MISSION

The Department of Public Safety and Correctional Services protects the public, its employees, and detainees and offenders under its supervision.

VISION

The Maryland Department of Public Safety and Correctional Services (DPSCS) will be nationally recognized as a department that believes its own employees are its greatest strength and that values the development of their talents, skills, and leadership. We will be known for dealing with tough issues like gang violence by capitalizing on the strength of interagency collaboration. We will be nationally known as the department that takes responsibility for the greatest of problems and moves quickly and quietly to bring about successful change. DPSCS will be known as one of the national leaders in the development and use of technology through system interoperability. Others will look to this department for its effective leadership and evidence-based practices. We will be known for our belief in the value of the human being and the way we protect those individuals, whether they are members of the public, our own employees, those we are obligated to keep safe and in custody, or victims of crime. DPSCS will be known as an organization that focuses on its mission and takes care of its people.

SUMMARY OF KEY OPERATIONAL DATA

Performance Measures	2011 Act.	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Est.	2017 Est.
Average Daily Population (ADP)							
Grand Total Offenders under Jurisdiction	25,904	25,450	24,626	24,237	23,424	24,126	23,115
Offenders under Correctional Jurisdiction	22,155	22,113	21,101	20,868	20,602	20,721	20,550
Offenders under Patuxent Institution Jurisdiction	419	450	420	364	318	375	340
Offenders under Detention Jurisdiction	3,330	2,887	3,105	3,005	2,504	3,030	2,225
Federal Prisoners at Chesapeake Detention Facility	364	451	413	429	389	500	460
Offenders in local jails awaiting transfer to DPSCS	171	152	129	102	82	140	100
Arrestees processed (Baltimore Central Booking and Intake							
Center)	57,925	55,717	50,284	46,001	36,602	36,000	36,000
Commitments processed	31,692	28,289	27,136	25,683	19,145	19,000	19,000
Division of Parole and Probation (DPP) cases under supervision							
at FY end	89,135	87,197	86,989	86,519	84,347	84,010	83,300
DPP Drinking Driver Monitor Program cases under supervision at							
FY end	20,191	20,033	24,775	17,205	17,411	17,850	17,850

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Safe Communities: Help to keep Maryland communities safe.

Obj. 1.1 The percentage of sentenced offenders returned to correctional or community supervision for a new offense within one year of their release will not exceed fiscal year 2001 levels (number in parentheses).

Performance Measures	2011 Act.	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Est.	2017 Est.
Sentenced offenders returned to correctional or community supervision for a new offense within one year of release:							
All releasees - number with new offense	1,709	1,608	1,734	N/A	N/A	N/A	N/A
All releasees - % with new offense (FY01: 23.9%)	15.5%	16.6%	16.9%	**	**	≤ 23.9%	≤ 23.9%
Parolees - number with new offense	272	139	199	N/A	N/A	N/A	N/A
Parolees - % with new offense (FY01: 11.1%)	9.5%	7.8%	8.3%	**	**	≤ 11.1%	≤ 11.1%
Mandatory releasees - number with new offense	576	572	630	N/A	N/A	N/A	N/A
Mandatory releasees - % with new offense (FY01: 19.6%)	12.9%	13.6%	14.7%	**	**	≤ 19.6%	≤ 19.6%
Expiration of sentence releasees - number with new offense	861	897	905	N/A	N/A	N/A	N/A
Exp. of sentence releasees - % w new off. (FY01: 33.8%)	23.3%	24.3%	25.4%	**	**	≤ 33.8%	≤ 33.8%

Obj. 1.2 The percentage of Division of Parole and Probation (DPP) cases closed due to revocation for a new offense committed while under supervision in the community will not exceed the fiscal year 2011 levels (number in parentheses).

Performance Measures	2011 Act.	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Est.	2017 Est.
Total number of cases supervised during the fiscal year	131,005	128,943	125,602	120,909	116,807	116,300	116,000
Parole	8,725	10,324	11,180	10,199	9,311	9,000	8,900
Probation	111,988	108,028	105,331	101,978	99,648	99,500	99,400
Mandatory	10,292	10,591	9,091	8,732	7,848	7,800	7,700
Cases under supervision that were closed due to revocation for a new offense:							
All cases - number with new offense	5,147	5,136	4,072	4,746	4,315	4,536	4,524
All cases - % with new offense (FY11: 3.9%)	3.9%	4.0%	3.2%	3.9%	3.7%	≤ 3.9%	≤ 3.9%
Parole - number with new offense	277	215	238	416	315	288	285
Parole - % with new offense (FY11: 3.2%)	3.2%	2.1%	2.1%	4.1%	3.4%	≤ 3.2%	≤ 3.2%
Probation - number with new offense	4,346	4,408	3,478	3,901	3,662	3,881	3,877
Probation - % with new offense (FY11: 3.9%)	3.9%	4.1%	3.3%	3.8%	3.7%	≤ 3.9%	≤ 3.9%
Mandatory - number with new offense	524	513	356	429	338	398	393
Mandatory - % with new offense (FY11: 5.1%)	5.1%	4.8%	3.9%	4.9%	4.3%	≤ 5.1%	≤ 5.1%

Obj. 1.3 The percentage of cases closed by the DPP Drinking Driver Monitor Program (DDMP) due to revocation for new driving while impaired (DWI) or driving under the influence (DUI) offenses will not exceed 0.7 percent.

