | Application of caries arresting medicament - per tooth - 2 per plan year; through age 18 | \$0.00 |
| D1510 | Space maintainer - fixed - unilateral - per quadrant - through age 18 | \$0.00 |
| D1516 | Space maintainer - fixed - bilateral, maxillary - through age 18 | \$0.00 |
| D1517 | Space maintainer - fixed - bilateral, mandibular - through age 18 | \$0.00 |
| D1520 | Space maintainer - removable - unilateral - per quadrant - through age 18 | \$0.00 |
| D1556 | Removal of fixed unilateral space maintainer - per quadrant..... | \$0.00 |
| D1557 | Removal of fixed bilateral space maintainer - maxillary..... | \$0.00 |
| D1558 | Removal of fixed bilateral space maintainer - mandibular | \$0.00 |
| D1575 | Distal shoe space maintainer - fixed, unilateral - per quadrant - child to age 9 | \$0.00 |

D2000-D2999 III. RESTORATIVE

- *Includes polishing, all adhesives and bonding agents, indirect pulp capping, bases, liners and acid etch procedures*
- *Replacement of crowns, inlays, onlays, buildups, post and cores requires the existing restoration to be 5+ years old.*

| | | |
|-------|---|----------|
| D2140 | Amalgam - one surface, primary or permanent | \$0.00 |
| D2150 | Amalgam - two surfaces, primary or permanent..... | \$0.00 |
| D2160 | Amalgam - three surfaces, primary or permanent | \$0.00 |
| D2161 | Amalgam - four or more surfaces, primary or permanent..... | \$0.00 |
| D2330 | Resin-based composite - one surface, anterior | \$0.00 |
| D2331 | Resin-based composite - two surfaces, anterior | \$0.00 |
| D2332 | Resin-based composite - three surfaces, anterior | \$0.00 |
| D2335 | Resin-based composite - four or more surfaces (anterior)..... | \$70.00 |
| D2391 | Resin-based composite - one surface, posterior | \$40.00 |
| D2392 | Resin-based composite - two surfaces, posterior | \$60.00 |
| D2393 | Resin-based composite - three surfaces, posterior | \$72.00 |
| D2394 | Resin-based composite - four or more surfaces, posterior | \$84.00 |
| D2510 | Inlay - metallic - one surface | \$60.00 |
| D2520 | Inlay - metallic - two surfaces..... | \$100.00 |
| D2530 | Inlay - metallic - three or more surfaces..... | \$120.00 |
| D2542 | Onlay - metallic - two surfaces..... | \$20.00 |
| D2543 | Onlay - metallic - three surfaces | \$30.00 |
| D2544 | Onlay - metallic - four or more surfaces..... | \$50.00 |
| D2710 | Crown - resin-based composite (indirect) - age 16 or older..... | \$77.00 |
| D2712 | Crown - 3/4 resin-based composite (indirect) - age 16 or older..... | \$86.00 |
| D2740 | Crown - porcelain/ceramic - age 16 or older..... | \$270.00 |
| D2750 | Crown - porcelain fused to high noble metal - age 16 or older..... | \$276.00 |
| D2751 | Crown - porcelain fused to predominantly base metal - age 16 or older | \$258.00 |
| D2752 | Crown - porcelain fused to noble metal - age 16 or older | \$270.00 |
| D2753 | Crown - porcelain fused to titanium and titanium alloys - age 16 or older..... | \$276.00 |
| D2780 | Crown - 3/4 cast high noble metal - age 16 or older..... | \$228.00 |
| D2781 | Crown - 3/4 cast predominantly base metal - age 16 or older..... | \$228.00 |
| D2782 | Crown - 3/4 cast noble metal - age 16 or older..... | \$228.00 |
| D2783 | Crown - 3/4 porcelain/ceramic - age 16 or older..... | \$228.00 |
| D2790 | Crown - full cast high noble metal - age 16 or older | \$228.00 |

| | | |
|-------|--|----------|
| D2791 | Crown - full cast predominantly base metal - age 16 or older..... | \$258.00 |
| D2792 | Crown - full cast noble metal - age 16 or older | \$264.00 |
| D2794 | Crown - titanium and titanium alloys - age 16 or older | \$290.00 |
| D2910 | Re-cement or re-bond inlay, onlay, veneer or partial coverage restorations | \$15.00 |
| D2920 | Re-cement or re-bond crown | \$15.00 |
| D2921 | Reattachment of tooth fragment, incisal edge or cusp (anterior)..... | \$70.00 |
| D2928 | Prefabricated porcelain/ceramic crown - permanent tooth | \$56.00 |
| D2930 | Prefabricated stainless steel crown - primary tooth - anterior primary tooth..... | \$48.00 |
| D2931 | Prefabricated stainless steel crown - permanent tooth..... | \$56.00 |
| D2934 | Prefabricated esthetic coated stainless steel crown - primary tooth..... | \$48.00 |
| D2940 | Placement of interim direct restoration | \$0.00 |
| D2949 | Restorative foundation for an indirect restoration | \$100.00 |
| D2950 | Core buildup, including any pins when required | \$100.00 |
| D2951 | Pin retention - per tooth, in addition to restoration..... | \$10.00 |
| D2952 | Post and core in addition to crown, indirectly fabricated - includes canal preparation | \$108.00 |
| D2953 | Each additional indirectly fabricated post - same tooth - includes canal preparation | \$45.00 |
| D2954 | Prefabricated post and core in addition to crown - includes canal preparation | \$108.00 |
| D2956 | Removal of an indirect restoration on a natural tooth | \$0.00 |
| D2957 | Each additional prefabricated post - same tooth - includes canal preparation..... | \$45.00 |
| D2971 | Additional procedures to customize a crown to fit under an existing partial denture framework..... | \$25.00 |
| D2976 | Band stabilization - per tooth - limited to once in a lifetime per tooth..... | \$0.00 |
| D2989 | Excavation of a tooth resulting in the determination of non-restorability..... | \$0.00 |

D3000-D3999 IV. ENDODONTICS

| | | |
|-------|--|---------|
| D3110 | Pulp cap - direct (excluding final restoration)..... | \$0.00 |
| D3120 | Pulp cap - indirect (excluding final restoration)..... | \$0.00 |
| D3220 | Therapeutic pulpotomy (excluding final restoration) - removal of pulp coronal to the dentinocemental junction and application of medicament..... | \$25.00 |

