

Department of Public Safety and Correctional Services

Office of the Secretary

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QUESTIONS AND RESPONSES #10 SOLICITATION NO. Q0016025 DEPARTMENT OF PUBLIC SAFETY AND CORRECTIONAL SERVICES PHARMACY SERVICES MARCH 6, 2018

Ladies/Gentlemen:

This list of Questions and Responses #10, question #276 is being issued to clarify certain information contained in the above RFP.

In most instances, the Department's response to the submitted questions merely serves to clarify the existing requirements of the RFP. Sometimes, however, in submitting questions potential Offerors may make statements or express interpretations of contract requirements that may be inconsistent with the Department's intent. To the extent that the Department recognizes such an incorrect interpretation, the provided answer will note that the interpretation is erroneous and either state that the question is moot once the correct interpretation is explained or provide the answer based upon the correct interpretation.

No provided answer to a question may in and of itself change any requirement of the RFP. If it is determined that any portion of the RFP should be changed based upon a submitted question, the actual change may only be implemented via a formal amendment to the RFP. In this situation the answer provided will reference the amendment containing the RFP change.

Questions and Answers

276. The only specific duties of the Contractor's Program Manager are as follows:

RFP Section 1.2.17 — "Contractor's Program Manager – Representative appointed by the Contractor who...is responsible for the daily management and administrative functions of the Contract *from the Contractor's perspective* [emphasis added] at the various facility locations."

RFP Section 3.2.17.5.B — "The Contractor's Program Manager shall be the main point-of-contact for any *contract* [emphasis added] matters raised by DPSCS Contract Monitor"

Maryland shares borders with Delaware, Pennsylvania, Virginia, and West Virginia, which means that, theoretically, the Contract Manager for a qualified bidder could be located "out of state" but nearly "next door" to a qualified bidder with a Maryland office just across the border.

Please provide more specifics regarding the Contract Manager's job duties that cannot be performed from anywhere but in the State of Maryland, in light of the fact that RFP Section 3.2.17.5.C. states, "...upon request, the Department will consider providing space On-site for the Contractor's Program Manager, either primarily or part-time."

RESPONSE: The Department expects the Contractor's Program Manager to be an integral part of our processes. See Amendment #19.