

Maryland Department of Disabilities

MISSION

The Maryland Department of Disabilities advances the rights and interests of people with disabilities so they may fully participate in their communities.

VISION

All Marylanders are valued and respected and have the knowledge, opportunity, and power to make a difference in their lives and the lives of others.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Note: Measures for the Maryland Department of Disabilities (MDOD) come from the Maryland State Department of Education (MSDE), the Maryland Department of Labor (Labor), the Maryland Department of Health - Developmental Disabilities Administration (MDH - DDA), the Behavioral Health Administration (MDH - BHA), the Medical Care Programs Administration (MDH - Medicaid), the Department of Housing and Community Development (DHCD), the Maryland Transit Administration (MTA), Maryland Department of Transportation (MDOT), and the Washington Metropolitan Area Transit Authority (WMATA).

Goal 1. Persons with disabilities have access to integrated training and competitive employment options in the community.

Obj. 1.1 Increase the number of people with disabilities receiving training that leads to competitive employment.

Performance Measures	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Act.
Consumers with an Individual Plan for Employment (MSDE)	16,233	14,746	16,590	16,761	15,347
Consumers receiving training (MSDE)	7,068	7,071	4,967	5,914	5,831
Consumers obtaining competitive employment (MSDE)	2,520	1,853	1,365	1,257	1,145
Job-seekers with disabilities registered in Maryland Workforce Exchange (Labor)	7,564	7,825	6,787	7,323	7,124
Job-seekers with disabilities receiving training through America's Job Centers programs (Labor)	614	421	529	481	490
Job-seekers with disabilities obtaining competitive employment (Labor)	6,744	6,608	1,915	2,185	2,558
People with developmental disabilities receiving state-funded services in State Residential Facilities or in community alternatives (MDH – DDA)	23,501	24,509	24,273	24,763	25,198
Number of adults receiving employment services and supports (MDH – DDA)	3,893	11,398	13,819	11,518	14,007
Number of adults being supported in integrated competitive employment (MDH – DDA)	3,693	2,360	2,495	2,537	2,580
Adults (18 or over) receiving community-based outpatient mental health treatment who answer the employment question (MDH – BHA)	62,184	65,968	68,698	72,786	N/A
Adults (18 or over) receiving community-based mental health treatment receiving supportive employment services (MDH – BHA)	3,628	3,474	3,622	3,626	N/A

Obj. 1.1 Increase the number of people with disabilities receiving training that leads to competitive employment.

Performance Measures	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Act.
Adults (18 or over) receiving community-based outpatient mental health treatment who report being employed (MDH – BHA)	23,053	25,695	24,440	26,471	N/A

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Goal 2. Persons with disabilities have access to community based, self-directed long-term services that enable them to live in the community.

Obj. 2.1 Increase the proportion of individuals with disabilities receiving State services in community alternatives instead of nursing facilities and other State facilities.

Performance Measures	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Act.
Total unduplicated number of persons with disabilities receiving state-funded services in nursing facilities, assisted living facilities, or community alternatives (MDH – Medicaid)	32,914	29,704	30,671	31,477	31,659
Number of persons with disabilities receiving state-funded long-term services and supports in community alternatives excluding assisted living facilities (MDH – Medicaid)	17,326	12,857	14,170	15,025	15,749
Percentage of individuals with disabilities receiving state-funded services in community alternatives versus nursing and assisted living facilities (MDH – Medicaid)	52.6%	43.3%	46.2%	47.7%	49.8%
Total number of persons with developmental disabilities receiving state-funded services in State Residential Centers (SRCs)	98	117	103	104	121
Number of persons with developmental disabilities receiving state-funded services in community alternatives (MDH – DDA)	23,501	24,059	24,273	24,659	25,077
Percent of adults with developmental disabilities receiving state-funded services in community alternatives versus State Residential Centers (MDH – DDA)	99.6%	99.5%	99.6%	99.6%	99.5%
Unduplicated number of individuals served by the public mental health system (MDH – BHA)	125,754	132,944	139,690	141,971	N/A
Unduplicated non-forensic individuals served in State inpatient psychiatric facilities (MDH – BHA)	256	224	229	140	N/A
Unduplicated forensic individuals served in State inpatient psychiatric facilities (MDH – BHA)	1,371	1,368	1,488	1,652	839
Average length of stay for forensic patients in State inpatient psychiatric facilities (MDH – BHA)	1,061	753	840	671	N/A
Average length of stay for non-forensic patients in State inpatient psychiatric facilities (MDH – BHA)	2,430	2,066	2,363	2,309	N/A
Percent of individuals served in settings other than State Psychiatric facilities (MDH –	98.7%	98.8%	98.8%	98.7%	N/A

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Goal 3. Persons with disabilities will have access to affordable, accessible housing in communities of their choosing.

