

# Workers' Compensation Commission

## MISSION

The Maryland Workers' Compensation Commission seeks to secure the equitable and timely administration of the provisions of the Maryland Workers' Compensation Law on behalf of its customers, the injured workers and their employers, by providing an efficient and effective forum for the resolution of individual claims.

## VISION

The Maryland Workers' Compensation Commission envisions a State wherein injured workers and employers are empowered to create an equitable partnership to facilitate prompt and fair resolution of workers' compensation matters.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

**Goal 1. Improve the effectiveness and timely delivery of services provided to customers of the Workers' Compensation Commission.**

**Obj. 1.1** Maintain setting 90 percent or more of all non-permanency hearings within 60 days of the date when issues are filed.

**Obj. 1.2** Maintain a conformance rate of at least 95 percent for the issuance of Commission Orders within 30 days after the conclusion of a hearing.

**Obj. 1.3** Maintain an average of no more than 10 days between the hearing date and the first award issued by the Commission.

Performance Measures	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Est.	2020 Est.
Number of non-permanency hearings set	23,198	22,172	22,358	21,668	24,139	24,200	24,200
Percent of non-permanency hearings set within 60 days	93%	94%	92%	85%	82%	90%	90%
Number of Commission Orders issued	16,899	15,986	16,848	15,683	16,054	16,100	16,100
Percent of Orders issued within 30 days of hearing	99%	100%	100%	100%	99%	99%	99%
Number of awards ordered post-hearing	16,797	15,907	16,776	15,611	15,956	16,000	16,000
Average number of days between hearing date and award issued	8	7	10	10	8	8	8

## Workers' Compensation Commission

### Summary of Workers' Compensation Commission

	<b>2018 Actual</b>	<b>2019 Appropriation</b>	<b>2020 Allowance</b>
Number of Authorized Positions	115.00	115.00	115.00
Number of Contractual Positions	11.25	11.25	11.25
Salaries, Wages and Fringe Benefits	10,681,146	10,862,721	11,171,962
Technical and Special Fees	800,766	793,033	780,814
Operating Expenses	3,574,549	5,211,794	5,960,634
Special Fund Expenditure	15,056,461	16,867,548	17,913,410
Total Expenditure	15,056,461	16,867,548	17,913,410

## Workers' Compensation Commission

### C98F00.01 General Administration

#### Program Description

The Workers' Compensation Commission receives, processes, and adjudicates claims for injured employees, and refers those claimants who need rehabilitation to the appropriate vocational rehabilitation service providers. All expenditures of the Workers' Compensation Commission and the Department of Labor, Licensing, and Regulation's Occupational Health and Safety Program are recovered from insurance companies and self-insurers through an annual maintenance assessment.

#### TOTAL PAYROLLS AND ASSESSMENT RATES

Fiscal Year	Total Payroll	Estimated Total Expenses	Estimated Cost of Safety Inspection	Assessment Per One Thousand Dollars of Payroll
2014	\$121,027,528,186	\$25,684,112	\$12,157,148	0.212
2015	\$123,788,020,927	\$24,742,542	\$11,332,540	0.200
2016	\$130,198,576,239	\$25,522,429	\$12,278,948	0.196
2017	\$141,864,667,650	\$26,153,901	\$11,104,910	0.184
2018	\$144,091,230,632	\$25,330,777	\$10,866,738	0.176

#### Appropriation Statement

	2018 Actual	2019 Appropriation	2020 Allowance
Number of Authorized Positions	115.00	115.00	115.00
Number of Contractual Positions	9.25	9.25	9.25
01 Salaries, Wages and Fringe Benefits	10,681,146	10,862,721	11,171,962
02 Technical and Special Fees	740,927	667,010	629,044
03 Communications	345,531	483,279	379,945
04 Travel	176,265	124,917	115,000
06 Fuel and Utilities	5,907	12,214	12,214
07 Motor Vehicle Operation and Maintenance	91,723	82,880	82,880
08 Contractual Services	502,669	589,725	619,879
09 Supplies and Materials	143,166	137,900	143,313
10 Equipment - Replacement	99,023	0	0
11 Equipment - Additional	20,612	0	0
12 Grants, Subsidies, and Contributions	52,387	52,387	52,387
13 Fixed Charges	1,541,218	1,686,780	1,723,027
14 Land and Structures	11,394	0	0
Total Operating Expenses	2,989,895	3,170,082	3,128,645
Total Expenditure	14,411,968	14,699,813	14,929,651
Special Fund Expenditure	14,411,968	14,699,813	14,929,651
Total Expenditure	14,411,968	14,699,813	14,929,651

## Workers' Compensation Commission

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### C98F00.01 General Administration

#### Special Fund Expenditure

C98330	Self-Insurer Assessment	89,551	150,787	153,140
C98331	Sale of Publications and Photocopies	37,418	35,179	35,716
C98332	Registration Fees-Vocational Rehabilitation Practitioners	43,200	31,161	31,644
C98333	Maintenance Assessment	<u>14,241,799</u>	<u>14,482,686</u>	<u>14,709,151</u>
	Total	<u>14,411,968</u>	<u>14,699,813</u>	<u>14,929,651</u>

## Workers' Compensation Commission

### C98F00.02 Major Information Technology Development Projects

#### Program Description

This program includes current Major Information Technology Development Projects in the Workers' Compensation Commission.

