# **HUMAN RESOURCES**

# **Department of Human Resources**

Office of the Secretary

**Social Services Administration** 

**Community Services Administration** 

**Child Care Administration** 

**Operations Office** 

Office of Technology for Human Services

**Local Department Operations** 

**Child Support Enforcement Administration** 

Family Investment Administration

### MISSION

We will aggressively pursue opportunities to assist people in economic need, increase prevention efforts and protect vulnerable children and adults.

# VISION

We envision a Maryland where people independently support themselves and their families and where individuals are safe from abuse and neglect.

# KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. Maryland residents are supported by themselves and their families.

Objective 1.1 Increase the statewide percentage of current support collected by 1% per state fiscal year until we reach 80%.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of current child support paid	63.18%	61.79%*	62,79%	63.79%

Goal 2. Persons in Maryland have access to essential services to achieve independence.

**Objective 2.1** By fiscal year 2006, 97% of elderly and disabled adults served by adult services are living at their maximum level of independence in the community.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of individuals served by adult services				
who remain in the community during the year	97%	98%	97%	97%

Objective 2.2 Ensure that 100% of individuals and families with TCA cases closed due to earnings subsequently receive Food Stamps, Medical Assistance, or Purchase of Care.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of TCA cases closed due to earnings who				
subsequently receive Food Stamps, Medical Assistance, or				
Purchase of Care in the following month	100%	100%	100%	100%

Goal 3. Maryland residents are safe from abuse and neglect.

Objective 3.1 By fiscal year 2006, no more than 7% of victims of maltreatment will have a repeat occurrence.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of children with recurrence				
of maltreatment within 6 months of a first occurrence	8.7%	7.9%	7.0%	7.0%

Note: \*Performance levels are based on Federal Fiscal Year actual data from October 2003 through June 2004, final data pending,

**Objective 3.2** By fiscal year 2006, 99.7% of children in foster and kinship care are not victims of abuse or neglect where the perpetrator is the foster parent or kinship care giver.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Outcome: Percent of children in foster/kinship care who are not				
victims of abuse or neglect where the perpetrator is the foster				
parent or kinship caregiver	99.5%	99.6%	99.7%	99.7%

Objective 3.3 By fiscal year 2006, 96% of adult abuse cases will have no recurrence within six months.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of indicated or confirmed adult abuse cases for				
which there is no recurrence of abuse within 6 months	97.52%	97.79%	96.00%	96.00%

Goal 4. Maryland children live in permanent homes.

**Objective 4.1** By fiscal year 2006, 80% of children who leave foster / kinship care are returned to or placed in a permanent home.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of children who leave foster / kinship care who are				
re-united with family, whose caretaker is awarded custody or				
guardianship, or who are placed for adoption	75%	72%	80%	80%

**Objective 4.2** By fiscal year 2006, the median length of stay for children who enter foster care for the first time will decline to 16 months.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Median length of stay (in months) in out-of-home care				
for children who entered out-of-home care for the first time				
in the preceding fiscal year	17.4	17.0	16.0	16.0

### N00A01.01 OFFICE OF THE SECRETARY – OFFICE OF THE SECRETARY

### PROGRAM DESCRIPTION

The Office of the Secretary provides overall direction and coordination for all programs and activities of the Department of Human Resources. In addition to the Secretary's staff, this program includes the Offices of: Attorney General, Chief of Staff, Communications, Deputy Secretaries, Employment and Program Equity, Inspector General, and Legislative Services.

### MISSION

The Office of the Secretary leads and supports DHR programs and operations that advance the goals of economic independence and protection from abuse and neglect for children and adults in Maryland. The Office accomplishes this by: engaging and motivating coworkers; coordinating department actions; creating and sustaining partnerships; educating and responding to the public; identifying and securing resources; and monitoring Department performance. The Office of the Secretary uses the Balanced Scorecard approach for performance monitoring.

### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. Increase the organizational capacity of the Department to achieve its independence and safety goals.

**Objective 1.1** By fiscal year 2006, 100% of DHR organizations will report having organizational development processes in place.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Percent of DHR organizations reporting having				
organizational development processes in place	*	*	75%	100%

Goal 2. Resolve critical agency-wide issues.

Objective 2.1 By fiscal year 2006, achieve a 25% Minority Business Enterprise (MBE) rate in procurement contract dollars.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Percent of MBE procurement contract dollars	11%	25%(e)	25%	25%

Objective 2.2 By fiscal year 2006, maintain a perfect record of satisfactory DLS audit results for DHR programs.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percent of satisfactory DLS audit reports on DHR programs	100%	100%	100%	100%
Number of repeat high-risk OIG audit findings	11	**	0	**

Note: \* New performance measure for which actual data is not available.

(e) Estimated

<sup>\*\*</sup>Performance is measured every two years.

## N00A01.02 CITIZENS' REVIEW BOARD FOR CHILDREN - OFFICE OF THE SECRETARY

### PROGRAM DESCRIPTION

The Citizens' Review Board for Children (CRBC) program is mandated by Sections 5-535 through 5-549 of the Family Law Article to review the cases of all children in out-of-home placement under DHR in accordance with local plans approved by the Secretary and the State Board in order to determine what efforts are being made to achieve a stable, permanent home for each child; report to juvenile courts on the status of efforts to secure permanent homes for these children; and report annually to the General Assembly on the status of children in out-of-home placement.

Chapters 355 and 356 of the Acts of 1999 authorized the State Board to examine the policies and procedures of State and local agencies and specific cases in order to evaluate their effectiveness in discharging their child protection responsibilities. The Board must issue an annual report and to coordinate its efforts with the State Council on Child Abuse and Neglect, the State Child Fatality Review Team, and local citizen review panels. Under Federal CAPTA amendments of 2003, the State Board must review practices as well as policies and procedures and must conduct outreach to seek public input on the workings of child protection agencies.

### MISSION

Volunteer reviewers monitor child welfare systems and review cases, make findings and recommendations, and advocate to improve the administration of the system and the management of individual cases. As a result, children will be safe; be placed in stable, permanent living arrangements without undue delay; enjoy continuity of relationships; and have the opportunity to develop to their full potential.

### VISION

The child welfare community, General Assembly, other key decision-makers, and the public will look to CRBC for objective reports on vital child welfare programs and for consistent monitoring of safeguards for children. The State of Maryland will investigate child maltreatment allegations thoroughly, protect children from abuse and neglect, give families the help they need to stay intact, place children in out-of-home care only when necessary, and provide placements which meet the needs of the whole child. Casework will combine effective reunification services with expeditious permanent placement of the child.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

**Goal 1** To provide useful and timely information about the thoroughness of child protection investigations and the efforts of child welfare agencies to promote family stability, permanent placement, child safety, and child well-being.

Objective 1.1 During fiscal year 2006, local case review teams or panels will complete reviews for cases under Child Protective Services with indicated maltreatment resulting in a state-wide total of 200 reviews completed

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: State-wide total number of Child Protective Service				
cases reviewed by case review panel/teams	52	66(e)	150	150

Goal 2 Citizen Reviews are coordinated with court reviews and DSS internal case reviews so that children in out-of-home placement receive timely periodic reviews according to applicable laws and regulations.

Objective 2.1 During fiscal year 2006, CRBC local boards will complete 6,200 case reviews on children in out-of-home placement.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of out-of home cases reviewed by local boards	7.080	6.101	6.200	6,200

# N00A01.02 CITIZENS' REVIEW BOARD FOR CHILDREN - OFFICE OF THE SECRETARY (Continued)

**Goal 3.** Findings and recommendations from CRBC regarding permanency planning, placement, and safety are provided to and used by the local departments of social services and the Maryland Judiciary System.

**Objective3.1** During fiscal year 2006, CRBC will receive from local departments of social services signed, timely responses to 75% of the out-of-home-placement case reviews conducted.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcomes: Percent of case reviews with signed, timely				
response from LDSS	35%	36%	57%	75%

**Goal 4.** Permanency planning practice combines effective reunification services with dedication to expeditious permanent placement of the child.

Objective 4.1 During fiscal year 2006, CRBC will report on the proportion of children leaving out-of-home care by reason of reunification, relative placement or adoption and include the results in the annual report and the jurisdictional assessments.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcomes: Proportion of children exiting out- of-home care				
who are re-united with family; whose caretaker is awarded				
guardianship; or who are legally adopted	71%	72¹%	72%	72%

**Objective 4.2** CRBC will report the number of children adopted in a given year. The information will be included in the out-of-home placement annual report and jurisdictional assessments.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of children adopted from out-of-home placement	735	720(e)	1,000	1,000

Objective 4.3 CRBC will report on the percent of children entering out-of-home placement in a given year and exiting within 12 months, 24 months, and 36 months. The information will be included in the out-of-home placement annual report and jurisdictional assessments.

Performance Measures Outcome: Percent of children entering out-of-home placement in a given year & exiting within indicated	2001 Actual	2002 Projection <sup>2</sup>	2003 Estimated <sup>3</sup>	2004 Estimated	2005 Estimated	2006 Estimated
interval Number Entering	4,112	4,135	3,840	3,900	3,900	3,900
Exits percent:	,	,	,	,	<i>'</i>	,
Within first 12 months	49%	48%	48%(p)	48%	48%	48%
Within 24 months	16%	18%(p)	16%(e)	16%	16%	16%
Within 36 months	12%(p)	11%(e)	11%(e)	11%	11%	11%
Percent not leaving within 36 months	23%(p)	23%(e)	25%(e)	25%	25%	25%

<sup>3</sup> Data followed by (e) are estimates.

<sup>&</sup>lt;sup>1</sup>This is estimated based on incomplete data, and may be expected to increase when lagging reports of adoption are complete.

<sup>&</sup>lt;sup>2</sup>Data followed by (p) are projections based on the availability of limited data

# N00A01.02 CITIZENS' REVIEW BOARD FOR CHILDREN - OFFICE OF THE SECRETARY (Continued)

**Objective 4.4** CRBC will monitor and report on the number of children who re-enter placement within one year as a percentage of those who leave.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of children who re-enter placement within one				
year of leaving placement	11.5%	9.5%	9.5%	9.5%

### N00A01.03 COMMISSIONS – OFFICE OF THE SECRETARY

# COMMISSION ON ASIAN PACIFIC AMERICAN AFFAIRS

### PROGRAM DESCRIPTION

The Governor's Commission on Asian Pacific American Affairs serves as an advocacy and advisory body to the Governor, General Assembly and agencies within the Executive Department representing the needs and concerns of Maryland's Asian Pacific American population.

### MISSION

To ensure equal access and equal treatment for the Asian Pacific American community in Maryland for all government services and to insure full participation of Asian Pacific Americans in the State's civic, social economic, health and political affairs.

### VISION

A Maryland where all eligible residents have equal access and opportunity to participate and benefit from government programs and in the State's political and civic affairs.

## KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. To increase outreach to the Asian Pacific American community in Maryland.

Objective 1.1 By June 2006, increase involvement/participation with the Asian Pacific American community.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of festivals, fairs, meetings, and other				
similar events attended	*	21	51	51

Objective 1.2 By June 2006, increase the distribution of written materials provided by the Asian Pacific American Commission to the Asian Pacific American community.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of brochures, pamphlets, reports and other				
informational materials distributed	*	500	1,000	1,500

**Goal 2.** To promote business/economic development with the Asian Pacific American local and international community and the State of Maryland.

Objective 2.1 By June 2006, increase the number of business roundtables.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of business roundtables.	*	3	5	6

Note: \*New performance measure for which actual data was not collected for FY 2003

# N00A01.03 COMMISSIONS - OFFICE OF THE SECRETARY

### COMMISSION ON HISPANIC AFFAIRS

### PROGRAM DESCRIPTION

The Governor's Commission on Hispanic Affairs serves as an advocacy and advisory body to the Governor, General Assembly and agencies within the Executive Department for the needs and concerns of Maryland's Hispanic/Latino population.

### MISSION

The Governor's Commission on Hispanic Affairs will advise government, advance solutions, and serve as a resource to ensure equal access to economic, educational, health, political and social well-being of Hispanics.

### VISION

The Commission envisions a Hispanic community united and empowered to prepare and integrate all its members to be viable and productive citizens.

# KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. To increase information resources for Hispanics/Latinos in Maryland.

Objective 1.1 By Junc, 2006, increase the volume of brochures, pamphlets and other information material provided by the Commission to the Hispanic community.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of Spanish language brochures, pamphlets				
and other information material distributed by the commission	*	*	5,000	7,000

Goal 2. To increase Outreach to Hispanics/Latinos in Maryland.

**Objective 2.1** By June, 2006, increase the number of topic-specific workshops provided by the Commission on issues of importance to the community.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of workshops sponsored	*	3	5	7

Note: \*New performance measure for which actual data was not collected for fiscal year 2003

# N00A01.03 COMMISSIONS – OFFICE OF THE SECRETARY (Continued)

### MARYLAND COMMISSION FOR WOMEN

### PROGRAM DISCRIPTION

The Maryland Commission for Women improves the status of women through its programs and initiatives, which address the Governor's Five Pillars; it disseminates education and legislative resources through its outreach to Maryland women.

### MISSION

The Maryland Commission for Women will advise government, advance solutions, and serve as a statewide resource to promote social, political and economic equality for women and girls.

### VISION

Maryland women and girls have full social, political and economic equality.

# KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

**Goal 1.** To increase the visibility and enhance awareness of the Maryland Commission for Women and its programs to all Maryland women through outreach by establishing a public relations campaign.

Objective 1.1 By June fiscal year 2005, increase the number of Commissioner and Staff attending Local Commission for Women meetings and functions throughout the State.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Outcome: Attendance at local meetings	*	250	300	350

Objective 1.2 By June fiscal year 2005, the total number of information units concerning Maryland women that are provided to the public, will increase by 59% over fiscal year 2004.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Output: Number of units of public information annually	66,324	105,455	167,673	266,601

**Goal 2.** Educate Maryland women about Maryland women's history through the Hall of Fame Event, Hall of Fame web site, Women of Tomorrow Event, and Maryland Women's Heritage Center.

Objective 2.1 By June fiscal year 2005, increase participation in the Hall of Fame Event and Women of Tomorrow Event.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Outcome: Number of applications submitted for Hall of Fame	25	32	40	46
Number of applications submitted for Women of Tomorrow	49	96	120	140

**Goal 3.** To support and help pass the initiatives in the Governor's legislative agenda on issues of importance to Maryland women and coordinate with his legislative staff.

Objective 3.1 By June fiscal year 2005, increase number of Governor's initiatives passed by the State Legislature.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Outcome: Number of Governor's initiatives passed	3	4	5	6

**Note:** \*New performance measure for which data is not available.

### N00B00.04 GENERAL ADMINISTRATION - STATE - SOCIAL SERVICES ADMINISTRATION

### PROGRAM DESCRIPTION

The Social Services Administration supervises child welfare social service programs provided through Maryland's Local Departments of Social Services, that are intended to: prevent or remedy neglect, abuse, or exploitation of children; preserve, rehabilitate or reunite families; help children to begin or continue to improve their well-being; prevent children from having to enter out-of-home care when services can enable them to remain safely in their own homes; and for children who need out-of-home care, provide appropriate placement and permanency services. The Administration is responsible for Child Welfare policy development, training and staff development, monitoring and evaluation of local department programs, and all other aspects of program management.

### MISSION

It is the mission of the Social Services Administration to support and enable Local Departments of Social Services, in cooperation with community partners, to employ strategies to prevent child abuse and neglect, protect vulnerable children, support family stability and promote customer independence.

### VISION

The Social Services Administration envisions a Maryland where all children have permanent homes, where children are safe from abuse and neglect, and where families are self-sufficient.

### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Children served by the Department reside in permanent homes.

**Objective 1.1** By fiscal year 2006, 80% of children who leave foster/kinship care annually are returned to or placed in a permanent home.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of children who leave foster/kinship care who are reunited with family, whose caretaker is awarded custody				
or guardianship, or who are placed for adoption	75%	72%	80%	80%

Objective 1.2 By fiscal year 2006, 1,000 adoptions of children placed by the Department are finalized annually.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: The number of children leaving				
foster/kinship care whose adoption is finalized	766	820(c)	1,000	1,000

Objective 1.3 By fiscal year 2006, 65% of the children exiting foster/kinship care through reunification do so within 12 months.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of children who exit foster/kinship care				
through reunification within 12 months of entry	50%	55%	65%	65%

Note: (e) - estimated

# N00B00.04 GENERAL ADMINISTRATION – STATE - SOCIAL SERVICES ADMINISTRATION (Continued)

Objective 1.4 By fiscal year 2006, 32% of children exiting foster/kinship care through adoption do so within 24 months.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of children in foster/kinship care who are				
adopted or are placed for adoption within 24 months of entry	26%	20%	32%	32%

**Objective 1.5** By fiscal year 2006, no more than 8.6% of foster/kinship care entries are re-entries within 12 months of a prior episode.

	2003	2004	2005	2000
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of children entering foster/kinship				
care who re-enter within 12 months of a prior episode	8.7%	9.3%	8.6%	8.6%

Goal 2. Children served by the Department are safe from abuse and neglect.

Objective 2.1 By fiscal year 2006, no more than 7% of victims of maltreatment will have a repeat occurrence.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of children with recurrence of maltreatment				
within 6 months of a first occurrence	8.7%	7.9%	7.0%	7.0%

**Objective 2.2** By fiscal year 2006, 93% of children remain with their families at least one year after receiving in-home family services from the Department that are designed to keep the family intact.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of children receiving in-home family services				
(Continuing Child Protective Services and Family Preservation				
Services) that are not placed in foster/kinship care within one year				
after the end of service	92.8%	94.0%	93.0%	93.0%

**Objective 2.3** By fiscal year 2006, 99.7% of children in foster and kinship care are not victims of abuse or neglect where the perpetrator is the foster parent or kinship caregiver.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of children in foster/kinship that				
are not victims of abuse or neglect where the				
perpetrator is the foster parent or kinship caregiver	99.5%	99.6%	99.7%	99.7%

Goal 3. Children served by the Department receive appropriate social services consistent with their overall well being.

Objective 3.1 By fiscal year 2006, the median length of stay for children who enter out-of-home care for the first time will decline to 16 months.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: The median length of stay (in months) in out-				
of-home care for children who entered out-of-home care				
for the first time in the preceding fiscal year	17.4	17.0	16.0	16.0

# N00C01.01 GENERAL ADMINISTRATION-COMMUNITY SERVICE ADMINISTRATION

### PROGRAM DESCRIPTION

The Office of the Executive Director (General Administration) provides central direction for all Community Services Administration programs and for several advisory and advocacy bodies.

### MISSION

The Community Services Administration (CSA) delivers quality programs and services fostering independence and safety for individuals and families in their communities. CSA works in partnership with local Departments of Social Services and Maryland's community-based and faith-based organizations by providing leadership and resources.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE INDICATORS

Goal 1. Individuals and families in crisis will have their needs met through emergency services.

Objective 1.1 During fiscal year 2006, increase the percentage (or number) of individuals and families served by CSA whose crisis needs are met. (Estimates listed below provide specific quantified program targets for 2006.)

	2003	2004	2005	2006
Performance Measures:	Actual	Actual	Estimated	Estimated
Outcomes: Number of new crime victims receiving community based				
support services to alleviate the immediate crisis, enhance victims'				
safety and help stabilize their lives after victimization through the				
Victim's Services Program	44,850	44,170	45,000	45,000
Percent of households for whom eviction prevention payments were				
made who retain housing for 3 mos.	70%	70%(e)	70%	70%
Percent of women and children who received emergency shelter				
and related services and moved into a more stable environment	58%	49%	50%	50%

Goal 2. Individuals and families will have their safety needs met.

Objective 2.1 During fiscal year 2006, increase the percent (or number) of individuals and families served by CSA who are in safe settings.

	2003	2004	2005	2006
Performance Measures:	Actual	Actual	Estimated	Estimated
Outcomes: Percent of domestic violence victims receiving				
counseling who have, at case closing, completed the				
appropriate steps to have a safety plan ready for implementation,				
if needed	*	78%	75%	75%
Percent of indicated or confirmed Adult Services adult				
abuse cases for which there is no recurrence within six months	97.52%	97.79%	96.00%	96.00%
Number of eligible households that enroll in Universal				
Services Protection Program	63,146	69,470	70,000	70,000

Note: \*New performance measure for which data is not available

# N00C01.01 GENERAL ADMINISTRATION-COMMUNITY SERVICE ADMINISTRATION (Continued)

Goal 3. Individuals and families served by CSA achieve their maximum level of economic and personal independence.

Objective 3.1 During fiscal year 2006, increase the percentage (or number) of individuals and families served by CSA who are able to live independently.

	2003	2004	2005	2006
Performance Measures:	Actual	Actual	Estimated	Estimated
Outcomes: Percent of individuals served by Adult				
Services that remain in the community during the year	97.36%	98.42%	97.00%	97.00%
Number of individuals diverted or discharged from a nursing				
facility into home and community based				
services provided through the Living at Home:				
Maryland Community Choices waiver program	443	449	440	440
Number of individuals served by the Attendant Care Program who				
are able to continue living and/or working in the community	112	124	118	118

Objective 3.2 During fiscal year 2006, increase the percent (or number) of individuals served by CSA employment related programs who obtain and retain employment.

2003	2004	2005	2006
Actual	Actual	Estimated	Estimated
85%	88%	85%	85%
609	255	520	520
	Actual 85%	Actual Actual 85% 88%	Actual Actual Estimated 85% 88% 85%

# N00C01.03 MARYLAND OFFICE FOR NEW AMERICANS – COMMUNITY SERVICES ADMINISTRATION

### PROGRAM DESCRIPTION

The Maryland Office for New Americans (MONA) manages a federally funded refugee resettlement program that provides cash, medical assistance and social services (employment services, English Language and cross-cultural training, skills training, and support services) to refugees and asylees residing in the State. Services lead to a refugee's and asylee's early economic independence and social adjustment. MONA also helps legal foreign-born residents successfully complete the naturalization process.

### MISSION

To provide services to ensure that refugees and asylees in Maryland become economically self-sufficient and to assist refugees, asylees, and immigrants in their adjustment to mainstream society.

### VISION

MONA envisions Maryland as a safe haven for refugees, asylees, and immigrants where they can build a better future and strengthen the state's economic and social fabric.

### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Assist refugees and asylees to attain early economic independence

**Objective 1.1** Place 80% of refugees registered for employment services during fiscal year 2006 in unsubsidized employment.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of individuals in employment services caseload	686	797	670	670
Outcomes: Percent of employment caseload placed into jobs	73%	68%	80%	80%
Percent of full-time placements with health benefits	84%	84%	90%	90%
Average hourly wage	\$8.24	\$8.07	\$8.24	\$8.25

Objective 1.2 Ensure 85% of refugees and asylees placed in jobs during fiscal year 2006 are employed on the 90<sup>th</sup> day.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of individuals who are employed on the 90th day	85%	88%	85%	85%

Goal 2. Assist refugees and asylces to attain early social adjustment.

**Objective 2.1** Ensure that 75% of refugees and asylees registered for English Language and cross-cultural instruction during fiscal year 2006 complete at least one level of training.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of individuals in English and cross-cultural				
training caseload	624	762	600	600
Outcome: Percent of English & cross-cultural training caseload				
completing training	76%	78%	75%	75%

Goal 3. Increase the number of foreign-born residents who successfully complete the naturalization process.

Objective 3.1 Ensure that 75% of foreign-born residents registered for citizenship classes during fiscal year 2006 complete at least one level of training.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of individuals in citizenship training caseload	661	470	400	400
Outcome: Percent of citizenship training caseload completing training	75%	75%	75%	75%

### N00C01.04 LEGAL SERVICES – COMMUNITY SERVICES ADMINISTRATION

### PROGRAM DESCRIPTION

The Maryland Legal Services Program (MLSP) provides the legal representation for children in Child in Need of Assistance (CINA) and Termination of Parental Rights (TPR) proceedings and disabled indigent adults in Adult Public Guardianship proceedings across the State of Maryland. Services are provided by contracting with legal business management organizations that provide effective legal counsel, or when there is a conflict of interest, by way of court appointed private attorneys.

### MISSION

To protect the legal rights and interests of DHR's children and adult customers in legal proceedings by providing effective legal counsel.

### VISION

We envision a strong Maryland where the legal rights of its population are fully protected.

### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. To provide quality legal representation to children in CINA and TPR cases and adults in Guardianship cases.

Objective 1.1 By 2006, increase the level of attorney and client interaction to an average of 4 in-person contacts and up to 6 hours per client.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Average number of in-person contacts for adult and CINA case	s 3	3	4	4
Average hours per case for adult and CINA cases	5	6	6	6

Objective 1.2 By 2006, maintain the number of MLSP service contractors as a percent of all MLSP-funded CINA and adult guardianship cases (rather than court-appointed attorneys) at 98%.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Efficiency: Percent of MLSP CINA and Adult guardianship cases				
handled by contractors	98%	98%	98%	98%
Outputs: Number of eligible child clients	18,395	18,422	19,590	20,762
Number of adult clients served	1,436	1,377	1,445	1,517

Objective 1.3 During 2006, increase to 94% the legal quality of representation by MLSP service contractors in each jurisdiction.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of Maryland jurisdictions reporting quality				
representation	81%	92%	92%	94%

### N00C01.05 SHELTER AND NUTRITION -- COMMUNITY SERVICES ADMINISTRATION

### PROGRAM DESCRIPTION

The Shelter and Nutrition Program includes departmental initiatives to provide emergency shelter, transitional housing, emergency food, housing counseling, supportive services, and related activities for homeless persons and persons at risk of becoming homeless. The program includes the following subprograms: Emergency and Transitional Housing and Services Program; Housing Counseling Program; Service-Linked Housing Program; the Homeless Women-Crisis Shelter Home Program (budgeted in N00C01.11); The Emergency Food Assistance Program; Maryland Emergency Food Program; the Meal Delivery to Patients with AIDS Program; and the Statewide Nutrition Assistance Program. The Homelessness Prevention Program is also administered by this office but is budgeted through the Family Investment Administration. This office continues to support the efforts of local jurisdictions in applying for funds under the Supportive Housing Program of the Department of Housing and Urban Development. This effort also includes support for the implementation of a statewide Homeless Management Information System. The program administers statewide freezing weather plans, conducts an annual comprehensive data collection from emergency and transitional shelters, and provides an annual report on the status of homelessness in Maryland. This office provides lead staff support for the Governor's Interagency Council on Homelessness, formed to coordinate the state's efforts to end homelessness. Additionally, the program staffs the Governor's Advisory Board on Homelessness, which advises the Department on funding allocations and policy issues relating to homelessness, and the State Advisory Council on Hunger, which focuses on hunger and nutrition issues.

### MISSION

To end hunger and homelessness in Maryland using the provision of food, emergency shelter, transitional housing, permanent housing, and supportive services administered through collaborative partnerships with federal and state programs and local governments, local Departments of Social Services, community-based organizations, the faith community and consumers.

### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

**Goal 1.** To direct emergency resources to address the immediate needs of hungry and/or homeless persons for shelter, food and related services.

Objective 1.1 Annually support 85,000 bednights of emergency shelter for homeless persons.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Outcome: Number of bednights of emergency shelter provided				
for homeless persons.	91,933	90,000(e)	85,000	85,000

Objective 1.2 Annually, distribute 1,630,000 meals and 460,000 bags of food to needy persons through the Maryland Emergency Food Program.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Outcomes: Number of meals distributed to hungry Marylanders	1,858,040	1,750,000(e)	1,630,000	1,630,000
Number of bags of food distributed to hungry Marylanders	524,093	500,000(e)	460,000	460,000

**Goal 2.** To provide long-term solutions to the problem of homelessness by preventing new incidences of homelessness, and providing services that move homeless households into more stable housing.

**Objective 2.1** Annually, through the Emergency and Transitional Housing Services Program, support 115,000 bednights of transitional housing to homeless persons.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Outcome: Number of bednights of transitional housing				
provided for homeless persons	130,441	125,000(e)	115,000	115,000

# N00C01.05 SHELTER AND NUTRITION – COMMUNITY SERVICES ADMINISTRATION (Continued)

Objective 2.2 Annually, prevent 2,000 imminent household evictions through cash grants for unpaid rent/utilities, with 70% of these households retaining their housing for at least 3 months.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Outcomes: Number of evictions prevented through cash grants	3,088	2,700(e)	2,000	2,000
Percent of households for whom eviction prevention				
payments were made who retain housing for 3 months	70%	70%(e)	70%	70%

Objective 2.3 Annually, assist 2,000 vulnerable households to maintain their existing housing for the duration of the Service Linked Housing Program year, through linkages to support services.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Outcome: Number of vulnerable households that maintained				
their existing housing through linkages to support services	2,347	2,200(e)	2,000	2,000

Objective 2.4 Annually, ensure that at least 500 households who receive housing counseling because of homelessness or risk of homelessness obtain permanent housing, with 75% of those households retaining their housing for at least three months.