Performance Measures	2011 Act.	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Est.	2017 Est.
Number of cases being monitored by DDMP	29,656	26,892	24,388	27,449	27,614	27,600	27,600
Number of DDMP cases being monitored that were closed due to revocation for a new DWI/DUI offense	170	134	72	13	1	193	193
Percent of DDMP cases being monitored that were closed due to revocation for a new DWI/DUI offense	0.6%	0.5%	0.3%	0.0%	0.0%	≤0.7%	≤0.7%

Obj. 1.4 The percentage of DPP cases where the offender was employed when the case was closed will be at least 31 percent.

Performance Measures	2011 Act.	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Est.	2017 Est.
Total number of DPP cases closed	41,205	41,869	35,229	38,041	38,779	38,500	38,500
Number of cases where the offender was employed at case closing	10,929	11,695	10,515	11,228	10,685	11,935	11,935
Percent of cases where the offender was employed at case closing	27%	28%	30%	30%	28%	≥ 31%	≥ 31%

Obj. 1.5 The percentage of defendants under Pretrial Release Services Program (PRSP) supervision arrested on new charges each month will not exceed 4 percent.

Performance Measures	2011 Act.	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Est.	2017 Est.
Percent of defendants under PRSP supervision arrested on new							
charges	4%	3%	4%	3%	3%	≤ 4%	≤ 4% ₀

Obj. 1.6 The percentage of defendants under PRSP supervision who fail to appear for their scheduled court date will not exceed 8 percent.

Performance Measures	2011 Act.	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Est.	2017 Est.
Number of defendants under PRSP supervision who fail to appear for their scheduled court date	254	211	131	312	263	N/A	N/A
Percent of defendants under PRSP supervision who fail to appear for their scheduled court date	6%	5%	5%	6%	6%	≤ 8%	≤ 8%

Goal 2. Victim Services: Enhance victim services and mitigate the effects of crime on victims.

- Obj. 2.1 At least 85 percent of claimants responding to a survey will indicate the decision by the Criminal Injuries Compensation Board (CICB) about their claim was "fair and reasonable."
- Obj. 2.2 CICB will resolve (issue final decision) at least 75 percent of eligible claims within 120 days of determining eligibility.

Performance Measures	2011 Act.	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Est.	2017 Est.
Percent indicating the decision was "fair and reasonable"	88%	92%	84%	85%	88%	≥ 85%	≥ 85%
Average number of days to process an eligible claim	126	177	122	85	75	≤ 120	≤ 120
Percent of eligible claims resolved and signed by Board within 90 days	N/A	N/A	58%	89%	90%	≥ 75%	≥ 75%
Percent of eligible claims resolved and signed by Secretary within 120 days	50%	42%	67%	83%	88%	≥ 75%	≥ 75%

Goal 3. Offender Safety and Security: Secure and safeguard defendants and offenders confined under Departmental supervision.

- **Obj. 3.1** No offender confined in a departmental facility will escape.
- **Obj. 3.2** The total number of offenders who walk off from correctional facilities will not exceed 11.
- **Obj. 3.3** The total number of offenders who walk off from Threshold will not exceed 5.
- Obj. 3.4 The total number of offenders who walk off while supervised by the Central Home Detention Unit will not exceed 27.

Performance Measures	2011 Act.	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Est.	2017 Est.
Number of offenders who escape - corrections	3	0	4	2	2	0	0
Number of offenders who escape - detention	0	2	1	0	0	0	0
Number of offenders who walk off from correctional facilities	14	11	11	5	6	≤ 11	≤ 11
Number of offenders who walk off from Threshold	0	5	5	1	1	≤ 5	≤ 5
Number of individuals who walk off from home detention	26	34	22	12	12	≤ 27	≤ 27

- **Obj. 3.5** The total number of offender-on-offender homicides committed in the Department's facilities will be zero.
- Obj. 3.6 During fiscal year 2014 and thereafter, the rate per 100 average daily population (ADP) of offender-on-offender assaults will not exceed the fiscal year 2013 rate in departmental facilities (number in parenthesis).
- Obj. 3.7 During fiscal year 2014 and thereafter, the rate per 100 average daily population (ADP) of offender-on-staff assaults will not exceed the fiscal year 2013 rate in departmental facilities (number in parenthesis).