#### Appropriation Statement

	2018 Actual	2019 Appropriation	2020 Allowance
Number of Contractual Positions	2.00	2.00	2.00
02 Technical and Special Fees	59,839	126,023	151,770
04 Travel	1,003	0	0
08 Contractual Services	447,633	2,041,712	2,831,989
11 Equipment - Additional	136,018	0	0
Total Operating Expenses	584,654	2,041,712	2,831,989
Total Expenditure	644,493	2,167,735	2,983,759
Special Fund Expenditure	644,493	2,167,735	2,983,759
Total Expenditure	644,493	2,167,735	2,983,759
<b>Special Fund Expenditure</b>			
C98333 Maintenance Assessment	644,493	2,167,735	2,983,759
Total	644,493	2,167,735	2,983,759

### 3 Year Position Summary

Classification Title	FY 2018 Positions	FY 2018 Expenditures	FY 2019 Positions	FY 2019 Appropriation	FY 2020 Positions	FY 2020 Allowance
<b>C98 - Workers' Compensation Commission</b>						
<b>C98F0001 - General Administration</b>						
Accountant II	2.00	105,998	2.00	105,997	2.00	108,118
Admin Aide	1.00	40,060	1.00	40,059	1.00	40,861
Admin Officer I	1.00	40,698	1.00	40,698	1.00	41,512
Admin Officer II	1.00	53,012	1.00	53,012	1.00	54,073
Admin Officer III	1.00	53,431	1.00	53,431	1.00	54,500
Admin Prog Mgr III	1.00	97,203	1.00	97,203	1.00	99,148
Admin Spec II	3.00	134,509	3.00	121,991	3.00	124,432
Admin Spec III	2.00	101,629	2.00	101,628	2.00	103,662
Administrator I	1.00	19,919	1.00	62,676	1.00	63,930
Administrator II	6.00	432,545	6.00	390,731	6.00	398,548
Administrator IV	1.00	85,401	1.00	85,401	1.00	87,110
Agency Buyer II	1.00	49,890	1.00	49,890	1.00	50,888
Agency Procurement Spec Lead	1.00	54,462	1.00	59,202	1.00	60,387
Asst To The Comm I Workers Comp	3.00	86,412	3.00	127,287	3.00	129,834
Asst To The Comm II Workers Comp	4.00	256,925	4.00	210,851	4.00	215,071
Asst To The Comm Lead Workers Comp	2.00	130,416	2.00	130,415	2.00	133,024
Chair Workers Comp Commission	1.00	143,033	1.00	143,033	1.00	153,033
Claims Reviewer I	1.00	28,197	1.00	27,048	1.00	27,589
Claims Reviewer II	6.00	244,374	6.00	244,381	6.00	249,273
Commissioner Workers Comp	9.00	1,271,999	9.00	1,271,997	9.00	1,361,997
Computer Network Spec II	1.00	60,815	1.00	60,815	1.00	62,032
Computer Network Spec Lead	2.00	119,052	2.00	123,825	2.00	126,302
Computer Operator II	3.00	136,864	3.00	136,863	3.00	139,603
Computer Operator Lead	1.00	55,588	1.00	55,662	1.00	56,776
Computer Operator Supr	1.00	49,203	1.00	49,203	1.00	50,188
Computer User Support Spec II	2.00	93,407	2.00	93,406	2.00	95,276
Database Specialist II	1.00	18,989	1.00	53,744	1.00	50,897
Fiscal Accounts Technician II	1.00	36,872	1.00	32,364	1.00	33,012
Fiscal Services Admin II	1.00	67,963	1.00	67,963	1.00	69,323
Hearing Reporter II	12.00	662,390	12.00	679,923	12.00	693,529
Hearing Reporter Lead	1.00	68,939	1.00	68,939	1.00	70,318
Hearing Reporter Supervisor	1.00	73,593	1.00	73,593	1.00	75,065
Hearings Interpreter	1.00	44,610	1.00	44,552	1.00	45,444
HR Officer I	1.00	49,583	1.00	49,583	1.00	50,575
IT Asst Director I	4.00	282,685	4.00	299,842	4.00	305,840
IT Director III	1.00	110,729	1.00	110,729	1.00	112,944
IT Programmer Analyst I	1.00	12,377	1.00	67,639	1.00	68,992
IT Programmer Analyst II	3.00	127,936	3.00	169,655	3.00	173,050
IT Programmer Analyst Lead/Advanced	3.00	194,731	3.00	194,731	3.00	198,628
IT Programmer Analyst Supervisor	1.00	79,205	1.00	79,205	1.00	80,790
IT Systems Technical Spec	1.00	48,586	1.00	53,193	1.00	54,257
Office Secy III	2.00	108,617	2.00	88,829	2.00	90,606
Office Services Clerk	16.00	467,976	16.00	537,170	16.00	547,917
Office Supervisor	1.00	40,060	1.00	40,059	1.00	40,861
Prgm Mgr IV	1.00	89,122	1.00	89,122	1.00	90,905
Prgm Mgr Senior II	1.00	105,401	1.00	105,401	1.00	107,510
Principal Counsel	1.00	126,186	1.00	126,186	1.00	128,710
Services Specialist	1.00	36,061	1.00	36,061	1.00	36,783

### 3 Year Position Summary

Classification Title	FY 2018 Positions	FY 2018 Expenditures	FY 2019 Positions	FY 2019 Appropriation	FY 2020 Positions	FY 2020 Allowance
Services Supervisor I	1.00	45,389	1.00	46,845	1.00	47,782
<b>Total C98F0001</b>	<b>115.00</b>	<b>6,843,042</b>	<b>115.00</b>	<b>7,052,033</b>	<b>115.00</b>	<b>7,260,905</b>