----

----

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Output: Number of households receiving housing counseling				
because of homelessness or risk of homelessness who obtain				
permanent housing	625	575	500	500
Outcome: Percent of persons receiving housing counseling				
who maintained permanent housing for 3 months	93%	85%	75%	75%

Note: (e) Estimated

### N00C01.07 ADULT SERVICES - COMMUNITY SERVICES ADMINISTRATION

### PROGRAM DESCRIPTION

Adult Services, through local departments of social services and community based agencies, provides services to the elderly and individuals with disabilities. This service delivery system protects vulnerable persons, promotes self-sufficiency, and avoids or delays unnecessary institutional care. Adult Services is committed to services delivered in a manner that maximizes a person's ability to function independently. The programs of the Office of Personal Assistance Services supports the Supreme Court's Olmstead decision by offering adults with disabilities a wide range of community and home based services in the least restrictive environment. Additionally, the Office of Community Initiatives, through its local partners, provides employment and services programs designed to promote the positive involvement of fathers in the lives of children. Initiatives' supporting the reduction of non-marital births through abstinence from sexual activity for elementary and secondary schools and home visitation with first-time parents are also housed in this office.

### MISSION

Through partnerships with families, communities, businesses, public and private agencies and cooperation with local departments, Adult Services promotes customer independence, protects vulnerable adults, and supports fathers' involvement with children and non-marital birth reduction efforts.

### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Individuals served by adult services are safe from abuse (including neglect, self-neglect and exploitation).

Objective 1.1 By fiscal year 2006, 96% of adult abuse cases will have no recurrence in six months.

2005 2006
nated Estimated
4,400 4,500
2,300 2,400
.00% 96.00%

Goal 2. Individuals served by adult services achieve their maximum level of independence.

**Objective 2.1** By fiscal year 2006, 97% of elderly and disabled served by adult services are living at their maximum level of independence in the community.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Number of adults receiving case management services	36,347	33,593	32,000	32,000
Outcome: Percent of individuals served by adult services who				
remain in the community during the year	97.36%	98.42%	97.00%	97.00%

Objective 2.2 By fiscal year 2006, 98% of individuals with disabilities in the Living at Home: Maryland community Choices waiver who are discharged or diverted from a nursing facility will remain independent in the community.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Number of individuals diverted or discharged from a				
nursing facility into home and community-based services	433	449	440	440
Percent of individuals diverted or discharged				
from a nursing facility who remain in the community	*	98%	98%	98%

# N00C01.07 ADULT SERVICES - COMMUNITY SERVICES ADMINISTRATION (Continued)

Objective 2.3 By fiscal year 2006, the Attendant Care Program (ACP) will provide services for 118 individuals, enabling 99% of them to live and work in the community.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcomes: Number of individuals served by the ACP who are				
able to continue living and/or working in the community	112	124	118	118
Percent of individuals served by the ACP who live and work in				
the community	*	99%	99%	99%

Note: \*Denotes new indicators for which there are no actual figures

### N00C01.11 VICTIM SERVICES – COMMUNITY SERVICES ADMINISTRATION

### PROGRAM DESCRIPTION

The Office of Victim Services (OVS) includes departmental initiatives to provide an environment of greater safety and to help stabilize the lives of victims of crime and their families, especially for victims of domestic violence, rape, sexual assault and child abuse; and to provide other needed services to assist victims in crisis and in transition. The program also includes initiatives to address the special needs of displaced homemakers after separation from their income source and to meet the needs of unemployed and underemployed persons to increase their opportunity for stable employment. The program includes the following seven subprograms: Victims of Crime Assistance Program, Domestic Violence Program, Rape Crisis Program, Crisis Response, Disaster Relief Fund, Displaced Homemaker Program, Project Retain and the Women's Crisis Shelter Program. The Office of Victim Services uses state and federal sources of funding to purchase services for each of these subprograms from community-based providers in all regions of the state.

### MISSION

To meet the needs of victims in crisis and transition, the needs of former TANF customers that have exited to work and need assistance in maintaining employment and job advancement, and the needs of unemployed and underemployed individuals qualifying as displaced homemakers.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. To provide community based support services to victims of domestic violence, rape/sexual assault, child abuse and other crimes to alleviate the immediate crisis, enhance victims' safety and help stabilize their lives after victimization.
 Objective 1.1 During fiscal year 2006, OVS will provide community based support services to 45,000 new crime victims to

Objective 1.1 During fiscal year 2006, OVS will provide community based support services to 45,000 new crime victims to alleviate the immediate crisis, enhance victims' safety and help stabilize their lives after victimization.

2003	2004	2005	2006
Actual	Actual	Estimated	Estimated
44,850	44,170	45,000	45,000
	Actual	Actual Actual	Actual Actual Estimated

**Objective1.2** During fiscal year 2006, 70% of domestic violence victims receiving counseling services will have, at case closing, completed the appropriate steps to have a safety plan in place ready for implementation, if needed.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Outcome: Percent of domestic violence victims, who have, at a				
case closing, completed the appropriate steps to have a safety				
plan ready for implementation, if needed	*	78%	75%	75%

Objective 1.3 During fiscal year 2006, 55% of rape and sexual assault/abuse victims receiving counseling services will have, at case closing, reached their short term goals to alleviate the immediate crisis, as outlined in their treatment.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Outcome: Percent of rape/sexual assault/abuse victims				
who have, at case closing, reached their short term goals				
to alleviate the immediate crisis	*	*	50%	55%

Note: \* New performance measure for which data is not available

# N00C01.11 VICTIM SERVICES - COMMUNITY SERVICES ADMINISTRATION (Continued)

**Goal 2.** To assist individuals who qualify as displaced homemakers and are attempting to enter or re-enter the workforce through life skills counseling, career counseling, education, training and job placement.

Objective 2.1 In fiscal year 2006, provide life management counseling services to 2,000 new and ongoing displaced homemaker

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Output: Number of new and ongoing displaced homemakers				
receiving life management counseling services	2,228	677	1,800	2,000

Objective 2.2 In fiscal year 2006, 520 new and ongoing displaced homemakers receiving services will obtain job placement.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Output: Number of new and ongoing displaced homemakers				
receiving career counseling services	2,169	1,665	2,000	2,000
Number of new and ongoing displaced homemakers				
receiving career path services	1,254	389	910	910
Number of new and ongoing displaced homemakers				
receiving job-training services	250	502	1,100	1,100
Outcome: Number of new and ongoing displaced homemakers				
who obtained employment during the fiscal year	123	255	520	520

Goal 3. To address the immediate needs of homeless women and their children for shelter, food and related services.

Objective 3.1 Annually, provide emergency shelter and related services to 1,800 homeless women and their children

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Outcome: Number of homeless women and their children				
receiving emergency shelter and related services	2,107	2,890	1,800	1,800

**Objective 3.2** Annually, 50% of homeless women receiving emergency shelter and related services will move from the emergency shelter into a more stable living environment.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Outcomes: Percent of women and children who moved into a				
more stable living environment	58%	49%	50%	50%

# N00C01.12 OFFICE OF HOME ENERGY PROGRAMS (OHEP) – COMMUNITY SERVICES ADMINISTRATION

### PROGRAM DESCRIPTION

The Office of Home Energy Programs (OHEP) administers home energy assistance programs using local agencies in each jurisdiction in the State. These programs provide services for low-income families vulnerable to the costs of high energy consumption, relative to their income, and associated health and safety risks. These services include: direct cash payments (benefits); indirect assistance (budget counseling, vendor arrangements, referrals, etc); and non-cash assistance (energy heating/cooling equipment repair/replacement). OHEP administers the following programs:

- The Maryland Energy Assistance Program (MEAP) under the federal Low-Income Home Energy Assistance Program
  Block Grant (LIHEAP) that provides: financial assistance for home energy costs for low-income citizens, crisis assistance
  services, and furnace repair/replacements.
- The Electric Universal Services Program (EUSP) was enacted by the Legislature in 1999. The program was developed to help low-income electric customers pay their electric bills by making them more affordable. Services are available to: help pay past due bills (on a one time only basis) and help customers have more affordable regular bills.
- The Utility Services Protection Program (USPP), a program of the Public Service Commission, requires the state's utilities to provide a winter shutoff protection to customers who are eligible for MEAP benefits. USPP applications are taken by OHEP's agencies on behalf of utilities. The utilities establish a budget billing plan for USPP enrollees. Customers who make regular USPP payments obtain winter shutoff protection.

### MISSION

To assist low-income energy cost burdened households, particularly those with the lowest incomes, that pay a high proportion of household income for home energy, to:

- meet their long-term need for affordable home energy;
- · meet their immediate home energy needs in the context of energy crises; and
- reduce their need for energy consumption as well as provide health and safety protection from inefficient or inoperable residential structures or energy devices.

## KEY GOALS OBJECTIVES AND PERFORMANCE MEASURES

**Goal 1.** To provide access to OHEP's benefits/services to as many low-income eligible households as possible as a means to help them reduce their home energy cost burden.

Objective 1.1 During fiscal year 2006, provide access to OHEP's unified application for MEAP, EUSP, USPP benefits to 34% of the total low-income eligible households in the state with income below 150% of the federal poverty guidelines.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Percent of eligible households certified for MEAP benefits	28.0%	28.9%	28.9%	28.9%
Percent of eligible households certified for EUSP Bill				
payment benefits	25.1%	26.2%	26.6%	26.6%
Percent of eligible households certified for EUSP Arrearage				
payments	1.3%	1.8%	1.6%	1.6%
Aggregated number of units of cash benefits paid to eligible				
households (all three programs)	151,193	158,322	158,570	158,570

Note: \* Total eligible population below 150% of OMB poverty guidelines as reported in the 2000 Census was 278,129 households in Maryland. All percentage calculation in this table use this number as the divisor.

# N00C01.12 OFFICE OF HOME ENERGY PROGRAMS (OHEP) – COMMUNITY SERVICES ADMINISTRATION (Continued)

Objective 1.2 During fiscal year 2006, increase the number of eligible households establishing budget billing payment arrangements and obtaining winter shutoff protection upon enrollment in the Utility Services Protection Program (USPP).

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcomes: Number of eligible households that enroll in USPP	63,146	69,470	70,000	70,000

**Goal 2.** To meet the immediate home energy needs of eligible households experiencing energy related crises by preventing or remedying off-service or out-of-fuel emergencies.

Objective 2.1 During fiscal year 2006, provide 1,200 energy crisis MEAP grants.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcomes: Number of energy crisis MEAP grants and services	1,229	1,240	1,200	1,200

# N00D01.01 GENERAL ADMINISTRATION – CHILD CARE ADMINISTRATION

### PROGRAM DESCRIPTION

The Child Care Administration (CCA) sets standards to ensure the safety of children in child care, regulates all child care centers and family child care homes and encourages the development of additional child care facilities and quality improvements through collaboration with other agencies and community organizations. The CCA supports the delivery of Purchase of Care services by Family Investment staff in local departments of social services through the development and management of resources, the development of regulations and policies, monitoring and technical support.

### MISSION

The Child Care Administration fosters the development of a child care system that meets the needs of Maryland's families for safe and appropriate child care and helps low-income families obtain child care to support their efforts to achieve and maintain economic independence.

#### VISION

Maryland's families can easily find quality child care that is convenient and affordable and meets the needs of their children.

# KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

### Goal 1. Child care is safe.

Objective 1.1 At least 95% of all regulated child care facilities comply with critical health and safety standards.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of facilities in compliance				
with critical health and safety standards	96.5%	96.7%	95.0%	95.0%

## Goal 2. Child care is available and meets the needs of children and families.

**Objective 2.1** In fiscal year 2006, increase the ratio of regulated child care slots to the number of children under 12 with mothers in the workforce to a ratio of 1:2.60.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Number of child care slots in relation to				
number of potential users (children under age 12				
with mothers in the workforce)	1:3.07	1:3.05	1:2.60	1:2,60

**Objective 2.2** In fiscal year 2006, increase by 2% over the 2003 actual number of slots for child and infant care and care during non-traditional hours.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Number of slots for infant care and care				
during non-traditional hours	32,444	33,865	33,092	33,092

# N00D01.01 GENERAL ADMINISTRATION - CHILD CARE ADMINISTRATION (Continued)

Goal 3. Child care providers pursue professional development to improve the quality of child care.

**Objective 3.1** By fiscal year 2006, 12% of all child care providers are participating in the Maryland Child Care Credential program.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Percent of child care providers participating				
in the credentialing program	6.8%	9%	10%	12%

Objective 3.2 In fiscal year 2006, 85% of all child care providers participating in the Maryland Child Care Credential program at Level Two or higher meet cash bonus requirements for achieving and maintaining advanced levels of education, experience and professional development.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Percent of participating providers earning a cash				
reward for achieving and maintaining advanced levels of				
education, experience and professional involvement*	48%	70%	85%	85%

Note: \*Must work in field 12 months following the issuance of advanced credentials to qualify for eash awards.

# N00E01.01 DIVISION OF BUDGET, FINANCE AND PERSONNEL - OPERATIONS OFFICE

### PROGRAM DESCRIPTION

The Division supports the programs of other Departmental units through the management and control of fiscal and personnel systems.

### MISSION

To provide quality support services by aggressively seeking to maximize financial and technical resources, providing leadership in financial and personnel matters, prudently managing funds and empowering DHR central office, local departments of social services and community partners to ensure effective and efficient delivery of services.

### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. Improve customer services provided to DHR Central office, local department of social services and community partners.

Objective 1.1 Fiscal year 2005 and each subsequent year, customer service ratings will maintain a greater than 4.5 overall average (rating 1 low to 5 high).

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Customer service response overall experience				
ratings divided by total number of customer				
service responses received	4.0	4.2	4.5	4.5

Goal 2. Secure, allocate, expend and report fiscal resources accurately and timely.

Objective 2.1 Fiscal year 2005 and each subsequent year, budget requests will be linked directly to DHR's MFR objectives.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcomes: Total general fund budget dollars requested				
minus dollars rejected due to MFR divided by total				
general fund budget dollars requested	100%	100%	99%	99%

Goal 3. Provide a high quality workforce of DHR employees.

Objective 3.1 Fiscal year 2005 and each subsequent year, 70% of exempted vacant positions will be filled within a sixmonth timeframe. During the cost containment hiring freeze, 85% of exempted vacancies will be filled within 3 months of receiving the exemption authorization.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Total vacant positions filled within 6 months in current				
fiscal year divided by the sum of total vacant positions	88%	73%	70%	70%

Objective 3.2 All employees will receive an End of Cycle PEP evaluation (based on the Entry on Duty Date).

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Total number of employee PEP ratings received				
in the current fiscal year divided by the total number				
of PEP ratings due in the fiscal year	82.7%	82.5%	100%	100%

### N00E01.02 DIVISION OF ADMINISTRATIVE SERVICES – OPERATIONS OFFICE

### PROGRAM DESCRIPTION

The Division of Administrative Operations (DAO) is a high performance organization that provides services critical to the infrastructure of the Department of Human Resources. DAO provides core administrative services to the DHR as well as disaster relief/emergency response statewide. The DAO administers Statewide: The Central Distribution Center, Emergency Operations (statewide Disaster Recovery), Fleet and Forms management, Graphics Media Center, Asset Management and Stockroom, Mail Operations, Warehousing, Real Estate (Procurement, construction, remodeling and lease management). Records Management and Risk Management. It also administers the DHR Central Facility and DHR Central Parking

### MISSION

The Division of Administrative Operations ensures the accomplishment of the Department's goals by providing support and emergency services to DHR and its customers.

### VISION

We envision a Division of Administrative Operations that assures a safe and high quality environment for DHR personnel and customers.

# KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. Provide a professional, well-designed and safe physical work environment.

Objective 1.1 By fiscal year 2006, 99% of DHR-leased office space will conform to DGS standards.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Percent of DHR-leased office spaces that conform				
to DGS standards	93%	84%	95%	99%

Goal 2. Reduce the cost associated with the use of privately owned vehicles by DHR employees.

Objective 2.1 By fiscal year 2006, reduce the Privately Owned Vehicle (POV) reimbursement to DHR employees by 10%.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Amount of POV Reimbursements	\$958,560	\$645,478	\$613,204	\$582,544

Goal 3. Reduce the cost of work-related injuries to DHR employees.

**Objective 3.1** By fiscal year 2006, reduce work related injury costs by 18%.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Amount paid in claims (2002 = \$657,134)	\$101,736	\$152,526	\$140,324	\$129,098

Goal 4. Provide timely delivery of products from the Graphics Media Center to customers.

Objective 4.1 By fiscal year 2006, provide 80% timely delivery of products.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs/Quality: Percent of print jobs delivered on time	84%	85%	85%	85%

# N00F00.04 GENERAL ADMINISTRATION - OFFICE OF TECHNOLOGY FOR HUMAN SERVICES

### PROGRAM DESCRIPTION

The Office of Technology for Human Services (OTHS), under the direction of the Chief Information Officer (CIO), is responsible for the overall management and direction of the department's information systems. This includes responsibility for computer applications and systems, computer and communication equipment, computer peripheral equipment, telephone systems and equipment, ancillary facility and support equipment, and consumables and supplies. The scope encompasses DHR locations in every jurisdiction Statewide. In addition, the CIO serves as the principal information technology advisor to the Secretary, Deputy Secretaries, and Executive Staff of the department.

### MISSION

We will provide quality information technology products, services, and tools to enable DHR to better serve its customers, empower its workers, and meet the needs of its stakeholders.

### VISION

We envision an OTHS organization that provides quality customer service through reliable and technically sound information technology that is supported by a highly skilled professional staff.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Ensure delivery of high quality products and services responsive to the changing needs of DHR and its customers. Objective 1.1 By July 2005, the average wait time for incoming Help Desk calls is 60 seconds.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Wait time for incoming Help Desk calls in seconds	*	16	60	60

Objective 1.2 By July 2005, the average length of a call to the Help Desk is 3 minutes.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Length of call to Help Desk in minutes	*	2,09	3.0	3.0

Objective 1.3 By July 2005, 60% of problems are resolved on first contact with Help Desk.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Problems resolved on first contact with Help Desk	*	51%	60%	60%

Goal 2. Ensure the access and availability of information systems that readily meet the business needs of DHR. Objective 2.1 By July 2005, mainframe DHR systems are up and available to users 99% of the time.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of the scheduled time that				

99% 99% mainframe systems are available 99% 99%

Note: \*New performance measure for which data is not available

### N00G00.01 FOSTER CARE MAINTENANCE PAYMENTS – LOCAL DEPARTMENT OPERATIONS

### PROGRAM DESCRIPTION

The Foster Care Maintenance Payments program enables Maryland children who cannot remain in the care of their parents, legal guardians, or caretakers to receive care in alternate settings. In addition, the local departments provide services to the families of children in Foster Care to facilitate stabilization and reintegration of the child back into the family when it is in the best interest of the child and facilitates the achievement of a permanent family situation for a child who is placed in Foster Care. The program includes payments to foster family homes, group homes, and residential facilities for neglected or dependent children and financial subsidies paid on behalf of special needs children when adoption without a subsidy has not proven feasible.

### MISSION

Local Departments of Social Services, in cooperation with community partners, will employ strategies to prevent child abuse and neglect, protect vulnerable children, support family stability and promote customer independence.

### VISION

The Foster Care Maintenance program envisions a Maryland where all children have permanent homes, where children are safe from abuse and neglect, and where families are self-sufficient.

# KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Children served by the Department reside in permanent homes.

**Objective 1.1** By 2006, 80% of children who leave foster/kinship care annually are returned to or placed in a permanent home.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of children who leave foster/kinship care who				
are reunited with family, whose caretaker is awarded custody				
or guardianship, or who are placed for adoption	75%	72%	80%	80%

Objective 1.2 By 2006, 1,000 adoptions of children placed by the Department are finalized annually.

Performance Measures	2003 Actual	2004 Actual	2005 Estimated	2006 Estimated
Outcome: The number of children leaving foster/kinship care				
whose adoption is finalized	766	820(e)	1,000	1,000

Note: (e) Estimated

# N00G00.02 LOCAL FAMILY INVESTMENT PROGRAM—LOCAL DEPARTMENT OPERATIONS

### PROGRAM DESCRIPTION

The Family Investment program in the local departments of social services assists customers in finding jobs and determines eligibility for cash assistance, food stamps, purchase of child care, public assistance to adults, and medical assistance. Local departments also determine eligibility for Refugee Assistance.

### MISSION

Local departments of social services, in cooperation with the DHR Central Office and community partners, assist people as they move toward and sustain economic self-sufficiency.

# KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

**Goal 1.** Move families with an employable parent and no children under one toward a speedy and lasting exit from Temporary Cash Assistance (TCA).

**Objective 1.1** To ensure at least 40% of families leaving TCA remain independent in State fiscal year 2005 and retain this rate in subsequent fiscal years.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Outcome: Percent of TCA case closures that remain closed for 12				
consecutive months (Number of cases with an employable parent				
and no children under one that close and do not return to TCA				
within 12 months compared to the total number of TCA cases				
that closed)	55%	45%(e)	44%	40%

**Objective 1.2** To limit the number of TCA families reaching the 60 month time limit to no more than 20% through State fiscal year 2006.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Outcome: Percent of families with an adult receiving Federally funded				
TCA who have reached their 60 <sup>th</sup> month since January 1, 1997	2%	5%	6%	10%
Outcome: Percent of families who exit from TCA (Number of				
families with an employable parent and no children under one				
who left TCA compared to the number of families receiving TCA)	10%	10%	10%	10%

Goal 2. Assure individuals and families receive appropriate benefits.

Objective 2.1 To decrease the food stamp error rate to no more than 105% of the national tolerance level in Federal fiscal year 2004; decrease the food stamp error rate to the national tolerance level in Federal fiscal year 2005; and by Federal fiscal year 2006 decrease the food stamp error rate to less than or equal to 6%.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Quality: Percent of error food stamp dollars in sample compared				
to total food stamp dollarsin the sample (Federal Fiscal Year)	7.2%	5.5%(c)	6.0%	6.0%

Note: (c) Estimated.

# N00G00.02 LOCAL FAMILY INVESTMENT PROGRAM—LOCAL DEPARTMENT OPERATIONS (Continued)

Objective 2.2 To ensure that 97% of individuals and families with TCA cases closed due to earnings subsequently receive Food Stamps, Medical Assistance, or Purchase of Care.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Quality: Percent of TCA cases closed due to earnings who				
subsequently receive Food Stamps, Medical Assistance, or				
Purchase of Care in the following month	100%	100%	100%	100%

**Objective 2.3** To ensure that TDAP/TEMHA customers who apply for and become eligible for SSI benefits are approved within an average of 24 months.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Outcome: Weighted average number of months from the date				
of TDAP/TEMHA application until date of approval of SSI	24	24	24	23

Goal 3. Place TCA individuals in employment where earnings increase over time.

Objective 3.1 To achieve earnings gain rate of 40% in Federal fiscal year 2005 and retain this rate in subsequent fiscal years.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Outcome: Percent of increased earnings over time for employed				
Individuals	44%	43%	40%	40%

Goal 4. Increase the number of TCA families where an adult family member obtained and retained employment.

Objective 4.1 To achieve at least 9,000 placements in State fiscal year 2005 and retain this rate in subsequent fiscal years.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Outcome: Total number of job placements	7,531	9,410	9,000	9,000

Objective 4.2 To achieve a job retention rate of 75% in Federal fiscal year 2005 and retain this rate in subsequent fiscal years.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Outcome: Job retention rate (Percent of individuals who				
obtained employment in one calendar quarter and remain				
employed in the following quarter)	74%	73%	75%	75%

### N00G00.03 CHILD WELFARE SERVICES - LOCAL DEPARTMENT OPERATIONS

### PROGRAM DESCRIPTION

This program provides services that prevent or remedy neglect, abuse, or exploitation of children; preserve, rehabilitate or reunite families; help children to begin or continue to improve their well-being; prevent children from having to enter out-of-home care when services can enable them to remain safely in their own homes; and for children who need out-of-home care, provide appropriate placement and permanency. These services are primarily provided by staff in local departments of social services in all Maryland jurisdictions.

### MISSION

Local Departments of Social Services, in collaboration with community partners, employ strategies to prevent child abuse and neglect, protect vulnerable children, support family stability and promote customer independence.

### VISION

Child Welfare Services envisions a Maryland where all children have permanent homes, where children are safe from abuse and neglect, and where families are self-sufficient.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Children served by the Department reside in permanent homes.

**Objective 1.1** By 2006, 80% of children who leave foster/kinship care annually are returned to or placed in a permanent home.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of children who leave foster/kinship care				
who are reunited with family, whose carctaker is awarded				
custody or guardianship, or who are placed for adoption	75%	72%	80%	80%

Objective 1.2 By 2006, 1,000 adoptions of children placed by the Department are finalized annually.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: The number of children leaving foster/kinship care whose				
adoption is finalized per fiscal year	766	820(e)	1,000	1,000

Objective 1.3 By 2006, 65% of the children exiting foster/kinship care through reunification do so within 12 months.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of children who exit foster/kinship care through				
reunification within 12 months of entry	50%	55%	65%	65%

Objective 1.4 By 2006, 32% of children exiting foster/kinship care through adoption do so within 24 months.

Performance Measures	2003 Actual	2004 Actual	2005 Estimated	2006 Estimated
Outcome: Percent of children in foster/kinship care who are adopted				
or are placed for adoption within 24 months of entry	26%	20%	32%	32%

Note: (e) -Estimated

# N00G00.03 CHILD WELFARE SERVICES - LOCAL DEPARTMENT OPERATIONS (Continued)

**Objective 1.5** By 2006, no more than 8.6% of foster/kinship care entries are re-entries within 12 months of a prior episode.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of children entering foster/kinship who re-enter				
within 12 months of a prior episode	8.7%	9.3%	8.6%	8.6%

Goal 2. Children served by the Department are safe from abuse and neglect.

Objective 2.1 By 2006, no more than 7% of victims of maltreatment will have a repeat occurrence.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of children with recurrence of maltreatment				
within 6 months of a first occurrence	8.7%	7.9%	7.0%	7.0%

**Objective 2.2** By 2006, 93% of children remain with their families at least one year after receiving in-home family services from the Department that are designed to keep the family intact.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of children receiving in-home family services				
(Continuing Child Protective Services and Family				
Preservation Services) that are not placed in foster/kinship				
care within one year after the end of service	92.8%	94.0%	93.0%	93.0%

**Objective 2.3** By 2006, 99.7% of children in foster and kinship care are not victims of abuse or neglect where the perpetrator is the foster parent or kinship caregiver.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of children in foster/kinship care who are not				
victims of abuse or neglect where the perpetrator is the foster				
parent or kinship caregiver	99.5%	99.6%	99.7%	99.7%

Goal 3. Children served by the Department receive appropriate social services consistent with their overall well being.

Objective 3.1 By 2006, the median length of stay for children who enter out-of-home care for the first time will decline to 16 months.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: The median length of stay (in months) in out-of-home				
care for children who entered out-of-home care for the first time				
in the preceding fiscal year	17.4	17.0	16.0	16.0

# N00G00.04 ADULT SERVICES – LOCAL DEPARTMENT OPERATIONS

### PROGRAM DESCRIPTION

Local departments of social services, in partnership with the DHR central office in the Community Services Administration and community-based agencies, provide services to the elderly and individuals with disabilities. This service delivery system protects vulnerable persons, promotes self-sufficiency, and avoids or delays unnecessary institutional care. Adult Services is committed to services delivered in a manner that maximizes a person's ability to function independently.

### MISSION

Local departments of social services and the DHR central office, through partnerships with families, communities, businesses, and public and private agencies, promote customer independence and protect vulnerable adults.

### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Individuals served by adult services are safe from abuse (including neglect, self-neglect and exploitation).

Objective 1.1 By FY 2006, 96% of adult abuse cases will have no recurrence in six months.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Number of reports of adult abuse accepted	4,834	4,633	5,000	5,200
Outputs: Number of investigations of adult abuse completed	4,296	4,057	4,400	4,500
Number of cases of adult abuse indicated or confirmed	2,167	2,069	2,300	2,400
Outcomes: Percent of indicated or confirmed adult abuse cases				
for which there is no recurrence of abuse within six months	97.52%	97.79%	96.00%	96.00%

Goal 2. Individuals served by adult services achieve their maximum level of independence.

Objective 2.1 By FY 2006, 97% of elderly and disabled served by adult services are living at their maximum level of independence, in the community.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Number of adults receiving case management services	36,347	33,593	38,500	38,500
Outcomes: Percent of individuals served by adult services who				
remain in the community during the year	97.36%	98.42%	97.00%	97.00%

#### N00G00.05 GENERAL ADMINISTRATION – LOCAL DEPARTMENT OPERATIONS

#### PROGRAM DESCRIPTION

The General Administration program provides essential support services and staff to operate the 24 local departments of social services, including the management of staff, finance, statistical reporting, general services, central records, fleet operations, buildings and grounds, equipment and supplies, and purchase and inventory.