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|-------|---|----------|
| D3221 | Pulpal debridement, primary and permanent teeth..... | \$15.00 |
| D3222 | Partial pulpotomy for apexogenesis - permanent tooth with incomplete root development | \$25.00 |
| D3230 | Pulpal therapy (resorbable filling) - anterior, primary tooth (excluding final restoration) - through age five on primary anterior teeth and through age 11 on primary posterior teeth | \$40.00 |
| D3240 | Pulpal therapy (resorbable filling) - posterior, primary tooth (excluding final restoration) - through age five on primary anterior teeth and through age 11 on primary posterior teeth | \$55.00 |
| D3310 | Root canal - endodontic therapy, anterior tooth (excluding final restoration) - one per tooth per lifetime | \$108.00 |
| D3320 | Root canal - endodontic therapy, premolar tooth (excluding final restoration) - one per tooth per lifetime | \$144.00 |
| D3330 | Root canal - endodontic therapy, molar tooth (excluding final restoration) - one per tooth per lifetime | \$198.00 |
| D3346 | Retreatment of previous root canal therapy - anterior - one per tooth per lifetime..... | \$198.00 |
| D3347 | Retreatment of previous root canal therapy - premolar - one per tooth per lifetime..... | \$234.00 |
| D3348 | Retreatment of previous root canal therapy - molar - one per tooth per lifetime | \$288.00 |
| D3410 | Apicoectomy - anterior | \$107.00 |
| D3421 | Apicoectomy - premolar (first root)..... | \$107.00 |
| D3425 | Apicoectomy - molar (first root)..... | \$107.00 |
| D3426 | Apicoectomy (each additional root)..... | \$41.00 |
| D3450 | Root amputation - per root..... | \$50.00 |
| D3471 | Surgical repair of root resorption - anterior | \$107.00 |
| D3472 | Surgical repair of root resorption - premolar | \$107.00 |
| D3473 | Surgical repair of root resorption - molar | \$107.00 |
| D3501 | Surgical exposure of root surface without apicoectomy or repair of root resorption - anterior | \$107.00 |
| D3502 | Surgical exposure of root surface without apicoectomy or repair of root resorption - premolar | \$107.00 |
| D3503 | Surgical exposure of root surface without apicoectomy or repair of root resorption - molar | \$107.00 |
| D3911 | Intraorifice barrier..... | \$0.00 |

| | | |
|-------|---|---------|
| D3920 | Hemisection (including any root removal), not including root canal therapy | \$41.00 |
| D3921 | Decoronation or submergence of an erupted tooth | \$20.00 |

D4000-D4999 V. PERIODONTICS

- *Surgical periodontal procedures (codes D4210-D4285) - one per 24 consecutive month period, except where otherwise noted.*
- *Includes preoperative and postoperative evaluations and treatment under a local anesthetic.*

| | | |
|-------|---|----------|
| D4210 | Gingivectomy or gingivoplasty - four or more contiguous teeth or tooth bounded spaces per quadrant | \$125.00 |
| D4211 | Gingivectomy or gingivoplasty - one to three contiguous teeth or tooth bounded spaces per quadrant | \$50.00 |
| D4212 | Gingivectomy or gingivoplasty to allow access for restorative procedure, per tooth | \$0.00 |
| D4240 | Gingival flap procedure, including root planing - four or more contiguous teeth or tooth bounded spaces per quadrant | \$135.00 |
| D4241 | Gingival flap procedure, including root planing - one to three contiguous teeth or tooth bounded spaces per quadrant | \$54.00 |
| D4245 | Apically positioned flap, per tooth | \$110.00 |
| D4249 | Clinical crown lengthening - hard tissue - one per tooth per lifetime | \$105.00 |
| D4260 | Osseous surgery (including elevation of a full thickness flap and closure) - four or more contiguous teeth or tooth bounded spaces per quadrant | \$210.00 |
| D4261 | Osseous surgery (including elevation of a full thickness flap and closure) - one to three contiguous teeth or tooth bounded spaces per quadrant | \$110.00 |
| D4263 | Bone replacement graft - retained natural tooth - first site in quadrant | \$115.00 |
| D4274 | Mesial/distal wedge procedure, single tooth (when not performed in conjunction with surgical procedures in the same anatomical area) | \$45.00 |
| D4275 | Non-autogenous connective tissue graft (including recipient site and donor material) first tooth, implant, or edentulous tooth position in graft..... | \$100.00 |

| | | |
|-------|---|----------|
| D4276 | Combined connective tissue and pedicle graft, per tooth | \$100.00 |
| D4277 | Free soft tissue graft procedure (including recipient and donor surgical sites) first tooth, implant, or edentulous tooth position in graft | \$100.00 |
| D4278 | Free soft tissue graft procedure (including recipient and donor surgical sites) each additional contiguous tooth, implant, or edentulous tooth position in same graft site..... | \$100.00 |
| D4285 | Non-autogenous connective tissue graft procedure (including recipient surgical site and donor material) - each additional contiguous tooth, implant or edentulous tooth position in same graft site | \$60.00 |
| D4322 | Splint - intra-coronal; natural teeth or prosthetic crowns, per splint | \$40.00 |
| D4323 | Splint - extra-coronal; natural teeth or prosthetic crowns, per splint | \$40.00 |
| D4341 | Periodontal scaling and root planing - four or more teeth per quadrant - limited to 4 quadrants during any 12 consecutive months | \$60.00 |
| D4342 | Periodontal scaling and root planing - one to three teeth per quadrant - limited to 4 quadrants during any 12 consecutive months | \$16.00 |
| D4346 | Scaling in presence of generalized moderate or severe gingival inflammation - full mouth, after oral evaluation - 2 D1110, D1120 or D4346 per plan year..... | \$0.00 |
| D4355 | Full mouth debridement to enable a comprehensive periodontal evaluation and diagnosis on a subsequent visit - limited to 1 treatment in any 12 consecutive months | \$50.00 |
| D4381 | Localized delivery of antimicrobial agents via a controlled release vehicle into diseased crevicular tissue, per tooth..... | \$100.00 |
| D4910 | Periodontal maintenance - limited to 2 treatments per plan year..... | \$30.00 |
| D4921 | Gingival irrigation with a medicinal agent - per quadrant | \$0.00 |

D5000-D5899 VI. PROSTHODONTICS (removable)

- For all listed dentures and partial dentures, Copayment includes after delivery adjustments and tissue conditioning, if needed, for the first six months after placement. For all listed immediate dentures and immediate removable partial dentures, Copayment includes after delivery adjustments and tissue conditioning, if needed, for the first three months after placement. You must continue to be eligible, and the service must be provided at the Contract Dentist's facility where the denture was originally delivered.
- Rebases, relines and tissue conditioning are limited to 1 per denture during any 12 consecutive months.
- Replacement of a denture or a partial denture requires the existing denture to be 5+ years old.

| | | |
|-------|---|----------|
| D5110 | Complete denture - maxillary | \$264.00 |
| D5120 | Complete denture - mandibular | \$264.00 |
| D5130 | Immediate denture - maxillary..... | \$288.00 |
| D5140 | Immediate denture - mandibular..... | \$288.00 |
| D5211 | Maxillary partial denture - resin base (including retentive/clasping materials, rests, and teeth) | \$174.00 |
| D5212 | Mandibular partial denture - resin base (including retentive/clasping materials, rests, and teeth) | \$174.00 |
| D5213 | Maxillary partial denture - cast metal framework with resin denture bases (including retentive/clasping materials, rests, and teeth) | \$270.00 |
| D5214 | Mandibular partial denture - cast metal framework with resin denture bases (including retentive/clasping materials, rests, and teeth) | \$270.00 |
| D5221 | Immediate maxillary partial denture - resin base (including retentive/clasping materials, rests, and teeth)..... | \$174.00 |
| D5222 | Immediate mandibular partial denture - resin base (including retentive/clasping materials, rests, and teeth)..... | \$174.00 |
| D5223 | Immediate maxillary partial denture - cast metal framework with resin denture bases (including retentive/clasping materials, rests, and teeth) | \$270.00 |
| D5224 | Immediate mandibular partial denture - cast metal framework with resin denture bases (including retentive/clasping materials, rests, and teeth) | \$270.00 |
| D5225 | Maxillary partial denture - flexible base (including retentive/clasping materials, rests, and teeth) | \$350.00 |
| D5226 | Mandibular partial denture - flexible base (including retentive/clasping materials, rests, and teeth) | \$350.00 |
| D5227 | Immediate maxillary partial denture – flexible base (including retentive/clasping materials, rests, and teeth)..... | \$174.00 |

