### **MISSION**

The mission of the Maryland Health Regulatory Commissions is to plan for health system needs, constrain costs, improve quality and access, and encourage informed decision-making. The Commissions promote an equitable and efficient health care system for all Maryland residents by providing timely and accurate information, enforcing accountability, improving Maryland's system of rate regulation, and the developing strategies to deliver comprehensive health care regardless of ability to pay.

### VISION

The Commisssions envision a state in which all residents hold the health care system accountable and have access to affordable, high quality, and integrated health care services through programs that serve as national models.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

#### Goal 1. Improve quality of care in the hospital industry.

- Obj. 1.1 All 46 Maryland acute general hospitals shall obtain a performance score of 90 percent or above in each measure within the performance domain.
- Obj. 1.2 To improve patient satisfaction at Maryland Acute General Hospitals.
- Obj. 1.3 To reduce complication and hospital readmissions and improve compliance with best practices.

Performance Measures	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Est.	2018 Est.
Number of hospitals 90 percent or above in heart attacks	40	45	23	19	23	23	23
Number of hospitals 90 percent or above in heart failure	40	45	45	46	46	46	47
Number of hospitals 90 percent or above in pneumonia	35	40	40	43	46	46	47
Number of hospitals 90 percent or above in Surgical Care							
Improvement Project (SCIP)	40	45	45	44	46	46	47
Hospitals 75 percent or above in overall patient satisfaction	20	30	30	3	10	15	15
Overall hospital performance on patient experience of care	N/A	N/A	68%	69%	69%	69%	69%
Overall hospital performance on best practice process measures	0%	N/A	98%	98%	96%	96%	96%
30 Day, all hospital case-mix adjusted readmission rate	N/A	13%	13%	12%	12%	12%	12%
Case-mix adjusted, potentially preventable complication rate	N/A	140%	108%	90%	76%	76%	76%

## Goal 2. Improve access to and affordability of health care for all Maryland residents.

Obj. 2.1 Improve access to health insurance in the small and large group markets.

Performance Measures	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Est.	2017 Est.	2018 Est.
Proportion of persons under age 65 years of age with health							
insurance	85.9%	88.3%	93.5%	92.5%	95.0%	95.0%	95.0%
Proportion of individuals under 100 percent of Federal Poverty							
Level, age 19-64, without health insurance (even years only)	40.0%	N/A	27.4%	N/A	18.0%	N/A	17.9%

Obj. 2.2 Finance the Uncompensated Care Fund through the continuation of the new All-Payer model.

Performance Measures	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Est.	2018 Est.
Maryland hospitals regulated	N/A	N/A	54	55	55	55	55
Maryland hospitals paying into Uncompensated Care Fund	N/A	N/A	21	20	23	21	21
Maryland hospitals receiving funding from Uncompensated Care	N/A	N/A	27	28	25	28	28
Maryland hospitals operating under global (GBR/TPR) payment							
structure	N/A	N/A	48	48	51	51	51
Maryland hospitals operating under Potentially Avoidable							
Utilization	N/A	N/A	48	48	48	48	48
Percent of regulated hospitals providing treatment to all patients							
regardless of ability to pay	N/A	N/A	100%	100%	100%	100%	100%

## Obj. 2.3 Increase access to integrated primary and behavioral health services in community-based settings.

Performance Measures	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Est.	2018 Est.
Number of Community Health Resources Commission grantees							
who provide access to integrated behavioral health and primary							
care services in community-based settings	15	14	5	6	5	7	6

#### Goal 3. Reduce the rate of growth in health care spending.

Obj. 3.1 Eliminate unnecessary administrative expenses through adoption of health information technology.

Performance Measures	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Est.	2018 Est.
Documents uploaded to the state designated Health Information							
Exchange (HIE) (in millions)	70	90	114	204	325	400	550
Number of hospitals exchanging clinical documents	38	42	46	47	48	47	48
Percentage of providers with access to HIE that use HIE	42%	48%	63%	70%	75%	80%	85%

Obj. 3.2 Per capita Maryland hospital revenues will grow at an annual rate that does not exceed 3.58 percent, the long term change in the per capita Gross State Product.

Performance Measures	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Est.	2018 Est.
Alternative Rate Methodology (ARM) applications completed	N/A	N/A	35	40	37	40	42
<sup>1</sup> Maryland all-payer per capita hospital revenue growth	N/A	N/A	1.47%	2.31%	-0.19%	< 3.58%	< 3.58%

- **Obj. 3.3** Medicare fee-for-service hospital expenditures per Maryland Medicare fee-for-service beneficiary will grow more slowly than the national Medicare fee-for-service expenditures per beneficiary.
- **Obj. 3.4** Decrease use of hospital emergency departments for non-urgent care and reduce avoidable hospitalizations by establishing reverse referral projects and other community-hospital partnerships.

Performance Measures	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Est.	2018 Est.
Growth in Medicare fee-for-service hospital expenditures per Maryland beneficiary compared to the growth in national Medicare fee-for-service hospital expenditures per beneficiary Number of reverse referral pilot projects and community hospital	N/A	N/A	< 2.2%	< 0.04%	< 0.5%	< 0.5%	< 0.5%
partnerships	3	3	6	9	9	9	9

### OTHER PERFORMANCE METRICS

Performance Measures	2012 Act.	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Est.	2018 Est.
Funds raised through HSCRC not directly supporting hospital							
finance (\$)							
Medicaid Hospital Assessment (M00Q01.03)	389,825,000	389,825,000	412,455,978	389,825,000	389,825,000	364,825,000	339,825,000
Health Care Coverage Fund (M00Q01 & M00L01.03)	137,164,153	138,733,839	158,555,141	164,897,347	165,192,897	175,615,840	181,902,887
Maryland Health Insurance Plan (D79Z02.01)	121,817,808	127,227,730	103,829,280	62,213,806	0	0	0
Nurse Support Program II (R60I00.38)	13,386,875	14,120,316	14,839,386	15,263,942	15,622,266	15,947,534	16,000,000
Nurse Support Program I (non-budgeted)	12,721,745	13,786,308	15,193,420	15,335,908	15,674,793	16,218,248	16,300,000
HSCRC User Fees (M00R01.02)	6,331,979	5,351,676	7,016,529	9,685,460	10,497,331	11,500,000	12,000,000
Maryland Patient Safety Center (non-budgeted)	1,314,433	1,225,637	1,200,000	1,080,000	972,000	874,800	787,320
Health Information Exchange (non-budgeted)	2,869,967	1,313,753	1,166,280	18,500,000	3,250,000	2,360,000	2,500,000

### **NOTES**

<sup>&</sup>lt;sup>1</sup> 2016 data is estimated.