#### MISSION

Local Departments of Social Service, in cooperation with the DHR central office and community partners, direct and support local programs and operations that advance the goals of economic independence and protection from abuse and neglect for children and adults in Maryland. Each agency secures and allocates fiscal and other resources, acquires information that supports decision making and provides administrative support to local operations.

#### VISION

A department in which local administrators have the flexibility, authority, and resources to manage and support local operations and the responsibility for achieving desired results.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Objective 2.2 By fiscal year 2006, maintain a perfect record of satisfactory DLS audit results for DHR programs.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percent of satisfactory DLS audit reports on DHR programs	100%	100%	100%	100%
Number of repeat high-risk OIG audit findings	11	**	0	**

Note: \*\*Performance is measured every two years.

## N00G00.06 LOCAL CHILD SUPPORT ENFORCEMENT ADMINISTRATION – LOCAL DEPARTMENT OPERATIONS

#### PROGRAM DESCRIPTION

Child support enforcement services provided by local departments of social services and other agencies include collection, location of non-custodial parents, paternity establishment, establishment and enforcement of child support orders, establishment and enforcement of medial support orders, review and adjustment of child support obligations and processing interstate cases.

#### MISSION

The Maryland Child Support Enforcement Program enables, encourages and enforces parental responsibility through innovative programs, partnerships, and technology, thereby contributing to child and family well being.

#### VISION

We positively change the lives of children and families and are, as a result, national leaders among Child Support Professionals.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Enable, encourage and enforce parental responsibility.

**Objective 1.1** Increase the statewide percentage of child support cases with support orders by 2% each fiscal year until we reach 80%.

	2003	2004	2005	2006
Performance Measures*	Actual	Actual	Estimated	Estimated
Outputs: Percent of cases in the state child support caseload				
under order	68.84%	73.77%	75.77%	77,77%

Objective 1.2 Increase by 1% per state fiscal year the number of cases with payment on arrears per state fiscal year until we reach 80%.

	2003	2004	2005	2006
Performance Measures*	Actual	Actual	Estimated	Estimated
Outcomes: Percent of cases with arrears for which a payment				
is received	62.36%	62.10%	63.10%	64.10%

Objective 1.3 Increase the statewide percentage of children in the child support caseload with paternity established by 2% per state fiscal year until we reach 90%.

	2003	2004	2005	2006
Performance Measures*	Actual	Actual	Estimated	Estimated
Outputs: Percent of children in the state child support caseload				
with paternity established	75.63%	83.42%	85.42%	87.42%

Objective 1.4 Increase the statewide percentage of current support collected by 1% per state fiscal year until we reach 80%.

	2003	2004	2005	2006
Performance Measures*	Actual	Actual	Estimated	Estimated
Outputs: Percent of current support paid	63.18%	61.79%	62.79%	63.79%

Note: \*Performance levels are based on Federal Fiscal Year actual data from October 2003 through June 2004.

#### N00G00.08 ASSISTANCE PAYMENTS—LOCAL DEPARTMENT OPERATIONS

#### PROGRAM DESCRIPTION

The Assistance Payments program provides eligible Maryland residents with funds to maintain themselves at a decent and safe level of health, nutrition and personal independence. The program includes the following payment categories:

The Family Investment Program promotes work, independence and responsibility; encourages the exploration of available family and community resources; and sends the message that employment, not the distribution of financial assistance, is the department's primary policy. Self-initiated job searches are expected. Temporary Cash Assistance provides for the families' basic needs while they are pursuing their own financial independence plan established with the assistance of their case manager. The program pursues payments of child support before giving Temporary Cash Assistance (TCA).

The Burial Assistance Program subsidizes reasonable funeral expenses of public assistance recipients, children receiving foster care and Supplemental Security Income (SSI) recipients.

Temporary Disability Assistance Program (TDAP) provides cash assistance to indigent adults with no children whose impairment precludes their employment for at least three months and who are ineligible for assistance in which there is federal financial participation.

Public Assistance to Adults provides payments to indigent clients with no children residing in licensed domiciliary care homes and Project Home customers.

The Food Stamp Program provides a monthly benefit to low-income households that may be used to purchase food from retail stores that have been authorized by the U.S. Department of Agriculture.

The Emergency Assistance to Families Program provides financial assistance to resolve an emergency situation as defined by the local department.

The Welfare Avoidance Grant (WAG) allows the local department to divert customers from eash assistance when a one-time payment resolves a specific problem and allows the customer to remain independent.

#### MISSION

Local departments of social services, in cooperation with the DHR Central Office and community partners, assist people in financial need as they move toward economic self-sufficiency. Each agency administers cash assistance, food stamp and benefit programs.

#### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 2. Assure individuals and families receive appropriate benefits.

Objective 2.1 To decrease the food stamp error rate to no more than 105% of the national tolerance level in Federal fiscal year 2004; decrease the food stamp error rate to the national tolerance level in federal fiscal year 2005; and by Federal fiscal year 2006 decrease the food stamp error rate to less than or equal to 6%.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Quality: Proportion of correct food stamp dollars				
in sample compared to total food stamp dollars				
in the sample (Federal Fiscal Year)	7.2%	5.5%(c)	6.0%	6.0%

Note: (e) Estimated.

## N00G00.08 ASSISTANCE PAYMENTS—LOCAL DEPARTMENT OPERATIONS (Continued)

Objective 2.2 To ensure that 97% of individuals and families with TCA cases closed due to earnings subsequently receive Food Stamps, Medical Assistance, or Purchase of Care (POC).

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Quality: Percent of TCA cases closed due to earnings who				
subsequently receive Food Stamps, Medical Assistance, or				
POC in the following month	100%	100%	100%	100%

**Objective 2.3** To ensure that 95% of individuals and families, whose TCA cases are closed or denied for other than earnings, subsequently receive Food Stamps, Medical Assistance, or POC.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Quality: Percent of TCA cases closed or denied for other than				
carnings who subsequently receive Food Stamps, Medical				
Assistance, or POC in the following month	98%	96%	98%	98%

**Objective 2.4** To ensure that TDAP/TEMHA customers who apply for and become eligible for SSI benefits are approved within an average of 24 months.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Outcome: Weighted average number of months from the date				
of TDAP/TEMHA application until date of approval for SSI	24	24	24	23

#### N00G00.09 PURCHASE OF CHILD CARE – LOCAL DEPARTMENT OPERATIONS

#### PROGRAM DESCRIPTION

The Purchase of Care (POC) program provides child care subsidies to eligible families to enable them to achieve and/or to maintain economic self-sufficiency and to avoid dependency on public assistance. Families served include families receiving temporary cash assistance (TCA); enrolled in public school; training; working or in a job search activity; transitioning from TCA, and income eligible families (NON-TCA) who are working, in school, or in training.

#### MISSION

Local departments of social services, in cooperation with DHR and community partners, support eligible families' efforts to achieve and/or maintain economic self-sufficiency by providing financial assistance for child care.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Child care is accessible to low-income families.

Objective 1.1 In fiscal year 2006, maintain the percentage of income eligible families receiving POC subsidies and applicants that meet the eligibility requirements for Temporary Cash Assistance and Transitional Child Care criteria above 10%.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Funding for child care subsidies	\$134,780,252	\$106,433,926	\$111,835,167	\$103,064,217
Outputs: Number of children 24 months of age and				
older in family child care homes	9,006	7,947	7,935	8,548
Number of children under 24 months of age in family				
child care homes	2,883	1,428	2,425	1,549
Number of children 24 months of age and older in				
child care centers	10,672	9,781	8,914	10,519
Number of children under 24 months of age in child				
care centers	1,565	927	1,286	1,007
Number of children in informal care	6,923	5,351	6,165	5,768
Total number of children	31,049	25,434	26,725	27,391
Total number of families served	23,452	18,981	19,944	20,462
Outcome: Percent of income eligible families receiving				
subsidies	20%	16%	15%	15%

Objective 1.2 In fiscal year 2006, maintain the percentage of POC low-income working families with co-payments at or below 10% of their annual gross income above 50%.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of POC low-income working families with				
co-payments at or below 10% of annual gross income	85%	79%	67%	65%

**Objective 1.3** In fiscal year 2006, increase by 4% the number of regulated child care providers accepting POC vouchers over the fiscal year 2004 actual.

	2003	2004	2005	2006
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Percent of regulated providers accepting POC youchers	37%	32%	34%	36%

#### N00G00.10 WORK OPPORTUNITIES—LOCAL DEPARTMENT OPERATIONS

#### PROGRAM DESCRIPTION

The Work Opportunities Program provides funding to each local department of social services to enable them to assist Temporary Cash Assistance (TCA) customers in preparing themselves for and finding unsubsidized employment. Local departments have considerable flexibility to design and fund their own employment related activities and support services.

#### MISSION

Local departments of social services, in cooperation with the DHR Central Office and community partners, prepare people for the work force and help them find, retain, and advance in jobs.

#### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

**Goal 1.** Move families with an employable parent and no children under one toward a speedy and lasting exit from Temporary Cash Assistance.

**Objective 1.1** To ensure at least 40% of families leaving TCA remain independent in State fiscal year 2005 and retain this rate in subsequent fiscal years.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Outcome: Percent of TCA case closures that remain closed for 12				
consecutive months (Number of cases with an employable parent				
and no children under one that close and do not return to TCA				
within 12 months compared to the total number of closed TCA)	55%	45%(e)	44%	40%

**Objective 1.2** To limit the number of TCA families reaching the 60 month time limit to no more than 20% through State fiscal year 2006.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Outcome: Percentage of families with an adult receiving				
Federally funded TCA who have reached their 60th month				
since January 1, 1997	2%	5%	6%	10%
Percent of families who exit from TCA (Number of families with				
an employable parent and no children under one who left TCA				
compared to the number of families receiving TCA)	10%	10%	10%	10%

Goal 3. Place TCA individuals in employment where earnings increase over time.

**Objective 3.1** To achieve earnings gain rate of 40% in Federal fiscal year 2005 and retain this rate in subsequent fiscal years.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Outcome: Percent of increased carnings over time for				
employed individuals	44%	43%	40%	40%

Goal 4. Increase the number of TCA families where an adult family member obtained and retained employment.

Objective 4.1 To achieve at least 9,000 placements in State fiscal year 2005 and retain this rate in subsequent fiscal years.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Outcome: Total number of job placements	7,531	9,410	9,000	9,000

Note: (e) Estimated.

## N00G00.10 WORK OPPORTUNITIES—LOCAL DEPARTMENT OPERATIONS (Continued)

**Objective 4.2** To achieve a job retention rate of 75% in Federal fiscal year 2005 and 2006 and retain this rate in subsequent fiscal years.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Outcome: Job retention rate (Percent of individuals who				
obtained employment in one calendar quarter and remain				
employed in the following quarter)	74%	73%	75%	75%

Note: (e) Estimated.

## N00H00.08 CHILD SUPPORT ENFORCEMENT – STATE CHILD SUPPORT ENFORCEMENT ADMINISTRATION

#### PROGRAM DESCRIPTION

The Child Support Enforcement Administration is responsible for administering and monitoring child support services provided by local departments of social services and other agencies, provides technical assistance, formulates policy, develops and implements new programs, ensures compliance with regulations and policy. The Administration also operates several centralized programs designed to locate non-custodial parents, establish paternity, enforce support orders, collect and disburse payments, and process interstate cases.

#### MISSION

The Maryland Child Support Enforcement Program enables, encourages and enforces parental responsibility through innovative programs, partnerships, and technology, thereby contributing to child and family well being.

#### VISION

We positively change the lives of children and families and are, as a result, national leaders among Child Support Professionals.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Enable, encourage and enforce parental responsibility.

**Objective 1.1** Increase the statewide percent of child support cases with support orders by 2% each fiscal year until we reach 80%.

	2003	2004	2005	2006
Performance Measures*	Actual	Actual	Estimated	Estimated
Output: Percent of IV-D cases in the state child support caseload				
under order	68.84%	73.77%	75.77%	77.77%

**Objective 1.2** Increase by 1% per state fiscal year the number of cases with payment on arrears per state fiscal year until we reach 80%.

	2003	2004	2005	2006
Performance Measures*	Actual	Actual	Estimated	Estimated
Outcome: Percent of cases with arrears for which a payment				
is received	62.36%	62.10%	63.10%	64.10%

**Objective 1.3** Increase the statewide percentage of children in the child support caseload with paternity established by 2% per state fiscal year until we reach 90%.

	2003	2004	2005	2006
	Actual	Actual	Estimated	Estimated
Performance Measures* Output: Percent of children in the state child support caseload with paternity established	75.63%	83.42%	85.42%	87.42%

Objective 1.4 Increase the statewide percentage of current support collected by 1% per state fiscal year until we reach 80%.

	2003	2004	2005	2006
Performance Measures*	Actual	Actual	Estimated	Estimated
Output: Percent of current support paid	63.18%	61.79%	62.79%	63.79%

Note: \*Performance levels are based on Federal Fiscal Year actual data from October 2003 through September 2004.

#### N00I00.04 DIRECTOR'S OFFICE—FAMILY INVESTMENT ADMINISTRATION

#### PROGRAM DESCRIPTION

The Director's Office provides statewide administration of the Family Investment Program and all other maintenance programs, directs the formulation of policies and ensures compliance with these policies through training, monitoring, quality control and corrective action.

#### MISSION

The Department of Human Resources, Family Investment Administration supports each local department of social services through collective efforts to assist people as they move toward economic self-sufficiency, by developing and implementing social welfare programs.

#### VISION

We envision a Family Investment Administration that ensures strong families and strong communities by providing comprehensive supports to local departments and other partners in a seamless and dynamic environment.

#### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

**Goal 1.** Move families with an employable parent and no children under one toward a speedy and lasting exit from Temporary Cash Assistance.

**Objective 1.1** To ensure at least 40% of families leaving TCA remain independent in State fiscal year 2005 and retain this rate in subsequent fiscal years.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Outcome: Percent of TCA case closures that remain closed for 12				
consecutive months (Number of cases with an employable parent				
and no children under one that close and do not return to TCA				
within 12 months compared to the total # of TCA cases that closed)	55%	45%(e)	44%	40%

Objective 1.2 To limit the number of TCA families reaching the 60 month time limit to πo more than 20% through State fiscal year 2006.

2003	2004	2005	2006
Actual	Actual	Estimated	Estimated
, 1997 2%	5%	6%	10%
an			
10%	10%	10%	10%
	Actual . 1997 2% am	Actual Actual . 1997 2% 5% am	Actual Actual Estimated 1997 2% 5% 6% am

Goal 2. Assure individuals and families receive appropriate benefits.

Objective 2.1 To decrease the food stamp error rate to no more than 105% of the national tolerance level in Federal fiscal year 2004; decrease the food stamp error rate to the national tolerance level in Federal fiscal year 2005; and by Federal fiscal year 2006 decrease the food stamp error rate to less than or equal to 6%.

Performance Measure	2003 Actual	2004 Actual	2005 Estimated	2006 Estimated
Quality: Proportion of correct food stamp dollars in sample compared				
to total food stamp dollars in the sample (Federal Fiscal Year)	7.2%	5.5%(e)	6.0%	6.0%

## N00I00.04 DIRECTOR'S OFFICE—FAMILY INVESTMENT ADMINISTRATION (Continued)

**Objective 2.2** To ensure that 97% of individuals and families with TCA cases closed due to earnings subsequently receive Food Stamps, Medical Assistance, or Purchase of Care (POC).

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Quality: Percent of TCA cases closed due to earnings who				
subsequently receive Food Stamps, Medical Assistance, or				
POC in the following month	100%	100%	100%	100%

**Objective 2.3** To ensure that 95% of individuals and families, whose TCA cases are closed or denied for other than earnings, subsequently receive Food Stamps, Medical Assistance, or Purchase of Care.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Quality: Percent of TCA cases closed or denied for other than earnings				
who subsequently receive Food Stamps, Medical Assistance, or				
POC in the following month	98%	96%	98%	98%

**Objective 2.4** To ensure that TDAP/TEMHA customers who apply for and become eligible for SSI benefits are approved within an average of 24 months.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Outcome: Weighted average number of months from the date of				
TDAP/TEMHA application until date of approval of SSI	24	24	24	23

Goal 3. Place TCA individuals in employment where earnings increase over time.

**Objective 3.1** To achieve earnings gain rate of 40% in Federal fiscal year 2005 and retain this rate in subsequent fiscal years.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Outcome: Percent of increased earnings over time for				
employed individuals	44%	43%	40%	40%

Goal 4. Increase the number of TCA families where an adult family member obtained and retained employment.

Objective 4.1 To achieve at least 9,000 placements in State fiscal year 2005 and retain this rate in subsequent fiscal years.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Outcome: Total number of job placements	7,531	9,410	9,000	9,000

**Objective 4.2** To achieve a job retention rate of 75% in Federal fiscal year 2005 and retain this rate in subsequent fiscal years.

	2003	2004	2005	2006
Performance Measure	Actual	Actual	Estimated	Estimated
Outcome: Job retention rate (Percent of individuals who obtained				
employment in one calendar quarter and remain employed in the				
following quarter)	74%	73%	75%	75%

Note: (e) Estimated

## SUMMARY OF DEPARTMENT OF HUMAN RESOURCES

	2004 Actual	2005 Appropriation	2006 Allowance
Total Number of Authorized Positions	7,140.03	7.296.60	7,248,40
Total Number of Contractual Positions	51.43	135.11	135.11
Salaries, Wages and Fringe Benefits Technical and Special Fees Operating Expenses	378,830,047 3,463,956 1,191,297,367	394,069,620 5,808,902 1,170,753,941	391,666,973 10,244,324 1,240,591,220
Original General Fund Appropriation	519,733,647 42,197,422	563,168,615 -214,757	
Total General Fund Appropriation	561,931,069 11,910,309	562,953,858	
Net General Fund Expenditure Special Fund Expenditure Federal Fund Expenditure Reimbursable Fund Expenditure	550,020,760 98,494,970 906,912,037 18,163,603	562,953,858 67,362,261 927,556,604 12,759,740	565,103,026 65,920,471 1,000,110,795 11,368,225
Total Expenditure	1,573,591,370	1,570,632,463	1,642,502,517

## SUMMARY OF OFFICE OF THE SECRETARY

Total Number of Authorized Positions	142.00	146.00	142.00
Total Number of Contractual Positions	1.38	.81	.81
Salaries, Wages and Fringe Benefits Technical and Special Pees Operating Expenses	9,520,013 45,976 1,572,600	9,835,363 102,386 1,859,372	9,672,663 106,519 1,806,098
Original General Fund Appropriation	8,144,997 -659,127	7.511,753 40,077	
Total General Fund Appropriation Less: General Fund Reversion/Reduction	7,485,870 721,113	7,551,830	
Net General Fund Expenditure Special Fund Expenditure	6.764,757 8,884	7,551,830	7,285,557
Federal Fund Expenditure	4,364,948	4,245,291	4,299,723
Total Expenditure	11,138,589	11,797,121	11,585,280

## N00A01.01 OFFICE OF THE SECRETARY — OFFICE OF THE SECRETARY

Appropriation Statement:	2004 Actual	2005 Appropriation	2006 Allowance
Number of Authorized Positions	106.00	108.00	106.00
Number of Contractual Positions	1,23	.38	.38
01 Salaries, Wages and Fringe Benefits	7,488,337	7,771,151	7,583,776
02 Technical and Special Fees	32,123	90,256	94,634
03 Communication	469,901	318,866	309,865
04 Travel	54,293	78,937	73,345
06 Fuel and Utilities	0.000	350	10.202
07 Motor Vehicle Operation and Maintenance	-8,809	-21,205	-19,393
08 Contractual Services	363,517	815,521	561,004
09 Supplies and Materials	43,685	50,641	49,062
11 Equipment—Additional	66,854 8,926	61,870	62,367
13 Fixed Charges	334,914	229,498	381,709
Total Operating Expenses	1,333,281	1,534,478	1,417,959
Total Expenditure	8,853,741	9,395,885	9,096,369
rotal Expenditure	8,633,741	9,393,883	9,090,309
Original General Fund Appropriation	6,801,085	5,648,475	
Transfer of General Fund Appropriation	-1,250,661	23,094	
Total General Fund Appropriation	5,550,424	5,671,569	
Less: General Fund Reversion/Reduction	633,132	0,077,000	
Net General Fund Expenditure	4,917,292	5,671,569	5,338,847
Special Fund Expenditure	8,884		. ,
Federal Fund Expenditure	3,927,565	3,724,316	3,757,522
Total Expenditure	8,853,741	9,395,885	9,096,369
Special Fund Income: N00318 Universal Services Benefit Program	8,884		
Federal Fund Income:			
10.561 State Administrative Matching Grants for Food Stamp Program	784,788	1,604,073	1,607,320
93.556 Promoting Safe and Stable Families	107,212	2.835	2,829
93.558 Temporary Assistance for Needy Families	763,986	772,645	790,617
93.563 Child Support Enforcement	717,064	364,372	366,591
93.566 Refugee and Entrant Assistance-State Adminis-	717,004	304,372	300,391
tered Programs	8,389	5,672	5,669
93.568 Low-Income Horne Energy Assistance	9,247	3,572	2,002
93,596 Mandatory and Matching Child Care Funds	139,514	74,815	74,634
93.623 Runaway and Homeless Youth	468	7-7-12	77,007
93.658 Foster Care-Title IV-E	608.026	382,106	387,379
93.669 Child Abuse and Neglect State Grants		4,739	4,722
93.670 Child Abuse and Neglect Discretionary Activities	1,195	•	.,
93.778 Medical Assistance Program	787,676	513,059	517,761
Total	3,927,565	3,724,316	3,757,522

#### N00A01.02 CITIZEN'S REVIEW BOARD FOR CHILDREN --- OFFICE OF THE SECRETARY

Appropriation Statement:	2004	2005	2006
	Actual	Appropriation	Allowance
Number of Authorized Positions	23.00	23.00	23.00
01 Salaries, Wages and Fringe Benefits	1,144,605	1,279,103	1,289,495
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 11 Equipment—Additional 12 Grants, Subsidies and Contributions 13 Fixed Charges	27,224 26,763 1,908 2,166 7,247 7,589 1,266 96,734	17,340 22,354 23,347 55,460 3,869 717 112,211	38,322 28,123 44,998 43,026 7,247 2,800 112,590
Total Operating Expenses	170,897	235,298	277,106
Total Expenditure	1,315,502	1,514,401	1,566,601
Original General Fund Appropriation	983,330 -80,307 903,023 24,904	982,147 11,279 993,426	
Net General Fund Expenditure Federal Fund Expenditure	878,119 437,383	993,426 520,975	1,024,400 542,201
Total Expenditure	1,315,502	1,514,401	1,566,601
Federal Fund Income: 93.658 Foster Care-Title IV-E	437,383	520,975	542,201

## N00A01.03 COMMISSIONS — OFFICE OF THE SECRETARY

Appropriation Statement:	2004 Actual	2005 Appropriation	2006 Allowance
Number of Authorized Positions	13.00	15.00	13.00
Number of Contractual Positions	.15	.43	.43
01 Salaries, Wages and Fringe Benefits	887,071	785,109	799,392
02 Technical and Special Fees	13,853	12,130	11,885
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 11 Equipment—Additional	6,516 24,085 15,957 12,677 6,464	8,378 13,282 36,559 8,822	10,519 29,513 36.335 12,503
12 Grants, Subsidies and Contributions	985 1,738	8,622 13,933	8,755 13,408
Total Operating Expenses	68,422	89,596	111,033
Total Expenditure	969,346	886,835	922,310
Original General Fund Appropriation  Transfer of General Fund Appropriation	360,582 671,841	881,131 5,704	
Total General Fund Appropriation	1,032,423 63,077	886,835	
Net General Fund Expenditure	969,346	886,835	922,310

## SOCIAL SERVICES ADMINISTRATION

#### N00B00.04 GENERAL ADMINISTRATION—STATE

#### Appropriation Statement:

2004 Actual	2005 Appropriation	2006 Allowance
97.50	102.50	98.50
7,010,484	8,725,526	8,700,282
21,809	88,167	1,740,920
33,020 39,700 15,070 16,828,108 25,530 5,871 18,320 1,398 369,924	109,498 70,790 40,012 15,639,729 125,134 198,072 340,152	92,845 63,559 16,430 16,333,500 118,038 70,622 399,155
17,336,941	16,523,387	17,094,149
24,369,234	25,337,080	27,535,351
11,368,487 2,626,918	13,073,905 -247,791	
13,995,405 631,087	12,826,114	
13,364,318 11,092 10,916,354 77,470	12,826,114 12,376,272 134,694	12,440,517 425,000 14,545,448 124,386
24,369,234	25,337,080	27,535,351
	Actual 97.50 7,010,484 21,809 33,020 39,700 15,070 16,828,108 25,530 5,871 18,320 1,398 369,924 17,336,941 24,369,234 11,368,487 2,626,918 13,995,405 631,087 13,364,318 11,092 10,916,354 77,470	Actual         Appropriation           97.50         102.50           7,010,484         8,725,526           21,809         88,167           33,020         109,498           39,700         70,790           15,070         40,012           16,828,108         15,639,729           25,530         125,134           5,871         18,320           1,398         198,072           369,924         340,152           17,336,941         16,523,387           24,369,234         25,337,080           11,368,487         13,073,905           2,626,918         -247,791           13,995,405         12,826,114           631,087         13,364,318           11,092         10,916,354         12,376,272           77,470         134,694

## N00B00.04 GENERAL ADMINISTRATION-STATE-SOCIAL SERVICES ADMINISTRATION

Special Fund Income:			125 000
M00379 State Board of Social Work Examiners	0.600		425,000
N00306 Annie E. Casey	2,600		
N00320 Adoption Search Registry Fees	8,492		
Total	11,092		425,000
Federal Fund Income:			
10,561 State Administrative Matching Grants for			
Food Stamp Program	5,751		
93.556 Promoting Safe and Stable Families	2,405,856	3,457,794	3,947,513
93,558 Temporary Assistance for Needy Families	7,027	2,739,832	2,876,461
93,563 Child Support Enforcement	12,205		
93.596 Mandatory and Matching Child Care Funds	986		
93.623 Runaway and Homeless Youth	21,963	101,352	
93.643 Children's Justice Grants to States	272,391	311,041	311,041
93.658 Foster Care-Title IV-E	4,747,028	4,963,440	6,453,638
93.667 Social Services Block Grant	2,708,265		
93.669 Child Abuse and Neglect State Grants		405,010	410,198
93.670 Child Abuse and Neglect Discretionary Activities	253,527		
93.674 Foster Care Independent Living	278,440	224,119	230,608
93.778 Medical Assistance Program	202,915	173,684	315,989
Total	10,916,354	12,376,272	14,545,448
Reimbursable Fund Income: V00D01 Department of Juvenile Services	77,470	134,694	124,386

## SUMMARY OF COMMUNITY SERVICES ADMINISTRATION

	2004	2005	2006
	Actual	Appropriation	Allowance
Total Number of Authorized Positions	91.75	89,53	87.53
Total Number of Contractual Positions	2.55	3.80	3.80
Salaries, Wages and Fringe Benefits Technical and Special Fees Operating Expenses	5,992,861	5,139,921	5,257,374
	146,582	160,212	165,307
	122,431,655	130,589,323	128,629,449
Original General Fund Appropriation	33,090,386	36,068,512	
Transfer/Reduction	897,542	-1,210,259	
Total General Fund Appropriation	33,987,928 435,125	34,858,253	
Not General Fund Exponditure Special Fund Expenditure Federal Fund Expenditure Reimbursable Fund Expenditure	33,552,803	34,858,253	35,076,384
	36,460,258	34,126,617	33,219,701
	49,873,941	66,529,586	65,381,045
	8,684,096	375,000	375,000
Total Expenditure	128,571,098	135,889,456	134,052,130

## COMMUNITY SERVICES ADMINISTRATION

#### N00C01.01 GENERAL ADMINISTRATION

Appropriation Statement:	2004 Actual	2005 Appropriation	2006 Allowance
Number of Authorized Positions	8.93	9.50	9.50
Number of Contractual Positions	.15	.80	.80
01 Salaries, Wages and Fringe Benefits	530,363	526,959	682,740
02 Technical and Special Fees	3,765	30,506	31,713
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 11 Equipment—Additional	25,200 930 3,100 13,013 3,583 3,498	24,285 3,785 8,852 17,756 2,782	102,676 6,196 6,269 11,419 7,567
12 Grants, Subsidies and Contributions	6,109	1,284 7,164	1,908 5.672
Total Operating Expenses	55,433	65,908	141,707
Total Expenditure	589,561	623,373	856,160
Original General Fund Appropriation	554,809 -170,202	490,118 4,285	S-1
Total General Fund Appropriation Less: General Fund Reversion/Reduction	384,607 19,042	494,403	
Net General Fund Expenditure	365,565 57,269 166,727	494,403 128,970	693,710 162,450
Total Expenditure	589,561	623,373	856,160
Special Fund Income: N00318 Universal Services Benefit Program	57,269		
Federal Fund Income:  10.561 State Administrative Matching Grants for Food Stamp Program	10 22,519	9,685 4,186	12,108 5,236
93.566 Child Support Enforcement	21 55,626	61 103,226	77 130,025
93.568 Low-Income Home Energy Assistance	59,607 1		
93.658 Foster Care-Title IV-E	6,142 22,801	9,061 2,751	11,332 3,672
Total	166,727	128,970	162,450