Obj. 3.1 Increase affordable and accessible housing opportunities for people with disabilities in Maryland.

Performance Measures	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Act.
Number of Group Home loans made for homes licensed for four or fewer individuals (DHCD)	5	3	1	2	N/A
Number of loans made to assist individuals with disabilities become homeowners through Homeownership for Individuals with Disabilities Program (DHCD)	15	19	17	30	33
Number of loans made for accessibility related improvements through the Accessible Homes for Seniors program (ages 55 and older) (DHCD)	41	50	70	65	N/A

Goal 4. Persons with disabilities improve their quality of life by acquiring assistive technology needed for work, employment, education, independent living, and transportation.

Obj. 4.1 Approve, issue, and maintain an increased number of loans to qualified individuals to purchase assistive technology.

Performance Measures	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Act.
Number of applications processed	114	142	157	137	75
Number of loans approved	52	99	96	98	55
Number of loans issued to purchase technology	34	81	70	58	20
Number of open loans managed	123	240	264	290	202

Goal 5. Persons with disabilities have access to reliable transportation options.

Obj. 5.1 Increase the level of service and performance provided to paratransit customers.

Performance Measures	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Act.
Number of people with disabilities certified for paratransit by Maryland Transit Administration (MTA)	25,807	27,608	27,992	30,485	32,462
Number of paratransit rides provided, excluding Call-a-Ride (MTA)	1,981,257	2,048,276	2,140,080	2,151,231	1,706,128
Number of paratransit Call-a-Ride trips provided (MTA)	574,245	700,989	812,390	839,857	799,577
Paratransit service provided on time, excluding Call-a-Ride (MTA)	92.1%	92.3%	93.3%	86.0%	91.0%
Maryland residents with disabilities certified for paratransit by Washington Metropolitan Area Transit Authority (WMATA)	20,627	21,339	21,353	21,560	21,995

Obj. 5.1 Increase the level of service and performance provided to paratransit customers.

Performance Measures	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Act.
Number of paratransit rides provided to Maryland residents (WMATA)	1,436,689	1,500,555	1,478,385	1,560,140	1,182,208
Percent of paratransit service provided on time system-wide (WMATA)	93.0%	87.0%	93.0%	91.0%	90.0%

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Goal 6. Maryland's State facilities are accessible and universally designed, promoting independence and participation of people with disabilities.

Obj. 6.1 Increase the number of State facilities (buildings or parks) that have increased physical access for persons with disabilities as a result of projects funded through the Access Maryland Program.

Performance Measures	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Act.
Number of active projects during the year	7	3	5	4	13
Number of projects completed during year	6	4	5	4	6
Number of State facilities (buildings or parks) with increased access as a result of projects completed during year (some projects are multi-facility and/or multi-year)	31	5	5	5	5
Number of open projects awarded funds by Access Maryland	N/A	N/A	N/A	N/A	17

Goal 7. Raise awareness and participation in the Maryland Achieving a Better Life Experience (ABLE) Program.

Obj. 7.1 Inform people with disabilities, their families, and the organizations that provide them with support about the benefits of the ABLE program.

Performance Measures	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Act.
Number of attendees at presentations/ expos	N/A	429	2,866	15,070	14,205
Number of presentations/ expos	N/A	17	90	160	131
Number of attendees at presentations/ expos to Statewide organizations	N/A	275	1,895	11,098	10,907
Number of presentations/ expos to Statewide organizations	N/A	13	45	152	124
Number of attendees at presentations/ expos at national conferences	N/A	0	284	388	451
Number of presentations/ expos at national conferences	N/A	0	3	8	7
Total number of email accounts	N/A	854	3,085	13,572	17,060
Number of unique visits to the Maryland ABLE website	N/A	0	1077	9,263	13,147

Obj. 7.2 Achieve measurable increases in the Maryland ABLE program.

Performance Measures	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Act.
Number of accounts funded	N/A	0	572	1,433	2,328
Total assets under management	N/A	\$0	\$2,341,346	\$8,128,000	\$17,000,000
Percentage of account holders that are Maryland residents	N/A	0.0%	97.6%	96.0%	97.0%

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Goal 8. Persons with disabilities will have increased access to accessible State information technology.

