

Workers' Compensation Commission

MISSION

The Maryland Workers' Compensation Commission seeks to secure the equitable and timely administration of the provisions of the Maryland Workers' Compensation Law on behalf of its customers, the injured workers and their employers, by providing an efficient and effective forum for the resolution of individual claims.

VISION

The Maryland Workers' Compensation Commission envisions a State wherein injured workers and employers are empowered to create an equitable partnership to facilitate prompt and fair resolution of workers' compensation matters.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Improve the effectiveness and timely delivery of services provided to customers of the Workers' Compensation Commission.

- Obj. 1.1** Maintain setting 90 percent or more of all non-permanency hearings within 60 days of the date when issues are filed.
- Obj. 1.2** Maintain a conformance rate of at least 95 percent for the issuance of Commission Orders within 30 days after the conclusion of a hearing.
- Obj. 1.3** Maintain an average of no more than 10 days between the hearing date and the first award issued by the Commission.

Performance Measures	2017 Act.	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Est.	2023 Est.
Number of non-permanency hearings set	21,668	24,139	22,868	21,405	16,358	17,600	19,008
Percent of non-permanency hearings set within 60 days	85%	82%	86%	89%	39%	90%	90%
Number of Commission Orders issued	15,683	16,054	14,995	11,105	10,883	13,000	14,500
Percent of Orders issued within 30 days of hearing	100%	99%	100%	100%	99%	99%	99%
Number of awards ordered post-hearing	15,611	15,956	14,935	11,048	10,822	12,870	14,350
Average number of days between hearing date and award issued	10	8	8	6	6	6	6

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Summary of Workers' Compensation Commission

	2021 Actual	2022 Appropriation	2023 Allowance
Number of Authorized Positions	115.00	115.00	115.00
Number of Contractual Positions	11.25	11.25	11.25
Salaries, Wages and Fringe Benefits	11,783,404	11,803,831	11,779,677
Technical and Special Fees	890,909	794,888	708,692
Operating Expenses	6,463,691	6,230,968	7,806,255
Special Fund Expenditure	19,118,332	18,829,687	20,294,624
American Rescue Plan Act of 21 Expenditure	12,186	0	0
Reimbursable Fund Expenditure	7,486	0	0
Total Expenditure	<u>19,138,004</u>	<u>18,829,687</u>	<u>20,294,624</u>

Workers' Compensation Commission

C98F00.01 General Administration

Program Description

The Workers' Compensation Commission receives, processes, and adjudicates claims for injured employees, and refers those claimants who need rehabilitation to the appropriate vocational rehabilitation service providers. All expenditures of the Workers' Compensation Commission and the Department of Labor, Licensing, and Regulation's Occupational Health and Safety Program are recovered from insurance companies and self-insurers through an annual maintenance assessment.

TOTAL PAYROLLS AND ASSESSMENT RATES

Fiscal Year	Total Payroll	Estimated Total Expenses	Estimated Cost of Safety Inspection	Assessment Per One Thousand Dollars of Payroll
2017	\$141,864,667,650	\$26,153,901	\$11,104,910	0.184
2018	\$144,091,230,632	\$25,330,777	\$10,866,738	0.176
2019	\$126,224,923,601	\$28,002,836	\$11,345,628	0.222
2020	\$130,534,710,479	\$31,015,543	\$12,693,830	0.239
2021	\$150,445,568,579	\$31,012,070	\$13,029,421	0.206

Appropriation Statement

	2021 Actual	2022 Appropriation	2023 Allowance
Number of Authorized Positions	115.00	115.00	115.00
Number of Contractual Positions	9.25	9.25	11.25
01 Salaries, Wages and Fringe Benefits	11,783,404	11,803,831	11,779,677
02 Technical and Special Fees	734,174	646,953	708,692
03 Communications	379,945	389,695	389,695
04 Travel	125,000	125,000	125,000
06 Fuel and Utilities	12,214	12,214	12,214
07 Motor Vehicle Operation and Maintenance	82,880	82,880	82,700
08 Contractual Services	631,933	687,304	1,001,112
09 Supplies and Materials	143,313	157,752	157,752
12 Grants, Subsidies, and Contributions	52,387	52,387	52,387
13 Fixed Charges	1,733,682	1,740,443	1,844,155
Total Operating Expenses	3,161,354	3,247,675	3,665,015
Total Expenditure	15,678,932	15,698,459	16,153,384
Special Fund Expenditure	15,659,260	15,698,459	16,153,384
American Rescue Plan Act of 21 Expenditure	12,186	0	0
Reimbursable Fund Expenditure	7,486	0	0
Total Expenditure	15,678,932	15,698,459	16,153,384

Special Fund Expenditure

C98330 Self-Insurer Assessment	141,299	141,028	141,158
C98331 Sale of Publications and Photocopies	30,379	30,326	30,353
C98332 Registration Fees-Vocational Rehabilitation Practitioners	40,519	30,326	30,353
C98333 Maintenance Assessment	15,447,063	15,496,779	15,951,520
Total	15,659,260	15,698,459	16,153,384

Workers' Compensation Commission

C98F00.01 General Administration

American Rescue Plan Act of 21 Expenditure

21.027	American Rescue Plan Act of 2021	12,186	0	0
	Total	<u>12,186</u>	<u>0</u>	<u>0</u>

Reimbursable Fund Expenditure

M00F06	Office of Preparedness and Response	7,486	0	0
	Total	<u>7,486</u>	<u>0</u>	<u>0</u>

Workers' Compensation Commission

C98F00.02 Major Information Technology Development Projects

Program Description

This program includes current Major Information Technology Development Projects in the Workers' Compensation Commission.

