MISSION

The Maryland Department of Disabilities advances the rights and interests of people with disabilities so they may fully participate in their communities.

VISION

All Marylanders are valued and respected and have the knowledge, opportunity, and power to make a difference in their lives and the lives of others.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Note: Measures for the Maryland Department of Disabilities (MDOD) come from the Maryland State Department of Education (MSDE), the Department of Labor, Licensing and Regulation (DLLR), the Department of Health and Mental Hygiene - Developmental Disabilities Administration (DHMH - DDA), the Behavioral Health Administration (DHMH - BHA), the Medical Care Programs Administration (DHMH - Medicaid), the Department of Housing and Community Development (DHCD), the Maryland Transit Administration (MTA), Maryland Department of Transportation (MDOT), and the Washington Metropolitan Area Transit Authority (WMATA).

Goal 1. Persons with disabilities have access to integrated training and competitive employment options in the community.

Obj. 1.1 Increase the number of people with disabilities receiving training that leads to competitive employment.

Performance Measures	2011 Act.	2012 Act.	2013 Act.	2014 Act.	2015 Act.
Consumers with an Individual Plan for Employment (MSDE)	15,620	14,834	15,188	15,683	16,006
Consumers receiving training (MSDE)	6,724	7,335	7,257	7,441	7,390
Consumers obtaining competitive employment (MSDE)	2,238	2,338	2,360	2,420	2,441
Job-seekers with disabilities registered in Maryland Workforce Exchange (DLLR)	10,501	9,073	9,877	10,553	9,453
Job-seekers with disabilities receiving training through America's Job Centers programs (DLLR)	702	715	807	891	807
Job-seekers with disabilities obtaining competitive employment (DLLR)	6,724	6,505	6,414	7,012	7,041
People with developmental disabilities receiving state-funded services in State Residential Facilities or in community alternatives					
(DHMH – DDA)	22,328	23,359	24,445	25,183	25,315
Number of adults receiving employment services and supports (DHMH-DDA)	4,693	4,715	4,765	4,800	4,800
Number of adults being supported in integrated competitive employment (DHMH DDA)	N/A	N/A	N/A	N/A	3,970

Obj. 1.1 Increase the number of people with disabilities receiving training that leads to competitive employment.

Performance Measures	2011 Act.	2012 Act.	2013 Act.	2014 Act.	2015 Act.
Adults (18 or over) receiving community-based mental health treatment who report being employed at admission (DHMH – BHA)	N/A	48,066	50,675	54,574	59,390
Adults (18 or over) receiving community-based mental health treatment receiving supportive employment services (DHMH – BHA)	2,977	2,992	3,138	3,372	3,232
Adults (18 or over) receiving community-based mental health treatment who report being employed at discharge (DHMH – BHA)	N/A	N/A	N/A	12,660	14,440

Goal 2. Persons with disabilities have access to community based, self-directed long-term services that enable them to live in the community.

Obj. 2.1 Increase the proportion of individuals with disabilities receiving state services in community alternatives instead of nursing facilities and other state facilities

Performance Measures	2011 Act.	2012 Act.	2013 Act.	2014 Act.	2015 Act.
Total unduplicated number of persons with disabilities receiving state-funded services in nursing facilities, assisted living facilities, or community alternatives (DHMH – Medicaid)	26,779	27,653	28,025	28,627	29,039
Number of persons with disabilities receiving state-funded long- term services and supports in community alternatives excluding assisted living facilities (DHMH – Medicaid)	11,989	11,998	12,536	13,157	13,271
Percentage of individuals with disabilities receiving state-funded services in community alternatives versus nursing and assisted living facilities (DHMH – Medicaid)	45%	43%	45%	46%	46%
Total number of persons with developmental disabilities receiving state-funded services in State Residential Centers (SRCs) Number of persons with developmental disabilities receiving state-	147	138	129	116	108
funded services in community alternatives (DHMH DDA) Percent of adults with developmental disabilities receiving state- funded services in community alternatives versus State Residential	22,328	23,359	24,445	25,183	25,315
Centers (DHMH – DDA)	99.3%	99.4%	99.5%	99.5%	99.6%

Obj. 2.1 Increase the proportion of individuals with disabilities receiving state services in community alternatives instead of nursing facilities and other state facilities.

