

# MDH - Regulatory Services - Health Professional Boards and Commissions

## MISSION

The mission of the health occupations boards is to protect the citizens of Maryland through the promotion of quality healthcare. This is achieved through maintenance of efficient licensure systems for healthcare professionals; promotion of disciplinary practices that contribute to an overall culture of accountability; education of clients and other stakeholders; and enforcement of applicable laws and statutes.

## VISION

Maryland is a state where healthcare professionals are well qualified, where healthcare professionals want to live and practice, and where citizens are informed about the qualifications of their healthcare practitioners.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

**Goal 1. To protect the public and promote quality healthcare by providing an effective and efficient licensure system for health professionals regulated by the State.**

**Obj. 1.1** By June 30, 2018, to issue initial licenses to 95% of qualified applicants within ten days of receipt of the last qualifying document, or to improve upon that standard if it has already been met.

Board/ Commission	2014 Act.		2015 Act.		2016 Act.		2017 Act.	
	New	% Obj	New	% Obj	New	% Obj	New	% Obj
Acupuncture	94	100%	89	100%	97	100%	94	100%
Audiologists	529	100%	533	100%	608	100%	541	100%
Chiropractic	543	100%	569	100%	158	100%	143	100%
Dental	457	100%	500	100%	465	100%	466	84%
Dietetic	159	100%	202	100%	227	100%	192	100%
Environmental Health	21	100%	20	100%	24	100%	24	100%
Kidney Disease	8	100%	2	100%	5	100%	18	100%
Massage Therapy	N/A	N/A	N/A	N/A	337	100%	244	100%
Medical Cannabis	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Morticians	71	98%	507	98%	164	98%	264	100%
Nursing: RN	5,057	100%	5,344	100%	5,699	100%	5,469	99%
Nursing: LPN	761	100%	665	100%	622	100%	514	100%
Nursing Home Admin	25	100%	31	100%	20	100%	24	100%
Occupational Therapy	356	100%	351	100%	329	100%	391	100%
Optometry	63	100%	50	100%	67	100%	41	100%
Pharmacy	2,724	96%	2,590	94%	4,356	96%	2,805	100%
Physical Therapy	684	100%	692	100%	724	100%	790	100%
Physicians and Allied Health	3,096	89%	2,917	94%	2,967	96%	2,815	98%
Podiatric	34	100%	42	100%	56	100%	57	100%
<sup>1</sup> Prof. Counselors/Therapists	761	100%	1,188	100%	1,172	100%	1,471	-

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Board/ Commission	2014 Act.		2015 Act.		2016 Act.		2017 Act	
	New	% Obj	New	% Obj	New	% Obj	New	% Obj
Psychologists	161	100%	97	100%	149	100%	169	100%
Residential Child Care	11	100%	10	100%	850	100%	333	100%
Social Work	1,385	100%	1,357	100%	1,351	100%	1,495	100%

**Obj. 1.2** By June 30, 2018, to issue renewal licenses to 95% of qualified applicants within five days of receipt of the last qualifying document, or to improve upon that standard if it has already been met.

Board/ Commission	2014 Act.		2015 Act.		2016 Act.		2017 Act	
	Renewal	% Obj	Renewal	% Obj	Renewal	% Obj	Renewal	% Obj
Acupuncture	419	100%	435	100%	458	100%	468	100%
Audiologists	3,637	100%	2,011	100%	2,046	100%	1,920	100%
Chiropractic	932	100%	4,003	100%	809	100%	622	100%
Dental	4,162	100%	4,250	100%	4,388	100%	4,746	62%
Dietetic	670	100%	712	100%	688	100%	765	100%
Environmental Health	-	100%	459	100%	38	100%	471	95%
Kidney Disease	115	100%	125	100%	126	100%	138	100%
Massage Therapy	N/A	N/A	N/A	N/A	28	100%	3,866	100%
Medical Cannabis	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Morticians	486	98%	832	98%	469	95%	1,032	100%
Nursing: RN	51,826	100%	36,165	100%	38,993	100%	39,387	80%
Nursing: LPN	9,275	100%	6,031	100%	6,192	100%	5,911	76%
Nursing Home Admin	228	100%	243	100%	244	100%	221	100%
Occupational Therapy	3,551	100%	3,752	100%	3,833	100%	1,872	100%
Optometry	501	100%	370	100%	488	100%	394	100%
Pharmacy	10,364	96%	8,312	94%	11,517	96%	9,092	100%
Physical Therapy	3,342	100%	3,430	100%	3,636	100%	3,693	100%
Physicians and Allied Health	15,836	100%	24,351	100%	16,134	100%	25,215	100%
Podiatric	454	100%	448	100%	462	100%	421	100%
<sup>1</sup> Prof. Counselors/Therapists	1,874	100%	2,716	100%	3,139	100%	5,942	-
Psychologists	1,386	100%	1,339	100%	1,413	100%	1,385	100%
Residential Child Care	93	100%	-	100%	79	100%	-	100%
Social Work	5,062	100%	4,701	100%	5,307	100%	5,786	100%

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**Goal 2.** To protect the public and promote quality healthcare by maintaining an effective and efficient disciplinary system for healthcare professionals regulated by the State.

**Obj. 2.1** By July 1, 2018, improve the percent of complaint investigations completed by the Board of Physicians to 90% within 540 days, by the Board of Nursing to 90% within 270 days, and by all other boards and commissions to 100% within 180 days.