# $\ensuremath{\mathsf{N00C01.03}}$ MARYLAND OFFICE FOR NEW AMERICANS (MONA) — COMMUNITY SERVICES ADMINISTRATION

## Appropriation Statement:

	2004 Actual	2005 Appropriation	2006 Allowance
Number of Authorized Positions	7.00	7.00	7.00
Number of Contractual Positions	.25	1,00	1.00
01 Salaries, Wages and Fringe Benefits	413,871	488,766	437,814
02 Technical and Special Fees	11,180	22,642	23,854
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 11 Equipment—Additional 12 Grants, Subsidies and Contributions 13 Fixed Charges  Total Operating Expenses  Total Expenditure  Original General Fund Appropriation	2,054 5,555 1,678,995 7,712 22,297 1,096,106 1,840 2,814,559 3,239,610	12.151 5,435 3,477,714 2,901 2,680 2,850,000 747 6,351,628 6,863,036	11,982 6,439 2,548,322 7,103 2,854 2,428,200 747 5,005,647 5,467,315
Transfer of General Fund Appropriation	94,921 5 94,916 3,144,694 3,239,610	-3,726 96,274 96,274 6,766,762 6,863,036	5,467,315 5,467,315
Federal Fund Income:  93.566 Refugee and Entrant Assistance-State Administered Programs	2,917,122 132,572	2,750,121	2,250,826
Total	95,000	4,016,641	3,216,489 5,467,315
1 Old	J,177,UJ7	0,700,702	2/70//,211,/

## N00C01.04 LEGAL SERVICES — COMMUNITY SERVICES ADMINISTRATION

Appropriation Statement:	20 <del>04</del> Actual	2005 Appropriation	2006 Attowance
Number of Authorized Positions	4.00	4.00	4.00
01 Salaries, Wages and Fringe Benefits	233,535	277,957	230,671
03 Communication. 04 Travel	7,504 12,674,159 207 80 1,039	2,174 5,629 12,902,264 1,612 589 470	1,604 10,563 13,100,152 1,574 306 1,100 13,115,299
Total Expenditure	12,916,524	13,190,695	13,345,970
Original General Fund Appropriation	5,712,096 3,170,619 8,882,715 6,787	8,881,714 -318,148 8,563,566	
Net General Fund Expenditure  Federal Fund Expenditure  Total Expenditure	8,875,928 4,040,596 12,916,524	8,563,566 4,627,129 13,190,695	8,675,726 4,670,244 13,345,970
Federal Fund Income: 93.658 Foster Care-Title IV-E	4,040,596	4,627,129	4,670,244

## N00C01.05 SHELTER AND NUTRITION -- COMMUNITY SERVICES ADMINISTRATION

Appropriation Statement:	2004 Actual	2005 Appropriation	2006 Allowance
Number of Authorized Positions	17.29	9.50	9.50
Number of Contractual Positions	.05		-
01 Salaries, Wages and Fringe Benefits	1,260,288	631,801	590,206
02 Technical and Special Fees	28,297		
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 11 Equipment—Additional 12 Grants, Subsidies and Contributions	3,489 11,284 5,047,923 4,914 29,231 12,856,114	3,322 4,511 4,906,582 2,189 2,358,036	3,439 6,149 5,079,757 1,182 2,453,274
13 Fixed Charges	114	141	
Total Operating Expenses	17,953,069	7,274,781	7,543,801
Total Expenditure	19,241,654	7,906,582	8,134,007
Original General Fund Appropriation	7,586,762 215,789	7,275,440 -244,775	
Total General Fund Appropriation Less: General Fund Reversion/Reduction	7,802,551 114,127	7,030,665	
Net General Pund Expenditure  Special Fund Expenditure  Federal Fund Expenditure  Reimbursable Fund Expenditure	7,688,424 2,453,050 791,084 8,309,096	7,030,665 875,917	7,278,662 855,345
Total Expenditure	19.241,654	7,906,582	8,134,007
Special Fund Income: SWF301 Catastrophic Event Fund	2,453,050		
Federal Fund Income:  10.561 State Administrative Matching Grants for Food Stamp Program	775,080 16,004	774,351 47,325 54,241	743,081 112,264
Total	791.084	875.917	855,345
Reimbursable Fund Income: D50H01 Military Department Operations and Maintenance	8,309,096	0.0,211	U-L1, J-4.7

## N00C01.07 ADULT SERVICES — COMMUNITY SERVICES ADMINISTRATION

Appropriation Statement:         2004 Actual Appropriation         2005 Appropriation           Number of Authorized Positions         26.00         28.00           Number of Contractual Positions	27.00 Allowance 27.00 1,633,740 4,366 10,856 17,287,974 5,660 1,292,514 372 18,601,742 20,235,482
Number of Contractual Positions       .25         01 Salaries, Wages and Fringe Benefits       1,641,119       1,763,017         02 Technical and Special Fees       11,515       462         03 Communication       3,029       5,748         04 Travel       5,894       22,330         08 Contractual Services       11,678,437       17,060,800         09 Supplies and Materials       13,137       5,862         11 Equipment—Additional       3,272       12         12 Grants, Subsidies and Contributions       1,910,507       1,244,366         13 Fixed Charges       590       1,826         Total Operating Expenses       13,614,866       18,340,932         Total Expenditure       15,267,500       20,104,411	1,633,740 4,366 10,856 17,287,974 5,660 1,292,514 372 18,601,742
01 Salarios, Wages and Fringe Benefits       1,641,119       1,763,017         02 Technical and Special Fees       11,515       462         03 Communication       3,029       5,748         04 Travel       5,894       22,330         08 Contractual Services       11,678,437       17,060.800         09 Supplies and Materials       13,137       5,862         11 Equipment—Additional       3,272         12 Grants, Subsidies and Contributions       1,910,507       1.244,366         13 Fixed Charges       590       1,826         Total Operating Expenses       13,614,866       18,340,932         Total Expenditure       15,267,500       20,104,411	4,366 10,856 17,287,974 5,660 1,292,514 372 18,601,742
02 Technical and Special Fees     11,515     462       03 Communication     3,029     5,748       04 Travel     5,894     22,330       08 Contractual Services     11,678,437     17,060,800       09 Supplies and Materials     13,137     5,862       11 Equipment—Additional     3,272       12 Grants, Subsidies and Contributions     1,910,507     1,244,366       13 Fixed Charges     590     1,826       Total Operating Expenses     13,614,866     18,340,932       Total Expenditure     15,267,500     20,104,411	4,366 10,856 17,287,974 5,660 1,292,514 372 18,601,742
03 Communication     3,029     5,748       04 Travel     5,894     22,330       08 Contractual Services     11,678,437     17,060,800       09 Supplies and Materials     13,137     5,862       11 Equipment—Additional     3,272       12 Grants, Subsidies and Contributions     1,910,507     1,244,366       13 Fixed Charges     590     1,826       Total Operating Expenses     13,614,866     18,340,932       Total Expenditure     15,267,500     20,104,411	10,856 17,287,974 5,660 1,292,514 372 18,601,742
04 Travel     5,894     22,330       08 Contractual Services     11,678,437     17,060,800       09 Supplies and Materials     13,137     5,862       11 Equipment—Additional     3,272       12 Grants, Subsidies and Contributions     1,910,507     1,244,366       13 Fixed Charges     590     1,826       Total Operating Expenses     13,614,866     18,340,932       Total Expenditure     15,267,500     20,104,411	10,856 17,287,974 5,660 1,292,514 372 18,601,742
13 Fixed Charges       590       1,826         Total Operating Expenses       13,614,866       18,340,932         Total Expenditure       15,267,500       20,104,411	372 18,601,742
Total Operating Expenses         13,614,866         18,340,932           Total Expenditure         15,267,500         20,104,411	
	20,235,482
Original General Fund Appropriation. 12.451.847 13.176.089	
Transfer of General Fund Appropriation ——1,638,129 —429,292	
Total         General Fund Appropriation	
Net General Fund Expenditure         10,548,664         12,746,797           Special Fund Expenditure         50,477	12,231,730
Federal Fund Expenditure         4,668,359         7,357,614           Total Expenditure         15,267,500         20,104,411	8,003,752 20,235,482
Special Fund Income: N00300 Local Government Payments	
Federal Fund Income: 10.561 State Administrative Matching Grants for	
Food Stamp Program	37,810 186,593
94,949 93.658 Foster Care-Title IV-E	68,798 7,651,743
ations	58,808
Total 4,668,359 7,357,614	8,003,752

## N00C01.11 VICTIM SERVICES — COMMUNITY SERVICES ADMINISTRATION

Appropriation Statement:	2004 Actual	2005 Appropriation	2006 Allowance
Number of Authorized Positions	11.00	14,00	13.00
Number of Contractual Positions	1.00		
01 Salaries, Wages and Fringe Benefits	854,870	652,822	766,727
02 Technical and Special Fees	19,873		
03 Communication. 04 Travel. 06 Fuel and Utilities. 08 Contractual Services. 09 Supplies and Materials. 10 Equipment—Replacement. 11 Equipment—Additional.	8,999 6,426 2,916 13,409,966 29,980 22,273 7,292	2,296 16,605 14,741,847 7,580	3,365 7,595 14,432,800 8,319
12 Grants, Subsidies and Contributions	7,292 459,891 4,650	778,233 2,250	776,748 2,250
Total Operating Expenses	13,952,393	15,548,811	15,231,077
Total Expenditure	14,827,136	16,201,633	15,997,804
Original General Fund Appropriation  Transfer of General Fund Appropriation	6.363.304 -354,044	6,145,151 -218,603	
Total General Fund Appropriation	6,009,260 29,954	5,926,548	
Net General Fund Expenditure	5,979,306 8,472,830 375,000	5,926,548 9,900,085 375,000	6,196,556 9,426,248 375,000
Total Expenditure	14,827,136	16,201,633	15,997,804
Federal Fund Income:  16.575 Crime Victim Assistance	6,833,799 135,345	7,483,577 184,195	7,594,111 208,996
93.667 Social Services Block Grant	31,827	368,170	·
Services— Grants to States and Indian Tribes  Total	- 1,471,859 8,472,830	1,864,143 9,900,085	9,426,248
Reimbursable Fund Income:		· ·	
M00F02 DHMH-Community Health Administration	375,000	375,000	375,000

## ${\tt N00C01.12~OFFICE~OF~HOME~ENERGY~PROGRAMS--COMMUNITY~SERVICES~ADMINISTRATION}$

Appropriation Statement:			
	2004 Actual	2005 Appropriation	2006 Allowance
Number of Authorized Positions	17.53	17.53	17.53
Number of Contractual Positions	.85	2.00	2.00
01 Salaries, Wages and Fringe Benefits	1,058,815	798,599	915,476
02 Technical and Special Fees	71,952	106,602	109,740
03 Communication 04 Travel	65,276 6,652 3,728 60,952,706 35,207	59.610 17,354 69,962.229 49,482	73,655 17,831 68,830,144 62,696
10 Equipment—Replacement 11 Equipment—Additional 12 Grants, Subsidies and Contributions 13 Fixed Charges	89,020 44,135 130,662 30,960	2,300 3,550	2,300 3,550
Total Operating Expenses	61,358,346	70,094,525	68,990,176
Total Expenditure	62,489,113	70,999,726	70,015,392
Special Fund Expenditure	33,899,462 28,589,651	34,126,617 36,873,109	33,219,701 36,795,691
Total Expenditure	62,489,113	70,999,726	70,015,392
Special Fund Income: N00318 Universal Services Benefit Program	33,899,462	34,126,617	33,219,701
Federal Fund Income: 93.568 Low-Income Home Energy Assistance	28,451,114 138,537	36,873,109	36,795,691
Total	28,589,651	36,873,109	36,795,691

## CHILD CARE ADMINISTRATION

#### N00D01.01 GENERAL ADMINISTRATION

Appropriation Statement:	2004 Actual	2005	2006 Allowance
	Actual	Appropriation	Allowance
Number of Authorized Positions	198.00	204.50	203.50
01 Salaries, Wages and Fringe Benefits	11,762,762	12,343,817	12,092,505
02 Technical and Special Fees	559	14,997	4,100
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 12 Grants, Subsidies and Contributions 13 Fixed Charges  Total Operating Expenses  Total Expenditure  Original General Fund Appropriation	272,590 101,425 32,176 7,403,692 53,888 1,436 5.692,489 661,638 14,219,334 25,982,655	303,846 112,393 52,032 11,025,871 45,624 415,296 768,594 12,723,656 25,082,470	319,820 130,345 36,685 8.693,855 51,172 674,402 763,750 10,670,029 22,766,634
Transfer of General Fund Appropriation	16,627,626 1,568,160 15,059,466 10,923,189 25,982,655	-10,946 11,323,877 11,323,877 13,758,593 25,082,470	8,937,186 13,829,448 22,766.634
Federal Fund Income:  93.110 Maternal and Child Health Federal Consolidated Programs	86,399 35,925 10,800,865 10,923,189	13,758,593 13,758,593	13,829,448 13,829,448

## SUMMARY OF OPERATIONS OFFICE

	2004 Actual	2005 Appropriation	2006 Allowance
Total Number of Authorized Positions	198.02	207.00	206.00
Total Number of Contractual Positions	.90	.50	.50
Salaries, Wages and Fringe Benefits.  Technical and Special Fees  Operating Expenses	11,543,058 18,396 9,112,275	11,842,711 44,442 8,515,842	12,234,824 33,903 7,416,330
Original General Fund Appropriation	10,796,937 2,077,007	12,023,421 7,506	
Total General Fund Appropriation	12,873,944 774,487	12,030,927	
Net General Fund Expenditure	12,099.457 35,755	12,030,927	11,415,345
Federal Fund Expenditure	8,538,517	8,372,068	8,269,712
Total Expenditure	20,673,729	20,402,995	19,685,057

## OPERATIONS OFFICE

## N00E01.01 DIVISION OF BUDGET, FINANCE AND PERSONNEL — OPERATIONS OFFICE

02 Technical and Special Fees         623           03 Communication         45,233	144.00         143.00           .50         .50           441,514         9,013,375           34,422         33,903           15,809         115,445           40,726         39,085           23,120         123,120           62,095         206,953
01 Salaries, Wages and Fringe Benefits       8,903,703       9         02 Technical and Special Fees       623         03 Communication       45,233	41,514     9,013,375       34,422     33,903       15,809     115,445       40,726     39,085       23,120     123,120       62,095     206,953
02 Technical and Special Fees       623         03 Communication       45,233	34,422     33,903       15,809     115,445       40,726     39,085       23,120     123,120       62,095     206,953
03 Communication	15,809 115,445 40,726 39,085 23,120 123,120 62,095 206,953
	40.726     39,085       23,120     123,120       62,095     206,953
	23,120 123,120 62,095 206,953
04 Travel 16,911	62,095 206,953
07 Motor Vehicle Operation and Maintenance	
08 Contractual Services 123,958	
09 Supplies and Materials	29,183 34,331
10 Equipment—Replacement 47,941	64.717 67.222
11 Equipment—Additional 98,999	21,881 22,727
12 Grants, Subsidies and Contributions 34,735	34,271 139,469
,	58,211 2,179,113
	50,013 2,927,465
Total Expenditure	25,949 11,974,743
Original General Fund Appropriation	64,409
Transfer of General Fund Appropriation	61,693
	26,102
	<u></u>
	26,102 7,510,810
Special Fund Expenditure	
Federal Fund Expenditure 4,996,098 4,	99,847 4,463,933
Total Expenditure	25,949 11,974,743
Special Fund Income: N00318 Universal Services Benefit Program	
Federal Fund Income:	
10.561 State Administrative Matching Grants for	A1 807
	31,796 832,678
93.556 Promoting Safe and Stable Families	
	30,233 901,137
	48,748 738,811
93.566 Refugee and Entrant Assistance-State Adminis-	
tered Programs 18,697	
93.568 Low-Income Home Energy Assistance 20,326	
	01,537 99,908
93.623 Runaway and Homeless Youth	·
	72,644 888,351
93.670 Child Abuse and Neglect Discretionary Activities 2.040	
·	14,889 1,003,048
Total	99,847 4,463,933

#### N00E01.02 DIVISION OF ADMINISTRATIVE SERVICES --- OPERATIONS OFFICE

Oz. Technical and Special Fees	Appropriation Statement:	2004 Actual	2005 Appropriation	2006 Allowance
Salarics, Wages and Fringe Benefits   2,639,355   2,801,197   3,207	Number of Authorized Positions	59.02	63.00	63.00
Oz.   Technical and Special Fees	Number of Contractual Positions	.90		
3   2,355,931   2,087,214   2,1   104 Travel	01 Salarics, Wages and Fringe Benefits	2,639,355	2,801,197	3,221,449
10   17   13,899   3,440   0   10   10   10   10   10   10	02 Technical and Special Fees	17,773	10,020	
Transfer of General Fund Appropriation	04 Travel 06 Fuel and Utilities. 07 Motor Vehicle Operation and Maintenance 08 Contractual Services. 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 12 Grants, Subsidies and Contributions. 13 Fixed Charges.  Total Operating Expenses.  Total Expenditure	4,007 593 137,403 1,494,753 421,868 -1,187 930,551 1,754 560 5,346,233 8,003,361	13,899 3,410 186,744 1,533,259 424,248 175 11,206 5,218 456 4,265,829 7,077,046	2,172,720 2,622 30 317,402 1,558,625 421,686 1,040 6,000 8,740 4,488,865 7,710,314
Special Fund Expenditure	Transfer of General Fund Appropriation  Total General Fund Appropriation	2,196,950 4,929,724	-54,187	
Total Expenditure   8,003,361   7,077,046   7,7	Special Fund Expenditure	16,226		3,904,535 3,805,779
No.0318 Universal Services Benefit Program   6,209     SWF308 IWIF-Safety Incentive Grant Program   10,017     Total	•			7,710,314
10.561   State   Administrative   Matching   Grants   for   Food   Stamp   Program	N00318 Universal Services Benefit Program	10,017		
93.558       Temporary Assistance for Needy Families       279,884       852,246       9         93.563       Child Support Enforcement       1,196,638       367,298       4         93.566       Refugee and Entrant Assistance-State Administered Programs       5,774         93.568       Low-Income Home Energy Assistance       6,463         93.596       Mandatory and Matching Child Care Funds       299,941       51,687         93.623       Runaway and Homeless Youth       184         93.658       Foster Care-Title IV-E       659,391       83,565       I	10.561 State Administrative Matching Grants for Food Stamp Program	,	739,054	809,293
93.596       Mandatory and Matching Child Care Funds       299.941       51,687         93.623       Runaway and Homeless Youth       184         93.658       Foster Care-Title IV-E       659,391       83,565       I	93.558 Temporary Assistance for Needy Families 93.563 Child Support Enforcement	279,884 1,196,638 5,774		940,895 400,845
93.658 Foster Care-Title IV-E	93.596 Mandatory and Matching Child Care Funds	299,941	51,687	56,293
25.010 Cinic Abuse and Pegleet Modernary Activities U.**			83,565	109,526
			1,378,371	1,488,927
Total	Total	3,542,419	3,472,221	3,805,779

## SUMMARY OF OFFICE OF TECHNOLOGY FOR HUMAN SERVICES

	2004 Actual	2005 Appropriation	2006 Allowance
Total Number of Authorized Positions	115.50	124.00	123.00
Salaries, Wages and Fringe Benefits	7,525,609 60,682	7,663,774 23,670	7,876,531
Operating Expenses	49,120,135	46,337,805	41,503,652
Original General Fund Appropriation	21,564,289 3,305,453	21,593,699 -544,448	
Total General Fund Appropriation	24,869,742 207,584	21,049,251	
Net General Fund Expenditure Special Fund Expenditure Federal Fund Expenditure Reimbursable Fund Expenditure	24,662,158 1,791,072 30,253,196	21,049,251 1,135,100 29,622,898 2,218,000	17,900,358 747,440 30,732,385
Total Expenditure	56,706,426	54,025,249	49,380,183

#### N00F00.02 MAJOR INFORMATION TECHNOLOGY DEVELOPMENT PROJECTS

Program Description:

Major Information Technology Development Projects, under the direction of the Chief Information Officer (CIO), is responsible for the overall management and development of the department's major information systems. At present, these projects include: Maryland Children's Electronic Social Services Information Exchange, Office of Home Energy Programs information system, and the Child Care Administration Management System II.

Appropriation Statement:			
	2004 Actual	2005 Appropriation	2006 Allowance
03 Communication 08 Contractual Services 11 Equipment—Additional	11,090,268 2,507,815	10,964,886 1,638,823	27,748 7,750,905 571,649
13 Fixed Charges			85,009
Total Operating Expenses	13,598,083	12,603,709	8,435,311
Total Expenditure	13,598,083	12,603.709	8,435,311
Original General Fund Appropriation  Transfer of General Fund Appropriation	2,892,480		
Total General Fund Appropriation	2,892,480 4		
Net General Fund Expenditure Special Fund Expenditure Federal Fund Expenditure Reimbursable Fund Expenditure	2,892,476 1,791,072 8,914,535	1,135,100 9,250,609 2,218,000	747,440 7,687,871
Total Expenditure	13,598,083	12,603.709	8,435,311
Special Fund Income:  N00303 Child Support Reinvestment Fund	526,915	438,940 296,160	438,940 308,500
Project Fund	1,264,157	400,000	
Total	1,791,072	1,135,100	747,440
Federal Fund Income: 93.563 Child Support Enforcement	1,022,835	852.060	852.060
93,568 Low-Income Home Energy Assistance		320,840	308,500
93.596 Mandatory and Matching Child Care Funds	3,866,225	3,410,895	1,507,750
93.658 Foster Care-Title IV-E	4,025,475	4,666,814	5,019,561
Total	8,914,535	9,250,609	7,687,871
Reimbursable Fund Income: F50A01 Major Information Technology Development Projects		2,218,000	

## N00F00.04 GENERAL ADMINISTRATION --- OFFICE OF TECHNOLOGY FOR HUMAN SERVICES

Number of Authorized Positions   115.50   124.00   123.00	Appropriation Statement:	2004 Actual	2005 Appropriation	2006 Allowance
Technical and Special Fees.   60.682   23,670	Number of Authorized Positions	115.50	124.00	123.00
3.902,371   2.942,822   2.880,535   2.17	01 Salaries, Wages and Fringe Benefits	7,525,609	7,663,774	7,876,531
11   385   13   343   91   874	02 Technical and Special Fees	60,682	23,670	
Total Operating Expenses	04 Travel	11,385 51,730 21,769 29,703,800 29,975 142,569 102,200 4,670	13,343 60,000 44,154 28,606,607 44,751 6,227 3,207 35,433	91,874 60,000 27,139 26,575,356 54,870 81,468 507,614 55,396
Total Expenditure				
Original General Fund Appropriation         21,564,289         21,593,699           Transfer of General Fund Appropriation         21,977,262         21,049,251           Less: General Fund Reversion/Reduction         207,580           Net General Fund Expenditure         21,769,682         21,049,251         17,900,358           Federal Fund Expenditure         21,338,661         20,372,289         23,044,514           Total Expenditure         43,108,343         41,421,540         40,944,872           Federal Fund Income:           10.561         State Administrative Matching Grants for Food Stamp Program         6,782,558         4,915,820         5,037,118           93.556         Promoting Safe and Stable Families         139,860         1,696         1,541           93.558         Temporary Assistance for Needy Families         2,254,173         6,905,912         9,559,659           93.563         Child Support Enforcement         3,500,173         4,416,202         2,783,225           93.566         Refugee and Entrant Assistance-State Administered Programs         14,095         4,246         3,851           93.596         Mandatory and Matching Child Care Funds         189,271         500,565         496,057           93.670         Child Abuse and Neglect State Grants         2,546<	, ,			
Transfer of General Fund Appropriation	Total Expenditure	43,108,343	41,421,540	40,944,872
Net General Fund Expenditure				
Federal Fund Expenditure			21,049,251	
Federal Fund Income:           10.561         State         Administrative         Matching         Grants         for Food Stamp Program         6,782,558         4,915,820         5,037,118           93.556         Promoting Safe and Stable Families         139,860         1,696         1,541           93.558         Temporary Assistance for Needy Families         2,254,173         6,905,912         9,559,659           93.563         Child Support Enforcement         3,500,173         4,416,202         2,783,225           93.566         Refugee and Entrant Assistance-State Administered Programs         14,095         4,246         3,851           93.596         Mandatory and Matching Child Care Funds         189,271         500,565         496,057           93.658         Foster Care-Title IV-E         1,126,112         905,176         1,232,754           93.670         Child Abuse and Neglect State Grants         1,547           93.778         Medical Assistance Program         7,330,872         2,720,126         3,927,997				
10.561   State   Administrative   Matching   Grants   for Food   Stamp   Program	Total Expenditure	43,108,343	41,421,540	40,944,872
Total	10.561 State Administrative Matching Grants for Food Stamp Program	139,860 2,254,173 3,500,173 14,095 189,271 1,126,112	1,696 6,905,912 4,416,202 4,246 500,565 905,176 2,546	1,541 9,559,659 2,783,225 3,851 496,057 1,232,754 2,312
	Total	21,338,661	20,372,289	23,044,514

## SUMMARY OF LOCAL DEPARTMENT OPERATIONS

	2004 Actual	2005 Appropriation	2006 Allowance
Total Number of Authorized Positions	6,039.85	6,167.37	6,135.17
Total Number of Contractual Positions	46.60	130.00	130.00
Salaries, Wages and Fringe Benefits Technical and Special Fees Operating Expenses	309,505,882 3,166,963 929,856,115	322,131,834 5,362,894 902,621,552	319,964,158 8,180,835 979,591,898
Original General Fund Appropriation	396,442,424 41,803,414	446,747,116 1,918,805	
Total General Fund Appropriation	438,245,838 5,926,603	448,665,921	
Net General Fund Expenditure	432,319,235 53,392,716 747,414,972 9,402,037	448,665,921 24,529,402 746,888,911 10,032,046	457,972,180 24,508,225 814,387,647 10,868,839
Total Expenditure	1,242,528,960	1,230,116,280	1,307,736,891

## LOCAL DEPARTMENT OPERATIONS

#### N00G00.01 FOSTER CARE MAINTENANCE PAYMENTS—LOCAL DEPARTMENT OPERATIONS

Appropriation Statement:	2004 Actual	2005 Appropriation	2006 Allowance
02 Technical and Special Fees			1,000,000
08 Contractual Services	5,295,330 269,259,289	5,522,564 248,714,096	5,522,564 299,740,231
Total Operating Expenses	274,554,619	254,236,660	305,262,795
Total Expenditure	274,554,619	254,236,660	306,262,795
Original General Fund Appropriation  Transfer of General Fund Appropriation	136,279,024 71,600,819	172,523,936	
Total General Fund Appropriation  Less: General Fund Reversion/Reduction	207,879,843 3,023,550	172,523,936	
Not General Fund Expenditure  Special Fund Expenditure  Federal Fund Expenditure	204,856,293 143,482 69,554,844	172,523,936 142,657 81.570,067	216,438,059 718,651 89,106,085
Total Expenditure	274,554,619	254,236,660	306,262,795
Special Fund Income: N00300 Local Government Payments N00302 Child Support Offset	143,482	142,657	142,651 576,000
Total	143,482	142,657	718,651
Federal Fund Income:  93.558 Temporary Assistance for Needy Families  93.658 Poster Care-Title IV-E  93.667 Social Services Block Grant  93.674 Foster Care Independent Living  93.778 Medical Assistance Program.	60,959,744 6,876,000 1,719,100	6,876,000 73,348,637 1,345,430	6.876,000 74,884,655 1,345,430 6,000,000
Total	69,554,844	81,570,067	89,106,085