| | | |
|-------|---|----------|
| D5228 | Immediate mandibular partial denture – flexible base (including retentive/clasping materials, rests, and teeth)..... | \$174.00 |
| D5282 | Removable unilateral partial denture – one piece cast metal (including retentive/clasping materials, rests, and teeth), maxillary..... | \$78.00 |
| D5283 | Removable unilateral partial denture – one piece cast metal (including retentive/clasping materials, rests, and teeth), mandibular | \$78.00 |
| D5284 | Removable unilateral partial denture – one piece flexible base (including retentive/clasping materials, rests, and teeth) – per quadrant..... | \$78.00 |
| D5286 | Removable unilateral partial denture – one piece resin (including retentive/clasping materials, rests, and teeth) – per quadrant | \$78.00 |
| D5410 | Adjust complete denture - maxillary | \$7.00 |
| D5411 | Adjust complete denture - mandibular | \$7.00 |
| D5421 | Adjust partial denture - maxillary..... | \$7.00 |
| D5422 | Adjust partial denture - mandibular | \$7.00 |
| D5511 | Repair broken complete denture base, mandibular | \$21.00 |
| D5512 | Repair broken complete denture base, maxillary..... | \$21.00 |
| D5520 | Replace missing or broken teeth - complete denture - per tooth..... | \$28.00 |
| D5611 | Repair resin partial denture base, mandibular | \$23.00 |
| D5612 | Repair resin partial denture base, maxillary..... | \$23.00 |
| D5621 | Repair cast partial framework, mandibular | \$33.00 |
| D5622 | Repair cast partial framework, maxillary | \$33.00 |
| D5630 | Repair or replace broken retentive/clasping materials - per tooth..... | \$23.00 |
| D5640 | Replace missing or broken teeth - partial denture - per tooth..... | \$18.00 |
| D5650 | Add tooth to existing partial denture – per tooth | \$23.00 |
| D5660 | Add clasp to existing partial denture - per tooth..... | \$33.00 |
| D5670 | Replace all teeth and acrylic on cast metal framework (maxillary)..... | \$147.00 |
| D5671 | Replace all teeth and acrylic on cast metal framework (mandibular)..... | \$147.00 |
| D5710 | Rebase complete maxillary denture..... | \$55.00 |
| D5711 | Rebase complete mandibular denture | \$55.00 |
| D5720 | Rebase maxillary partial denture | \$48.00 |
| D5721 | Rebase mandibular partial denture..... | \$48.00 |
| D5725 | Rebase hybrid prosthesis | \$48.00 |
| D5730 | Reline complete maxillary denture (chairside)..... | \$40.00 |
| D5731 | Reline complete mandibular denture (chairside) | \$40.00 |
| D5740 | Reline maxillary partial denture (chairside)..... | \$40.00 |
| D5741 | Reline mandibular partial denture (chairside) | \$40.00 |

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|-------|--|----------|
| D5750 | Reline complete maxillary denture (laboratory) | \$55.00 |
| D5751 | Reline complete mandibular denture (laboratory)..... | \$55.00 |
| D5760 | Reline maxillary partial denture (laboratory) | \$55.00 |
| D5761 | Reline mandibular partial denture (laboratory)..... | \$55.00 |
| D5765 | Soft liner for complete or partial removable denture – indirect | \$55.00 |
| D5810 | Interim complete denture (maxillary)..... | \$125.00 |
| D5811 | Interim complete denture (mandibular)..... | \$125.00 |
| D5820 | Interim partial denture (including retentive/clasping materials, rests, and teeth), maxillary – <i>limited to</i> <i>1 in any 12 consecutive months</i> | \$105.00 |
| D5821 | Interim partial denture (including retentive/clasping materials, rests, and teeth), mandibular – <i>limited to</i> <i>1 in any 12 consecutive months</i> | \$105.00 |
| D5850 | Tissue conditioning, maxillary | \$25.00 |
| D5851 | Tissue conditioning, mandibular | \$25.00 |

D5900-D5999 VII. MAXILLOFACIAL PROSTHETICS - Not Covered

D6000-D6199 VIII. IMPLANT SERVICES

- Replacement of a crown, fixed denture or retainer requires the existing unit to be 5+ years old.

| | | |
|-------|---|------------|
| D6010 | Surgical placement of implant body: endosteal implant..... | \$1,983.00 |
| D6011 | Surgical access to an implant body (second stage implant surgery)..... | \$0.00 |
| D6013 | Surgical placement of mini implant | \$991.50 |
| D6040 | Surgical placement: eposteal implant | \$1,983.00 |
| D6049 | Scaling and debridement of a single implant in the presence of peri-implantitis inflammation, bleeding upon probing and increased pocket depths, including cleaning of the implant surfaces, without flap entry and closure - limited to 1 of (D6049 or D6081) per 24 months | \$54.00 |
| D6050 | Surgical placement: transosteal implant | \$1,783.00 |
| D6058 | Abutment supported porcelain/ceramic crown..... | \$1,030.00 |
| D6059 | Abutment supported porcelain fused to metal crown (high noble metal)..... | \$1,030.00 |
| D6060 | Abutment supported porcelain fused to metal crown (predominantly base metal)..... | \$970.00 |
| D6061 | Abutment supported porcelain fused to metal crown (noble metal)..... | \$985.00 |
| D6062 | Abutment supported cast metal crown (high noble metal) | \$1,036.00 |

| | | |
|-------|---|------------|
| D6063 | Abutment supported cast metal crown (predominantly base metal)..... | \$925.00 |
| D6064 | Abutment supported cast metal crown (noble metal)..... | \$985.00 |
| D6065 | Implant supported porcelain/ceramic crown | \$1,030.00 |
| D6066 | Implant supported crown - porcelain fused to high noble alloys | \$1,030.00 |
| D6067 | Implant supported crown - high noble alloys..... | \$1,036.00 |
| D6081 | Scaling and debridement of a single implant in the presence of mucositis, including inflammation, bleeding upon probing and increased pocket depths; includes cleaning of the implant surfaces, without flap entry and closure - limited to 1 of (D6049 or D6081) per 24 months | \$54.00 |
| D6082 | Implant supported crown - porcelain fused to predominantly base alloys | \$970.00 |
| D6083 | Implant supported crown - porcelain fused to noble alloys (noble metal)..... | \$985.00 |
| D6084 | Implant supported crown - porcelain fused to titanium and titanium alloys..... | \$987.00 |
| D6085 | Interim implant crown..... | \$0.00 |
| D6086 | Implant supported crown - predominantly base alloys (predominantly base metal) | \$925.00 |
| D6087 | Implant supported crown - noble alloys | \$985.00 |
| D6088 | Implant supported crown - titanium and titanium alloys | \$987.00 |
| D6089 | Accessing and retorquing loose implant screw - per screw, limited to 1 per 24 months..... | \$66.00 |
| D6092 | Re-cement or re-bond implant/abutment supported crown | \$66.00 |
| D6094 | Abutment supported crown - titanium and titanium alloys | \$987.00 |
| D6096 | Remove broken implant retaining screw - limited to 1 per 24 months | \$66.00 |
| D6097 | Abutment supported crown - porcelain fused to titanium and titanium alloys..... | \$987.00 |
| D6100 | Surgical removal of implant body..... | \$172.00 |
| D6101 | Debridement of a peri-implant defect or defects surrounding a single implant, and surface cleaning of the exposed implant surfaces, including flap entry and closure | \$54.00 |