Board/ Commission	2014 Act.		2015 Act.		2016 Act.		2017 Act	
	Complaints Invest.	% Obj	Complaints Invest.	% Obj	Complaints Invest.	% Obj	Complaints Invest.	% Obj
Acupuncture	1	100%	4	100%	9	100%	3	100%
Audiologists	39	100%	92	100%	161	99%	112	96%
Chiropractic	89	100%	95	100%	48	100%	23	100%
Dental	188	99%	274	99%	208	99%	198	74%
Dietetic	15	100%	13	100%	5	100%	8	100%
Environmental Health	0	100%	4	100%	3	100%	2	100%
Kidney Disease	78	100%	25	100%	32	100%	19	100%
Massage Therapy	N/A	N/A	N/A	N/A	51	100%	49	100%
Medical Cannabis	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Morticians	104	100%	126	100%	177	97%	182	87%
Nursing	4,642	90%	1,880	86%	1,033	67%	1,004	24%
Nursing Home Admin	9	100%	6	100%	2	100%	7	100%
Occupational Therapy	8	100%	17	100%	9	100%	5	100%
Optometry	14	100%	13	100%	21	100%	24	100%
Pharmacy	377	90%	323	90%	350	90%	419	100%
Physical Therapy	38	100%	76	100%	47	80%	40	100%
Physicians and Allied Health	1,018	81%	1,180	99%	1,073	100%	1,067	99%
Podiatric	45	100%	38	100%	38	100%	31	100%
Prof. Counselors/Therapists	70	100%	93	100%	80	100%	60	50%
Psychologists	23	100%	17	100%	21	100%	17	100%
Residential Child Care	0	100%	0	100%	0	100%	0	100%
Social Work	63	95%	63	95%	34	50%	87	34%

\*% Objective column is the percent of licenses issued that meet the timeliness standards outlined in Objective 2.1

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**Obj. 2.2** By June 30, 2018, the Board of Physicians will resolve 95 percent of preliminary investigations within 150 days.

Performance Measures	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Est.	2019 Est.
Physicians/Allied Health new complaints received within 150 days	988	1,018	932	1,073	1,067	1,050	1,050
Percent of preliminary investigations resolved within target timeframe	95%	99%	97%	99%	97%	97%	97%

**Goal 3. To protect the public and promote quality healthcare by ensuring the delivery of quality nursing education and nursing assistant training through monitoring and enforcement of standards.**

**Obj. 3.1** In fiscal year 2018, 70 percent of employees surveyed will rate licensed nurse and certified nursing assistants as competent on a scale of 1 to 3.

Performance Measures	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Est.	2019 Est.
Number of employers responding to survey	1,045	N/A	N/A	N/A	N/A	N/A	N/A
Number rated as 2 or above	606	N/A	N/A	N/A	N/A	N/A	N/A
Rating of satisfactory or better	58%	N/A	N/A	N/A	N/A	N/A	N/A
RN/LPN Programs: Number of programs with graduates testing	40	39	39	41	40	41	41
Percent of schools meeting pass rate	85%	80%	87%	91%	83%	85%	87%
Nursing Assistant Programs: Number of programs with graduates testing	N/A	N/A	179	182	180	183	181
			82%	84%	84.5%	85%	
			Skills/ 90%	Skills/ 91%	Skills/ 90.3%	Skills/ 90.5%	Skills/ 85.5%
Percent of schools meeting pass rate	N/A	N/A	Written	Written	Written	Written	Written

# MDH - Regulatory Services - Health Professional Boards and Commissions

**Goal 4.** To protect and promote quality healthcare by ensuring that qualifying patients have access to medical cannabis. This will be achieved through the licensure and monitoring of medical cannabis growers, processors and dispensaries; the maintenance of an effective system for registering and monitoring qualifying patients and caregivers; and the maintenance of a system for registering authorized health professionals to provide qualifying patients with written certifications of the need for medical cannabis.

**Obj. 4.1** In fiscal year 2018, 100 percent of qualified physicians, dentists, nurse practitioners, nurse midwives, and podiatrists will be registered within one business day of filing a complete application.

Performance Measures	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Est.	2019 Est.
Number of physicians registered	N/A	N/A	N/A	136	143	150	150
Percentage of physicians registered within one business day	N/A	N/A	N/A	100%	100%	100%	100%
Number of dentists registered	N/A	N/A	N/A	N/A	5	30	30
Percentage of dentists registered within one business day	N/A	N/A	N/A	N/A	100%	100%	100%
Number of podiatrists registered	N/A	N/A	N/A	N/A	N/A	3	3
Percentage of podiatrists registered within one business day	N/A	N/A	N/A	N/A	N/A	100%	100%
Number of nurse practitioners and nurse midwives registered	N/A	N/A	N/A	N/A	30	78	53
Percentage of nurse practitioners and nurse midwives registered within one business day	N/A	N/A	N/A	N/A	100%	100%	100%

**Obj. 4.2** In fiscal year 2018, 90 percent of qualifying patients and caregivers will be registered within ten days of filing a complete application.

Performance Measures	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Est.	2019 Est.
Number of qualifying patients registered	N/A	N/A	N/A	N/A	6,486	5,000	5,000
Percentage of qualifying patients registered within seven days	N/A	N/A	N/A	N/A	90%	90%	90%
Number of caregivers registered	N/A	N/A	N/A	N/A	177	250	250
Percentage of caregivers registered within seven days	N/A	N/A	N/A	N/A	90%	90%	90%

**Obj. 4.3** By June 30, 2018, to ensure access to medical cannabis for qualifying patients, the Commission will issue licenses to the maximum number of medical cannabis growers, processors, and dispensaries.

Performance Measures	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Est.	2019 Est.
Growers licensed (15 maximum)	N/A	N/A	N/A	N/A	1	15	15
Processors licensed (15 maximum)	N/A	N/A	N/A	N/A	0	15	15
Dispensaries licensed (109 maximum)	N/A	N/A	N/A	N/A	0	109	109

## NOTES

<sup>1</sup> 2017 data on attainment of the objective is not available.