

QUICK TIPS

RESETTING YOUR PASSWORD

You can reset or change your password the following ways:

1. If you forgot your password....
 - Use the **Forgot Password** link on the Workday sign-in page, **OR**
 - Call the SPS Help Desk at **(410) 767-4112** for assistance
2. If you know your password but want to change it....
 - Change your password from the Workday Sign In page or while logged into Workday

PASSWORD RULES

- Your new password must not be the same as your current password or user name.
- Minimum number of characters: 8
- Must have **at least one** of the following character types:
 - **Uppercase letters** (A,B,C...)
 - **Lowercase letters** (a,b,c...)
 - **Numerals** (0 – 9)
 - **Special characters** as follows:
!"#\$%&'()*+,-./:;>?@[\\]^_`{|}~

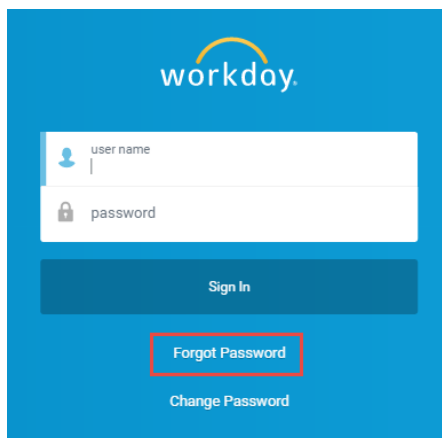
1

FORGOT YOUR PASSWORD

To reset your password...

NOTE: If you have not set up your Workday **Password Challenge Questions** or don't remember the answers to your challenge questions, you cannot use the Forgot Your Password procedure. Please call the SPS Help Desk at (410) 767-4112 from 8 AM – 5 PM on Mon – Fri for assistance.

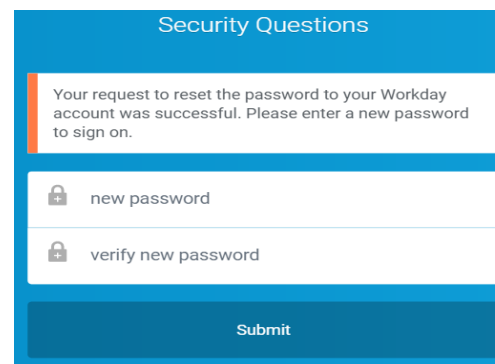
1. On the Workday sign-in page, click the **Forgot Password** hyperlink.



The screenshot shows the Workday sign-in page with a blue header. Below the header are two input fields: 'user name' and 'password'. Below these fields is a 'Sign In' button. At the bottom of the page, there are two links: 'Forgot Password' (highlighted with a red box) and 'Change Password'.

2. On the next screen, enter your W number under user name.
3. Then, click **Continue**.

4. A new screen displays. Enter the answers to your challenge questions.
NOTE: Your answers are case sensitive.
5. Click **Submit**.
6. On the next screen, enter the following information:
 - a. **New Password** – Enter your new password
 - b. **Verify New Password** – Re-enter your new password



The screenshot shows the 'Security Questions' screen. It has a blue header. Below the header is a message: 'Your request to reset the password to your Workday account was successful. Please enter a new password to sign on.' Below this message are three input fields: 'new password', 'verify new password', and a 'Submit' button.

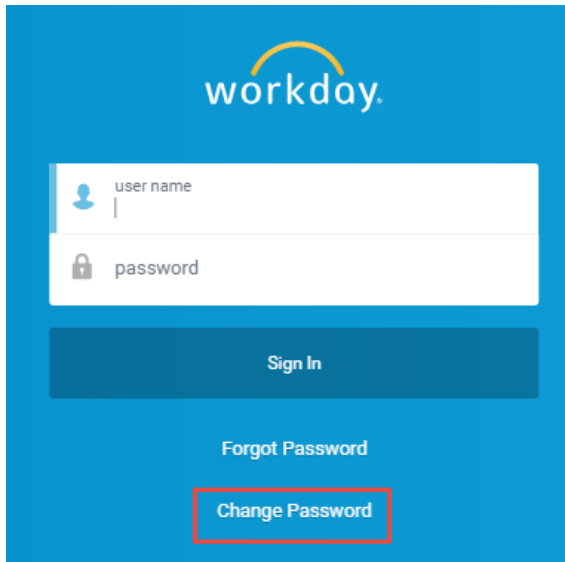
7. Click **Submit**. Your password is now reset and you are logged into Workday.
8. You should receive an email from stateofmaryland@myworkday.com that confirms the password reset.

2

CHANGE YOUR PASSWORD

To change your password before logging in...

1. On the Workday sign-in page, click the **Change Password** hyperlink.

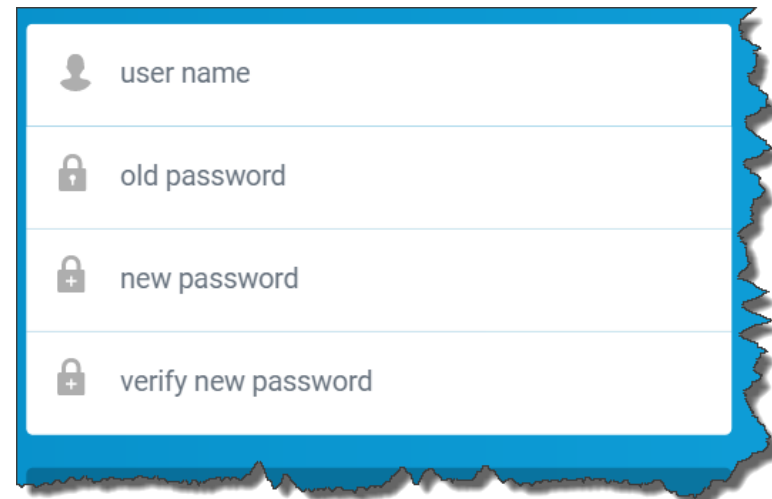


2. The **Change Password** page displays. Enter the following information:
 - a. **User Name** – Enter your user name (Employee ID).
 - b. **Old Password** – Enter your old password
 - c. **New Password** – Enter your new password
 - d. **Verify New Password** – Re-enter your new password
3. Click **Submit** to complete your password change.

To change your password while logged in...



1. On the Home page, click on the **My Account** worklet.
2. Then, click the **Change Password** button.
3. The **Change Password** page displays. Enter the following information:
 - a. **Current Password** – Enter your old password
 - b. **New Password** – Enter your new password
 - c. **Verify New Password** – Re-enter your new password



4. Click **OK** to complete your password change. The **Change Password** confirmation page displays.
5. Click **Done**.