| | | |
|-------|--|----------|
| D6102 | Debridement and osseous contouring of a peri-implant defect or defects surrounding a single implant and includes surface cleaning of the exposed implant surfaces, including flap entry and closure..... | \$110.00 |
| D6103 | Bone graft for repair of peri-implant defect - does not include flap entry and closure. Placement of a barrier membrane or biologic materials to aid in osseous regeneration are reported separately | \$115.00 |
| D6104 | Bone graft at time of implant placement | \$115.00 |
| D6105 | Removal of implant body not requiring bone removal or flap elevation..... | \$20.00 |
| D6193 | Replacement of an implant screw - limited to 1 per 24 months | \$66.00 |
| D6196 | Removal of an indirect restoration on an implant retained abutment | \$0.00 |
| D6197 | Replacement of restorative material used to close an access opening of a screw-retained implant supported prosthesis, per implant - limited to 1 in 24 months | \$0.00 |
| D6198 | Remove interim implant component | \$0.00 |

D6200-D6999 IX. PROSTHODONTICS, fixed (each retainer and each pontic constitutes a unit in a fixed partial denture (bridge))

| | | |
|-------|--|----------|
| - | <i>Replacement of a crown, pontic, inlay, onlay or stress breaker requires the existing bridge to be 5+ years old.</i> | |
| D6205 | Pontic - indirect resin based composite – age 16 or older..... | \$290.00 |
| D6210 | Pontic - cast high noble metal – age 16 or older..... | \$276.00 |
| D6211 | Pontic - cast predominantly base metal – age 16 or older..... | \$258.00 |
| D6212 | Pontic - cast noble metal – age 16 or older | \$264.00 |
| D6214 | Pontic - titanium and titanium alloys – age 16 or older..... | \$297.00 |
| D6240 | Pontic - porcelain fused to high noble metal – age 16 or older..... | \$276.00 |
| D6241 | Pontic - porcelain fused to predominantly base metal – age 16 or older..... | \$258.00 |
| D6242 | Pontic - porcelain fused to noble metal – age 16 or older..... | \$264.00 |
| D6243 | Pontic – porcelain fused to titanium and titanium alloys – age 16 or older..... | \$264.00 |
| D6245 | Pontic - porcelain/ceramic – age 16 or older | \$258.00 |

| | | |
|-------|---|----------|
| D6610 | Retainer onlay - cast high noble metal, two surfaces – <i>age 16 or older</i> | \$150.00 |
| D6612 | Retainer onlay - cast predominantly base metal, two surfaces – <i>age 16 or older</i> | \$100.00 |
| D6614 | Retainer onlay - cast noble metal, two surfaces – <i>age 16 or older</i> | \$125.00 |
| D6710 | Retainer crown - indirect resin based composite – <i>age 16 or older</i> | \$290.00 |
| D6740 | Retainer crown - porcelain/ceramic – <i>age 16 or older</i> | \$258.00 |
| D6750 | Retainer crown - porcelain fused to high noble metal – <i>age 16 or older</i> | \$276.00 |
| D6751 | Retainer crown - porcelain fused to predominantly base metal – <i>age 16 or older</i> | \$258.00 |
| D6752 | Retainer crown - porcelain fused to noble metal – <i>age 16 or older</i> | \$264.00 |
| D6753 | Retainer crown – porcelain fused to titanium and titanium alloys – <i>age 16 or older</i> | \$276.00 |
| D6784 | Retainer crown ¾ - titanium and titanium alloys – <i>age 16 or older</i> | \$276.00 |
| D6790 | Retainer crown - full cast high noble metal – <i>age 16 or older</i> | \$276.00 |
| D6791 | Retainer crown - full cast predominantly base metal – <i>age 16 or older</i> | \$258.00 |
| D6792 | Retainer crown - full cast noble metal – <i>age 16 or older</i> | \$264.00 |
| D6794 | Retainer crown - titanium and titanium alloys – <i>age 16 or older</i> | \$290.00 |
| D6930 | Re-cement or re-bond fixed partial denture | \$17.00 |

D7000-D7999 X. ORAL AND MAXILLOFACIAL SURGERY

- *Includes preoperative and postoperative evaluations and treatment under a local anesthetic.*
- *Oral surgery services are limited to surgical exposure of teeth, removal of teeth, preparation of the mouth for dentures, removal of tooth generated cysts up to 1.25 cm., frenectomy and crown lengthening.*

| | | |
|-------|--|---------|
| D7111 | Extraction, coronal remnants - primary tooth | \$8.00 |
| D7140 | Extraction, erupted tooth or exposed root (elevation and/or forceps removal) | \$20.00 |
| D7210 | Extraction, erupted tooth requiring removal of bone and/or sectioning of tooth, and including elevation of mucoperiosteal flap if indicated..... | \$27.00 |
| D7220 | Removal of impacted tooth - soft tissue..... | \$45.00 |
| D7230 | Removal of impacted tooth - partially bony..... | \$55.00 |
| D7240 | Removal of impacted tooth - completely bony..... | \$65.00 |

| | | |
|-------|--|---------|
| D7241 | Removal of impacted tooth - completely bony, with unusual surgical complications..... | \$80.00 |
| D7250 | Removal of residual tooth roots (cutting procedure)..... | \$35.00 |
| D7251 | Coronectomy - intentional partial tooth removal, impacted teeth only..... | \$65.00 |
| D7252 | Partial extraction for immediate implant placement – <i>limited to 1 per lifetime</i> | \$27.00 |
| D7259 | <i>Nerve dissection – available only when performed in conjunction with the removal of an impacted tooth, complete bony, with unusual surgical complications</i> | \$0.00 |
| D7280 | Exposure of an unerupted tooth..... | \$52.00 |
| D7283 | Placement of device to facilitate eruption of impacted tooth | \$13.00 |
| D7284 | Excisional biopsy of minor salivary glands – <i>does not include pathology laboratory procedures</i> | \$28.00 |
| D7285 | Incisional biopsy of oral tissue - hard - <i>does not include pathology laboratory procedures</i> | \$35.00 |
| D7286 | Incisional biopsy of oral tissue - soft - <i>does not include pathology laboratory procedures</i> | \$28.00 |
| D7288 | Brush biopsy - transepithelial sample collection | \$45.00 |
| D7310 | Alveoloplasty in conjunction with extractions - four or more teeth or tooth spaces, per quadrant..... | \$23.00 |
| D7320 | Alveoloplasty not in conjunction with extractions - four or more teeth or tooth spaces, per quadrant | \$30.00 |
| D7321 | Alveoloplasty not in conjunction with extractions - one to three teeth or tooth spaces, per quadrant..... | \$30.00 |
| D7450 | Removal of benign odontogenic cyst or tumor - lesion diameter up to 1.25 cm..... | \$60.00 |
| D7471 | Removal of lateral exostosis (maxilla or mandible)..... | \$60.00 |
| D7472 | Removal of torus palatinus | \$60.00 |
| D7473 | Removal of torus mandibularis | \$60.00 |
| D7485 | Reduction of osseous tuberosity..... | \$60.00 |
| D7510 | Incision and drainage of abscess - intraoral soft tissue | \$35.00 |
| D7922 | Placement of intra-socket biological dressing to aid in hemostasis or clot stabilization, per site | \$0.00 |
| D7961 | Buccal/labial frenectomy (frenulectomy) | \$53.00 |
| D7962 | Lingual frenectomy (frenulectomy)..... | \$53.00 |
| D7963 | Frenuloplasty | \$27.00 |
| D7972 | Surgical reduction of fibrous tuberosity..... | \$60.00 |