## N00G00.02 LOCAL FAMILY INVESTMENT PROGRAM—LOCAL DEPARTMENT OPERATIONS

Number of Authorized Positions	Appropriation Statement:			
Salaries, Wages and Fringe Benefits   98,044,606   99,407,673   97,998,185				
Technical and Special Fees	Number of Authorized Positions	1,991.80	2,001.80	1,995.80
O   Communication   2,680,102   2,573,116   2,556,756   Construction   85,041   102,300   79,488   Contractual Services   561,559   591,151   627,850   Contractual Services   7,347   9,433   9,433   Contractual Services   7,152,240   6,533,493   7,231,715   Contractual Services   10,709   10,709   10,709   10,709   10,709   10,709   10,709   10,709   11,211   12 Grants, Subsidies and Contributions   396,500   9,027,355   9,717,211   13 Fixed Charges   12,343,084   13,732,285   12,233,333   Total Operating Expenses   23,885,685   32,970,221   33,025,087   Total Expenditure   12,2081,633   132,405,514   131,089,861   10,709   11,709,113   672,338   17,	01 Salarics, Wages and Fringe Benefits	98,044,606	99.407,673	97,998,185
1 Travel	02 Technical and Special Fees	151,342	27,620	66,589
Supplies and Materials   647,750   410,521   569,301     Dequipment—Replacement   12,247   11     Equipment—Additional   10,709   12     Grants, Subsidies and Contributions   396,500   9,027,355   9,717,211     13 Fixed Charges   12,343,084   13,732,285   12,233,333     Total Operating Expenses   23,885,685   32,970,221   33,025,087     Total Expenditure   122,081,633   132,405,514   131,089,861     Original General Fund Appropriation   39,945,362   48,908,038     Transfer of General Fund Appropriation   51,674,675   49,580,376     Less: General Fund Reversion/Reduction   605,258     Net General Fund Reversion/Reduction   605,258     Net General Fund Expenditure   51,069,417   49,580,376   42,307,725     Special Fund Expenditure   15,132,159   2,170,304   2,285,784     Federal Fund Expenditure   122,081,633   132,405,514   131,089,861     Special Fund Income:   10,561   State Administrative Matching Grants for Food Stamp Program   14,430,759   2,170,304   2,285,783     Special Fund Income:   10,561   State Administrative Matching Grants for Food Stamp Program   18,192,022   26,716,514   26,893,578     93,556   Promoting Safe and Stable Families   3,579   3,558   Temporary Assistance for Needy Pamilies   14,532,249   30,658,710   36,304,275   33,558   7,100,304   30,304,275   32,305,305   30,304,275   32,558   7,100,304   30,304,275   32,558   7,100,304   30,304,275   32,558   7,100,304   30,304,275   32,558   32,	04 Travel	85,041 561,359 -3,347	102,300 591,151	79,488 627,850 9,433
12,343,084   13,732,285   12,233,333   10   10   10   10   10   10   10	09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional	647,750 12,247 10,709	410,521	569,301
Total Expenditure		•		
Original General Fund Appropriation         39,945,362         48,908,038           Transfer of General Fund Appropriation         51,674,675         49,580,376           Less: General Fund Reversion/Reduction         605,258           Net General Fund Expenditure         51,069,417         49,580,376         42,307,725           Special Fund Expenditure         15,132,159         2,170,304         2,285,784           Federal Fund Expenditure         15,132,159         2,170,304         2,285,784           Federal Fund Expenditure         122,081,633         132,405,514         131,089,861           Special Fund Income:           N00300 Local Government Payments         3,701,400         2,170,304         2,285,783           SWF307 Dedicated Purpose Fund         11,430,759         11,430,759         10,561         Stace Administrative Matching Grants for Food Stamp Program         18,192,022         26,716,514         26,893,578           93,556         Promoting Safe and Stable Families         3,579         3,579         30,658,710         36,304,275           93,558         Child Support Enforcement         16,681         223,025         221,233           93,563         Child Support Enforcement         16,681         223,025         221,233           93,568         Fo	Total Operating Expenses	23,885,685	32,970,221	33,025,087
Transfer of General Fund Appropriation	Total Expenditure	122,081,633	132,405,514	131,089,861
Net General Fund Expenditure				
Special Fund Expenditure			49,580,376	
Special Fund Income:   N00300   Local Government Payments   3,701,400   2,170,304   2,285,783     SWF307   Dedicated Purpose Fund   11,430,759     Total   15,132,159   2,170,304   2,285,783     Federal Fund Income:   10.561   State   Administrative   Matching   Grants   for   Food Stamp Program   18,192,022   26,716,514   26,893,578     93.556   Promoting Safe and Stable Families   3,579     93.558   Temporary Assistance for Needy Families   14,532,249   30,658,710   36,304,275     93.596   Child Support Enforcement   16,681   223,025   221,233     93.596   Mandatory and Matching Child Care Funds   6,671,823   4,671,089   4,621,343     93.658   Foster Care-Title IV-E   91,232   86,722   86,028     93.670   Child Abuse and Neglect Discretionary Activities   42     93.778   Medical Assistance Program   16,372,429   18,298,774   18,369,955	Special Fund Expenditure	15,132,159	2,170,304	2,285,784
None	Total Expenditure	122.081,633	132,405,514	131,089,861
Federal Fund Income:           10.561         State Administrative Matching Grants for Food Stamp Program.         18,192,022         26,716,514         26,893,578           93.556         Promoting Safe and Stable Families.         3,579           93.558         Temporary Assistance for Needy Families.         14,532,249         30,658,710         36,304,275           93.563         Child Support Enforcement.         16,681         223,025         221,233           93.596         Mandatory and Matching Child Care Funds         6,671,823         4,671,089         4,621,343           93.658         Foster Care-Title IV-E         91,232         86,722         86,028           93.670         Child Abuse and Neglect Discretionary Activities         42           93.778         Medical Assistance Program         16,372,429         18,298,774         18,369,955	N00300 Local Government Payments	- /	2,170,304	2,285,783
10.561   State   Administrative   Matching   Grants   for Food   Stamp   Program   18,192,022   26,716,514   26,893,578     93.556   Promoting   Safe   and   Stable   Families   3,579     93.558   Temporary   Assistance   for   Needy   Families   14,532,249   30,658,710   36,304,275     93.563   Child   Support   Enforcement   16,681   223,025   221,233     93.596   Mandatory   and   Matching   Child   Care   Funds   6,671,823   4,671,089   4,621,343     93.658   Foster   Care-Title   IV-E   91,232   86,722   86,028     93.670   Child   Abuse   and   Neglect   Discretionary   Activities   42     93.778   Medical   Assistance   Program   16,372,429   18,298,774   18,369,955     16,372,429   18,298,774   18,369,955	Total	15,132,159	2,170,304	2,285,783
93.556       Promoting Safe and Stable Families       3,579         93.558       Temporary Assistance for Needy Families       14,532,249       30,658,710       36,304,275         93.563       Child Support Enforcement       16,681       223,025       221,233         93.596       Mandatory and Matching Child Care Funds       6,671,823       4,671,089       4,621,343         93.658       Foster Care-Title IV-E       91,232       86,722       86,028         93.670       Child Abuse and Neglect Discretionary Activities       42         93.778       Medical Assistance Program       16,372,429       18,298,774       18,369,955	10.561 State Administrative Matching Grants for			
93.563       Child Support Enforcement       16,681       223,025       221,233         93.596       Mandatory and Matching Child Care Funds       6,671,823       4,671,089       4,621,343         93.658       Foster Care-Title IV-E       91,232       86,722       86,028         93.670       Child Abuse and Neglect Discretionary Activities       42         93.778       Medical Assistance Program       16,372,429       18,298,774       18,369,955	93.556 Promoting Safe and Stable Families	3,579		•
93.658       Foster Care-Title IV-E       91,232       86,722       86,028         93.670       Child Abuse and Neglect Discretionary Activities       42         93.778       Medical Assistance Program       16,372,429       18,298,774       18,369,955	93,563 Child Support Enforcement	16,681	223,025	221,233
93.778 Medical Assistance Program	93.658 Foster Care-Title IV-E	91,232		
Total			18,298,774	18,369,955
	Total	55,880,057	80,654,834	86,496,352

## N00G00.03 CHILD WELFARE SERVICES—LOCAL DEPARTMENT OPERATIONS

Appropriation Statement:	2004 Actual	2005 Appropriation	2006 Allowance
Number of Authorized Positions	2,374.90	2,484.62	2,473.12
Number of Contractual Positions	2.00	2, 10 1.52	2417,7.12
01 Salaries, Wages and Fringe Benefits	125,560,472	130,579,634	134,923,953
	812,240	777,634	
02 Technical and Special Fees			2,192,083
03 Communication	1,896,827 1,125,240	1,330,989 1,006,338	1,759,307 1,082,371
06 Fuel and Utilities	149,224	237,471	252,639
07 Motor Vehicle Operation and Maintenance	440,938	744,855	985,097
08 Contractual Services	5,851,977 649,473	4,319,875 410,950	4,751,981
10 Equipment—Replacement	6,154	410,230	605,595
11 Equipment—Additional	60,542		
12 Grants, Subsidies and Contributions	287,557	8,936,673	8,670,594
13 Fixed Charges	8,857,886	9,143,019	8,815,952
Total Operating Expenses	19,325,818	26,130,170	26,923,536
Total Expenditure	145,698,530	157,487,438	164,039,572
Original General Fund Appropriation	61,858,407	68,678,217	
Transfer of General Fund Appropriation	-11,521,134	916,358	
Total General Fund Appropriation	50,337,273 1,014,104	69,594,575	
Net General Fund Expenditure	49,323,169	69,594,575	73,342,326
Special Fund Expenditure	15,126,832	955,115	875,636
Federal Fund Expenditure	71,846,492 9,402,037	76,905,702 10,032,046	78,952,771 10,868,839
·			
Total Expenditure	145,698,530	157,487,438	164,039,572
Special Fund Income: N00300 Local Government Payments N00306 Annie E. Casey N00320 Adoption Search Registry Fees N00323 The Joseph Fund	6,832,227 54,493 7,476 8,232,636	955,115	875,636
Total	15,126,832	955,115	875,636
Federal Fund Income:  10.561 State Administrative Matching Grants for Food Stamp Program.  93.556 Promoting Safe and Stable Families.  93.558 Temporary Assistance for Needy Families.  93.563 Child Support Enforcement  93.643 Mandatory and Matching Child Care Funds  93.643 Runaway and Homeless Youth  93.644 Children's Justice Grants to States  93.658 Foster Care-Title IV-E.  93.667 Social Services Block Grant  93.670 Child Abuse and Neglect Discretionary Activities.  93.674 Foster Care Independent Living  93.778 Medical Assistance Program  Total	43,590 5,124,099 610,026 118,675 6,639 6,124 35,913 7,225,414 31,286,770 21,231,853 64,169 845,802 5,247,418 71,846,492	14,328,643 4,566,442 34,069,847 10,835,026 729,508 12,376,236 76,905,702	4,735,637 35,915,827 11,268,633 729,907 14,534,587 78,952,771
Reimbursable Fund Income: R00A04 Subcabinet Fund	9,402,037	10,032,046	10,868,839

## N00G00.04 ADULT SERVICES—LOCAL DEPARTMENT OPERATIONS

Appropriation Statement:	2004 Actual	2005 Appropriation	2006 Allowance
Number of Authorized Positions	530.00	514.70	509.50
Number of Contractual Positions	.65		
01 Salaries, Wages and Fringe Benefits	27,255,839	28,737,884	26,053,970
02 Technical and Special Fees	155,363	44,982	69,047
O3 Communication O4 Travel O6 Fuel and Utilities O7 Motor Vehicle Operation and Maintenance O8 Contractual Services O9 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 12 Grants, Subsidies and Contributions 13 Fixed Charges	553,776 217,359 11,253 28,954 5,020,616 189,973 4,334 21,618 95,360 1,581,195	359,337 218,543 141,921 19,663 5,025,706 125,706 670 861 3,241,261 2,476,392	451,188 209,707 147,223 3,991 5,171,809 165,659 4,525 3,609,259 2,600,129
Total Operating Expenses	7,724,438	11,610,060	12,363,490
Total Expenditure	35,135,640	40,392,926	38,486,507
Original General Fund Appropriation  Transfer of General Fund Appropriation  Total General Fund Appropriation	10,138,935 -5,451,630 4,687,305	7,904,809 22,521 7,927,330	
Less: General Fund Reversion/Reduction	94,907 4,592,398 1,145,949 29,397,293	7,927,330 988,620 31,476,976	7,846,736 1,182,150 29,457,621
Total Expenditure	35,135,640	40,392,926	38,486,507
Special Fund Income: N00300 Local Government Payments	1,145,949	988,620	1,182,150
Federal Fund Income:  10.561 State Administrative Matching Grants for Food Stamp Program	5,594 43,822 31 15,082	2,532,997	2,468,380
93.596 Mandatory and Matching Child Care Funds 93.658 Foster Care-Title IV-E 93.667 Social Services Block Grant 93.778 Medical Assistance Program	641 3,971,405 24,090,997 1,269,721	5,773,101 20,931,301 2,239,577	5,392,600 19,546,893 2,049,748
Total	29,397,293	31,476,976	29,457,621

## N00G00.05 GENERAL ADMINISTRATION—LOCAL DEPARTMENT OPERATIONS

Number of Authorized Positions	Appropriation Statement:			
Number of Contractual Positions   2.05				
Salaries, Wages and Pringe Benefits   28,753,028   29,337,956   29,005,307	Number of Authorized Positions	535.80	542.50	538.50
Oz.   Technical and Special Fees	Number of Contractual Positions	2,05		
3   20   20   20   20   20   20   20	01 Salaries, Wages and Fringe Benefits	28,753,028	29,337,956	29,005,307
109,447   171,300   160,863   20,568   20,1367   2241,873   20,568   20,1367   2241,873   20,568   20,1367   2241,873   20,568   20,1367   2241,873   20,568   20,1367   2241,873   20,568   20,1367   2241,873   20,568   20,1367   2241,873   20,568   20,1367   2241,873   23,941,80   3,580,481   20,580,4	02 Technical and Special Fees	437,663	190,406	418,491
Total Operating Expenses.   11,144,032   12,407,961   14,109,575     Total Operating Expenses.   11,144,032   12,407,961   14,109,575     Total Expenditure.   40,334,723   41,936,323   43,533,373     Original General Fund Appropriation.   22,835,412   21,907,933     Transfer of General Fund Appropriation.   23,335,034   22,053,877     Less: General Fund Reversion/Reduction.   987,623     Net General Fund Expenditure.   22,347,411   22,053,877   21,817,678     Special Fund Expenditure.   33,13,152   2,858,094   3,187,471     Federal Fund Expenditure.   40,334,723   41,936,323   43,533,373      Special Fund Income:   10,561   State   Administrative   Matching   Grants   for Food Stamp Program.   2,457,693   2,448,833   2,535,736     Promoting Safe and Stable Families.   592,192   93,558   Promoting Safe and Stable Families.   592,192   93,558   Temporary Assistance for Needy Families   1,816,685   4,424,789   5,431,327   93,5678   Mandatory and Matching Crial Grants   780,944   789,3658   Foster Care-Title IV-E   3,340,431   3,746,689   3,960,223   93,679   Child Abuse and Neglect Discretionary Activities   6,739   93,578   Medical Assistance Program   3,242,086   4,006,915   4,133,895	04 Travel	109,447 290,568 397,517 3,392,423 517,907 39,945	171,300 261,367 563,155 3,349,180	160,863 241,873 917,035 3,580,481
Total Operating Expenses.				
Total Expenditure	_			
Transfer of General Fund Appropriation         499,622         145,944           Total General Fund Appropriation         23,335,034         22,053,877           Less: General Fund Reversion/Reduction         987,623           Net General Fund Expenditure         22,347,411         22.053,877         21,817,678           Special Fund Expenditure         3,313,152         2,858,094         3,187,471           Federal Fund Expenditure         14,674,160         17,024,352         18,528,224           Total Expenditure         40,334,723         41,936,323         43,533,373           Special Fund Income:           N00300 Local Government Payments         3,313,152         2,858,094         3,187,471           Federal Fund Income:           10.561 State Administrative Matching Grants for Food Stamp Program         2,457,693         2,488,833         2,535,736           93.558 Promoting Safe and Stable Families         592,192         593,558         4,424,789         5,431,327           93.558 Temporary Assistance for Needy Families         1,816,685         4,424,789         5,431,327           93.596 Mandatory and Matching Child Care Funds         780,944         3,340,431         3,746,689         3,960,223           93.674 Foster Care Independent Living         65,969         48,037				
Net General Fund Expenditure   22,347,411   22.053,877   21.817,678   Special Fund Expenditure   3,313,152   2,858,094   3,187,471   Federal Fund Expenditure   14,674,160   17,024,352   18,528,224   Total Expenditure   40,334,723   41,936,323   43,533,373   41,936,323   43,533,373	Transfer of General Fund Appropriation  Total General Fund Appropriation	499,622 23,335,034	145,944	-
Federal Fund Income:         3,313,152         2,858,094         3,187,471           Federal Fund Income:           10.561 State Administrative Matching Grants for Food Stamp Program         2,457,693         2,448,833         2,535,736           93.556 Promoting Safe and Stable Families         592,192         593,592         592,192         593,592         593,592         5,431,327         93,593         2,447,390         2,331,157         2,419,006         93,596         Mandatory and Matching Child Care Funds         780,944         780,944         93,658         Foster Care-Title IV-E         3,340,431         3,746,689         3,960,223         93,670         Child Abuse and Neglect Discretionary Activities         6,739         65,969         48,037         93,778         Medical Assistance Program         3,242,086         4,006,915         4,133,895	Net General Fund Expenditure Special Fund Expenditure Federal Fund Expenditure	22,347,411 3,313,152 14,674,160	2,858,094 17,024,352	3,187,471 18,528,224
10.561         State         Administrative         Matching         Grants         for           Food         Stamp Program         2,457,693         2,448,833         2,535,736           93.556         Promoting Safe and Stable Families         592,192           93.558         Temporary Assistance for Needy Families         1,816.685         4,424,789         5,431,327           93.563         Child Support Enforcement         2,437,390         2,331,157         2,419,006           93.596         Mandatory and Matching Child Care Funds         780,944         3,340,431         3,746,689         3,960,223           93.670         Child Abuse and Neglect Discretionary Activities         6,739         65,969         48,037           93.674         Foster Care Independent Living         3,242,086         4,006,915         4,133,895		3,313,152	2,858,094	3,187,471
Total 14,674,160 17,024,352 18,528,224	10.561 State Administrative Matching Grants for Food Stamp Program	592,192 1,816.685 2,437,390 780,944 3,340,431 6,739	4,424,789 2,331,157 3,746,689 65,969	5,431,327 2,419,006 3,960,223 48,037
	Total	14,674,160	17,024,352	18,528,224

# N00G00.06 LOCAL CHILD SUPPORT ENFORCEMENT ADMINISTRATION—LOCAL DEPARTMENT OPERATIONS

Appropriation Statement:	2004 Actual	2005 Appropriation	2006 Allowance
Number of Authorized Positions	607.35	623.75	618.25
Number of Contractual Positions,	.55	•••	
01 Salaries, Wages and Fringe Benefits	29,891,937	34,068,687	31,982,743
02 Technical and Special Fees	166,455	43,538	37,708
03 Communication 04 Travel 05 Fuel and Utilities 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 12 Grants, Subsidies and Contributions	643,218 91,070 50,364 9,600 1,096,076 184,008 65,905 7,358 16,803	701,067 122,722 54,715 62,325 1,471,327 160,308	719,462 93,014 52,394 69,455 1,616,305 195,849
13 Fixed Charges	3,223,229		3,919,489
Total Operating Expenses  Total Expenditure	5,387,631 35,446,023	6,617,533 40,729,758	6,685,627 38,706,078
Original General Fund Appropriation	12,286,171 -1,790,881	13,569,518 161,644	
Total General Fund Appropriation Less: General Fund Reversion/Reduction	10,495,290 201,153	13,731,162	
Net General Fund Expenditure Special Fund Expenditure Federal Fund Expenditure Total Expenditure	10,294,137 2,064,170 23,087,716 35,446,023	13,731,162 115,557 26,883,039 40,729,758	12,908,764 150,672 25,646,642 38,706,078
Special Fund Income:  N00300 Local Government Payments  N00303 Child Support Reinvestment Fund.  Total	363,046 1,701,124 2,064,170	115,557	150,672
Federal Fund Income: 93.563 Child Support Enforcement	23,087,716	26,883,039	25,646,642

# N00G00.08 ASSISTANCE PAYMENTS—LOCAL DEPARTMENT OPERATIONS

Actual	2005 Appropriation	2006 Allowance
454,905,441	,	446,882,832
454.905.441	415.929.312	446,882,832
454,905,441	415,929,312	446,882,832
83,201,857 -23,262,695	75,574,488	
59,939,162 5	75,574,488	
59,939,157 16,368,427 378,597,857	75,574,488 17,299,055 323,055,769	48,630,715 16,107,861 382,144,256
454,905,441	415,929,312	446,882,832
1,245,014 5,039,798 10,083,615	1,020,970 5,003,276 11,274,809	1,020,970 5,003,276 10,083,615
16,368,427	17,299,055	16,107,861
283,760,582 94,147,218 690,057	250,107,782 72,463,736 484,251	286,598,188 94,856,011 690,057
378.597.857	323,055,769	382,144,256
	454,905,441 454,905,441 454,905,441 83,201,857 -23,262,695 59,939,162 5 59,939,157 16,368,427 378,597,857 454,905,441 1,245,014 5,039,798 10,083,615 16,368,427 283,760,582 94,147,218 690,057	454,905,441 415,929,312 454,905,441 415,929,312 454,905,441 415,929,312 83,201.857 75,574,488 -23,262,695 75,574,488 5 9,939,162 75,574,488 16,368,427 17,299,055 378,597,857 323,055,769 454,905,441 1,020,970 5,039,798 5,003,276 10,083,615 11,274,809 16,368,427 17,299,055 283,760,582 250,107,782 94,147,218 72,463,736 690,057 484,251

# N00G00.09 PURCHASE OF CHILD CARE-LOCAL DEPARTMENT OPERATIONS

Appropriation Statement:	2004 Actual	2005 Appropriation	2006 Allowance
02 Technical and Special Fees	7,014		
04 Travel	509 106,426,403	111,835,167	103,064,217
Total Operating Expenses	106,426,912	111,835,167	103.064,217
Total Expenditure	106,433,926	111,835,167	103,064,217
Total General Fund Appropriation	29,897,256	37,680,177	
Net General Fund Expenditure Special Fund Expenditure Federal Fund Expenditure	29,897,253 95,339 76,441,334	37,680,177 74,154,990	34,680,177 68,384,040
Total Expenditure	106,433,926	111,835,167	103,064,217
Special Fund Income: N00300 Local Government Payments	95,339		
Federal Fund Income: 93.558 Temporary Assistance for Needy Families	76,441,334	18,036,617 56,118,373	10,285,667 58,098,373
Total	76,441,334	74,154,990	68,384,040

# N00G00.10 WORK OPPORTUNITIES — LOCAL DEPARTMENT OPERATIONS

Appropriation Statement:	2004 Actual	2005 Appropriation	2006 Allowance
Number of Contractual Positions	41.35	130.00	130.00
02 Technical and Special Fees	1,436,886	4,278,714	4,396,917
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 12 Grants, Subsidies and Contributions 13 Fixed Charges	331 24,188 25,323,814 130,047 87,896 75,521 855,721 4,021	3,858 6,567 26,505,786 11,282 4,356,083 892	3,259 2,255 28,135,107 19,287 3,113,939 892
Total Operating Expenses	26,501,539	30,884,468	31,274,739
Total Expenditure	27,938,425	35,163,182	35,671,656
Special Fund Expenditure	3,206 27,935,219 27,938,425	35,163,182 35,163,182	35,671,656 35,671,656
Special Fund Income: N00300 Local Government Payments	3,206		
Federal Fund Income: 93.558 Temporary Assistance for Needy Families	27,935,219	35,163,182	35,671,656

# CHILD SUPPORT ENFORCEMENT ADMINISTRATION

## N00H00.08 SUPPORT ENFORCEMENT—STATE

	2003 Actual	2004 Actual	2005 Estimated	2006 Estimated
Performance Measures/Performance Indicators				
Support Orders Established	17,272	15,161	17,272	15.161
Paternities Established	9,491	10,822	9,491	10,822
Caseload-AFDC/TCA (Temporary Cash Assistance)	38,918	34,003	38,918	34,003
Non-AFDC/TCA	273,404	245,780	273,404	245,780
Collections:				
State Share of Collections (S)	14,299,048	10,083,615	10,536,677	10,083,615
Reinvestment Fund	4,192,682	4,346,710	4,961,700	4,346,710
Federal Share of Collections	10,432,354	10,083,614	10,536,677	10,083,614
Local Government Share of Incentives (\$)	971,000	1,528,291	980,710	1,528,291
Total AFDC/TCA Collection (S)	24,731,401	20,167,229	21,073,354	20,167,229
Total Non-AFDC/TCA Collections (S)	412,764,861	432,715,911	416,892,510	432,715,911
Total Collections (\$)	437,496,262	452,883,140	437,965,864	452,883,140
Parant of Current Support Dua That is Collected on IV D				
Percent of Current Support Due That is Collected on IV-D Cases (%)	63.00	62.00	63.00	62.00
Percent of IV-D Cases with Orders Established (%),	69.0	74.0	72.1	74.1
Ratio of Collections to Expenditures (\$)	4.49	4.66	4.49	4.66
rado of concenous to Expenditutes (\$)	7.77	7.00	7,72	4.00

# ${\bf N00H00.08} \ \ {\bf SUPPORT} \ \ {\bf ENFORCEMENT-STATE--CHILD} \ \ {\bf SUPPORT} \ \ {\bf ENFORCEMENT} \ \ {\bf ADMINISTRATION}$

Appropriation Statement:	2004 Actual	2005 Appropriation	2006 Allowance
Number of Authorized Positions	90.50	89.50	87.50
01 Salaries, Wages and Fringe Benefits	5,759,737	5,791,622	5.746,331
02 Technical and Special Fees	194	<u></u>	<u></u>
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement	454,788 35,938 20,877 34,590,324 126,510 281	327,533 25,084 34,661 36,581,786 73,110	436,016 19,291 70,977 38,544,850 168,867
11 Equipment—Additional	232,715 10,070 161,062	19,333 137,530	20,081 144,923
Total Operating Expenses	35,632,565	37,199,037	39,405,005
Total Expenditure	41,392,496	42,990,659	45,151,336
Original General Fund Appropriation  Transfer of General Fund Appropriation	6,827,870 -1,738,152	3,445,373 -37,647	
Total General Fund Appropriation	5,089,718 405,011	3,407,726	
Net General Fund Expenditure Special Fund Expenditure Federal Fund Expenditure	4,684,707 6,793,146 29,914,643	3,407,726 7,571,142 32,011,791	4,522,468 7,020,105 33,608,763
Total Expenditure	41,392,496	42,990,659	45,151,336
Special Fund Income: N00303 Child Support Reinvestment Fund N00304 Cooperative Reimbursement Monitoring Fees Total	5,617,856 1,175,290 6,793,146	6,391,443 1,179,699 7,571,142	5,837,727 1,182,378 7,020,105
rva	0,750,140	7,071,142	7,020,103
Federal Fund Income: 93.563 Child Support Enforcement	29,914,643	32,011,791	33,608,763

# FAMILY INVESTMENT ADMINISTRATION

## N00100.04 DIRECTOR'S OFFICE

Appropriation Statement:	2004 Actual	2005 Appropriation	2006 Allowance
Number of Authorized Positions	166.91	166,20	165.20
01 Salaries, Wages and Fringe Benefits	10,209,641	10,595,052	10,122,305
02 Technical and Special Fees	2,795	12,134	12,740
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 11 Equipment—Additional	73,420 129,758 87,027 11,276,472 48,559 11,098	633,039 223,209 20,783 12,347,326 31,925	535,512 233,525 32,487 12,739,162 37,792
12 Grants, Subsidies and Contributions	337,736 51,677	922,101 205,584	717,792 178,340
Total Operating Expenses	12,015,747	14,383,967	14,474,610
Total Expenditure	22,228,183	24,991,153	24,609,655
Original General Fund Appropriation	14,870,631 -6,115,633	11,370,013 -130,054	<del>1. 11. 1</del>
Total General Fund Appropriation	8,754,998 1,241,139	11,239,959	
Net General Fund Expenditure	7,513,859 2,047 14,712,277	11,239,959 13,751,194	9,553,031 15,056,624
Total Expenditure	22,228,183	24,991,153	24,609,655
Special Fund Income: N00300 Local Government Payments	2,047		
Federal Fund Income: 10.561 State Administrative Matching Grants for Food Stamp Program	4,192,640	3,859,045	3,636,515
93.239 Policy Research and Evaluation Grants 93.558 Temporary Assistance for Needy Families 93.563 Child Support Enforcement 93.596 Mandatory and Matching Child Care Funds 93.658 Foster Care-Title IV-E	5,732 7,548,256 4,482 184,075 596	7,008,948 28,802 167,730	8,630,131 27,372 160,240
93.778 Medical Assistance Program	2,776,496	2,686,669	2,602,366
Total	14,712,277	13,751,194	15,056,624

