This Quick Reference Guide starts from the point the employee has already initiated a qualifying Life Event and submitted the event to DBM Employee Benefits Division (EBD) for approval. If you have not done this step already, use the Initiate Life Event Quick Reference Guide (QRG) to initiate and submit your qualifying Life Event to DBM EBD. *After receiving an email and/or SPS Notification that DBM EBD has approved your qualifying Life Event, start with step #1 of this guide.*

*The example in the quick reference guide is for a Life Event of Birth/Adoption.*

1. **After receiving an email and/or SPS Notification that DBM EBD has approved your qualifying Life Event initiation, from the SPS Welcome/Homepage, click the Go to Inbox icon.**

2. **In the SPS Inbox, view to ensure the Benefit Change – Employee: Birth/Adoption task is highlighted/selected.**

   Click the Let’s Get Started button.
3. On the Enrollment Page you will see “tiles” for each category/coverage type. The benefit elections are listed by category: Medical, Prescription, Dental, Flexible Spending, Life Insurance, etc. All current elections will display. You can select the Manage or Enroll button for each category to enroll or make changes to current elections.

- A Manage button indicates a current enrollment in this category
- An Enroll button indicates coverage is waived in this category
4. In this example, we will click the Manage button in the Medical category.

By clicking the Manage button the system will open up the Medical selections where you have options to select a Medical plan, change your Medical plan, Waive Medical coverage and add or remove a dependent.

5. Click the Select button for the plan which you want to elect. Note that you will only be able to select one of the plans. If you want to drop/remove coverage, click the Waive button.

On this page you are selecting your Medical plan. After selecting the plan you will have the option to add or remove dependents on the next page.

6. Click the Confirm and Continue button to continue to select the dependents to be added or removed from the plan, if applicable. You will not see the Dependents page if you selected to Waive coverage but still must click the Confirm and Continue button.
Change Benefit Elections
QUICK REFERENCE GUIDE

PROCESS STEPS:

7. On the Dependents page, check or uncheck the box next to each dependent you want to add or remove from the plan. When the Select box is checked, the dependent will be covered in the plan.

If you want to add a new dependent that does not appear on the page, click the Add New Dependent button and follow the instructions for step #’s 9 through 16.

If you see an issue with one of your current or newly added dependents (i.e., Typo in Name or Date of Birth, Relationship, etc.) DO NOT add a new dependent. Proceed with elections with the current dependent and contact your Agency Benefit Coordinator with the dependent data issue; they will assist with correcting the data.

8. If you do not need to add a new dependent, click the button and proceed to step #17.
9. On the **Add My Dependent From Enrollment page**, you will see the REQUIRED supporting documentation for each dependent type.

After reviewing the information, click **OK** to proceed to add the dependent.
10. On the **Add My Dependent from Enrollment page**, complete the following data for the new dependent:

- First Name
- Last Name
- Relationship
- Date of Birth
- Gender

11. Scroll down the page to **National IDs** section. Click the **Add** button to open the section to complete.
12. On the **National IDs page**, complete the following data for the new dependent:

- Country
- National ID Type
- Identification #

Click the Search symbol in the field to select a valid value.

If after clicking the **Add button** you realize you do not have all of the data required, you must click the **Remove button** to close the National IDs page.
13. Scroll down to the **Address section**. The dependent address will default to your address in the system.

*If the dependent lives at your address*, you do not need to update anything.

*If the dependent DOES NOT LIVE at your address*, you need to:

- Click on the “X” in the Use Existing Address field to remove your address as the default.
- Then complete the Address, City, State and Postal Code fields with the dependent address.

14. After completing and reviewing the new dependent data for accuracy, click on the **Save button** to proceed.
15. You will now see the new dependent has been added to the category/coverage type.

The new dependent has only been added to this category/coverage type. If you want this dependent covered for other categories/coverage types you will need to “Select” the dependent on the “Dependents” page for each category/coverage type desired.

16. Click on the Save button to proceed.
17. After clicking the Save button, you will be returned to the Enrollment page. The system will display a message stating your changes have been updated.

You can now perform the same steps to make election and/or dependent changes to the remaining categories/coverage types (Prescription, Dental, Flexible Spending, Life Insurance and AD&D), if desired.

**Special Flexible Spending Account Notes:**
- The healthcare FSA covers eligible expenses for you, your spouse and eligible dependents.
- The dependent daycare FSA covers daycare expenses for your eligible dependents while you and your spouse (if applicable) work.

**Special Life Insurance Notes:**
- Guaranteed Life Insurance elections must be $50,000 BEFORE electing Supplemental Life Insurance.
- Dependents may only have 50% of the member combined total of Guaranteed + Supplemental Life Insurance.

18. After reviewing and updating elections for all categories, click the Review and Sign button to proceed.

- Verify the Plans selected are accurate
- Verify all dependents you want covered for each Plan are listed in the Dependents column next to the Plan

If you identify an error click your browser back button and you will return to the Enrollment page.

20. In the Attachments sections, you MUST attach required supporting documentation if you have added a new dependent(s). If you have not added any new dependent(s), no attachment/documentation is required.

To attach a document(s), click the Select Files button and then browse to find the files that need to be uploaded, select and attach. Note that LEGIBLE photos of documents are acceptable. Use the Upload button to attach more than one document.
21. Scroll down the page to the **Electronic Signature section**. Read the Electronic Signature section.

22. After reading the **Electronic Signature section**. Click the **I Accept** checkbox to certify your elections and click the **Submit button**.
23. On the **Submitted page** you will get a message that you have enrolled in benefit elections with the option to print a copy of your elections.

Click on the **View Benefits Statement button**.

24. On the **Submit Elections Confirmation page**, click the **Print button**.
25. Your elections have now been submitted to DBM Employee Benefits Division (EBD) for review and approval.

- Your elections will not go into effect until DBM EBD has completed the review/approval.
- If there are any issues or questions, DBM EBD will return your event to you.
- If your event is returned, you will receive a Notification in your SPS Notifications.
- When your event is approved, you will receive a Notification in your SPS Notifications.
- If you have a Work email address in SPS you will also receive an email Notification at the Work email address. If you do not have a Work email address in SPS, only a Personal email address, you will receive the notification at your Personal email address.