D8000-D8999 XI. ORTHODONTICS

- The listed Copayment for each phase of orthodontic treatment (limited or comprehensive) covers up to 24 months of active treatment. Beyond 24 months, an additional monthly fee, not to exceed \$125.00, may apply.
- The retention Copayment includes adjustments and/or office visits up to 24 months.
- Comprehensive orthodontic treatment plan - one per lifetime

Pre and post orthodontic records include: The Benefit for pre-treatment records and diagnostic

services includes:.....\$150.00

| | | |
|-------|--|------------|
| D0210 | Intraoral - comprehensive series of radiographic images | |
| D0322 | Tomographic survey | |
| D0330 | Panoramic radiographic image | |
| D0340 | 2D cephalometric radiographic image - acquisition, measurement and analysis | |
| D0350 | 2D oral/facial photographic image obtained intraorally or extra-orally | |
| D0396 | 3D printing of a 3D dental surface scan | |
| D0470 | Diagnostic casts | |
| D0801 | 3D intraoral surface scan – direct | |
| D0802 | 3D dental surface scan – indirect | |
| D0803 | 3D facial surface scan – direct | |
| D0804 | 3D facial surface scan – indirect | |
| | <i>The Benefit for post-treatment records includes:</i> | \$100.00 |
| D0210 | Intraoral - comprehensive series of radiographic images | |
| D0470 | Diagnostic casts | |
| D8010 | Limited orthodontic treatment of the primary dentition.... | \$380.00 |
| D8020 | Limited orthodontic treatment of the transitional dentition – <i>child or adolescent to age 19</i> | \$405.00 |
| D8030 | Limited orthodontic treatment of the adolescent dentition – <i>adolescent to age 19</i> | \$430.00 |
| D8040 | Limited orthodontic treatment of the adult dentition – <i>adults, including covered dependent adult children</i> | \$455.00 |
| D8070 | Comprehensive orthodontic treatment of the transitional dentition – <i>child or adolescent to age 19</i> ... | \$1,800.00 |
| D8080 | Comprehensive orthodontic treatment of the adolescent dentition – <i>adolescent to age 19</i> | \$1,950.00 |
| D8090 | Comprehensive orthodontic treatment of the adult dentition – <i>adults, including covered dependent adult children</i> | \$2,200.00 |
| D8091 | Comprehensive orthodontic treatment with orthognathic surgery | \$2,530.00 |

| | | |
|-------|---|----------|
| D8210 | Removable appliance therapy | \$390.00 |
| D8220 | Fixed appliance therapy..... | \$370.00 |
| D8660 | Pre-orthodontic treatment examination to monitor growth and development..... | \$0.00 |
| D8670 | Periodic orthodontic treatment visit – <i>included in comprehensive orthodontic case fee</i> | \$0.00 |
| D8671 | Periodic orthodontic treatment visit associated with orthognathic surgery – <i>included in comprehensive orthodontic case fee</i> | \$0.00 |
| D8680 | Orthodontic retention (removal of appliances, construction and placement of <i>removable</i> retainers)..... | \$150.00 |
| D8681 | Removable orthodontic retainer adjustment | \$0.00 |
| D8999 | Unspecified orthodontic procedure, by report – <i>includes treatment planning session</i> | \$0.00 |

D9000-D9999 XII. ADJUNCTIVE GENERAL SERVICES

| | | |
|-------|---|----------|
| D9110 | Palliative treatment of dental pain - per visit | \$15.00 |
| D9210 | Local anesthesia not in conjunction with operative or surgical procedures..... | \$20.00 |
| D9211 | Regional block anesthesia | \$26.00 |
| D9212 | Trigeminal division block anesthesia | \$15.00 |
| D9215 | Local anesthesia in conjunction with operative or surgical procedures..... | \$18.00 |
| D9219 | Evaluation for moderate sedation, deep sedation or general anesthesia..... | \$0.00 |
| D9222 | Administration of deep sedation/general anesthesia - first 15 minute increment, or any portion thereof | \$103.00 |
| D9223 | Administration of deep sedation/general anesthesia - each subsequent 15 minute increment, or any portion thereof | \$103.00 |
| D9224 | Administration of general anesthesia with advanced airway - first 15 minute increment, or any portion thereof..... | \$103.00 |
| D9225 | Administration of general anesthesia with advanced airway - each subsequent 15 minute increment, or any portion thereof | \$103.00 |
| D9239 | Administration of moderate sedation - intravenous - first 15 minute increment, or any portion thereof | \$100.00 |
| D9243 | Administration of moderate sedation - intravenous - each subsequent 15 minute increment, or any portion thereof | \$100.00 |
| D9310 | Consultation - diagnostic service provided by dentist or physician other than requesting dentist or physician | \$20.00 |

| | | |
|-------|---|---------|
| D9311 | Consultation with a medical health care professional..... | \$0.00 |
| D9430 | Office visit for observation (during regularly scheduled hours) - no other services performed | \$0.00 |
| D9440 | Office visit - after regularly scheduled hours..... | \$30.00 |
| D9630 | Drugs or medicaments dispensed in the office for home use | \$20.00 |
| D9912 | Pre-visit patient screening..... | \$0.00 |
| D9932 | Cleaning and inspection of removable complete denture, maxillary..... | \$0.00 |
| D9933 | Cleaning and inspection of removable complete denture, mandibular | \$0.00 |
| D9934 | Cleaning and inspection of removable partial denture, maxillary..... | \$0.00 |
| D9935 | Cleaning and inspection of removable partial denture, mandibular | \$0.00 |
| D9951 | Occlusal adjustment, limited | \$20.00 |
| D9952 | Occlusal adjustment, complete | \$45.00 |
| D9990 | Certified translation or sign-language services - per visit..... | \$0.00 |
| D9991 | Dental case management - addressing appointment compliance barriers..... | \$0.00 |
| D9992 | Dental case management - care coordination | \$0.00 |
| D9995 | Teledentistry - synchronous; real-time encounter | \$0.00 |
| D9996 | Teledentistry - asynchronous; information stored and forwarded to Dentist for subsequent review | \$0.00 |
| D9997 | Dental case management - Patients with special Health Care Needs | \$0.00 |

Teledentistry services provided by a Dentist other than Your Contract Dentist are considered Out-of-Network and may result in an out-of-pocket cost to You.

