

MARTIN O'MALLEY Governor ANTHONY BROWN Lieutenant Governor

T. ELOISE FOSTER Secretary DAVID C. ROMANS Deputy Secretary

QUESTIONS AND ANSWERS # 1 PROJECT NO. F10B8200018 WebFleetMaster(WFM)Support July 11, 2008

Ladies/Gentlemen:

This List of Questions and Answers #1 is being issued to clarify certain information contained in the above named RFP. The statements and interpretations of contract requirements, which are stated in the following questions of potential offerors, are not binding on the State, unless the State expressly amends the RFP. Nothing in the State's responses to these questions is to be construed as agreement to or acceptance by the State of any statement or interpretation on the part of the vendor asking the question as to what the contract does or does not require.

1. How old is the current WebFleet Software System?

RESPONSE:

The system was developed in 2000, so it is 8 years old.

2. Would you describe the system as needing high maintenance, medium maintenance, or low maintenance?

RESPONSE:

The WebFleet Software System requires low maintenance.

3. Who is the incumbent contractor and will they be proposing to this RFP?

RESPONSE:

The current vendor is QSTI and we will not know who proposes until the due date of the RPF, August 13, 2008.

4. Where is the disaster recovery location for the WebFleet Software?

RESPONSE:

The WebFleet Disaster Recovery Plan and daily/weekly backups are stored at the Annapolis Data Center.

≈Effective Resource Management~ 45 Calvert Street • Annapolis, MD 21401-1907 Tel: (410) 260-7570 • Fax: (410) 974-3274 • Toll Free: 1 (800) 705-3493 • TTY Users: call via Maryland Relay http://www.dbm.maryland.gov 4. Does the WebFleet RFP comply with Section 508 of the Federal Regulations which amended the Rehabilitation Act to require Federal agencies to make their electronic and information technology accessible to people with disabilities?

Remember offers are due on August 13, 2008 no later than 2:00 p.m. If there are questions concerning this solicitation, please contact me via e-mail at jepstein@dbm.state.md.us or call me at (410) 260-7570 as soon as possible.

Date Issued: July 11, 2008 By

Joy Epstein Procurement Officer