### Task Force on the Modernization of the State Personnel Management System

Meeting #7

**November 14, 2023** 

## Remaining Meetings and Deadlines

- Tuesday, November 28<sup>th</sup>
  - Final Meeting: Discussion of Draft Report and Recommendations

- Tuesday, January 2<sup>nd</sup>, 2024
  - Task Force Report Due to Maryland General Assembly

# **Today's Meeting**

- Reminder: Meeting is being recorded
- Task Force Email: <u>SPMS.TaskForce@maryland.gov</u>
- Presentations
  - Example of career assessment tool currently used by the Government of DC
  - Update on State's efforts to remove degree blockers and review job requirements.
- Discussion of Draft Task Force Recommendations

#### **Presentation #1**

Kilin Boardman-Schroyer,
Deputy Assistant Superintendent
Postsecondary and Career Education
Office of the State Superintendent of Education
Government of the District of Columbia

**November 14, 2023** 

### **Presentation #2**

Mark Townend
Director of Recruitment and Examination
Office of Personnel Services and Benefits
Department of Budget and Management

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# Alternative Path Qualification Awareness Campaign & Degree Blocker Removal

The State of Maryland has been involved in an ongoing review of classification requirements to ensure the true need for the required knowledge, skills and abilities.

- Compression of experience requirement where possible to credit "quality vs quantity"
- Verification that degree requirement was valid (involved job studies of each classification)
- Revision of State job descriptions to lead with non-degree path requirements option (where available).

### **Classification Title Review**

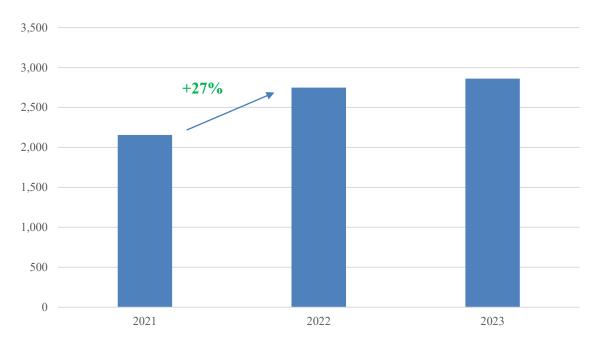
There are 1292 classifications, of which 350 currently require a 4-year degree

Roughly 73% do not have a classification degree requirement.

There are approximately 40,000 active positions in the SPMS, this would translate to just over 29,000 non-degree required positions.

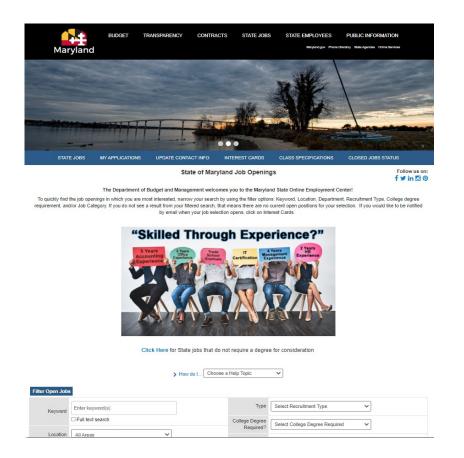
<sup>\*</sup>the number includes management service/executive service and agency specific positions where the program sets the requirements as not requiring a degree.

# 27% Increase in Applicants Without Advanced Degrees Following April 2022 Awareness Campaign



<sup>\*</sup>Data reflects applicants received from April – September each calendar year for direct comparison purposes. The awareness campaign that many State jobs do not require an advanced degree began in April 2022.

### State Jobseekers Website



- Added "Skilled Through Experience?" search capability on the State website to identify jobs that have a "no-degree required"
- Redesigned the States webpage to be more user-friendly including state branded and inclusive imagery.

- Encourage continuous applicant ratings during job posting period.
- Establish service level agreements for the hiring process.

 Consider the creation of dedicated recruitment staff to take ownership of the process.

- Improve applicant engagement throughout the hiring process.
- Develop a "hire now" process with an improved referral process.

Explore options to improve applicant career matching.

Expand use of open/continuous job postings.

 Consider additional funding options for recruitment activities and marketing.

 Expand efforts to update job titles to make job postings more attractive.

- Explore opportunities for alternative career pathways and the creation of registered apprenticeships.
- Continue efforts to remove degree blockers and review job requirements to make State jobs more accessible.

## Closing

Approve October 31<sup>st</sup> Meeting Minutes

- Final Meeting: November 28, 2023
  - Draft Report will be sent electronically prior to the final meeting.
  - Final Report will be sent electronically prior to submission.
- SPMS.Taskforce@maryland.gov