Performance Measures	2011 Act.	2012 Act.	2013 Act.	2014 Act.	2015 Act.
Unduplicated number of individuals served by the public mental health system (DHMH – BHA)	134,883	145,581	94,149	103,936	113,852
Unduplicated non-forensic individuals served in State inpatient psychiatric facilities (DHMH-BHA)	509	477	381	343	298
Unduplicated forensic individuals served in State inpatient psychiatric facilities (DHMH-BHA)	1,369	1,352	1,240	1,368	1,330
Average length of stay for forensic patients in State inpatient psychiatric facilities (DHMH-BHA)	1,414	1,372	2,146	2,097	2,272
Average length of stay for non-forensic patients in State inpatient psychiatric facilities (DHMH-BHA)	713	640	1,122	977	963
Percent of individuals served in settings other than State Psychiatric facilities (DHMH-BHA)	98.6%	98.7%	98.3%	98.4%	98.6%

Goal 3. Persons with disabilities will have access to affordable, accessible housing in communities of their choosing.

Obj. 3.1 Increase affordable and accessible housing opportunities for people with disabilities in Maryland.

Performance Measures	2011 Act.	2012 Act.	2013 Act.	2014 Act.	2015 Act.
Number of persons receiving Supplemental Security Income (SSI) or Social Security Disability Insurance (SSDI) who use a Housing Choice Voucher or public housing as reported in a survey of six of					
the largest Public Housing Authorities	13,356	13,472	13,426	12,688	15,132
Number of Group Home loans made for homes licensed for four or fewer individuals (DHCD)	45	31	10	4	2
Number of loans made to assist individuals with disabilities become homeowners through Homeownership for Individuals with Disabilities Program (DHCD)	18	18	18	25	17
Number of loans made for accessibility related improvements for non-elderly (under age 62) persons with disabilities (DHCD)	6	4	13	8	14

Goal 4. Persons with disabilities improve their quality of life by acquiring assistive technology needed for work, employment, education, independent living, and transportation.

Obj. 4.1 Approve, issue, and maintain an increased number of loans to qualified individuals to purchase assistive technology.

Performance Measures	2011 Act.	2012 Act.	2013 Act.	2014 Act.	2015 Act.
Number of applications processed	124	130	117	120	95
Number of loans approved	60	53	56	80	43
Number of loans issued to purchase technology	49	50	35	61	24
Number of open loans managed	148	165	176	134	163

Goal 5. Persons with disabilities have access to reliable transportation options.

Obj. 5.1 Increase the level of service and performance provided to paratransit customers.

Performance Measures	2011 Act.	2012 Act.	2013 Act.	2014 Act.	2015 Act.
Number of people with disabilities certified for paratransit by Maryland Transit Administration (MTA)	19,036	23,021	24,880	25,732	24,959
Number of paratransit rides provided, excluding Call-a-Ride (MTA)	1,504,812	1,717,773	1,879,328	1,781,084	1,892,901
Number of paratransit Call-a-Ride trips provided (MTA)	308,662	345,469	432,534	507,718	601,578
Paratransit service provided on time, excluding Call-a-Ride (MTA)	89.0%	90.0%	89.0%	91.2%	87.7%
Maryland residents with disabilities certified for paratransit by Washington Metropolitan Area Transit Authority (WMATA)	17,652	13,810	14,361	17,529	19,488
Number of paratransit rides provided to Maryland residents (WMATA)	1,708,743	1,245,385	1,207,675	1,269,603	1,400,000
Percent of paratransit service provided on time system-wide (WMATA)	92%	93%	93%	92%	92%

Goal 6. Maryland's State facilities are accessible and universally designed, promoting independence and participation of people with disabilities.

Obj. 6.1 Increase the number of State facilities (buildings or parks) that have increased physical access for persons with disabilities as a result of projects funded through the Access Maryland Program.

Performance Measures	2011 Act.	2012 Act.	2013 Act.	2014 Act.	2015 Act.
Number of projects in construction stage at end of year	12	16	23	8	7
Number of projects completed during year	9	6	5	14	8
Number of State facilities (buildings or parks) with increased access as a result of projects completed during year (some projects					
are multi-facility and/or multi-year)	21	24	39	40	30

NOTES

¹ Measure has expanded to include all people served.