Classification Title	FY 2004 Positions	FY 2004 Expenditure	FY 2005 Positions	FY 2005 Appropriation	FY 2006 Positions	FY 2006 Allowance	Symbol
n00a01 Office of the Secretary							
n00a0101 Office of the Secretary							
secy dept human resources	1.00	132,074		126,266		126,266	
dep secy dept human resources	1.00	115,847		224,102		224,102	
div dir ofc atty general	1.00	80,741	1.00	111,028	1.00	113,206	
prgm mgr senior iv	1.00	97,540	1.00	94,161	1.00	96,002	
asst attorney general viii	1.00	75,590	1.00	89,140	1.00	90,880	
prgm mgr senior ii	1.00	90,572	1.00	87,434	1.00	89,140	
asst attorney general vii	5.00	296,915	5.00	429,475	5.00	437,850	
asst attorney general vi	3.00	204,676	3.00	232,331	3.00	236,848	
prgm mgr iv	1.00	83,014	1.00	86,870	1.00	86,870	
admin prog mgr iii	1.00	62,993	1.00	74,577	1.00	76,026	
administrator vi	1.00	18,507	1.00	54,462	1.00	56,556	
fiscal services administrator i	1.00	56,120	1.00	59,864	1.00	62,173	
prgm mgr iii	1.00	78,378	1.00	70,398	.00	0	Abolish
administrator v	1.00	79,261	1.00	70,507	1.00	71,875	
administrator iv	2.00	154,271	2.00	129,562	2.00	132,068	
fiscal services administrator i	1.00	61,900	1.00	64,781	1.00	66,034	
administrator iii	1.00	62,274	1.00	59,535	1.00	60,684	
administrator iii	1.00	66,927	1.00	60,110	1.00	61,270	
asst attorney general v	3.50	322,964	3.50	234,868	3.50	239,416	
asst attorney general iv	.50	34,949	.50	33,926	.50	34,584	
computer network spec supr	1.00	57,340	1.00	60,011	1.00	61,168	
hum ser admin iii	1.00	70,090	1.00	62,951	1.00	64,167	
hum ser admin iii	1.00	66,476	1.00	64,167	1,00	65,408	
internal auditor prog super	1.00	61,900	1.00	64,781	1.00	66,034	
obs-fiscal administrator jij	1.00	63,097	1.00	66,034	1.00	67,312	
internal auditor super	2.00	117,089	1.00	60,684	1.00	61,855	
staff atty ii attorney genral	1.00	33,049	1.00	57,859	1.00	58,973	
administrator ii	2,00	131,732	2.00	111,032	2.00	113,168	
hum ser admin i pgm plan eval	.00	0	1.00	40,518	1.00	42,054	
internal auditor lead	1.00	48,465	1.00	50,721	1.00	51,693	
administrator i	3.00	174,367	2.00	100,724	2.00	102,653	
hum ser spec v income maint	1.00	53,447	1.00	47,999	1.00	48,916	
internal auditor ii	6.00	273,282	7.00	326,487	7.00	334,961	
admin officer iii	2.00	148,915	2.00	93,953	2.00	95,746	
admin officer iii	1.00	82,981	1.00	45,422	1.00	46,287	
computer network spec trainee	1.00	45,933	1.00	48,071	1.00	48,990	
hum ser spec iv income maint	3.00	136,079	3.00	142,873	3.00	145,601	
hum ser spec iv prog plng eval	.00	0	1.00	35,660	1.00	37,002	
pub affairs officer ii	2.00	95,297	1.00	47,171	1.00	48,071	
hum ser spec ili income maint	4.00	168,272	4,00	176,526	4.00	179,887	
hum ser spec iii pgm plnng	1.00	42,257	1.00	44,224	1.00	45,066	
obs-fiscal specialist i	1.00	43,882	1.00	45,925	1.00	46,801	
admin officer i	1.00	23,334	1.00	43,059	1.00	43,877	
admin speciji	22.00	831,354	21.00	803,391	20.00	780,381	Abolish

	FY 2004	FY 2004	FY 2005	FY 2005	FY 2006	FY 2006
Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance Symbol
n00a01 Office of the Secretary						
n00a0101 Office of the Secretary						
admin spec iii	1.00	30,858	1.00	30,049	1.00	31,165
admin spec ii	2.00	67,894	2.00	71,055	2.00	72,391
admin spec ii	1.00	30,546		41,603		42,393
paralegal ii	1.00	53,869	1.00	34,151	1.00	35,431
fiscal accounts technician i	-00	0	1.00	26,038	1.00	26,995
exec assoc iii	1.00	52,058	1.00	50,245	1.00	51,207
exec assoc ii	1.00	43,258	1.00	42,141	1.00	43,334
management assoc	1.00	43,378	1.00	41,470	1.00	42,256
management associate	2.00	83,629	2.00	77,732	2.00	79,858
admin aide	3.00	110,714	4.00	140,779	4.00	143,998
admin aide	2.00	64,896	2.00	74,360	2.00	75,760
office secy iii	1.00	24,151	1.00	33,307	1.00	33,930
office secy iii	1.00	102,997	1.00	34,887	1.00	35,542
office services clerk	1.00	26,796	1.00	28,303	1.00	28,826
TOTAL n00a0101*	106.00	5,679,195	108.00	5,759,760	106.00	5,761,007
n00a0102 Citizen's Review Board f	or Children					
prgm mgr iv	1.00	71,350	1.00	80,415	1.00	81,980
data base spec ii	1.00	48,947	1.00	55,694	1.00	56,766
hum ser admin ii	1.00	49,886	1.00	56,224	1.00	57,307
hum ser spec v child dev	1,00	45,505	1.00	51,779	1.00	52,773
hum ser spec v prog plng eval	2.00	91,010	2.00	102,574	2.00	104,542
staff assistant sr, crbc	1.00	39,548	1.00	44,998	1.00	45,855
staff assistant, crbc	7.00	261,234		296,594	7.00	303,509
admin spec ii	2.00	56,690	2.00	63,892	2.00	65,617
management associate	1.00	37,492		42,658		43,468
office secy ii	3.00	82,589		93,082		94,816
office clerk ii	3.00	71,195	3,00	80,698	3.00	82,410
TOTAL n00a0102*	23.00	855,446	23.00	968,608	23.00	989,043
n00a0103 Commissions						
prgm mgr senior i	.00	0	1.00	59,740	1.00	62,045
prgm mgr ii	1.00	77,834	1.00	63,455	1.00	64,681
administrator iv	4.00	280,232	3.00	186,346	3.00	188,560
hum ser admīn īī	1.00	51,525	1.00	54,644	1.00	55,694
administrator i	1.00	60,006	1.00	48,916	1.00	49,852
admin officer iii	1.00	42,433	1.00	44,573	.00	0 Abolish
hum ser spec if	1.00	29,907	1.00	32,002	1.00	33,198
agency procurement specialist s	.00	0	1.00	40,518	1.00	42,054
personnel associate i	1.00	39,382	1.00	32,096	1.00	32,695
management associate	1.00	52,332	1.00	42,658	1.00	43,468
admin aide	1.00	36,334	2.00	64,890	1.00	37,880 Abolish

Classification Title	FY 2004 Positions			FY 2005 Appropriation		FY 2006 Allowance	Symbol
n00e0103 Commissions office secy iii	1.00	25 400	1 00	24 005	1 00	27 000	
office secy iii	1,00	25,699	1.00	26,995	1.00	27,989	
TOTAL n00a0103*	13.00	695 684	15.00	696 833	13.00	638,116	
TOTAL n00a01 **	142.00	-	146.00			7,388,166	
,		.,,		.,,		,,500,100	
n00b00 Social Services Administ	tration						
n00b0004 General Administration-9	State						
exec vi	1.00	80,885	1.00	82,491	1.00	82,491	
prgm mgr iv	1.00	68,912	.00	0	.00	0	
prgm mgr iii	1.00	101,080	2.00	125,605	2.00	129,039	
administrator v	1.00	69,132	.00	0	.00	0	
prgm mgr īi	5.00	326,540	4.00	273,394	4.00	278,691	
prgm mgr ī	1.00	62,514	.00	0	.00	0	
social service admin iv	1.00	59,813	1.00	65,408	1.00	66,673	
administrator iii	1.00	57,734	1.00	60,684	1.00	61,855	
administrator iji	1.00	58,374		60,110	1.00	61,270	
social service admin iii	1.00	59,016			1.00	61,855	
hum ser admin iv	1.00	67,179		•		69,837	
hum ser admin ii	3.00	158,011		-		174,326	
administrator ii	1.00	47,063		•	1.00	49,769	
dp programmer analyst ii	1.00	55,001		•		51,207	
hum ser admin i child dev	5.00	273,480		•		325,930	
research statistician iv	.00			•		56,852	
administrator i	3.00	169,940				153,545	
dp functional analyst ii	1.00	50,538		•		52,773	
hum ser spec v child dev	1.00	51,037		-		53,274	
hum ser spec v pgms cordnatr		145,600		•		132,896	
hum ser spec v prog plng eval		417,051		•		412,992	
research statistician iii	1.00	58,905		•		58,043	
social service admin i	19.50	1,140,046				1,165,278	
admin officer iii	2.00	118,428		•		99,856	
hum ser spec iv prog plng eval		46,058		•	1.00	48,531	
pub affairs officer ii	1.00		1.00		1.00	45,855	
research statistician ii	1.00	70,599		•		49,928	
admin officer ii	2.00	90,410	2.00	93,075	2.00	94,852	
family services caseworker ii	.00	0	1.00	33,467	1.00	34,721	
admin officer i	1.00	56,489	1.00	39,200	1.00	39,943	
family services caseworker i	.50	23,439	.50	17,221	.50	17,866	
hum ser spec ii pgm plan eval	5.00	228,511	6.00	251,872	5.00	224,651	Abolish
research analyst v	1.00	32,912	1.00	39,200	1.00	39,943	
admin spec ii	1.00	38,591	1.00	37,180	1.00	37,880	
admin spec i	2.00	72,823	2.00	69,453	2,00	70,757	
illustrator ii	1.00	34,250	1.00	32,998	1.00	33,615	
admin spec trainee	1.00	33,309	1.00	32,193	1.00	32,795	
exec assoc i	1.00	45,029	1.00	45,925	1.00	46,801	

	FY 2004				FY 2006	FY 2006	
Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance	Symbol
n00b00 Social Services Adminis	stration						
n00b0004 General Administration-	State						
management associate	.00	0	1.00	31,416	.00	0	Abolish
admin aide	5.00	188,148	5.00	182,846	5.00	186,288	
office secy iii	3.00	105,074	3.00	102,772	3.00	104,699	
office secy ii	3.00	94,092	3.00	98,243		66,412	Abolish
office secy i	2.00	72,879	2.00	58,563	1.00	28,043	Abolish
office services clerk	1.00	31,516	1.00	30,179	1.00	30,740	
office clerk ii	2.00	51,260	2.00	57,236	2.00	5 <b>8,29</b> 5	
TOTAL n00b0004*	97.50	5,057,932	102.50	4,924,219	98.50	4,891,067	
TOTAL n00b00 **	97.50	5,057,932				4,891,067	
n00c01 Community Services Admi	inistration						
n00c0101 General Administration							
prgm mgr iv	1.00	73,295	1.00	79,648	1.00	81,198	
administrator iii	2.00	110,659		•		121,965	
computer network spec ii	1.00	45,377		•		49,769	
admin spec iii	1.00	32,922		-		36,097	
admin spec ii	.48	26,699			1.00	30,352	
pub affairs specialist (i	.75	34,547		-		28,410	
admin spec i	.70	30,098				24,749	
exec assoc ii	1.00	43,830				48,531	
office secy iii	1.00	32,416		•		35,542	
TOTAL n00c0101*	8.93	429,843	9.50	447,526	9.50	456,613	
n00c0103 Maryland Office for New	Americans (	MONA)					
hum ser admin iv	1.00	62,203	1.00	64,061	1.00	65,300	
hum ser admin ii	1.00	57,807				60,684	
hum ser spec v prog plng eval		47,947		•		50,806	
research statistician iii	1.00	49,799				52,773	
admin officer ii	1.00	44,593	1.00	-		46,801	
admin spec ii	1.00	34,779				36,492	
income maint spec ii	1.00	30,006	1.00			32,654	
TOTAL n00c0103*	7.00	327,134	7.00	338,450	7,00	345,510	
n00c0104 Legal Services							
hum ser admin iv	1.00	57,616	1.00	59,345	1.00	60,490	
administrator i	1.00	39,744		41,712		43,296	
admin officer iii	1.00	43,275		44,998	1.00	45,855	
office secy iii	1.00	32,636		33,930	1.00	34,566	
TOTAL n00c0104*	4.00	173,271	4.00	179,985	4.00	184,207	

### Classification Title		FY 2004	FY 2004	FY 2005	FY 2005	FY 2006	FY 2006	
December	Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance	Symbol
perg magr iii								
perg magr iii								
administrator iii   8.0								
hum ser admin ii 1.00 56,584 1.00 55,164 1.00 56,224 dp functional analyst lead .35 16,475 .00 0 0.00 0 0 0 0 0 0 0 0 0 0 0 0 0 0	•		•		•		-	
dp functional analyst lead         35         16,475         .00         0         .00         0           administrator i         1,30         76,552         1,00         58,596         1.00         58,596           administrator i         .50         25,143         .00         0         .00         0           dp functional analyst ii         1.05         51,688         .00         0         .00         0           administrator ii         1.00         42,221         1.00         43,334         1.00         0           hum ser spec iv prog plng eval         5.26         252,898         3.50         167,515         3.50         170,717           admin officer ii         1.7         24,984         .00         0         .00         0           hum ser spec iii pgm plnng         .77         24,956         .00         0         .00         0           damin officer ii         1.7         24,956         .00         0         .00         0           damin officer ii         1.7         24,956         .00         0         .00         0           damin officer ii         1.0         1.1,16         .00         .00         .00         .00      <								
administrator i								
administrator i	•		16,475	.00	0			
dp functional analyst ii				1.00	58,596			
hum ser spec v prog plng eval			•					
admin officer fili	•						-	
hum ser spec iv income maint								
hum ser spec iv prog ping eval 5.26 232,898 3.50 167,515 3.50 170,717 admin officer ii					_			
admin officer ii	•		•					
hum ser spec îiî pgm plnng         .77         24,956         .00         0         .00         0           admin officer î         .46         16,866         .00         0         .00         0         .00         0         .00         0         .00         0         .00         0         .00         0         .00         0         .00         0         .00         0         .00         0         .00         0         .00         0         .00         0         .00         0         .0	• • • • •				-			
admin officer i         .46         16,866         .00         0         .00         0 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>								
family services caseworker trai			-				· ·	
admin spec ii					_		-	
office secy ii         .43         18,396         .00         0         .00         0           TOTAL n00c0105*         17.29         819,011         9.50         460,853         9.50         468,535           n00c0107 Adult Services         prgm mgr iii         3.00         217,275         3.00         204,114         3.00         208,068           prgm mgr iii         3.00         61,603         .00         0         .00         0								
office secy ii         .43         18,396         .00         0         .00         0           TOTAL n00c0105*         17.29         819,011         9.50         460,853         9.50         468,535           n00c0107 Adult Services         prgm mgr iii         3.00         217,275         3.00         204,114         3.00         208,068           prgm mgr iii         3.00         61,603         .00         0         .00         0	•		14,146	.00				
### Notes of Computer Services   Total notes of Computer Service   Total notes of Computer Service service service   Total notes of Computer Service service   Total notes of Computer Service   Total notes of Co	•				•		*	
### TOTAL n00c0105*	office secy ii	.43	•		_			
prgm mgr iii	TOTAL n00c0105*	17.29						
prgm mgr iii			·		·		•	
prgm mgr i 1.00 61,603 .00 0 .00 0 .00 0 social service admin iii 1.00 28,831 1.00 58,973 1.00 60,110 hum ser admin iii 1.00 81,291 1.00 46,961 1.00 48,754 hum ser admin iii 1.00 68,342 2.00 102,740 2.00 105,532 administrator i 1.00 43,629 1.00 38,725 1.00 40,190 hum ser spec v prog plng eval 3.00 151,679 3.00 146,942 3.00 149,752 social service admin i 1.00 50,058 1.00 51,779 1.00 52,773 agency budget specialist ii 1.00 47,550 1.00 45,855 1.00 46,729 hum ser spec iv prog plng eval 6.00 271,940 6.00 262,661 6.00 268,735 hum ser spec iii pgm plnng 1.00 56,054 1.00 44,224 1.00 45,066 admin officer i 1.00 41,773 1.00 37,076 1.00 48,220 computer info services spec i 1.00 41,773 1.00 37,076 1.00 38,117 agency procurement associate ii 0.00 0 1.00 26,038 1.00 26,995 office secy iii 2.00 52,468 3.00 98,790 2.00 73,369 Abolish fiscal accounts clerk ii 2.00 71,259 2.00 68,711 2.00 69,999  TOTAL n00c0107* 26.00 1,299,806 28.00 1,281,809 27.00 1,282,409								
social service admin iii         1.00         28,831         1.00         58,973         1.00         60,110           hum ser admin iii         1.00         81,291         1.00         46,961         1.00         48,754           hum ser admin iii         1.00         68,342         2.00         102,740         2.00         105,532           administrator i         1.00         43,629         1.00         38,725         1.00         40,190           hum ser spec v prog plng eval         3.00         151,679         3.00         146,942         3.00         149,752           social service admin i         1.00         50,058         1.00         51,779         1.00         52,773           agency budget specialist ii         1.00         47,550         1.00         45,855         1.00         46,729           hum ser spec iiv prog plng eval         6.00         271,940         6.00         262,661         6.00         268,735           hum ser spec iii pgm plnng         1.00         56,054         1.00         48,224         1.00         48,220           computer info services spec i         1.00         41,773         1.00         37,076         1.00         38,117           agency procurement associate			•					
hum ser admin iii         1.00         81,291         1.00         46,961         1.00         48,754           hum ser admin ii         1.00         68,342         2.00         102,740         2.00         105,532           administrator i         1.00         43,629         1.00         38,725         1.00         40,190           hum ser spec v prog plng eval         3.00         151,679         3.00         146,942         3.00         149,752           social service admin i         1.00         50,058         1.00         51,779         1.00         52,773           agency budget specialist ii         1.00         47,550         1.00         45,855         1.00         46,729           hum ser spec iv prog plng eval         6.00         271,940         6.00         262,661         6.00         268,735           hum ser spec iii pgm plnng         1.00         56,054         1.00         44,224         1.00         45,066           admin officer i         1.00         56,054         1.00         44,224         1.00         48,220           computer info services spec i         1.00         41,773         1.00         37,076         1.00         38,117           agency procurement associate ii	, -		•					
hum ser admin ii       1.00       68,342       2.00       102,740       2.00       105,532         administrator i       1.00       43,629       1.00       38,725       1.00       40,190         hum ser spec v prog plng eval       3.00       151,679       3.00       146,942       3.00       149,752         social service admin i       1.00       50,058       1.00       51,779       1.00       52,773         agency budget specialist ii       1.00       47,550       1.00       45,855       1.00       46,729         hum ser spec iv prog plng eval       6.00       271,940       6.00       262,661       6.00       268,735         hum ser spec iii pgm plnng       1.00       56,054       1.00       44,224       1.00       45,066         admin officer i       1.00       56,054       1.00       48,220       1.00       48,220         computer info services spec i       1.00       41,773       1.00       37,076       1.00       38,117         agency procurement associate ii       .00       0       1.00       26,038       1.00       26,995         office secy iii       2.00       52,468       3.00       98,790       2.00       73,369 Abolish <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>*</td> <td></td>							*	
administrator i       1.00       43,629       1.00       38,725       1.00       40,190         hum ser spec v prog plng eval       3.00       151,679       3.00       146,942       3.00       149,752         social service admin i       1.00       50,058       1.00       51,779       1.00       52,773         agency budget specialist ii       1.00       47,550       1.00       45,855       1.00       46,729         hum ser spec iv prog plng eval       6.00       271,940       6.00       262,661       6.00       268,735         hum ser spec iii pgm plnng       1.00       56,054       1.00       44,224       1.00       45,066         admin officer i       1.00       56,054       1.00       48,220       1.00       48,220         computer info services spec i       1.00       41,773       1.00       37,076       1.00       38,117         agency procurement associate ii       .00       0       1.00       26,038       1.00       26,995         office secy iii       2.00       52,468       3.00       98,790       2.00       73,369 Abolish         fiscal accounts clerk ii       2.00       1,299,806       28.00       1,281,809       27.00       1,282,			•		•		•	
hum ser spec v prog plng eval       3.00       151,679       3.00       146,942       3.00       149,752         social service admin i       1.00       50,058       1.00       51,779       1.00       52,773         agency budget specialist ii       1.00       47,550       1.00       45,855       1.00       46,729         hum ser spec iv prog plng eval       6.00       271,940       6.00       262,661       6.00       268,735         hum ser spec iii pgm plnng       1.00       56,054       1.00       44,224       1.00       45,066         admin officer i       1.00       56,054       1.00       48,220       1.00       48,220         computer info services spec i       1.00       41,773       1.00       37,076       1.00       38,117         agency procurement associate ii       .00       0       1.00       26,038       1.00       26,995         office secy iii       2.00       52,468       3.00       98,790       2.00       73,369       Abolish         fiscal accounts clerk ii       2.00       71,259       2.00       68,711       2.00       69,999         TOTAL n00c0107*       26.00       1,299,806       28.00       1,281,809 <td< td=""><td></td><td></td><td>•</td><td></td><td></td><td></td><td>•</td><td></td></td<>			•				•	
social service admin i         1.00         50,058         1.00         51,779         1.00         52,773           agency budget specialist ii         1.00         47,550         1.00         45,855         1.00         46,729           hum ser spec iv prog plng eval         6.00         271,940         6.00         262,661         6.00         268,735           hum ser spec iii pgm plnng         1.00         56,054         1.00         44,224         1.00         45,066           admin officer i         1.00         56,054         1.00         48,220         1.00         48,220           computer info services spec i         1.00         41,773         1.00         37,076         1.00         38,117           agency procurement associate ii         .00         0         1.00         26,038         1.00         26,995           office secy iii         2.00         52,468         3.00         98,790         2.00         73,369 Abolish           fiscal accounts clerk ii         2.00         71,259         2.00         68,711         2.00         69,999           TOTAL n00c0107*         26.00         1,299,806         28.00         1,281,809         27.00         1,282,409           n00c0111 Victim Servic								
agency budget specialist ii 1.00 47,550 1.00 45,855 1.00 46,729 hum ser spec iv prog plng eval 6.00 271,940 6.00 262,661 6.00 268,735 hum ser spec iii pgm plnng 1.00 56,054 1.00 44,224 1.00 45,066 admin officer i 1.00 56,054 1.00 48,220 1.00 48,220 computer info services spec i 1.00 41,773 1.00 37,076 1.00 38,117 agency procurement associate ii .00 0 1.00 26,038 1.00 26,995 office secy iii 2.00 52,468 3.00 98,790 2.00 73,369 Abolish fiscal accounts clerk ii 2.00 71,259 2.00 68,711 2.00 69,999  TOTAL n00c0107* 26.00 1,299,806 28.00 1,281,809 27.00 1,282,409  n00c0111 Victim Services prgm mgr iii 1.00 41,022 1.00 73,156 1.00 74,577 hum ser admin ii 1.00 66,341 1.00 53,105 1.00 54,123	•		•	3.00	146,942	3.00	149,752	
hum ser spec iv prog plng eval       6.00       271,940       6.00       262,661       6.00       268,735         hum ser spec iii pgm plnng       1.00       56,054       1.00       44,224       1.00       45,066         admin officer i       1.00       56,054       1.00       48,220       1.00       48,220         computer info services spec i       1.00       41,773       1.00       37,076       1.00       38,117         agency procurement associate ii       .00       0       1.00       26,038       1.00       26,995         office secy iii       2.00       52,468       3.00       98,790       2.00       73,369 Abolish         fiscal accounts clerk ii       2.00       71,259       2.00       68,711       2.00       69,999         TOTAL n00c0107*       26.00       1,299,806       28.00       1,281,809       27.00       1,282,409         n00c0117 Victim Services         prgm mgr iii       1.00       41,022       1.00       73,156       1.00       74,577         hum ser admin ii       1.00       66,341       1.00       53,105       1.00       54,123			•					
hum ser spec iii pgm plnng       1.00       56,054       1.00       44,224       1.00       45,066         admin officer i       1.00       56,054       1.00       48,220       1.00       48,220         computer info services spec i       1.00       41,773       1.00       37,076       1.00       38,117         agency procurement associate ii       .00       0       1.00       26,038       1.00       26,995         office secy iii       2.00       52,468       3.00       98,790       2.00       73,369 Abolish         fiscal accounts clerk ii       2.00       71,259       2.00       68,711       2.00       69,999         TOTAL n00c0107*       26.00       1,299,806       28.00       1,281,809       27.00       1,282,409         n00c0111 Victim Services       prgm mgr iii       1.00       41,022       1.00       73,156       1.00       74,577         hum ser admin ii       1.00       66,341       1.00       53,105       1.00       54,123								
admin officer i 1.00 56,054 1.00 48,220 1.00 48,220 computer info services spec i 1.00 41,773 1.00 37,076 1.00 38,117 agency procurement associate ii .00 0 1.00 26,038 1.00 26,995 office secy iii 2.00 52,468 3.00 98,790 2.00 73,369 Abolish fiscal accounts clerk ii 2.00 71,259 2.00 68,711 2.00 69,999  TOTAL n00c0107* 26.00 1,299,806 28.00 1,281,809 27.00 1,282,409  n00c0111 Victim Services prgm mgr iii 1.00 41,022 1.00 73,156 1.00 74,577 hum ser admin ii 1.00 66,341 1.00 53,105 1.00 54,123			•		•			
computer info services spec i       1.00       41,773       1.00       37,076       1.00       38,117         agency procurement associate ii       .00       0       1.00       26,038       1.00       26,995         office secy iii       2.00       52,468       3.00       98,790       2.00       73,369 Abolish         fiscal accounts clerk ii       2.00       71,259       2.00       68,711       2.00       69,999         TOTAL n00c0107*       26.00       1,299,806       28.00       1,281,809       27.00       1,282,409         n00c0111 Victim Services         prgm mgr iii       1.00       41,022       1.00       73,156       1.00       74,577         hum ser admin ii       1.00       66,341       1.00       53,105       1.00       54,123								
agency procurement associate ii .00 0 1.00 26,038 1.00 26,995 office secy iii 2.00 52,468 3.00 98,790 2.00 73,369 Abolish fiscal accounts clerk ii 2.00 71,259 2.00 68,711 2.00 69,999  TOTAL n00c0107* 26.00 1,299,806 28.00 1,281,809 27.00 1,282,409  n00c0111 Victim Services prgm mgr iii 1.00 41,022 1.00 73,156 1.00 74,577 hum ser admin ii 1.00 66,341 1.00 53,105 1.00 54,123							•	
office secy iii         2.00         52,468         3.00         98,790         2.00         73,369 Abolish fiscal accounts clerk ii           fiscal accounts clerk ii         2.00         71,259         2.00         68,711         2.00         69,999           TOTAL n00c0107*         26.00         1,299,806         28.00         1,281,809         27.00         1,282,409           n00c0111 Victim Services           prgm mgr iii         1.00         41,022         1.00         73,156         1.00         74,577           hum ser admin ii         1.00         66,341         1.00         53,105         1.00         54,123	•		•		•		•	
fiscal accounts clerk ii 2.00 71,259 2.00 68,711 2.00 69,999  TOTAL n00c0107* 26.00 1,299,806 28.00 1,281,809 27.00 1,282,409  n00c0111 Victim Services prgm mgr iii 1.00 41,022 1.00 73,156 1.00 74,577 hum ser admin ii 1.00 66,341 1.00 53,105 1.00 54,123								
TOTAL n00c0107* 26.00 1,299,806 28.00 1,281,809 27.00 1,282,409  n00c0111 Victim Services prgm mgr iii 1.00 41,022 1.00 73,156 1.00 74,577 hum ser admin ii 1.00 66,341 1.00 53,105 1.00 54,123	-		•		-			Abolish
n00c0111 Victim Services  prgm mgr iii 1.00 41,022 1.00 73,156 1.00 74,577 hum ser admin ii 1.00 66,341 1.00 53,105 1.00 54,123	fiscal accounts clerk ii	2.00	71,259	2.00	68,711	2.00	69,999	
prgm mgr iii 1.00 41,022 1.00 73,156 1.00 74,577 hum ser admin ii 1.00 66,341 1.00 53,105 1.00 54,123	TOTAL n00c0107*	26.00	1,299,806	28.00	1,281,809	27.00	1,282,409	
prgm mgr iii 1.00 41,022 1.00 73,156 1.00 74,577 hum ser admin ii 1.00 66,341 1.00 53,105 1.00 54,123	n00c0111 Victim Services							
hum ser admin ii 1.00 66,341 1.00 53,105 1.00 54,123		1.00	41,022	1.00	73,156	1.00	74,577	
	• • •						•	
			•					