Appropriation Statement		2021 Actual	2022 Appropriation	2023 Allowance
Number of Contractual Positions		2.00	2.00	0.00
02 Technical and Special Fees		156,735	147,935	0
08 Contractual Services		3,302,337	2,983,293	4,141,240
Total Operating Expenses		3,302,337	2,983,293	4,141,240
Total Expenditure		3,459,072	3,131,228	4,141,240
Special Fund Expenditure		3,459,072	3,131,228	4,141,240
Total Expenditure		3,459,072	3,131,228	4,141,240
Special Fund Expenditure				
C98333 Maintenance Assessment		3,459,072	3,131,228	4,141,240
Total		3,459,072	3,131,228	4,141,240

3 Year Position Summary

Classification Title	FY 2021 Positions	FY 2021 Expenditures	FY 2022 Positions	FY 2022 Appropriation	FY 2023 Positions	FY 2023 Allowance
C98 - Workers' Compensation Commission						
C98F0001 - General Administration						
Accountant II	2.00	114,158	2.00	122,982	2.00	106,464
Admin Aide	1.00	43,144	1.00	43,144	1.00	43,144
Admin Officer I	1.00	43,831	1.00	44,271	1.00	44,271
Admin Officer II	1.00	57,094	1.00	57,666	1.00	42,294
Admin Officer III	1.00	57,545	1.00	58,122	1.00	58,122
Admin Prog Mgr III	1.00	104,685	1.00	105,735	1.00	105,735
Admin Spec II	4.00	184,772	4.00	186,624	4.00	186,624
Admin Spec III	2.00	109,455	2.00	110,552	2.00	110,552
Administrator I	1.00	61,386	1.00	62,001	1.00	62,001
Administrator II	7.00	492,848	7.00	497,789	7.00	497,789
Administrator IV	1.00	91,975	1.00	92,897	1.00	92,897
Asst To The Comm I Workers Comp	3.00	62,383	3.00	115,602	2.00	88,642
Asst To The Comm II Workers Comp	4.00	190,876	4.00	200,854	4.00	202,659
Asst To The Comm Lead Workers Comp	2.00	181,296	2.00	141,863	3.00	193,867
Chair Workers Comp Commission	1.00	158,033	1.00	163,033	1.00	163,033
Claims Reviewer I	1.00	37,196	1.00	37,197	1.00	37,197
Claims Reviewer II	6.00	260,891	6.00	261,011	6.00	261,011
Commissioner Workers Comp	9.00	1,406,999	9.00	1,451,997	9.00	1,451,997
Computer Network Spec II	1.00	65,498	1.00	66,155	1.00	50,971
Computer Network Spec Lead	2.00	133,357	2.00	134,694	2.00	134,694
Computer Network Spec Supr	0.00	0	0.00	0	1.00	57,862
Computer Operator II	3.00	147,403	3.00	147,406	3.00	147,406
Computer Operator Lead	1.00	59,947	1.00	59,948	1.00	59,948
Computer Operator Supr	1.00	52,992	1.00	53,523	1.00	53,523
Computer User Support Spec II	2.00	100,601	2.00	100,602	2.00	100,602
Database Specialist II	1.00	81,438	1.00	82,254	1.00	82,254
Fiscal Accounts Technician II	1.00	40,151	1.00	42,709	1.00	42,709
Fiscal Services Admin II	1.00	73,195	1.00	78,913	1.00	78,913
Hearing Reporter II	12.00	737,166	12.00	744,556	12.00	721,907
Hearing Reporter Lead	1.00	74,246	1.00	74,990	1.00	74,990
Hearing Reporter Supervisor	1.00	79,258	1.00	80,053	1.00	77,047
Hearings Interpreter	1.00	47,541	1.00	48,017	1.00	48,017
HR Officer I	1.00	0	1.00	44,989	1.00	57,037
IT Asst Director I	4.00	212,004	4.00	354,612	2.00	167,189
IT Asst Director II	0.00	68,734	0.00	0	1.00	103,752
IT Asst Director III	0.00	21,165	0.00	0	0.00	0
IT Asst Director IV	0.00	72,540	0.00	0	1.00	109,494
IT Director III	1.00	0	1.00	75,012	0.00	0
IT Programmer Analyst II	4.00	130,996	3.00	183,281	3.00	168,097
IT Programmer Analyst Lead/Advanced	2.00	218,330	3.00	228,544	3.00	208,068
IT Programmer Analyst Supervisor	1.00	85,302	1.00	86,157	1.00	57,862
IT Systems Technical Spec	2.00	167,651	3.00	227,513	2.00	134,667
IT Systems Technical Spec Supervisor	0.00	62,197	0.00	0	1.00	80,437
Office Secy III	3.00	97,477	3.00	132,126	3.00	116,748
Office Services Clerk	16.00	511,402	15.00	552,013	14.00	520,727
Office Supervisor	1.00	12,126	1.00	43,576	1.00	35,207
Prgm Mgr IV	1.00	95,982	1.00	96,944	1.00	96,944
Prgm Mgr Senior II	1.00	113,514	1.00	114,652	1.00	114,652

3 Year Position Summary

Classification Title	FY 2021 Positions	FY 2021 Expenditures	FY 2022 Positions	FY 2022 Appropriation	FY 2023 Positions	FY 2023 Allowance
Prgm Mgr Senior III	0.00	80,151	0.00	0	1.00	134,656
Principal Counsel	1.00	135,897	1.00	137,260	1.00	137,260
Services Specialist	1.00	0	1.00	31,286	1.00	31,286
Total C98F0001	115.00	7,436,828	115.00	7,775,125	115.00	7,753,225