If services for a listed procedure are performed by the Contract Dentist, You pay the specified Copayment. Listed procedures which require a Dentist to provide Specialist Services must be referred by the Contract Dentist. You pay the Copayment specified for such services.

DeltaCare USA is underwritten by Delta Dental of Pennsylvania, a not-for-profit dental service company.

SCHEDULE B

Limitations and Exclusions of Benefits

Limitations

1. The frequency of certain Benefits is limited. All frequency limitations are listed in *Schedule A*.
2. Placement of interim direct restoration is included in the fee for all covered Endodontic procedures (D3220-D3921) when done on the same date by the same Dentist/dental office.
3. The fee for removal of an indirect restoration is included in the fee for a subsequent restorative procedure.
4. Administration of I.V. sedation or general anesthesia is limited to treatment by a contracted oral surgeon and in conjunction with an approved referral for the removal of one or more soft tissue, partial or full bony impactions, (Procedures D7220, D7230, D7240, and D7241).
5. Benefits provided by a pediatric Dentist are limited to children through age thirteen less applicable Copayments. Exceptions for medical conditions, regardless of age limitation, will be considered on an individual basis.
6. Should Your coverage be cancelled or terminated for any reason, and at the time of cancellation or termination You are receiving orthodontic treatment, You will be solely responsible for payment for treatment provided after cancellation or termination, except:
 - If You are receiving ongoing orthodontic treatment at the time of termination, We will continue to provide orthodontic Benefits for:
 - 60 days if the Contract Orthodontist has agreed to or is receiving monthly payments, or
 - until the later of 60 days or the end of the quarter in progress, if the Contract Orthodontist has agreed to accept or is receiving quarterly payments.

At the end of 60 days (or at the end of the quarter), Your obligation will increase to a maximum of the Contract Orthodontist's usual fee for Enrollees and covered Dependents to age 19 and the Contract Orthodontist's usual fee for Enrollees and covered Dependents over age 19. The Contract Orthodontist will prorate the amount over the number of months remaining in the initial 24 months of treatment. You will make payments based on an arrangement with the Contract Orthodontist.

7. Orthodontic treatment in progress is available to You, if at the time of Your original effective date, You are in active treatment started under Your previous group dental plan, as long as You continue to be eligible under the DeltaCare USA Plan. Active treatment means tooth movement has begun. You are responsible for all Copayments and fees subject to the provisions of Your prior dental plan. We are financially responsible only for amounts unpaid by the prior dental plan for qualifying orthodontic cases.
8. Limited orthodontic treatment (any dentition) and comprehensive orthodontic treatment (any dentition) are part of comprehensive orthodontic treatment with orthognathic surgery.
9. Frequently, several alternate methods exist to treat a dental condition. For example, a tooth can be restored with a crown or a filling, and missing teeth can be replaced either with a fixed bridge or a partial denture. We will make payment based upon the allowance for the less expensive procedure, provided that the less expensive procedure meets accepted standards of dental treatment. Our decision does not commit You to the less expensive procedure. However, if You and the Dentist choose the more expensive procedure, You are responsible for the additional charges beyond those paid or allowed by Us.
10. Accessing and retorquing a loose implant screw is included in the fee for the delivery of the implant supported prosthesis, when performed within 6 months of the placement of the prosthesis.
11. Fees for the replacement of an implant screw is part of the service to insert an implant or abutment-supported prosthesis (crown, bridge or denture) when done within 6 months of the insertion of the prosthesis. Accessing and retorquing a loose implant screw is part of the service to replace an implant screw.
12. Implant maintenance procedures when a full arch fixed hybrid prosthesis is or is not removed, including cleansing of prosthesis and abutments, are included in the fee for the denture service when performed within 12 months of the insertion of the denture.
13. The Socket Shield technique, partial extraction of the root of a tooth at the time of implant placement, is only a Benefit when done with simultaneous implant placement.
14. Nerve dissection is included in the fee for the removal of an impacted tooth, complete bony, with unusual surgical complications, as part of that extraction procedure. Otherwise, nerve dissection is not a Benefit.
15. Teledentistry services provided by a Dentist other than Your Contract Dentist are considered Out-of-Network and may result in an out-of-pocket cost to You.

16. X-ray Limitations:

- When the frequencies for the comprehensive radiographic images (D0210) and panoramic radiographic images (D0330) differ, the least restrictive frequency will apply.
- Panoramic images are not considered part of a comprehensive intraoral series.
- Bitewing x-rays of any type are included in the fee of a comprehensive series when taken within 6 months of the comprehensive images.
- Bitewing x-rays are limited to two images for under age 10.
- Image capture procedures are not separately billable services.

17. Implant maintenance procedures and scaling and debridement around single implants, including cleansing of prosthesis and abutments, is included in the fee for the implant restoration, when performed within 12 months of the insertion of the restoration.

18. Removal of an indirect restoration on an implant retained abutment is a part of a subsequent implant procedure.

19. Local anesthesia and regional/or trigeminal block anesthesia are not separately payable procedures.

Exclusions

1. Any procedure that is not specifically listed under *Schedule A*.
2. Any procedure that in the professional opinion of the Contract Dentist:
 - has poor prognosis for a successful result and reasonable longevity based on the condition of the tooth or teeth and/or surrounding structures, or
 - is inconsistent with generally accepted standards for dentistry.
3. As determined by the treating provider not acting on behalf of Us, services solely for cosmetic purposes or for conditions that are a result of hereditary or developmental defects, such as cleft palate, upper and lower jaw malformations, congenitally missing teeth and teeth that are discolored or lacking enamel or required as the result of orthognathic surgery.
4. Porcelain crowns, porcelain fused to metal, cast metal or resin with metal type crowns and fixed partial dentures (bridges) for children under 16 years of age.
5. Lost, stolen or damaged appliances; prosthetic device, full or partial dentures, space maintainers, crowns and fixed partial dentures (bridges) or any duplicative device or appliance.

6. For replacement of existing dentures that are, or can be made serviceable.
7. For prosthetic reconstruction or other services which require a prosthodontist.
8. Procedures, appliances or restoration solely for the purpose of changing vertical dimension; to full mouth rehabilitation, splinting, fillings, oral surgery procedures, orthodontic treatment, restorations, prosthodontic appliances to restore tooth structure lost from attrition, erosion or abrasion, appliances or any other method.
9. Precious metal for removable appliances, metallic or permanent soft bases for complete dentures, porcelain denture teeth, precision abutments for removable partials or fixed partial dentures (overlays, implants, and appliances associated therewith) and personalization and characterization of complete and partial dentures.
10. For diagnostic services and treatment of jaw joint problems by any method. These jaw joint problems include temporomandibular joint disorder (TMD) and craniomandibular disorders, and conditions of the joint linking the jaw bone and the complex muscles, nerves and other tissues related to that joint.
11. Consultations for non-covered Benefits.
12. Dental services received from any dental facility other than the Contract Dentist, an authorized dental specialist, or a Contract Orthodontist except for Emergency Services as described in the Evidence of Coverage.
13. All related fees for admission, use, or stays in a hospital, out-patient surgery center, extended care facility, or other similar care facility.
14. Prescription drugs or nonprescription drugs, home care items, vitamins or dietary supplements.
15. Except for qualifying acute conditions, serious chronic conditions, other condition on which an Out-of-Network Dentist and We reach agreement, and orthodontics which qualify for the orthodontic treatment in progress provision, dental expenses incurred in connection with any dental procedure, started before Your eligibility with the DeltaCare USA Plan are excluded from coverage. Examples of services that would be excluded include: teeth prepared for crowns, root canals in progress, full or partial dentures for which an impression has been taken.
16. As determined by the treating provider not acting on behalf of Us, for elective procedures, including prophylactic extractions of third molars.