Performance Measures	2011 Act.	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Est.	2017 Est.
Total number of offender-on-offender homicides	2	3	7	2	1	0	0
Correctional offender-on-offender homicides	2	3	6	2	1	0	0
Detention offender-on-offender homicides	0	0	1	0	0	0	0
Overall offender-on-offender assault rate per 100 ADP (FY13: 5.58)	N/A	N/A	5.58	4.86	4.37	≤ 5.58	≤ 5.58
Correctional offender-on-off. assault rate per 100 ADP (FY13: 4.14)	3.97	4.73	4.14	3.58	3.29	≤ 4.14	≤ 4.14
Detention offender-on-offender assault rate per 100 ADP (FY13: 13.17)	13.58	14.43	13.17	11.85	11.56	≤ 13.17	≤ 13.17
Overall offender-on-staff assault rate per 100 ADP (FY13: 2.09)	N/A	N/A	2.09	1.9	1.57	≤ 2.09	≤ 2.09
Correctional offender-on-staff assault rate per 100 ADP (FY13: 1.63)	1.45	1.75	1.63	1.31	1.08	≤ 1.63	≤ 1.63
Detention offender-on-staff assault rate per 100 ADP (FY13: 4.54)	3.76	3.57	4.54	5.09	4.82	≤ 4.54	≤ 4.54

- Goal 4. Offender Well-Being and Re-Entry Preparation: Ensure incarcerated offenders are confined in humane conditions and receive appropriate treatment services (medical, mental health, social work, addictions) and programming to help improve community re-entry success.
 - **Obj. 4.1** Maryland Correctional Enterprises will employ 2,100 inmates by fiscal year 2016.

Performance Measures	2011 Act.	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Est.	2017 Est.
Number of inmates employed by MCE (June payroll)	1,855	2,065	2,038	2,091	2,041	2,100	2,100

Goal 5. Good Management: Ensure the Department operates efficiently.

Obj. 5.1 At least 35 percent of retake warrants for parole/mandatory supervision release issued will be transmitted by the Maryland Parole Commission (MPC) to the Central Home Detention Unit for entry into METERS/NCIC within three business days of receipt of the warrant request, and at least 10 percent of retake warrants will be transmitted within one business day.

Performance Measures	2011 Act.	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Est.	2017 Est.
Retake warrants issued	4,002	4,094	3,664	3,511	3,375	3,500	3,500
Percent of requests for retake warrants transmitted within three business days	23%	38%	48%	52%	49%	≥ 35%	≥ 35%
Percent of requests for retake warrants transmitted within one business day	7%	7%	18%	16%	8%	≥ 10%	≥ 10%

Obj. 5.2 At least 75 percent of the graduates of entry level academy training conducted by the Police and Correctional Training Commissions (PCTC) each fiscal year will be rated professionally competent on the job.

Performance Measures	2011 Act.	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Est.	2017 Est.
Overall percent of graduates rated professionally competent on the job after completing mandated training	88%	79%	80%	84%	77%	≥ 75%	≥ 75%
Correctional Entrance Level Training:							
35 Day Correctional Academy	N/A	N/A	80%	90%	88%	≥ 75%	≥ 75%
Police Entrance Training:							
26 Week/ Academy Training	N/A	75%	58%	83%	100%	≥ 75%	≥ 75%
2 06 Week/ Comparative Compliance	N/A	50%	50%	100%	N/A	≥ 75%	≥ 75%
Community Supervision Entrance Level Training:							
08 Week / Agent Academy	N/A	100%	92%	57%	47%	≥ 75%	≥ 75%
3 05 Week / Drinking Driver Monitor Academy	N/A	N/A	N/A	50%	N/A	≥ 75%	≥ 75%

Obj. 5.3 Ninety percent of construction and design/build contracts over \$500,000 will be completed within 120 days of the originally scheduled completion date and for 120 percent (or less) of the original contract award.

Performance Measures	2011 Act.	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Est.	2017 Est.
Number of construction and design/build contracts due for							
completion within fiscal year	N/A	N/A	N/A	3	1	1	3
Number of contracts completed within 120 days of original date	N/A	N/A	N/A	3	1	1	3
Percentage completed within 120 days of original date	N/A	N/A	N/A	100%	100%	100%	100%
Number of contracts completed within 120 percent of original							
contract award	N/A	N/A	N/A	3	1	1	3
Percentage completed within 120 percent of original contract	N/A	N/A	N/A	100%	100%	100%	100%

NOTES

¹ Due to the implementation of a new information system, this data will not be available for publication in the near future. When data becomes available from the new system, it will reflect a three-year return rate from the year of release, which is the industry standard.

² The course was not given in fiscal year 2015.

³ The course was not given in fiscal years 2012, 2013 and 2015.