Obj. 8.1 Increase the accessibility of State information technology and procurement.

Performance Measures	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Act.
Number of State agencies requesting accessibility remediation services during the year	N/A	N/A	N/A	N/A	20
Number of State agencies resolving accessibility incidents during the year	N/A	N/A	N/A	N/A	15
Number of IT Accessibility trainings during the year	N/A	N/A	N/A	N/A	3
Number of Procurement Accessibility trainings during the year	N/A	N/A	N/A	N/A	2

Goal 9. Provide additional telecommunications accessibility options for people who have difficulty using a traditional telephone.

Obj. 9.1 Provide roll-out remote call captioning (RCC) and real-time relay (RTT) services to Marylanders.

Obj. 9.2 Increase the number of people receiving accessible telecommunication equipment from Telecommunications Access Maryland (TAM).

Performance Measures	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Act.
Number of RCC minutes	N/A	N/A	N/A	N/A	12,375
Number of people applying for accessible telecommunication equipment from TAM	N/A	N/A	N/A	N/A	366
Number of people receiving equipment from TAM	N/A	N/A	N/A	N/A	430

Goal 10. Increase awareness of availability of Maryland Relay services amongst various stakeholder groups.

Obj. 10.1 Increase outreach to, and collaboration with, community organizations representing TAM users, including organizations representing or providing services to the Deaf, hard of hearing, DeafBlind, speech disabled, or those who have mobility or cognitive impairments.

Performance Measures	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Act.
Number of TAM advertisements in newsletters and other media distributed by community organizations whose membership includes users of TAM	N/A	N/A	N/A	N/A	27
Number of attended outreach events involving community organizations whose membership includes users of TAM that are Deaf or hard of hearing	N/A	N/A	N/A	N/A	15
Number of events focused on community organizations whose membership includes users of TAM that are senior citizens	N/A	N/A	N/A	N/A	17
Number of events focused on community organizations whose membership includes users of TAM that are DeafBlind	N/A	N/A	N/A	N/A	2
Number of events focused on community organizations whose membership includes users of TAM that have mobility or cognitive impairments	N/A	N/A	N/A	N/A	16

Department of Disabilities

Summary of Department of Disabilities

	2020 Actual	2021 Appropriation	2022 Allowance
Number of Authorized Positions	28.80	34.80	34.80
Number of Contractual Positions	6.13	3.65	3.13
Salaries, Wages and Fringe Benefits	2,821,658	3,704,639	3,687,725
Technical and Special Fees	245,179	202,624	197,990
Operating Expenses	5,726,249	7,340,298	8,223,881
Net General Fund Expenditure	3,683,660	3,934,658	3,873,951
Special Fund Expenditure	291,608	4,303,537	5,527,786
Federal Fund Expenditure	3,831,911	1,971,200	1,733,560
Reimbursable Fund Expenditure	985,907	1,038,166	974,299
Total Expenditure	8,793,086	11,247,561	12,109,596

Department of Disabilities

D12A02.01 General Administration

Program Description

The Department of Disabilities is the principal State agency responsible for developing, maintaining, revising and enforcing statewide disability policies and standards throughout the units of State government. The Department works to increase the capacity of Maryland communities to provide services in inclusive settings; create a citizen-centered delivery system in which consumers can exercise meaningful choice and maintain control of their lives; infuse the service delivery system with elevated expectations about the capacities of people with disabilities; incorporate accessible and universal design into Maryland's communities and technologies; and construct a seamless, responsive and coordinated service delivery system. To this end, the Department directs the development and implementation of the Statewide Disability Plan designed to improve, consolidate, coordinate, modify and unify services for people with disabilities. In addition, the Department provides information on programs and services available to Marylanders with disabilities, provides expertise regarding law and State compliance issues, and helps citizens with disabilities to access resources, information and technology. The Department also administers the Constituent Services Program, the Access Maryland Program, the Technology Assistance Program, and the Attendant Care Program.