17. The following, which are not included as orthodontic Benefits: retreatment of orthodontic cases, changes in orthodontic treatment necessitated by patient non-cooperation, repair of orthodontic appliances, replacement of lost or stolen appliances, placement or removal of temporary anchorage devices, myofunctional therapy, extractions for orthodontic purposes, and treatment in excess of 24 months.
18. Specialist or orthodontic treatment resulting from a prohibited referral. A prohibited referral is when the Contract Dentist directs You to seek specialist or orthodontic care from another dental facility where:
 - the Contract Dentist or a combination of the Contract Dentist and their immediate family owns a beneficial interest in the practice;
 - the Contract Dentist's immediate family owns a beneficial interest of 3 percent or greater in the practice; or
 - the Contract Dentist, the Contract Dentist's immediate family or a combination of the Contract Dentist and their immediate family has a compensation arrangement with the practice.
19. For broken appointments.
20. Dental conditions that are the responsibility of Worker's Compensation or Contractholder's liability insurance. The DeltaCare USA Benefits would be in excess to the third party Benefits and therefore, the Administrator would have the right of recovery for any Benefits paid in excess.
21. For any condition caused by or resulting from declared or undeclared war or act thereof, or resulting from service in the National Guard or in the armed forces of any country or international authority.
22. Orthodontic treatment that is not provided by a licensed Contract Dentist.
23. Services or supplies for sleep apnea.
24. Administration of neuromodulators is not a Benefit.
25. Administration of dermal fillers is not a Benefit.
26. Photobiomodulation therapy.

DeltaCare USA is underwritten by Delta Dental of Pennsylvania, a not-for-profit dental service company.

Can you read this document? If not, we can have somebody help you read it. You may also be able to get this document written in your language. For free help, please call 844-697-0578 (TTY: 711).

¿Puede leer este documento? Si no, podemos encontrar a alguien que lo ayude a leerlo. También puede obtener este documento escrito en su idioma. Para obtener ayuda gratuita, llame al 844-697-0578 (servicio de retransmisión TTY deben llamar al 711). (Spanish)

您能自行閱讀本文件嗎？如果不能，我們可請人幫助您閱讀。您還可以請人以您的語言撰寫本文件。如需免費幫助，請致電 844-697-0578 (TTY: 711)。 (Chinese)

Bạn có đọc được tài liệu này không? Nếu không, chúng tôi sẽ cử một ai đó giúp bạn đọc. Bạn cũng có thể nhận được tài liệu này viết bằng ngôn ngữ của bạn. Để nhận được trợ giúp miễn phí, vui lòng gọi 844-697-0578 (TTY: 711). (Vietnamese)

이 문서를 읽으실 수 있습니까? 읽으실 수 없으면 다른 사람이 대신 읽어드릴 수 있습니다. 한국어로 번역된 문서를 받으실 수도 있습니다. 무료로 도움을 받기를 원하시면 844-697-0578 (TTY: 711)번으로 연락하십시오. (Korean)

Nababasa mo ba ang dokumentong ito? Kung hindi, may tao kaming makakatulong sa iyong basahin ito. Maaari mo ring makuha ang dokumentong ito nang nakasulat sa iyong wika. Para sa libreng tulong, pakitawagan ang 844-697-0578 (TTY: 711). (Tagalog)

Вы можете прочитать этот документ? Если нет, мы можем предоставить вам кого-нибудь, кто поможет вам прочитать его. Вы также можете получить этот документ на своем языке. Для получения бесплатной помощи, просьба звонить по номеру 844-697-0578 (телефон: 711). (Russian)

هل تستطيع قراءة هذا المستند؟ إذا كنت لا تستطيع، يمكننا أن نوفر لك من يساعدك في قراءتها. رجاءً يمكنك أيضاً الحصول على هذا المستند تكميلًا بلغتك المساعدة مجانًا اتصل بـ 844-697-0578 (Arabic) (TTY: 711)

Eske w ka li dokiman sa a? Si w pa kapab, nou ka fè yon moun ede w li l. Ou ka gen posiblite pou jwenn dokiman sa a tou ki ekri nan lang ou. Pou jwenn èd gratis, tanpri rele 844-697-0578 (TTY: 711). (Haitian Creole)

Pouvez-vous lire ce document ? Si ce n'est pas le cas, nous pouvons faire en sorte que quelqu'un vous aide à le lire. Vous pouvez également obtenir ce document écrit dans votre langue. Pour obtenir de l'assistance gratuitement, veuillez appeler le 844-697-0578 (TTY : 711). (French)

Możesz przeczytać ten dokument? Jeśli nie, możemy Ci w tym pomóc. Możesz także otrzymać ten dokument w swoim języku ojczystym. Po bezpłatną pomoc zadzwoń pod numer 844-697-0578 (TTY: 711). (Polish)

Você consegue ler este documento? Se não, podemos pedir para alguém ajudá-lo a ler. Você também pode receber este documento escrito em seu idioma. Para obter ajuda gratuita, ligue 844-697-0578 (TTT: 711). (Portuguese)

Non riesci a leggere questo documento? In tal caso, possiamo chiedere a qualcuno di aiutarti a farlo. Potresti anche ricevere questo documento scritto nella tua lingua. Per assistenza gratuita, chiama il numero 844-697-0578 (TTY: 711). (Italian)

この文書をお読みになりますか?お読みになれない場合には音読ボランティアを手配させていただきます。この文書をご希望の言語に訳したものをお送りできる場合もあります。無料のサポートについては、844-697-0578 (TTY: 711) までお問い合わせください。(Japanese)

Können Sie dieses Dokument lesen? Falls nicht, können wir Ihnen einen Mitarbeiter zur Verfügung stellen, der Sie dabei unterstützen wird. Möglicherweise können Sie dieses Dokument auch in Ihrer Sprache erhalten. Rufen Sie für kostenlose Hilfe bitte folgende Nummer an:

844-697-0578 (Schreibtelefon: 711). (German)

آیا می توانید این متن را بخوانید؟ در صورتی که نمی توانید، ما قادریم از شخصی بخواهیم تا در خواندن این متن به شما کمک کند. همچنین ممکن است بتوانید این متن را به زبان خود دریافت کنید. برای کمک رایگان با این شماره تماس بگیرید: (Persian Farsi) .(711:TTY) 844-697-0578