	FY 2004	FY 2004	FY 2005	FY 2005	FY 2006	FY 2006	
Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance	Symbol
·							*******
n00c0111 Victim Services							
administrator i	1.00	1.15 24	1.00	47,999	1.00	48,916	
hum ser spec v	1.00	56,860		52,271		•	
hum ser spec v prog plng eval	1.00	88,509		47,544		48,453	
admin officer iii	1.00	66,341		43,334			
hum ser spec iv prog plng eval	2.00	84,444		137,270		•	BPW(1);Abolish
hum ser spec ii pgm plan eval	1.00	66,341		35,074		36,390	*
admin spec iii	1.00	37,726		38,897		39,632	
admin spec i	1.00	-	1.00	30,099		31,217	
hum ser associi	.00	0		27,328		,	3PW(1)
, , , , , , , , , , , , , , , , , , ,							5. 4(1)
TOTAL n00c0111*	11.00	640,266	14.00	626,595	13.00	594,657	
n00c0112 Office of Home Energy Pr	ograms						
prgm mgr ii	1.00	69,753	1.00	64,061	1.00	65,300	
hum ser admin i pgm plan eval	2.00	104,682	2.00	111,558		113,704	
accountant, advanced	1.00	26,912	1.00	49,379	1.00	50,324	
hum ser spec v prog plng eval	1.00	31,286	1.00	47,999		-	
hum ser spec iv prog plng eval	3.00	138,098		145,133		147,908	
hum ser spec ili low incm engry	1.00	24,659	1.00	38,789	1.00		
admin officer i	-66	25,303		22,313			
income maint spec ii	1.50	72,302	1.50	43,634	1.50	45,252	
income maint spec i	1.00	53,765	1.00	31,217	1.00	31,800	
management associate	-00	0	1.00	31,416	1.00	32,588	
fiscal accounts clerk ii	1.00	25,966	1.00	26,297	1.00	27,264	
office secy ii	1.00	36,810	.00	0	.00	0	
office services clerk	1.87	102,969	1.87	45,785	1.87	47,457	
office clerk if	.50	60,734	.50	11,620	.50	12,042	
office clerk i	1.00	28,633	1.00	22,647	1.00	23,466	
TOTAL n00c0112*	17.53	801,872	17.53	691,848	17.53	709,426	
TOTAL n00c01 **	91.75	•		-			
	,,,,,	.,,===		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	5.135	.,,,,,,,	
n00d01 Child Care Administratio	n						
n00d0101 General Administration							
exec vi	1.00	80,433	1.00	80,210	1.00	80,210	
prgm mgr iv	1,00	79,100	1.00	79,648	1.00	81,198	
prgm mgr iii	1.00	84,029	1.00	73,859	1.00	75,294	
prgm mgr ii	2.00	133,954	2.00	136,375	2.00	139,017	
nursing program constt/admin i	1.00	83,410	1.00	62,349	1.00	63,553	
social services attysupv	1.00	71,455	1.00	81,064	1.00	82,642	
social services atty iii	3.00	188,284	3.00	214,964	3.00	219,135	
hum ser admin iv	1.00	79,391	1.00	59,918	1.00	61,074	
obs-fiscal administrator iii	1.00	64,962	1.00	65,408	1.00	66,673	
accountant supervisor ii	1.00	56,381	1.00	56,224	1.00	57,307	
hum ser admin ii	10.00	605,983	10.00	591,650	10.00	603,374	

	FY 2004	FY 2004	FY 2005	FY 2005	FY 2006	FY 2006	
Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance	Symbol
n00d01 Child Care Administratio	n						
n90d0101 General Administration							
accountant supervisor i	1.00	54,880		•		•	
dp functional analyst lead	1.00	50,641		•		•	
hum ser admin i child dev	8.00	423,605		•		•	Abotish
hum ser admin i pgm plan eval	1.00	69,154		•		•	
accountant, advanced	1.00	66,059		•		•	
administrator i	1.00	76,910		•		•	
administrator i	1.00	39,553		•		•	
dp functional analyst ii	1.00	49,304		,		•	
hum ser spec v child dev	2.00	98,481		•		,	
admin officer iii	1.00	47,278		•		•	
child care licensing spec supv	17.00	•				•	
computer info services spec ii	1.00	•		•		•	
hum ser spec iv child devlpmnt	1.00	44,505		-		•	
hum ser spec iv prog plng eval	1.00	56,213		•		•	
admin officer ii	1.00	39,725		•		•	
child care licensing specialist		4,455,782					
hum ser spec iii child dev	4.00	175,063		•		•	
admin spec i	2.00	56,601		•		•	
agency procurement specialist t		34,246		•	1.00	•	
admin aide	2.00	74,568		•			
office secy iii	8.00	•		•		•	
office secy ii	12.00	<b>363</b> ,504		•		•	
office services clerk	1.00	26,979		•		,	
office processing clerk ii	2.00	53,067	2.00	55,417	2.00	56,440	
TOTAL n00d0101*	198.00	8,988,544	204.50	9,311,375	203.50	9,458,461	
TOTAL n00d01 **	198.00	8,988,544					
TOTAL HOOGOT	170.00	0,700,544	204.50	2,211,213	203.30	7,450,401	
n00e01 Operations Office							
n00e0101 Division of Budget, Fina	nce and Per	sonnel					
prgm mgr senior ii	1.00	96,881	1.00	97,246	1.00	99,148	
admin prog mgr ív	2.00	161,042	2.00	151,872	2.00	154,825	
fiscal services administrator v	.00	0	.00	0	.00	0	
fiscal services administrator i	.00	0	.00	0	.00	0	
administrator v	1.00	69,012	1.00	69,837	1.00	71,191	
fiscal services administrator i	1.00	64,764	2.00	112,612		115,720	
personnel administrator iv	1.00	67,700	1.00	67,852		69,167	
prgm mgr ii	1.00	69,012		69,167		70,507	
admin prog mgr i	2.00	112,911	2.00	111,426		114,520	
fiscal services administrator i	3.00	195,229		190,057		193,729	
administrator iii	2.00	127,824	2.00	114,634		116,842	
accountant manager iii	1.00	72,305	1.00	71,074		72,453	
accountant manager ii	1.00	62,556		64,681	1.00	65,932	
computer network spec mgr	1.00	72,900	1.00	68,510		69,837	
		•		•		•	

	FY 2004	FY 2004	FY 2005	FY 2005	FY 2006	FY 2006	
Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance	Symbol
n00e01 Operations Office							
n00e0101 Division of Budget, Fina				(0.417	4 00	70 507	
hum ser admin iv	.00	0		•			
management specialist vi	1.00	68,907		-			
accountant manager i	2.00	•		•		-	
computer network spec supr	2.00	134,236		-			
accountant supervisor ii	2.00	119,733				•	
computer network spec lead		•				*	
data base spec ii	1.00	55,040		•		•	
dp functional analyst superviso		•				*	
dp programmer analyst lead/adva		•		•		•	
fiscal services chief i	1.00	•		•			
internal auditor super	1.00	59,312				•	
personnel administrator ii		231 <b>,3</b> 41		•		•	
administrator ii	4.00	221,390		-			
agency budget specialist supv	6.00	318,774		•			
computer network spec ii	1.00	55,539		•		-	
hum ser admin i pgm plan eval	1.00	52,567		-			
obs-fiscal administrator i	1.00	55,515	1.00	56,852	1.00	57,946	
personnel administrator i	2.00	112,802	2.00	114,143	2.00	115,737	
accountant, advanced	2.00	100,191	2.00	97,024	2.00	98,878	
administrator i	4.00	219,038	5.00	238,146	5.00	243,414	
agency budget specialist lead	2.00	103,716	2.00	101,130	2.00	103,066	
dp functional analyst ii	2.00	96,377	3.00	130,109	3.00	134,140	
personnel officer iii	3.00	156,462	3.00	156,813	3.00	159,822	
accountant ii	1.00	47,698	1.00	46,287	1.00	47,171	
admin officer iii	5.00	237,193	5.00	227,382	4.00	182,726	Abolish
agency budget specialist ii	3.00	137,476	3.00	134,590	3.00	137,924	
personnel officer ii	6.00	283,588	6.00	286,474	6.00	291,947	
admin officer ii	3.00	125,211	4.00	160,158	4.00	163,819	
agency buyer v	1.00	42,279	1.00	45,925	1.00	46,801	
management specialist iii	1.00	45,739	1.00	41,019	1.00	41,796	
personnel officer í	2.00	89,090	2.00	90,141	2.00	91,859	
admin officer i	2.00	85,705	2.00	84,914	2.00	86,527	
admin spec fif	4.00	154,223	4.00	154,452	4.00	157,688	
agency grants specialist traine	1.00	41,780	1.00	37,469	1.00	38,175	
personnel specialist ii	2.00	74,826	2.00	74,994	2.00	76,408	
agency buyer i	2.00	62,547	2.00	64,665	2.00	66,432	
agency procurement specialist s	1.00	47,589	1.00	52,189	1.00	53,191	
agency procurement specialist i	3.00	130,343	3.00	142,466	3.00	145,188	
fiscal accounts technician supv	1.00	38,414	1.00	38,117	1.00	38,837	
fiscal accounts technician ii	13.00	463,449		459,830		469,657	
personnel associate ii	5.00	179,471	6.00	207,550		211,956	
personnel associate i	8.00	266,360		263,434		268,860	
management associate	1.00	42,161	1.00	42,256		43,059	
admin aide	2.00	73,507		74,016		75,410	
		-		-		•	

Classification Tiefs	FY 2004 Positions	FY 2004	FY 2005	FY 2005	FY 2006	FY 2006	C. onland
Classification Title	POSITIONS	Expenditure	POSITIONS	Appropriation	POSITIONS	Allowance	Symbol
n00e01 Operations Office							
n00e0101 Division of Budget, Fina	ince and Pers	sonnel					
office secy iii	5.00	170,418	5.00	167,116	5.00	170,804	
office secy ii	1.00	36,522	1.00	36,604	1.00	37,293	
office services clerk	3.00	90,720	3.00	90,273	3.00	91,952	
TOTAL n00e0101*	139.00	6,709,652	144.00	6,811,069	143.00	6,901,779	
n00e0102 Division of Administrati	ve Services						
admin prog mgr iii	1.00	39,525	1.00	53,456	1.00	55,509	
administrator iv	2,00	95,801		,		130,226	
prgm mgr i	1.00	27,283		•		57,217	
administrator iii	.20	29,776				61,855	
administrator ii	4.00	179,659		•		154,839	
administrator ii	1.00	22,233		•		47,938	
administrator i	1.00	46,609				88,822	
administrator i	1.00	44,879		•		47,544	
admin officer ili	3.00	107,272		_		136,731	
graphic arts specialist	1.00	46,247		-		48,990	
admin officer ii	.17	18,341		•		38,789	
hum ser spec iii pgm plnng	.13	19,752		•		41,019	
admin officer i	2.52	108,120		-		123,020	
admin officer í	1.00	17,854		-		38,117	
admin spec iii	4,00	98,865		•		140,436	
admin spec i	2.00	51,682		•		61,415	
admin spec trainee	1.00	26,976		-		28,826	
dp production control spec supr		117,549		•		125,296	
services supervisor ii	1.00	41,064		_		74,360	
dp production control spec ii	7.00	227,223				241,522	
management associate	.00	0		•		0	
admin aide	2.00	61,216				73,038	
office supervisor	3.00	105,170		•		106,306	
office secy iii	1.00	23,525		•		31,800	
office secy ii	1.00	26,226		•		28,792	
office services clerk lead	1.00	30,354		•		32,444	
warehouse asst supv	1.00	30,920				33,050	
office secy i	1.00	27,475	1.00	28,562	1.00	29,089	
office clerk ii	4.00	99,611	4.00	104,737	4.00	107,118	
offset machine operator ii	4.00	96,899	4.00	112,982	4.00	115,502	
supply officer ii	1.00	25,813	1.00	27,081	1.00	27,580	
supply officer i	1.00	26,569	1.00	27,620	1.00	28,129	
office appliance clerk i	1.00	16,055	1.00	21,688	1.00	22,470	
print shop supv ii	1.00	35,095	1.00	36,492	1.00	37,180	
			·		/= as		
TOTAL n00e0102*	59.02	1,971,638	63.00	2,361,899	63.00	2,414,969	
TOTAL n00e01 **	198.02	8,681,290	207.00	9,172,968	206.00	9,316,748	

Classification ⊺itle	FY 2004 Positions	FY 2004 Expenditure	FY 2005 Positions	FY 2005 Appropriation	FY 2006 Positions	FY 2006 Allowance	Symbol
n00f00 Office of Technology for	Human Servi	ices					
n00f0004 General Administration	Haman Serv	ices					
prgm mgr senior iii	1.00	86,237	1.00	86,455	1.00	88,141	
dp director iii	1.00	86,874	1.00	86,733	1.00	88,425	
dp asst director iii	1.00	81,332	1.00	55,971	1.00	58,125	
prgm mgr iv	1.00	79,512	1.00	86,870	1.00	86,870	
dp asst director ii	4.00	293,156	4.00	298,307	4.00	304,103	
admin prog mgr ii	1.00	71,311	.00	0	.00	0	
dp asst director i	.00	0	1.00	64,061	1.00	65,300	
administrator iv	2.00	122,837	2.00	122,625	2.00	124,993	
administrator iii	2.00	120,428	2.00	119,645	2.00	121,954	
computer network spec mgr	1.00	62,360	1.00	62,253	1.00	63,455	
computer network spec supr	2.00	110,928	2.00	109,678	2.00	112 <i>,7</i> 37	
dp programmer analyst superviso	3.00	194,100	2.00	130,816	2.00	133,346	
dp quality assurance spec super	1.00	65,520	.00	0	.00	0	
webmaster supr	1.00	64,278	1.00	63,553	1.00	64,781	
computer network spec lead	2.00	108,716	2.00	108,452	2.00	111,016	
data base spec ii	1.00	59,076	1.00	58,973	1.00	60,110	
dp functional analyst superviso	5.00	291,933	5.00	296,013	5.00	301,720	
dp programmer analyst lead/adva	3.50	226,114	4.00	224,129	4.00	229,364	
dp quality assurance spec	1.00	59,076	1.00	58,973	1.00	60,110	
computer info services spec sup	2.00	112,830	2.00	112,095	2.00	114,251	
computer network spec ii	9.00	482,424	9.00	483,897	9.00	494,086	
dp functional analyst lead	3.00	167,159	3.00	165,801	3.00	168,989	
dp programmer analyst ii	5.00	280,031	6.00	333,738	6.00	340,155	
administrator i	1.00	51,872	1.00	51,779	1.00	52,773	
dp functional analyst îi	13.00	639,840	13.00	654,486	13.00	667,441	
obs-data proc prog analyst spec	.00	0	1.00	38,007	1.00	39,443	
admin officer iii	1.00	49,549	1.00	48,990	1.00	49,928	
computer info services spec ii	6.00	251,346	6.00	251,629	6.00	258,601	
computer network spec trainee	1.00	48,619	1.00	48,071	1.00	48,990	
dp functional analyst i	2.00	88,384	2.00	87,387		89,775	
hum ser spec iv income maint	1.00	49,549	1.00	-		49,928	
admin officer ii	1.00	40,478				45,066	
admin officer i	1.00	41,943		41,863		42,658	
income maint spec iv	.00	0	3.00	94,248	3.00	97,764	
admin spec iii	2.00	71, <i>7</i> 35	2.00	70,927	2.00	72,900	
admin spec ii	1.00	37,604	1.00	37,180	1.00	37,880	
income maint spec ii	.00	0	2.00	55,420		57,468	
data communications tech ii	6.00	243,991	6.00	241,630		249,143	
dp production control spec supr		39,647		39,572		40,321	
dp programmer	1.00	42,738	1.00	42,256	1.00	43,059	
computer user support spec ii	8.00	295,514	9.00	328,295	8.00	296,655	Abolish
dp production control spec ii	1.00	35,285	1.00	34,887	1.00	35,542	
agency procurement specialist s		55,351	1.00	55,253	1.00	56,316	
agency procurement specialist i	1.00	48,619	1.00	48,531	1.00	49,459	

## PERSONNEL DETAIL

Classification Title	FY 2004 Positions	FY 2004 Expenditure	FY 2005 Positions	FY 2005 Appropriation	FY 2006 Positions	FY 2006 Allowance S	Symbol 
n00f00 Office of Technology for n00f0004 General Administration	Human Serv	ices					
fiscal accounts technician ii	1.00	33,631	1.00	33,252	1.00	33,875	
exec assoc iii	1.00	51,299	1.00	51,207	1.00	52,189	
exec assoc i	1.00	40,712	1.00	40,638	1.00	41,408	
management associate	2.00	76,135	2.00	76,304	2.00	78,390	
office manager	.00	0	1.00	31,416	1.00	32,588	
admin aide	3.00	112,812	3.00	111,540	3.00	113,640	
office secy iii	1.00	31,344	1.00	34,245	1.00	34,887	
office secy ii	5.00	147,347	6.00	170,093	6.00	175,213	
TOTAL n00f0004*	115.50	5,851,576	124.00	6,041,358	123.00	6,135,331	
TOTAL n00f00 **	115.50	5,851,576	124.00	6,041,358	123.00	6,135,331	

Classification Title	FY 2004 Positions	FY 2004 Expenditure	FY 2005 Positions	FY 2005 Appropriation	FY 2006 Positions	FY 2006 Allowance	Symbol
			<del>-</del>		***		
n00g00 Local Department Operati							
n00g0002 Local Family investment		70 /00	4 00	00 545	4.00	0/ 422	
prøm mgr senior ii	1.00	79,420		•		84,122	
prgm mgr senior i	1.00	82,020		85,075		86,733	
administrator vi	1.00	74,907		74,577		76,026	
prgm mgr iii	1.00	74,950		•		144,354	
prgm mgr ii	.00	0				0	
prgm mgr i	9.00	523,467		•		612,384	
social service admin iii	1.00	53,665		60,110		61,270	
hum ser admin iv	3.00	195,098		194,762		198,529	
hum ser admin iii	15.00	922,728		•		999,447	
hum ser admin ii	14.00	797,962		888,090		907,665	
computer network spec ii	2.00	98,450		50,245		51,207	
hum ser admin i income maint	23.00	1,234,845				1,373,495	
hum ser admin i pgm plan eval	1.00	54,300		55,779		56,852	
administrator i	1.00	50,885	1.00	52,271		53,274	
hum ser spec v income maint		517,612		•		529,241	
hum ser spec v prog plng eval	3.00	148,625		186,275		190,549	
income maint supv ii	5.00	245,757		331,166		338,932	
admin officer iii	2.00	95,038		•		96,215	
agency grants specialist ii	1.00	46,582		•		48,990	
computer info services spec ii		84,369		•		175,244	
hum ser spec iv income maint		324,604		•		339,473	
hum ser spec iv prog plng eval		51,080		,		49,459	AL-13-E
income maint supv i	159.00	7,376,018				8,199,484	ADOLISM
admin officer ii	4.00	174,413		178,065		181,459	
emp training spec ii	1.00	43,872		45,066		45,925	
family services caseworker if	3.50 13.00	148,981		135,399		139,717	
hum ser spec iii income maint		572,515		•		596,877	
hum ser spec iii pgm plnng	1.00	41,474		42,591		43,400	
personnel officer i	1.00	44,708		45,925		46,801	
admin officer i	2.00	74,607		•		77,275	
hum ser spec ii income maint	3.50 1.00	160,859	5.50 1.00				
hum ser spec ii pgm plan eval	121.00					39,572 5,529,650	
income maint spec iv obs-social work associate v	1.00	4,990,221	1.00				
	4.00	41,135		42,256		43,059	
admin spec iii		143,466	4.00	152,179	4.00	155,052	
hum ser spec i income maint	1.00	36,383	1.00	38,897	1.00	39,632	
income maint spec iii	71.00	2,726,461	77.00	2,984,812	77.00	3,044,963	
obs-quality control reviewer ii		82,183	2.00	80,389	2.00	81,910	
admin spec ii	7.00	240,590	7.00	246,218	7.00	250,842	DDI IZ 15
income maint spec ii	900.30	31,198,784	981.80	33,732,554	981.80	34,513,680	DPW(I)
obs-hum ser worker iii	2.00	71,366	2.00	71,029	2.00	72,365	
income maint spec i	39.50 10.00	1,097,703	37.50	1,054,222	37.50	1,088,549	
admin spec trainee		293,312	10.00	299,050	10.00	304,230	
computer user support spec ii	1.00	32,046	1.00	32,919	1.00	34,151	

	FY 2004	FY 2004	FY 2005	FY 2005	FY 2006	FY 2006	
Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance	Symbol
n00g00 Local Department Operati	ons						
n00g0002 Local Family Investment	Program						
computer user support spec i	1.00	33,602	1.00	35,542		36,210	
agency procurement specialist i	1.00	43,945	1.00	41,356	1.00	42,926	
fiscal accounts technician supv	1,00	41,135	1.00	42,256	1.00	43,059	
paralegal ii	1,00	34,187	1.00	36,776	1.00	37,469	
fiscal accounts technician ii	2.00	70,393	2.00	73,698	2.00	75,087	
agency procurement associate ii	1.00	34,600	1.00	35,542	1.00	36,210	
fiscal accounts technician i	1.00	33,474	1.00	35,215	1.00	35,876	
personnel associate i	3.00	95,386	3.00	95,455	3.00	97,775	
office manager	1.00	41,218	1.00			43,059	
fiscal accounts clerk superviso	4.00			110,793	3.00	112,880	
admin aíde	1.00	30,219	.00	0	.00	0	
office supervisor	29.00	986,456			29.00	1,021,891	
fiscal accounts clerk, lead	3.00		3.00	101,501	3.00	103,402	
office secy iii	11.50	393,647			11.50	392,213	
fiscal accounts clerk ii	32.00	990,741	37.00	1,114,800	37.00	1,139,078	
office secy ii	20.00	672,827		800,801	25.00	793,593	Abolish
office services clerk lead	27.50	849,636		940,773		959,885	
office secy i	3.00	89,977					
office services clerk	154.00	4,420,758		4,864,198	165,00		
data entry operator ii	2.00	54,748				57,556	
obs-office clerk ii	1.00	•			1.00	29,949	
office clerk ii	76.00	•		•		2,399,948	
office processing clerk ii	7.00	183,257					
obs-shop clerk non typing	1.00				1.00		
office clerk i	.00	. 0					Abolish
office processing clerk i	.00	0	.50			10,550	
telephone operator i	1.00	24,928	1.00		1.00		
building services worker ii	1.00	22,820	1.00				
unknown classification	153.00	6,055,499	.00	. 0	.00	0	
TOTAL n00g0002*	1,991.80	72,906,713	2,001.80	72,492,565	1,995.80	73,941,553	
n00g0003 Child Welfare Services							
div dir ofc atty general	1.00	93,089	1.00	101,747	1.00	103,740	
prgm mgr iv	1.00	71,483	1.00	77,374	1.00	78,880	
asst dir soc services admin	1.00	59,787	1.00	73,156	1.00	74,577	
prgm mgr íií	1.00	57,787	2.00	114,622	1.00	54,462	Abolish
prgm mgr ii	19.00	1,111,578	21.00	1,352,868	21.00	1,380,915	
administrator iv	1.00	57,602	1.00	62,951	1.00	64,167	
prgm mgr i	9.00	497,739	9.00	561,364	9.00	572,206	
social service admin iii	42.00	2,194,231	43.00	2,487,475	43.00	2,536,218	
social service admin ii	2.00	99,891	2.00	111,032	2.00	113,168	
social services attysupv	1.00	79,356	1.00	85,895	1.00	87,570	
social services atty iii	16.00	1,168,489	18.00	1,311,960	17.00	1,282,060	Abolish

Classification Title	FY 2004 Positions	'		Appropriation		FY 2006 Allowance	Symbol
***************************************							
00g0003 Child Welfare Services							
obs-social services attorney su	2.00	139,124	2.00	150,588	2.00	153,514	
social services atty ii	.50	65,847	.50	33,874	.50	34,530	
hum ser admin iv	.00	0	1.00	49,157	1.00	51,039	
obs-social services attorney ii	6.00	388,382	6.00	420,387	6.00	428,542	
hum ser admin ii	1.00	47,924	1.00	56,224	1.00	57,307	
internal auditor super	1.00	55,002	1.00	60,110	1.00	61,270	
administrator ii	.00	0	1.00	49,769	1.00	50,721	BPW(1)
computer info services spec sup	1.00	41,861	1.00	46,175	1.00	47,938	
hum ser admin i pgm plan eval	1.00	48,974	1.00	52,189	1.00	53,191	
social work supv fam svcs	224.50	10,910,472	248.50	12,588,109	247.50	12,819,907	BPW(1); Aboli
social work therapist fam svcs	5.00	295,946				332,474	·
administrator i	4.00	180,627		•		208, 199	
hum ser spec v	1.00	177,594		-		58,596	
hum ser spec v aging	1.00	49,521				53,274	
hum ser spec v income maint	1.00	45,665		•		56,404	
hum ser spec v prog plng eval	5.00	232,151		•		257,982	
juvenile counselor supv i	1.00	48,291		•		53,274	
social service admin i	3,00	147,784				163,537	
social worker ii fam svcs	342.55	15,629,719		•		19,257,921	
admin officer iii	1.00	45,261				49,928	
computer info services spec ii		161,871				297,389	
family services caseworker iii	333.00	14,298,283		-		16,338,128	
hum ser spec iv income maint	1.00	44,411				49,459	
hum ser spec iv prog plng eval	6.00	256,318		•		283,713	
hum ser spec iv support enfront		45,261		•		49,928	
juvenile counselor senior	2.00	89,672		•		99,387	
obs-social worker iv	1.00	45,261		-		86,930	
social worker i fam svcs	6.10	263,289		•		569,333	
admin officer ii	4.00	168,922		•		186,766	
casework specialist family serv		2,445,527		•		2,537,983	
family services caseworker ii	585.45	22,114,731				26,414,047	
hum ser spec iii child dev	1.00	79,531				44,279	
hum ser spec iii income maint	1.00	41,635				46,363	
hum ser spec iii pgm plnng	4.00	166,800		178,194		181,587	
hum ser spec iii vol pgm adm	2.00	77,353		87,292		88,954	
management specialist iii	1.00	39,348		42,591	1.00	43,400	
obs-hum ser spec iii prgm ser	1.00	42,429		45,925		46,801	
personnel officer i	1.00	41,635		45,496		46,363	
				567,935		580,700	
admin officer i	14.00	519,101		31,416	1.00	32,588	
computer info services spec i	1.00	29,024					
family services caseworker i	13.50	483,928		937,107		971,804	
hum ser spec ii income maint	7.00	269,568		294,318		299,902	
hum ser spec ii pgm plan eval	2.00	76,036		112,086		114,787	
obs-hum ser worker v	5.50	226,004		225,198		230,098	
obs-social work associate v	5.00	233,930	5.00	216,773	5.00	220,893	

	FY 2004	FY 2004	FY 2005	FY 2005	FY 2006	FY 2006	
Classification Title							
n00g0003 Child Welfare Services							
obs-social worker ii	.00	0	1.00	31 416	1.00	32,588	
admin spec iii	2.00	65,528					
family services caseworker trai		-				•	
family services caseworker trai				-		-	
hum ser spec i pgm plng eval				*		•	
		-		-		•	
income maint spec iii	1.00	40,142		•		•	
obs-hum ser worker iv	1.00	-		•		•	
admin spec ii	1.00	-		•		•	
income maint spec ii	.00			•		•	
obs-hum ser worker iii	1.00					•	
	1.00			•		•	
admin spec i	.00			•		•	
income maint spec i	.00	0		•		•	
services supervisor ii	1.00	33,714					
paralegal ii	1.00	35,935		-		40,007	
personnel associate ii	1.00	33,714	1.00			,	
investigator iii human resourcs		-		-		-	
personnel clerk	1.00	•		•		•	
hum ser assoc iii	1.00	-					
hum ser assoc ii	125.50	4,053,880	143.50	3,855,010		3,896,949	BPW(1.5);Abolish
hum ser assoc i	5.50	180,574	9.00	202,593	9.00	208,966	BPW(1)
hum ser aide iii	22.00	•		581,607		•	Abolish
hum ser aide ii	10.00	192,246	14.00	284,736	13.00	274,156	Abolish
hum ser aide i	3.00	47,194	4.00	69,827	4.00	71,934	
management associate	4.00	146,709	4.00	162,535			
office manager	1.00	34,886	1.00	38,117	1.00	38,837	
fiscal accounts clerk superviso	3.00	99,432	3.00	107,958			
admin aide	5.00	156,164	5.00	177,668	5.00	181,551	
admin aide	1.00	34,328	1.00	35,158	1.00	35,818	
office supervisor	10.00	319,494	11.00	388,058	11.00	395,647	
fiscal accounts clerk, lead	1.00	30,485	1.00	33,307	1.00	33,930	
legal secretary	2.50	106,764	3.50	112,843	3.50	115,429	
office secy iii	22.00	694,745	23.00		23.00	786,558	
fiscal accounts clerk ii	12.00	324,317	12.00	350,586	12.00		
office secy ii	45.80	1,294,603	49.30	1,529,307	46.80	1,491,854	Abolish
office services clerk lead	1.00	30,251	2.00	57,524	2.00	59,036	
services specialist	2.00	54,884	2.00	59,910		61,536	
data entry operator lead	1.00	28,400		31,027		31,604	
office processing clerk lead	1.00	22,512		. 0		, 0	
office secy i	26.50	711,402		846,858		865,893	
office services clerk	25.00	681,658		769,578		786,259	
data entry operator ii	2.00	50,056		54,181	2.00	55,180	
office clerk ii	38.00	983,457		1,037,785	38.00	1,060,957	
office processing clerk ii	19.00	484,858		591,000			Abolish
obs-office clerk i	.00	0		8,555		8,862	
		ū	. 71	-,222		2,002	