Appropriation Statement

	2020 Actual	2021 Appropriation	2022 Allowance
Number of Authorized Positions	28.80	23.80	23.80
Number of Contractual Positions	6.13	3.65	2.38
01 Salaries, Wages and Fringe Benefits	2,821,658	2,565,276	2,478,797
02 Technical and Special Fees	245,179	202,624	168,592
03 Communications	30,472	18,860	21,090
04 Travel	94,773	70,888	36,150
06 Fuel and Utilities	3,122	2,780	2,780
07 Motor Vehicle Operation and Maintenance	34,834	22,040	25,200
08 Contractual Services	3,014,036	1,421,924	1,206,559
09 Supplies and Materials	19,872	25,446	21,250
10 Equipment - Replacement	2,464	9,200	7,200
11 Equipment - Additional	31,544	18,300	23,300
12 Grants, Subsidies, and Contributions	2,327,982	1,585,917	1,565,033
13 Fixed Charges	167,150	139,749	141,528
Total Operating Expenses	5,726,249	3,315,104	3,050,090
Total Expenditure	8,793,086	6,083,004	5,697,479
Net General Fund Expenditure	3,683,660	3,934,658	3,873,951
Special Fund Expenditure	291,608	338,534	336,054
Federal Fund Expenditure	3,831,911	771,646	513,175
Reimbursable Fund Expenditure	985,907	1,038,166	974,299
Total Expenditure	8,793,086	6,083,004	5,697,479
Special Fund Expenditure			
D12301 Registration Fees	2,280	0	0
D12304 Assistive Technology Loan Fund Program	136,940	174,910	179,297
D12310 DC Government Homeland Security	152,388	163,624	143,694
SWF319 Universal Service Trust Fund	0	0	13,063
Total	291,608	338,534	336,054
Federal Fund Expenditure			
84.224 Assistive Technology	415,296	468,683	513,175

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84.418	Promoting the Readiness of Minors in Supplemental Security Income	1,919,803	302,963	0
93.630	Developmental Disabilities Basic Support and Advocacy Grants	1,496,812	0	0
	Total	3,831,911	771,646	513,175

Reimbursable Fund Expenditure

E00A10	Information Technology Division	31,886	31,695	0
J00A01	Department of Transportation	0	67,913	89,747
M00F03	MDH - Prevention and Health Promotion Administration	21,002	26,468	0
M00F06	MDH - Office of Preparedness and Response	3,158	0	0
M00M01	MDH - Developmental Disabilities Administration	11,500	56,281	38,533
M00Q01	MDH - Medical Care Programs Administration	866,986	855,809	846,019
R00A01	State Department of Education-Headquarters	51,375	0	0
	Total	985,907	1,038,166	974,299

Department of Disabilities

D12A02.02 Telecommunications Access of Maryland

Program Description

The program, in consultation with the Governor's Advisory Board for Telecommunication Relay, administers the Telecommunications Access of Maryland program that provides cost-effective, unrestricted 24 hours a day, 365 days a year telecommunication relay service for Maryland's hearing and speech disabled citizens.

Appropriation Statement

	2020 Actual	2021 Appropriation	2022 Allowance
Number of Authorized Positions	0.00	6.00	6.00
Number of Contractual Positions	0.00	0.00	0.75
01 Salaries, Wages and Fringe Benefits	0	561,977	615,858
02 Technical and Special Fees	0	0	29,398
03 Communications	0	132,661	37,000
04 Travel	0	23,500	16,600
07 Motor Vehicle Operation and Maintenance	0	4,227	4,227
08 Contractual Services	0	3,096,593	4,361,079
09 Supplies and Materials	0	2,500	3,500
10 Equipment - Replacement	0	25,000	5,000
13 Fixed Charges	0	118,545	119,070
Total Operating Expenses	0	3,403,026	4,546,476
Total Expenditure	0	3,965,003	5,191,732
Special Fund Expenditure	0	3,965,003	5,191,732
Total Expenditure	0	3,965,003	5,191,732
Special Fund Expenditure			
SWF319 Universal Service Trust Fund	0	3,965,003	5,191,732
Total	0	3,965,003	5,191,732

Department of Disabilities

D12A02.03 Developmental Disabilities Council

Program Description

The Maryland Developmental Disabilities Council (Council) is an independent, self-governing organization dedicated to advancing the inclusion of Marylanders with developmental disabilities in all facets of community life by eliminating barriers, creating opportunities, empowering people, and promoting innovation. Council members are appointed by the Governor, and include people with developmental disabilities, family members, local and non-profit organizations, state agency representatives, and representatives of Disability Rights Maryland and the Maryland Center on Developmental Disabilities. The Council works in partnership with people with developmental disabilities and their families, as well as other individuals and organizations, to bring about lasting change. The Council develops a five-year State Plan, which establishes the Council's priorities and serves as a roadmap for accomplishing the Council's goals. The Council educates and informs policymakers about issues of importance to people with developmental disabilities and their families, advocates for policies, practices, laws, and services that support people with developmental disabilities, and raises public awareness about people's contributions and capabilities so inclusion and equality become an expectation. The Council also designs and funds initiatives that build capacity, increase community inclusion, improve services and supports, and increase opportunities for people with developmental disabilities, and that support people with developmental disabilities and their families to develop advocacy and leadership skills.