क्या आप इस दस्तावेज को पढ़ सकते हैं? यदि नहीं, तो हम इसे पढ़ने में आपकी सहायता करने हेतु किसी की व्यवस्था कर सकते हैं। आप इस दस्तावेज को अपनी भाषा में लिखा हुआ भी प्राप्त कर सकते हैं। निश्चल सहायता के लिए, कृपया यहाँ कॉल करें 844-697-0578 (TTY: 711)। (Hindi)

คุณสามารถอ่านเอกสารนี้ได้หรือไม่? หากไม่ได้ เราสามารถหาคนมาช่วยคุณอ่านได้ นอกเหนือจากนี้ คุณยังสามารถรับเอกสารนี้ที่เขียนในภาษาของคุณได้อีกด้วย รับความช่วยเหลือฟรีได้โดยโทรไปที่ 844-697-0578 (TTY: 711) (Thai)

ਕੀ ਤੁਸੀਂ ਇਸ ਦਸਤਾਵੇਜ਼ ਨੂੰ ਪੜ੍ਹ ਸਕਦੇ ਹੋ? ਜੇਕਰ ਨਹੀਂ, ਤਾਂ ਅਸੀਂ ਇਸ ਨੂੰ ਪੜ੍ਹਨ ਵਿੱਚ ਤੁਹਾਡੀ ਮਦਦ ਕਰਨ ਲਈ ਕਿਸੇ ਵਿਅਕਤੀ ਨੂੰ ਲਿਆ ਸਕਦੇ ਹਾਂ। ਤੁਹਾਨੂੰ ਇਹ ਦਸਤਾਵੇਜ਼ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਲਿਖਿਆ ਰੋਇਆ ਵੀ ਪ੍ਰਾਪਤ ਹੋ ਸਕਦਾ ਹੈ। ਮੁਫਤ ਵਿੱਚ ਮਦਦ ਲਈ, ਕਿਰਪਾ ਕਰਕੇ 844-697-0578 (TTY: 711) ਨੂੰ ਕਾਲ ਕਰੋ। (Punjabi)

Դուք կարող եք կարդալ այս փաստաթուղթը: Եթե ոչ, մենք որևէ մեկին կցունենք, ով կօգնի ձեզ կարդալ: Դուք կարող եք նաև այս փաਸտաթուղթը ստանալ գրված ձեր լեզվով: Անվագ օգնության համար խնդրում ենք զանգահարել 844-697-0578 (TTY: 711): (Armenian)

Koj nyeem puas tau daim ntawv no? Yog koj nyeem tsis tau, peb muaj neeg pab nyeem rau koj. Tsis tas li ntawd xwb, tej zaum kuj muab daim ntawv no sau ua koj hom lus tau thiab. Yog yuav thov kev pab dawb, thov hu rau 844-697-0578 (TTY: 711). (Hmong)

តើលាកអ្នកអាជអានធនកសារនេះជានេះ? ហើយសិនមិនអាជីវ យើងអាចឱ្យនរណាម្នាក់ផ្លូវអាចឱ្យលាង កម្មការ លាកអ្នកអាជីវនូនធនកសារនេះជាលាយលក្ខណ៍អក្សរជាតាសាប់លាកអ្នកដែរ។ សម្រាប់ផ្លូវយកតិត្តិផ្លូវ សូមទូរស័ព្ទទៅ 844-697-0578 (TTY: 711)។ (Cambodian)

צ'י קענט איר ליענען דעם דאזיךן דאكومונעט? אויב ניט, עמעצער דא קען איזר העלפן אים צ'ו ליענען. עס איז אויך מגעלע, איז איר קענט באקומוון דעם דאזיךן דאكومונעט אין איזער שפראך. פֿאָר אָוּמִזְעָטָע הַילְּפָעָן קענט אַרְאַנְקְלִינְגְּעָן אַט דֵּי דָאַזְיכָע נָוּמָעָר: (Yiddish) 711 844-697-0578 ס'אַיז דָּא אַנוּמָעָר פֿאָר מַעַנְטָשָׁעָן, וְאַס הַעֲרָן נִיט:

Díísh yíníta'go bíínighah? Doo bíínighahgóó éí nich'i' yídoołtahígíí nihee hólq. Díí naaltsoos t'áá Diné bizaad k'ehjí ályago ałdó' nich'i' ádoolníjílgo bíighah. T'áá jíík'e shíká i'doolwoł nínízingo kojí' béésh holdílnih 844-697-0578 (TTY: 711) (Navajo)

NOTICE OF PROTECTION PROVIDED BY MARYLAND LIFE AND HEALTH INSURANCE GUARANTY CORPORATION

This notice provides a brief summary of the Maryland Life and Health Insurance Guaranty Corporation (the Corporation) and the protection it provides for policyholders and contract holders. This safety net was created under Maryland law, which determines who and what is covered and the amounts of coverage.

The Corporation is not a department or unit of the State of Maryland and the liabilities or debts of the Life and Health Insurance Guaranty Corporation are not liabilities or debts of the State of Maryland.

The Corporation was established to provide protection in the unlikely event that your health maintenance organization or your life, annuity, or health insurance company becomes financially unable to meet its obligations and is taken over by its Insurance Department. If this should happen, the Corporation will typically arrange to continue coverage and pay claims, in accordance with Maryland law, with funding from assessments paid by other insurance companies and health maintenance organizations.

The basic protections provided by the Corporation are:

- Life Insurance
 - \$300,000 in death benefits
 - \$100,000 in cash surrender or withdrawal values
- Health Insurance or Health Benefit Plans
 - \$500,000 for coverage provided by health benefit plans
 - \$300,000 for disability insurance
 - \$300,000 for long-term care insurance
 - \$100,000 for a type of health insurance not listed above, including any net cash surrender and net cash withdrawal values under the types of health insurance listed above
- Annuities
 - \$250,000 in the present value of annuity benefits, including net cash withdrawal values and net cash surrender values
 - With respect to each payee under a structured settlement annuity, or beneficiary of the payee, \$250,000 in present value annuity benefits, in the aggregate, including any net cash surrender and net cash withdrawal values.
- The maximum amount of protection for each individual, regardless of the number of policies or contracts, is:
 - \$300,000 in aggregate for all types of coverage listed above, with the exception of coverage provided by health benefit plans
 - \$500,000 in aggregate for coverage provided by health benefit plans

NOTE: Certain policies and contracts may not be covered or fully covered. For example, coverage does not extend to any portion(s) of a policy or contract that the insurer does not guarantee, such as certain investment additions to the account value of a variable life insurance policy or a variable annuity contract. There are also various residency requirements and other limitations under Maryland law.

To learn more about the above protections, please visit the Corporation's website at www.mdlifega.org, or contact:

Maryland Life and Health
Insurance Guaranty Corporation
6210 Guardian Gateway
Suite 195APG
Aberdeen, Maryland 21005
410-248-0407

Insurance companies, health maintenance organization, and insurance producers are not allowed by Maryland law to use the existence of the Corporation or its coverage to encourage you to purchase any form of insurance or a health benefit plan. When selecting an insurance company or health maintenance organization, you should not rely on Corporation coverage. If there is any inconsistency between this notice and Maryland law, then Maryland law will control.

If you have any questions or need additional information, call or write:

Toll Free
844-697-0578

Administrator:
Delta Dental Insurance Company
Attn: Customer Service
P.O. Box 1803
Alpharetta, GA 30023

deltadentalins.com/statemd