## PERSONNEL DETAIL

Classification Title	FY 2004 Positions	FY 2004 Expenditure	FY 2005 Positions	FY 2005 Appropriation	FY 2006 Positions	FY 2006 Allowance Sy	ymbol 
n00g0003 Child Welfare Services							
obs-typist clerk iv	1.00	25,987	1.00	28,129	1.00	28,649	
office processing clerk i	1.00	25,987	1.00	28,129	1.00	28,649	
office clerk assistant	.50	19,395	.00	0	_00	0	
unknown classification	183.00	5,107,972	.00	0	.00	0	
TOTAL n00g0003*	2,374.90	93,973,830	2,484.62	102,014,522	2,473.12	104,208,510	
TOTAL n00g00 **	4,366.70	166,880,543	4,486.42	174,507,087	4,468.92	178,150,063	

	FY 2004	FY 2004	FY 2005	FY 2005	FY 2006	FY 2006	
Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance	Symbol
			••••				
n00g00 Local Department Operati	ons						
n00g0004 Adult Services							
prgm mgr īv	1.00	82,794		•		•	
prgm mgr iii	1.00	70,415		•		71,764	
prgm mgr ii	1.00	63,672		•		61,657	
prgm mgr i	1.00	72,178		•		•	
social service admin iv	1.00	65,424		•		66,034	
social service admin iii	9.00	510,203		518,315	9.00	528,299	
social service admin ii	4.00	210,243	4.00	222,601	4.00	226,883	
hlth fac surveyor nurse ii	1.00	56,782	1.00	56,224			
computer network spec ii	1.00	54,833	1.00	54,212	1.00	55,253	
social work supv fam svcs	40.00	2,044,422	41.00	2,122,538	41.00	2,166,851	
comm hith nurse ii	2.00	101,520	4.00	180,064	3.00	145,490	Abolish
hum ser spec v aging	4.00	205,918	4.00	208,592	4.00	212,595	
hum ser spec v prog plng eval	11.00	572,519	13.00			662,896	
social worker ii fam svcs	67.50	3,097,150	73.00	3,363,611	72.50	3,425,403	Abolish
family services caseworker iii	65.50	3,061,386		3,104,904	68.50	3,168,421	
income maint supv i	1.00	47,322					
pub affairs officer ii	.00	. 0	1.00	-		37,002	
social worker i fam svcs	1.00	34.691	1.00	•	1.00		
admin officer ii	1.00	33,941		-			
casework specialist family serv							
family services caseworker ii		1,877,429					BPW(1)
admin officer i	1.00	36,751					* -
family services caseworker i	2.00	59,096		•		•	
hum ser spec ii pgm plan eval	2.00	69,565				•	
income maint spec iv	.00	0		•		•	
obs-social work associate v	3.00	129,650		-		•	
admîn spec îîî	-00	0		•		39,265	
family services caseworker trai		30,984					
admin spec 11	.50	18,869		•			
obs-hum ser worker iii	.50	32,651				•	
admin spec i	2.00	66,701		-		-	
obs-hum ser worker ii	.00	0		*		-	
admin spec trainee	.00	0		•			
agency procurement specialist i		0		-			
hum ser assoc iii	9.00	290,495	9.00	279,587	9.00	284,787	
direct care asst ii	1.00	28,490		29,949		30,507	
hum ser assoc ii	65.50	1,780,022		1,931,381	67.00	1,905,048	Abolish
hum ser assoc i	7.00	173,270		194,802	8.00	200,209	
hum ser aide iii	70.00	1,673,200		1,816,053		1,837,859	Abolish
hum ser aide ii	1.00	23,740		24,617		25,066	
hum ser aide i	1.00	18,717		17,782	1.00	18,408	
admin aide	1.00	31,366	1.00	30,352		31,480	
	2.00	-	2.00	68,075	2.00	69,351	
office supervisor	1.00	68,436 32 116	1.00	-	1.00	32,392	
fiscal accounts clerk, lead	1.00	32,116	1.00	31,800	1.00	32,372	

	FY 2004	FY 2004	FY 2005	FY 2005	FY 2006	FY 2006	
Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance	Symbol
		•					
n00g00 Local Department Operati	ons						
n00g0004 Adult Services							
office secy iii	6.00	211,017	6.00	208,145	6.00	212,053	
fiscal accounts clerk ii	2.00	58,738	2.00	60,854	2.00	61,984	
office secy ii	9.00	289,902	8.20	265,838	8.00	266,344	Abolish
office services clerk lead	3.00	95,022	3.00	94,377	3.00	96,135	
office secy i	3.00	84,188	3.00	90,357	3.00	92,034	
office services clerk	2.00	61,566	2.00	61,217	2.00	62,355	
office clerk ii	8.00	253,598	8.00	229,786	8.00	234,457	
office processing clerk ii	5.00	142,722	5.00	138,336	5.00	140,889	
unknown classification	52.00	2,075,410	.00	0			
TOTAL n00g0004*	530.00	20,435,548	514.70	19,564,301	509.50	19,862,927	
n00g0005 General Administration							
prgm mgr senior iii	1.00	110,231	1.00	105,935	1.00	105,935	
prgm mgr senior ii	21.00	1,600,529	22.00	1,840,649	22.00	1,879,194	
admin prog mgr iv	1.00	75,992	1.00	73,036	1.00	74,453	
dir soc servs local dept iii	1.00	79,543	1.00	79,648		81,198	
prgm mgr ív	2.00	160,616		152,060	2.00		
admin prog mgr iii	1.00	76,854				•	
dp asst director ii	.00	•					
admin prog mgr ii	1.00						
prgm mgr ii	3.00	•					Abolish
administrator iv	13.00			-			
personnel administrator iii	1.00			-			
administrator iii	5.00	283,437					
police chief ii	1.00	57,401					
social services atty iii	1.00	•		•		•	
accountant manager īiī	1.00			-			
hum ser admin iv	1.00	70,604		•		•	
accountant manager i	.00	•				•	
computer network spec supr	4.00		4.00				
fiscal services chief ii	1.00					•	
hum ser admin iii	2.00			•		•	
computer network spec lead	1.50	111,780		•			
dp programmer analyst lead/adva		61,169		60,684	1.00	61,855	
fiscal services chief i	14.00	720,811	14.00	775,576		792,810	
hum ser admin ii	2.00	121,649		160,113	3.00	164,010	
personnel administrator ii	1.00	61,949		120,794	2.00	123,125	
accountant supervisor i	2.00	98,257		102,665	2.00	105,082	
administrator ii	1.00	58,041	1.00	55,779		56,852	
agency budget specialist supv	.00	0.041		81,036	2.00	84,108	
agency budget specialist superv		51,255		49,769	1.00	50,721	
computer info services spec sup		87,753		76,568		78,036	
computer network spec ii	12.00	-		598,671	12.00		
comparer network specifi	12.00	557,854	12.00	370,011	12.00	612,576	

Classification Title	FY 2004 Positions	FY 2004 Expenditure	FY 2005 Positions	FY 2005 Appropriation	FY 2006 Positions	FY 2006 Allowance	\$ymbol
00.000							
n00g0005 General Administration	20		^^		20		
dp programmer analyst ii	.00	0	.00			0	
fiscal services officer ii	1.00	51,739		56,852		57,946	
hum ser admin i income maint	1.00	40,095		50,721		51,693	
hum ser admin i pgm plan eval	1.00	59,158		56,852		57,946	
social work supv fam svcs	1.00	48,947		0		0	
accountant, advanced	1.00	42,596	1.00	41,712		43,296	
administrator i	2.00	91,124	2.00	99,442		102,185	
computer network spec i	2.00	85,116	2.00	81,872		84,976	
fiscal services officer i	1.00	45,930	1.00	47,544		48,453	
personnel officer iii	3.00	161,681	4.00	194,820		199,265	
social worker ii fam svcs	1.00	38,140	2.00	92,556	2.00	<b>95,16</b> 0	BPW(1)
accountant ii	10.00	405,840	10.00	421,501	10.00	433,550	
admin officer iii	10.00	424,962	9.00	400,301	9.00	409,413	
admin officer iii	1.00	53,961	1.00	51,858	1.00	52,852	
agency budget specialist ii	2.00	99,141	2.00	95,719	2.00	97,549	
agency grants specialist ii	1.00	38,107	1.00	37,700	1.00	39,122	
computer info services spec ii	14.00	606,552	14.00	602,999	14.00	618,106	
family services caseworker iii	.00	0	1.00	48,990	1.00	49,928	BPW(1)
financial compliance auditor ii	1.00	50 <b>,9</b> 77	1.00	48,990	1.00	49,928	
hum ser spec iv prog plng eval	1.00	44,667	1.00	43,334	1.00	44,157	
maint supv ii non lic	1.00	48,164	1.00	46,729	1.00	47,621	
personnel officer ii	9.00	385,786	9.00	414,576	9.00	423,270	
accountant i	2.00	57,360	2.00	72,883	2.00	75,629	
admin officer ii	6.00	249,008	6.00	264,230	6.00	269,259	
casework specialist family serv	1.00	42,130	1.00	41,796	1.00	42,591	
family services caseworker ii	5.00	214,094	5.00	207,249	5.00	212,633	
hum ser spec iii pgm plnng	1.00	41,889	1.00	40,256	1.00	41,019	
hum ser spec iii vol pgm adm	1.00	40,247	1.00	44,645	1.00	45,496	
personnel officer i	6.00	246,623	7.00	294,125	7.00	300,339	
admin officer i	1.00	41,040	1.00	42,256		43,059	
emp training spec i	1.00	36,141	1.00	38,837	1.00	39,572	
income maint spec iv	1.00	30,884	1.00	43,059		43,877	
obs-hum ser worker v	.80	35,170	1.00			46,432	
personnel specialist iii	5.00	201,418	6.00	234,822		240,483	
admin spec iii	5.00	166,789	7.00	254,998	7.00	260,949	
personnel specialist ii	2.00	74,473	2.00	79,272	2.00	80,771	
admin spec ii	2.00	71,870	3.00	106,213	3.00	108,209	
income maint spec ii	9.00	357,954	10.00	344,925	10.00	352,528	
admin spec i	1.00	36,302	1.00	34,887	1.00	35,542	
obs-hum ser worker i	1.00	36,624	1.00	32,143	1.00	32,744	
data communications tech ii	1.00	42,130	1.00	41,796	1.00	42,591	
computer user support spec ii	5.00	187,477	4.00	148,819	4.00	152,264	
services supervisor iii	1.00	29,321	1.00	40,007	1.00	40,764	
services supervisor ii	_00	0	1.00	27,710	1.00	28,734	
computer user support spec i	2.00	56,315	2.00	63,406	2.00	65,147	
· ·······		,-		,		1	

	FY 2004	FY 2004	FY 2005	FY 2005	FY 2006	FY 2006	
Classification Title				Appropriation			Symbol
***							
n00g0005 General Administration							
services supervisor i	1.00	35,166	2.00	61,253	1.00	35,876	Abolish
building security officer ii		·		•			
agency procurement specialist s	2.00						
agency procurement specialist i		88,386					
fiscal accounts technician supv		156,876				•	
personnel associate iii	2.00	80,948		•			
fiscal accounts technician ii		263,369		•		279,785	
	1.00	35,541		•		,	
personnel associate ii	6.00	•	6.00	•		,	
agency procurement associate ii							
fiscal accounts technician i	4.50	127,064		•		,	
personnel associate i	15.00	•	16.00	•		•	
obs-fiscal associate i	1.00	-				•	
personnel clerk	4.00	116,986				148,500	
hum ser assoc ii	.00	0		•	1.00	•	
hum ser aide iii	.00					19,858	
fiscal accounts clerk manager				•	4.00		
management associate	9.00	325,466		-		•	
office manager	3,00	125,566		•		•	
fiscal accounts clerk superviso		685,016		•		682,601	
admin aide	11.00	375,573		•		•	
office supervisor	5.00	179,816		•		•	
warehouse supervisor	1.00	36,584				•	
fiscal accounts clerk, lead	7.00	30,304	7.00		7.00	236,634	
office secy iii	7.00				7.00		
office secy iii	.00	252,257			1.00		
fiscal accounts clerk ii	45.50						
office secy ii	18.00	1,391,915 585,410					Abolish
office services clerk lead	4.00	123,592		-		-	
services specialist	9.00	-		•		•	
office processing clerk lead	1.00	321,023 31,403		•		•	
office secy i	1.00	25,454		-		-	
office services clerk	18.00			24,716 527,408		25,619 537,622	
data entry operator ii	10.00	577,435	10.00	-		-	
obs-office clerk ii	1.00	29,639	1.00	296,269 29,404		29,949	
office clerk ii	35.00	•		•		•	
	1.00	992,649	35.00	969,989	35.00	990,666	
office processing clerk ii supply officer ii	2.00	30,596 74,271	1.00 2.00	29,677	1.00	30,228	
data entry operator i	1.00			51,987	2.00	52,941	Abolish
		24,564	1.00	26,149	.00		ADOLISH
office clerk i	4.00	116,408	4.00	101,250	4.00	103,697	
office processing clerk i	.00	0 20 221	.00	0 27 <b>2</b> 74	.00	0 37 975	
supply officer i	1.00	28,221	1.00	27,371	1.00	27,875	
telephone operator ii	3.00	67,248	3.00	70,714	3.00	72,372	
maint chief iii non lic	1.00	35,536	1.00	34,151	1.00	35,431	
print shop supv iii	.00	0	.00	0	.00	0	

	FY 2004	FY 2004	FY 2005	FY 2005	FY 2006	FY 2006	
Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance	Symbol
n00g0005 General Administration							
maint mechanic	2.00	56,570	2.00	54,823	2.00	56,061	
service work supv	1.00	28,961	1.00	27,832	1.00 7.00 3.00	28,346	
building services worker ii	6.00	150,005	7.00	166,227	7.00	169,994	
stock clerk ii	3.00		3.00	76,483	3.00	77,885	
motor vehicle oper ii	2.00	49,429	3.00	65,564	3.00	67,068	
unknown classification	24.00	1,003,330	.00	0	.00	0	
TOTAL n00g0005*	535.80	21,688,880	542.50	21,853,416	538.50	22,163,437	
n00g0006 Local Child Support Enfo	rcement Adm	inistration					
prgm mgr senior iii	.50	91,368	.50	51,951	.50	52,968	
administrator vi	1.00	69,581		•			
prgm mgr iii	4,00	284,522		•		•	
administrator ív	.00	0	1.00	56,671	1.00		
prgm mgr í	1.00	54,828	1.00	62,349	1.00	63,553	
administrator iii	1.50	101,856	1.50	85,838	1.50	87,491	
social services attysupv	6.00	426,247		469,108	6.00		
social services atty iii	10.35	833,298	9.75	744,207	9.75	760,540	
asst attorney general v	1.00	65,855	1.00	78,249	1.00	79,771	
social services atty ii	3.00	175,394	3.00	193,156	3.00	198,024	
hum ser admin iv	1.00	66,832	1.00	73,270	1.00	74,691	
hum ser admin iii	1.00	65,685	1.00	70,622	1.00	71,299	
fiscal services chief i	1.00	58,719	1.00	66,774	1.00	66,774	
hum ser admin ii	10.00	498,687	10.00	539,025	10.00	553,205	
hum ser admin ii	1.00	48,646	1.00	52,106	1.00	53,105	
administrator ii	1.00	51,394	1.00	55,253	1.00	56,316	
computer network spec ii	1.00	40,992	1.00	44,481	1.00	46,175	
hum ser admin i support enfrcmt	4.00	228,310	4.00	243,306	4.00	245,584	
administrator i	2.50	152,656	2.50	144,841	2.50	145,937	
hum ser spec v support enfrcmt	8.00	350,875	7.00	335,116	7.00	342,780	
accountant ii	2.00	72,996	2.00	82,698	2.00	84,977	
admin officer iii	3.00	124,393	3.00	132,627	3.00	136,102	
admin officer iii	1.00	41,207	1.00	43,741	1.00	44,573	
child support specialist superv	39.00	1,641,863	41.00	1,842,643	41.00	1,883,237	
child support specialist superv	2.00	81,288		87,491	2.00	89,155	
hum ser spec iv support enfrcmt	6.00	271,694	6.00	284,797	6.00	290,996	
admin officer ii	4.00	182,766		193,302	4.00	196,506	
hum ser spec iii support enfrcm	8.60	415,177	9.00	443,434	9.00	450,444	
admin officer i	3.00	132,808	3.00	139,048	3.00	140,317	
child support specialist, lead	16.00	583,428	16.00	629,891	16.00	641,810	
child support specialist, lead	1.00	36,244	1.00	38,837	1.00	39,572	
hum ser spec ii support enfrcmt	6.00	258,615	6.50	290,953	6.50	296,784	
admīn spec īlī	7.50	291,789	6.50	261,025	6.50	265,302	
child support specialist ii	182.70	6,353,715	187.50	6,924,368	185.50	7,014,170	Abolish
child support specialist ii	10.50	367,985	10.50	378,806	10.50	387,842	

	FY 2004			FY 2005			
Classification Title	Positions	•		Appropriation			Symbol
n00g0006 Local Child Support Enfo	noomant Adm	iniatration					
obs-support enforcement supr i	1.00		1.00	45,205	1 00	45,205	
admin spec ii	17.00	-		-			
child support specialist i	40.50			•		•	
child support specialist i	3.00	99,984				·	
income maint special	1.00	35,614		74,174	1.00		
obs-support enforcement agent i		35,774					
admin spec i	4.00		4.00		4.00		
child support specialist traine				•			
		598,297 0		,		•	
child support specialist traine obs-support enforcement supr ii				•		•	
		•		•		•	
absent parent locator unit supvobs-support enforcement agent i		•					
absent parent locator iii	6.00			·			
·		•		•		197,812	
obs-support enforcement agent i obs-support enforcement agent i		•		_		47,979	
				•			Abolish
fiscal accounts technician supv		•		•		•	
fiscal accounts technician ii	6.50	225,493		-		•	
personnel associate ii	1.00	30,686		•		•	
fiscal accounts technician i	1.00	27,977		•		•	
investigator iii human resourcs		•		•		•	
personnel clerk	1.00	24,116		•		•	
support enforcement aide ii	2.00	•		•		•	
management associate	1.00	42,403		•		•	
fiscal accounts clerk superviso		312,380		•		•	Abolish
admin aide	2.00	73,728		•		•	
office supervisor	3.00	99,310		102,470		•	
fiscal accounts clerk, lead	7.00	222,803		•		•	
legal secretary	11.00	352,369		•		•	
office secy iii	2.00	65,438		•		•	
fiscal accounts clerk ii	58.00	1,717,838					
fiscal accounts clerk ii	3.00	80,582		89,062		,	
office secy ii	5.00			157,541			
office services clerk lead	1.00		1.00				
office processing clerk lead	1.00		1.00		1.00	•	
office secy i	2.00	65,468		59,875	2.00	•	
office services clerk	24.10	671,902	24.50	717,501	24.50	732,676	
cashier	1.00	21,197	1.00	23,239	1.00	24,083	
office clerk ii	9.60	285,110	11.00	299,495	11.00	305,824	
office processing clerk ii	.50	26,308	.50	14,975	.50	15,254	
office clerk i	1.00	27,077	2.00	48,244	2.00	49,488	BPW(1)
TOTAL =00=0004*	407.75	77 /75 /75	477 75	3/ 053 770	410.05	3/ 707 2/3	
TOTAL =00=00 **	607.35	22,435,675	623.75	24,052,378	618.25	24,397,263	
TOTAL n00g00 **	1,673.15	64,560,103	1,680.95	65,470,095	1,666.25	66,423,627	

	FY 2004	FY 2004	FY 2005	FY 2005	FY 2006	FY 2006	
Classification Title	Positions			Appropriation			Symbol
n00h00 Child Support Enforcement	Administr	ation					
n00h0008 Support Enforcement-State		a c i o i i					
exec dir child supp enforc admin		89,539	1.00	82,491	1.00	82,491	
prgm mgr senior ii	.00	0		0		0	
prgm mgr iv	2.00	134,463		133,408		137,250	
prgm mgr iii	1.00	70,093		. 0		0	
prgm mgr ii	1.00	38,138	1.00	61,074	1.00	62,253	
computer info services spec man		73,589		. 0		. 0	
social services atty iii	.80	59,155	.80	69,496	.80	69,496	
accountant manager iii	1.00	69,174		65,824		67,098	
accountant manager (i	1.00	66,925	1.00	61,657	1.00	62,848	
dp functional analyst superviso	1.00	72,201	1.00	57,859		58,973	
hum ser admin íi	6.00	338,234	6.00	344,244	5.00	296,752	Abolish
hum ser admin ii	1.00	64,621	1.00	60,110	1.00	61,270	
internal auditor super	1.00	61,028	1.00	56,224	1.00	57,307	
accountant supervisor i	1.00	49,393	1.00	52,685	1,00	53,696	
administrator ii	.00	0	1.00	40,518	1.00	42,054	
computer info services spec sup	1.00	68,949	1.00	55,253	1.00	56,316	
hum ser admin i support enfromt	2.00	88,302	2.00	112,105	2.00	114,262	
obs-fiscal administrator i	1.00	37,956	1.00	56,852	1.00	57,946	
administrator i	5.70	298,834	5.70	290,091	5.70	294,523	
administrator i	1.00	49,693	.00	0	.00	0	
dp functional analyst ii	5.00	289,756	5.00	231,974	5.00	237,924	
hum ser spec v support enfromt	12.00	502,814	13.00	630,537	13.00	643,775	
internal auditor ii	1.00	77,343	1.00	47,999	1.00	48,916	
accountant ii	1.00	30,309	1.00	48,531	1.00	49,459	
admin officer iii	1.00	45,967	1.00	43,741	1.00	44,573	
dp functional analyst i	1.00	25,374	1.00	43,741	1.00	44,573	
hum ser spec iv income maint	1.00	52,622	1.00	54,899	1.00	54,899	
hum ser spec iv prog plng eval	1.50	74,077	1.50	70,332	1.50	71,675	
hum ser spec iv support enfrcmt	6.00	286,632	6.00	265,189	6.00	271,020	
admin officer ii	4.00	136,633		159,945		164,397	
hum ser spec iii support enfrom	5.00	272,048	5.00	215,762	5.00	220,598	
management specialist iii	1.00	42,250		45,496	1.00	46,363	
admin officer i	2.00	67,185	2.00	78,939	2.00	80,775	
computer info services spec i	1.00	53,237	1.00	42,256		43,059	
hum ser spec ii support enfromt	1.00	45,867	1.00	42,256	1.00	43,059	
personnel specialist iii	1.00	43,356	1.00	39,943	1.00	40,699	
admin spec iii	2.00	91,216	2.00	73,220	2.00	74,598	
admin spec ii	4.50	161,635	4.50	156,768	4.50	159,709	
computer user support spec ii	1.00	45,478	1.00	36,097	1.00	36,776	
agency procurement specialist s	2.00	88,935	2.00	107,938	2.00	110,012	
agency procurement specialist i	1.00	69,831	1.00	43,334	1.00	44,157	
fiscal accounts technician supv	1.00	28,212	1.00	42,256	1.00	43,059	
exec assoc i	1.00	48,917	1.00	45,066	1.00	45,925	
admin aide	1.00	40,357	1.00	37,180	1.00	37,880	

	FY 2004	FY 2004	FY 2005	FY 2005	FY 2006	FY 2006	
Classification Title		•		Appropriation			Symbol
n00h00 Child Support Enforcemen n00h0008 Support Enforcement-Stat		ation					
fiscal accounts clerk, lead	1.00	34,517	1.00	31,800	.00	0	Abolish
office secy iii	1.00	20,095	1.00	30,658	1.00	31,509	
office clerk ii	1.00	28,184		•		•	
TOTAL n00h0008*	90.50	4,433,134			87.50		
TOTAL n00h00 **	90.50	4,433,134					
TOTAL TIDORGO	70.30	4,455,154	07130	4,277,132	0.170	472757475	
n00i00 Family Investment Admini	stration						
exec vi	1.00	78,706	1.00	93,866	1.00	93,866	
prgm mgr iv	1.00	77,873		80,415	1.00	81,980	
prgm mgr iii	2.00	131,805		· · · · · · · · · · · · · · · · · · ·			
administrator v	1.00	59,573	1.00	68,510	1.00		
administrator iv	1.00	50,715					
computer network spec supr	1.00	84,441	1.00	65,408	1.00	66,673	
hum ser admin iii	2.00	138,897		-		115,152	
hum ser admin iii	1.00	59,319	1.00			60,011	
computer network spec lead	1.00	69,221					
dp functional analyst superviso	5.00	240,384		275,762	5.00	281,972	
hum ser admin ii	2.00	111,203					
administrator ii	2.00	95,301	2.00	108,464	2.00	110,548	
administrator ii	1.00	54,014		0	.00	0	
agency budget specialist supv	1.00	54,016	1.00	55,779	1.00	56,852	
computer network spec ii	4.50	263,899	4.50			247,123	
dp functional analyst lead	4.65	229,680	5.00	262,591	5.00	267,631	
hum ser admin i income maint	2.00	108,332	2.00	104,089	2.00	106,085	
hum ser admin i pgm plan eval	2.00	110,860	2.00	111,558	2.00	113,704	
administrator i	3.70	193,398	4.00	208,592	4.00	212,595	
administrator í	1.50	107,591	1.00	52,271	1.00	53,274	
computer network spec i	1.00	44,550	1.00	46,654	1.00	47,544	
dp functional analyst ii	15 <b>.9</b> 5	745,693	17.00	852,189	16.00	820,054	Abolish
dp programmer analyst i	2.00	92,393	2.00	94,234	2.00	96,033	
hum ser spec v income maint	4.00	200,031	4.00	204,716	4.00	208,643	
hum ser spec v prog plng eval	3.70	200,147	4.00	206,173	4.00	210,127	
income maint supv ii	2.00	98,887	2.00	104,050	2.00	106,047	
mgr spec investgatns income mai	1.00	46,662	1.00	51,779	1.00	52,773	
admin officer ili	1.00	43,045	2.00	97,980	2.00	99,856	
computer info services spec ii	4.00	187,696	4-00	189,256	4.00	192,871	
hum ser spec iv income maint	6.60	313,672	7.00	338,805	7.00	345,285	
hum ser spec iv prog plng eval	12.54	667,769	14.00	670,495	14.00	683,310	
income maint supv i	4.00	185,366	4.00	195,042	4.00	198,774	
hum ser spec iii income maint	5.00	206,911	6.00	248,314	6.00	253,652	
hum ser spec ii income maint	1.00	40,121	.00	0	.00	0	
income maint spec iv	29.00	1,163,178	29.00	1,228,128	29.00	1,251,447	

## PERSONNEL DETAIL

Classification Title	FY 2004 Positions	FY 2004 Expenditure	FY 2005 Positions	FY 2005 Appropriation	FY 2006 Positions	FY 2006 Allowance	Symbol
n00i00 Family Investment Admini	stration						
n00i0004 Director's Office							
admin spec iii	1.00	40,563	1.00	39,632	1.00	40,382	
admin spec iii	1.00	31,418	1.00	37,822	1.00	38,536	
admin spec ii	7.60	282,255	8.00	286,018	8.00	291,980	
income maint spec ii	4.00	138,741	.00	0	.00	0	
agency procurement associate ii	2.00	64,108	2.00	66,687	2.00	67,934	
personnel clerk	1.00	24,566	1.00	25,368	1.00	26,297	
exec assoc iii	.90	39,442	1.00	47,039	1.00	48,836	
exec assoc i	1.00	35,692	1.00	37,380	1.00	38,789	
admin aide	1.00	32,954	1.00	34,511	1.00	35,158	
office secy iii	1.00	31,157	1.00	34,566	1.00	35,215	
fiscal accounts clerk ii	1.00	24,566	1.00	25,833	1.00	26,781	
office secy ii	2.57	101,667	3.00	99,760	3.00	101,628	
office secy i	1.70	52,283	1.70	48,766	1.70	49,913	
office services clerk	2.00	59,810	2.00	62,922	2.00	64,095	
office clerk ii	2.00	51,627	2.00	50,665	2.00	52,007	
office processing clerk ii	2.00	59,502	2.00	53,183	2.00	54,162	
obs-office clerk i	2.00	55,214	2.00	50,283	2.00	51,418	
TOTAL n0010004*	166.91	7,680,914	166.20	7,728,392	165.20	7,831,999	
TOTAL n00i00 **	166.91	7,680,914	166.20	7,728,392	165.20	7,831,999	