Appropriation Statement

	2020 Actual	2021 Appropriation	2022 Allowance
Number of Authorized Positions	0.00	5.00	5.00
01 Salaries, Wages and Fringe Benefits	0	577,386	593,070
03 Communications	0	5,325	5,425
04 Travel	0	17,500	8,500
06 Fuel and Utilities	0	577	577
07 Motor Vehicle Operation and Maintenance	0	9,000	9,000
08 Contractual Services	0	33,241	44,459
09 Supplies and Materials	0	7,000	6,285
10 Equipment - Replacement	0	0	1,508
12 Grants, Subsidies, and Contributions	0	515,861	515,861
13 Fixed Charges	0	33,664	35,700
Total Operating Expenses	0	622,168	627,315
Total Expenditure	0	1,199,554	1,220,385
Federal Fund Expenditure	0	1,199,554	1,220,385
Total Expenditure	0	1,199,554	1,220,385
Federal Fund Expenditure			
93.630 Developmental Disabilities Basic Support and Advocacy Grants	0	1,199,554	1,220,385
Total	0	1,199,554	1,220,385

3 Year Position Summary

Classification Title	FY 2020 Positions	FY 2020 Expenditures	FY 2021 Positions	FY 2021 Appropriation	FY 2022 Positions	FY 2022 Allowance
D12 - Department of Disabilities						
D12A0201 - General Administration						
Admin Officer I	1.00	34,316	0.00	0	0.00	0
Administrator I	4.00	226,541	4.00	270,022	4.00	270,022
Administrator II	3.00	51,127	1.80	95,757	1.80	95,757
Administrator III	3.80	171,761	5.00	323,696	5.00	334,625
Administrator IV	3.00	231,846	1.00	63,482	2.00	141,718
Administrator V	1.00	83,832	1.00	88,409	1.00	88,409
Administrator VI	0.00	0	1.00	89,105	0.00	0
Dep Secy Dept Disabilities	1.00	102,736	1.00	114,655	1.00	114,655
Designated Admin Mgr II	1.00	69,666	1.00	70,347	1.00	70,347
Designated Admin Mgr IV	1.00	99,088	1.00	104,497	0.00	0
Exec Aide IV	0.00	0	0.00	0	1.00	103,348
Exec Assoc III	1.00	59,206	1.00	62,438	1.00	62,438
Family Svs Caseworker Trainee	1.00	0	0.00	0	0.00	0
Hlth Policy Analyst Advanced	1.00	55,322	1.00	59,503	1.00	59,503
Office Secy I	1.00	31,411	1.00	32,798	1.00	32,798
Office Secy II	1.00	43,695	1.00	45,624	1.00	45,624
Prgm Mgr II	1.00	39,657	0.00	0	0.00	0
Prgm Mgr III	2.00	203,743	2.00	168,398	2.00	168,398
Prgm Mgr Senior I	1.00	111,972	0.00	0	0.00	0
Secy Dept Disabilities	1.00	142,104	1.00	149,866	1.00	149,866
Total D12A0201	28.80	1,758,023	23.80	1,738,597	23.80	1,737,508
D12A0202 - Telecommunications Access of Maryland						
Accountant Advanced	0.00	0	1.00	46,942	1.00	60,785
Admin Officer I	0.00	0	1.00	56,091	0.00	0
Admin Spec III	0.00	0	1.00	36,676	1.00	52,635
Administrator I	0.00	0	1.00	61,951	1.00	61,951
Administrator III	0.00	0	1.00	77,613	1.00	55,212
Prgm Mgr Senior I	0.00	0	1.00	73,541	1.00	105,327
Pub Affairs Officer II	0.00	0	0.00	0	1.00	56,982
Total D12A0202	0.00	0	6.00	352,814	6.00	392,892
D12A0203 - Developmental Disabilities Council						
Admin Officer I	0.00	0	1.00	54,025	1.00	54,025
Administrator IV	0.00	0	2.00	147,752	2.00	153,623
Prgm Mgr III	0.00	0	1.00	87,441	1.00	87,441
Prgm Mgr Senior I	0.00	0	1.00	111,514	1.00	111,514
Total D12A0203	0.00	0	5.00	400,732	5.00	406,603
Total D12 Department of Disabilities	28.80	1,758,023	34.80	2,492,143	34.80	2,537,003